

INS-CASE OWNER:

Jin Han

CC 6 / DAI 1800

7589

Apr 23

LKK:

IDAC:

Surveyor:

AORAN

DOI:

23/04/2018

Date / Time:

23/04/2018

Registered in Merimen:

Pre-assign / CCU / FTE

SJW 9857X

Claim No.:

26440

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 22/04/18

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SPR 992X



INSRS:

WSP: Kang

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

23/4

OHT

SPR 992X - X

SJW 9857X - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

4280.00

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

360.00 (\$ 60 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

4642.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4642.00

Name 1:

Kang Car Repainers Pte Ltd

Payee 2 (Strike if N.A.)

SS

Name 2:

Payee 3 (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

RECEIVED 03 OCT 2018

COPY SENT 21/12/18

ASS. REC. BY: Adrian King

REF:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV**

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : **Yes** or **No**GIA / PR Seen: \_\_\_\_\_ Consistent? : **Yes** or **No**Est. Repairs: 05 days Res.: **Yes** or **No**Lum Sum: 20 % 3 Val.: **Yes** or **No****CA / REV / REP. / 24 HRS**Vehicle: **IN / OUT**

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SFR 992X Yr Regn: 2009 / FebType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Hyundai Avante c.c. 1591Colour: Grey A/C: **Insured / Std / NI / NA**Sp. Reading: 146716 T/Radio: **Insured / Std / NI / NA**

Eng/No: \_\_\_\_\_

C/No: KMHD44BR94679810Gen. Cond: **Good / Fair / Poor / Burnt**Steering: **Inorder / Jammed / Leaked / Burnt** or \_\_\_\_\_Brake: **Inorder / Jammed / Leaked / Burnt** or \_\_\_\_\_Modi: **Nil / S/Rim / STD A/Rim** or \_\_\_\_\_Tyre Size: F: 185/65R15R: 185/65R15**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /****TOYO / YOKO** or Nexen**Front****Rear**R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 23/04/18Survey held at KangDes. of Damages: **Frt / Rear / O/S / N/S / U/C / Rooftop** or \_\_\_\_\_**The U/C / Chassis frame / Body Structure affected due to collision.**

Date / Time	Action / Instruction
	<u>TP Direct Assign.</u>
	<u>4/5 \$4000 (Red \$3322.40 / 45%)</u>
	<u>MV: 12K.</u>
	<u>PV: 6.1K</u>
	<u>Nett: 5.9K.</u>

Date/Time, File Pass to?

☐ : **Preli. Report**1) \_\_\_\_\_  
Date/Time, File Return to?☐ : **Final Report**

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

) \$ + RS. \$ \_\_\_\_\_

) Photos \_\_\_\_\_

) Others \_\_\_\_\_

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI18007589/Apa3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 25-04-2018	
		Code : DAI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJW 9857X	Veh. Inspected	SFR 992X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/04/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	22/04/2018	Inspection Date	23/04/2018
Survey held at	KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay @ Kaki Bukit Singapore 417883  
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg  
GST:201300201N

M/S : DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD  
88 SOUTH BRIDGE ROAD

TEL: 65322888

ATTN: Motor Claim Department

Estimate No: EST1800109

Date: 23 Apr 2018

Veh Reg No: SFR992X

Make/Model: HYUNDAI HD AVANTE  
1.6A

Chasis No: KMHDU41BR9U679810

Reg. Date: 11/02/2009

Your Ref No: SJW9857X

Claim Type: Third Party

Accident Date: 22/04/2018

TP Veh Reg No: SFR992X

## Estimate Repair Cost to Vehicle No :SFR992X

Quantity	Description	List Price	Amount
		SS	SS
	<b>List Price</b>	1258	
1	1 PC FRT DOOR RH Distorted	1,641.00	
2	1 PC FRT DOOR OUTER HANDLE RH Bnd	48.00	
3	1 PC FRT DOOR KEY LOCK COVER RH New	16.00	
4	1 PC FRT RH DOOR LOCK Bnd	368.00	
5	1 PC FRT DOOR RUBBER RH New	197.00	
6	1 PC FRT DOOR REGULATOR ASSEMBLY RH Damaged	457.00	
7	1 PC FRT DOOR GLASS CHANNEL RH New	120.00	
8	1 PC FRT DOOR OUTER MOULDING RH New	45.00	
9	1 PC FRT DOOR FRAME BLACK STICKER RH New	36.00	
10	1 PC REAR DOOR RH Distorted	1,744.00	
11	2 PCS REAR DOOR HINGE RH Best	144.00	
12	1 PC REAR DOOR RUBBER RH New	134.00	
13	1 PC REAR DOOR REGULATOR ASSY RH New	433.00	
14	1 PC REAR DOOR GLASS CHANNEL RH New	129.00	
15	1 PC REAR DOOR OUTER MOULDING RH New	46.00	
16	1 PC REAR DOOR FRAME BLACK STICKER RH New	45.00	
2 PC	Door Visor * 200 120(SW) Nec	5,603.00	
	Less 20%	1,120.60	4,482.40
	<b>Labour</b>		
17	1 TO REMOVE AND REFIX DOOR TRIM	100.00	
18	1 TO REMOVE AND REFIT FRT DOOR GLASS RH	400.00	
19	1 TO REMOVE AND REFIX REAR DOOR GLASS RH	100.00	
20	1 TO SPRAY UNDERSEAL	80.00	
21	1 TO SPRAY PAINTING	1,200.00	
22	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	1,200.00	
23	1 TO CHECK WIRING	60.00	
		2,840.00	2,840.00

# Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay @ Kaki Bukit Singapore 417883  
TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg  
GST 201300201N

M/S : DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD  
88 SOUTH BRIDGE ROAD  
SINGAPORE 058716  
TEL: 65322888  
ATTN: Motor Claim Department

Estimate No: EST1800109  
Date: 23 Apr 2018  
Veh Reg No: SFR992X  
Make/Model: HYUNDAI HD AVANTE  
1.6A  
Chasis No: KMH DU41BR9U679810  
Reg. Date: 11/02/2009  
Your Ref No: SJW9857X

Claim Type: Third Party  
Accident Date: 22/04/2018  
TP Veh Reg No: SFR992X

## Estimate Repair Cost to Vehicle No :SFR992X

Quantity	Description	List Price	Amount
		SS	SS
		Total	S\$ 7,322.40
		Add GST @ 7%	512.57
		Total Amount Payable	S\$ 7,834.97

TOTAL: SINGAPORE DOLLAR SEVEN THOUSAND EIGHT HUNDRED THIRTY FOUR AND CENTS NINETY SEVEN ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time which may be required after work has begun.

For Kang Car Repairers Pte Ltd

Adnan Lij  
23/04/18.  
L/s.

AUTHORISED SIGNATURE

total 5011.60  
L/s: A.K.

41c

05hyn

LKK Auto Consultants Licence only  
The Repairer of the following:  
To resurvey before/after spray painting  
To display damaged part(s) during resurvey  
Its prices are subject to confirmation.  
Third party survey is on a "Without Prejudice" basis.  
Final modification(s) is allowed  
Elementary item(s) must be resurveyed and  
Subject to final approval from insurance Company  
Signed by Repairer

## Mei Kwan (LKKAUTO)

---

**From:** Elyn Pan <elyn@directasia.com>  
**Sent:** Thursday, 26 April, 2018 3:38 PM  
**To:** Motor Claims; Mei Kwan (LKKAUTO)  
**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - TBA) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

**Categories:** HMK

### **WITHOUT PREJUDICE** **SAVE AS TO COSTS**

Hi Mei Kwan

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

If you have any further enquiries, please do not hesitate to contact me.

Best regards,

**Elyn Pan** / Claims Specialist

Direct: +65 6603 3605

#### **DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 26 April, 2018 1:26 PM

**To:** Motor Claims; Claim

**Cc:** Hsiao Tong (LKKAUTO); Admin A

**Subject:** [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - TBA) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

### **WITHOUT PREJUDICE**

Dear Sir / Madam,

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 27 April 2018 9:34 AM  
**To:** kangcar@singnet.com.sg  
**Cc:** Kang Car (yahoo); Admin A  
**Subject:** RE: Accdt Invlg SFR992X & SJW9857X ON 22.04.2018 \*\*\* LKK REF: CC6/DAI18007589/Apa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalization is subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAUTO)

Sent: Thursday, 26 April 2018 1:16 PM

To: kangcar@singnet.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accdt Invlg SFR992X & SJW9857X ON 22.04.2018 \*\*\* LKK REF: CC6/DAI18007589/Apa3

Dear Sharon,

Thank you for your email.

We will check and revert to you in due course.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kang Car Repairers Pte Ltd [mailto:kangcar@singnet.com.sg]

Sent: Thursday, 26 April, 2018 12:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>

Subject: Accdt Invlg SFR992X & SJW9857X ON 22.04.2018

WITHOUT PREJUDICE

Hi All,

We refer to the above matter.

Our client's vehicle was surveyed by Adrian Ling on 23.04.2018. We would like to proceed for Direct Settlement and kindly advise if your insured reported the accident and the liability .

Kindly revert.

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

## Hsiao Tong (LKKAUTO)

---

**From:** Kang Car Repairers Pte Ltd <kangcar@singnet.com.sg>  
**Sent:** Wednesday, 5 September 2018 3:53 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** CS A Team; Admin A; Kang Car (yahoo)  
**Subject:** LOD: ACCDT INVLG SFR992X & SJW9857X(Direct Asia) ON 22.04.2018  
**Attachments:** LOD.SFR992X.pdf

WITHOUT PREJUDICE

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD for your reference.

Please let us have your offer to settle our client's claim.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071

## Hsiao Tong (LKKAUTO)

---

**From:** Jin Hao Tan <jinhao.tan@directasia.com>  
**Sent:** Tuesday, 13 November 2018 9:51 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Hi Hsiao Tong,

Please proceed.

Best Regards,

**Tan Jin Hao** / Claims Specialist

Direct: +65 6603 3665

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

[www.directasia.com](http://www.directasia.com)



*\*\*Our Service Centre at South Bridge Road has closed.  
Pls call our Customer Service hotline for appointment or assistance.*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 6 November, 2018 11:07 AM  
**To:** Jin Hao Tan  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Without Prejudice

Hi Jin Hao,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **KANG CAR REPAIRERS PTE LTD** at **\$4,642.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 4,280.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 4,642.00</u></b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jin Hao Tan <[jinhao.tan@directasia.com](mailto:jinhao.tan@directasia.com)>

**Sent:** Wednesday, 31 October 2018 4:01 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - 76440) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

Hi Hsiao Tong,

Any update of direct settlement for this case.

Thank you.

Best Regards,

**Tan Jin Hao** / Claims Specialist

Direct: +65 6603 3665

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

[www.directasia.com](http://www.directasia.com)



**\*\*Our Service Centre at South Bridge Road has closed.**

*Pls call our Customer Service hotline for appointment or assistance.*

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---

**From:** Elyn Pan

**Sent:** Thursday, 26 April, 2018 3:38 PM

**To:** Motor Claims; [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)

**Cc:** Derrick Quok; Kenneth Lim; Aaron Wang

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - TBA) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Hi Mei Kwan

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

If you have any further enquiries, please do not hesitate to contact me.

Best regards,

**Elyn Pan** / Claims Specialist

Direct: +65 6603 3605

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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---

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 26 April, 2018 1:26 PM

**To:** Motor Claims; Claim

**Cc:** Hsiao Tong (LKKAUTO); Admin A

**Subject:** [EXT] Direct Settlement - Accident Involving SJW9857X (OI :DAI - TBA) AND SFR992X (TP : LKK REF - CC6/DAI18007589/Apa3) on 22/04/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SFR992X at M/s Kang Car Repairers Pte Ltd - Kaki Bukit and the repairer would like to do direct settlement with Direct Asia Insurance.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAUTO)

---

**From:** kangcar@singnet.com.sg  
**Sent:** Tuesday, 11 December 2018 2:59 PM  
**To:** Hsiao Tong (LKKAUTO); Alice Tng  
**Cc:** Kang Car Repairers Pte Ltd; Admin A; CS A Team  
**Subject:** RE: LOD: ACCDT INVLG SFR992X & SJW9857X(Direct Asia) ON 22.04.2018 \*LKK REF: CC6/DAI18007589/Apa3q2

WITHOUT PREJUDICE

Hi Hsiao Tong,

We confirmed acceptance on the offer at \$ 4,642.00.

Kindly forward us the DV(if any) for our action.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071

On Sat Dec 08 2018 12:16:52 GMT+0800 (Malay Peninsula Standard Time) Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

----- Original Message -----  
Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,280.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA/ GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b><u>\$ 4,642.00</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew**  
| Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
| fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:**

Alice Tng <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>

**Sent:** Friday, 30 November 2018 11:30 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kang Car Repairers Pte Ltd <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Fw: LOD: ACCDT INVLG SFR992X & SJW9857X(Direct Asia) ON 22.04.2018

WITHOUT PREJUDICE  
**REMINDER**

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD for your reference.

Please let us have your offer to settle our client's claim.

On Wednesday, 5 September 2018, 15:53, Kang Car Repairers Pte Ltd <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)> wrote:

WITHOUT PREJUDICE

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD for your reference.

Please let us have your offer to settle our client's claim.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (S) PL

Ref : CC6/DAI18007589/Apa3s2

20 ANSON ROAD

#08-01 TWENTY ANSONS SINGAPORE 079912

Date : 24-12-2018

Code : DAI



### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJW 9857X	Veh. Inspected	SFR 992X
Policy No.		Coverage (\$)	0.00
Claim No.	76440	Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

### 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI AVANTE	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KMH DU41BR9U679810	Colour	GREY
Odometer	146716	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	NEXEN	6 mm
L/H Front Tyre	185/65 R15	NEXEN	6 mm
R/H Rear Tyre	185/65 R15	NEXEN	6 mm
L/H Rear Tyre	185/65 R15	NEXEN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	22/04/2018	Inspection Date	23/04/2018
Survey held at	KANG CAR REPAIRERS PTE LTD NO.1 KAKI BUKIT AVE 6 #02-06 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFR 992X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	FRT DOOR RH	DISTORTED	1,641.00	1,258.00
1	FRT DOOR OUTER HANDLE RH	DAMAGED	48.00	48.00
1	FRT DOOR KEY LOCK COVER RH	NOT NECESSARY	16.00	-
1	FRT RH DOOR LOCK	DAMAGED	368.00	368.00
1	FRT DOOR RUBBER RH	NECESSARY	197.00	197.00
1	FRT DOOR REGULATOR ASSEMBLY RH	DAMAGED	457.00	457.00
1	FRT DOOR GLASS CHANNEL RH	NOT NECESSARY	120.00	-
1	FRT DOOR OUTER MOULDING RH	NOT NECESSARY	45.00	-
1	FRT DOOR FRAME BLACK STICKER RH	NECESSARY	36.00	36.00
1	REAR DOOR RH	DISTORTED	1,744.00	1,315.00
2	REAR DOOR HINGE RH	BENT	144.00	144.00
1	REAR DOOR RUBBER RH	NECESSARY	134.00	134.00
1	REAR DOOR REGULATOR ASSY RH	NOT NECESSARY	433.00	-
1	REAR DOOR GLASS CHANNEL RH	NOT NECESSARY	129.00	-
1	REAR DOOR OUTER MOULDING RH	NOT NECESSARY	46.00	-
1	REAR DOOR FRAME BLACK STICKER RH	NECESSARY	45.00	45.00
	LESS 20% DISCOUNT		-1,120.60	-800.40
			4,482.40	3,201.60
<b><u>SPECIAL NETT ITEMS</u></b>				
2	DOOR VISOR (SN)	NECESSARY	200.00	120.00
			200.00	120.00
<b><u>LABOUR</u></b>				
	TO REMOVE AND REFIX DOOR TRIM .		100.00	80.00
	TO REMOVE AND REFIT FRT DOOR GLASS RH .		100.00	40.00
	TO REMOVE AND REFIT REAR DOOR GLASS RH .		100.00	40.00
	TO SPRAY UNDERSEAL .	NOT NECESSARY	80.00	-
	TO SPRAY PAINTING.		1,200.00	800.00
	TO REMOVE AND REPLACE THE DAMAGED PARTS ,KNOCK OUT ACCIDENT DENTED PORTIONS ,AND FOR CUTTING/WELDING WORKS.		1,200.00	700.00

Report Ref No. CC6/DAI18007589/Apa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK WIRING.		60.00	30.00
			2,840.00	1,690.00
GRAND TOTAL			7,522.40	5,011.60
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC6/DAI18007589/Apa3s2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.