

INS CASE NUMBER: CC 4 / AXA1600 5267 LER IDAC: pb3.7

ASSIGNMENT: 13/4/18 Date / Time: 2/3/16

Registered in Meriton: 2/3/16

Pre-assign / CCU / FTE

Insured Vehicle No: XD15222 Claim No: 2017677

Name of Insured: Yulia Environmental Services Policy No: VPR1P162911

Insured Tel No: 94304191 Make / Model: Nissan Clio 1.8

Excess Sec II (\$): 5000 DOA: 20/2/16 Place of Accident: Intersection of 6500 & 11th Ave

Is driver the owner? (YES) Nature of Accident: Supervisor Refuse

OLGIA REPORT (YES) NO TP OLGIA REPORT (YES) NO

Insured Liability 100% Final * Yes / No

INSRS WSP Tel Liability RMKS: SCD3936M

INSRS WSP Tel Liability RMKS:

INSRS WSP Tel Liability RMKS:

INSRS WSP Tel Liability RMKS:

Date / Time	STAGE	DATE / PIC
<u>2/3/16</u>	Non-Reporting It (1st)	
	Non-Reporting It (2nd)	
	Non-Reporting It (Final)	
<u>2/16/16</u>	Notification It (if non-pickup)	
	Call CI	<u>2/16/16</u>
	After call It to CI	<u>2/16/16</u>
	Documentation Check List:	Handler
	Notification It (if non-pickup)	
	After call It to CI	
	Authorization To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIB	
	Non-Response/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE Date/Time: 2/3/16 Sent By: Karen

FINALIZATION Date/Time: 2/3/16 Confirm with: Karen Confirm by: Karen

Report Card: 55 (days) Reduction: 50%

FINAL SETTLEMENT Date/Time: 2/3/16 Confirm with: Karen Email: Karen Call: Karen

First Liability: 50% (Agreed) A. (Agreed) BOLA S/N No: NIL

Repair Cost: 5350.00

Loss of Rental (LOR): 3500.00 (7 days) 2400.00

Loss of Use (LOU): 55 (5 days)

Loss of Income (LOI): 55 (5 days)

LOR only ☐ LOU only ☐ LOR - LOU ☐ LOR - LOI ☐ (Tick only one)

GIA/LTA Search: 55 37.35

Medical: 55

Disbursement: 55 (e.g. Tow, Independent)

Legal Cost: 55

Total: 55 5234.35 Global Sum SS: 5700.00

FINAL PAYMENT Date/Time: 2/3/16 Confirm with: Karen Email: Karen Call: Karen

Payee 1: 55 5700.00 Name 1: EM - 1 Amb Motel

Payee 2 (Strike if N/A): 55 Name 2:

Payee 3 (Strike if N/A): 55 Name 3:

ASSIGNMENT

From _____ Date _____

Estimated Cost: _____

OO / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect vehicle No: _____

a) Preinspection: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Van: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repair: 10 days Res: Yes or NoLump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Van No: SKD 37 (76W) Reg: NEW 90Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /☒ Truck / ☐ Trailer orMake: TOYOTAcc: 1500Colour: BlackAC: ☐ Insured: ☐ Std: ☐ NI: ☐ NASp. Reading: 115368T.F. (km): ☐ Insured: ☐ Std: ☐ NI: ☐ NA

Engine: _____

C.No: 148043RRE1041201SUGen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orMod: Nil / SIR / STD A/Rin or

Type Size: P: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R.Bal: 2 mmR.Bal: 8 mmL.Bal: 8 mmL.Bal: 8 mmD.O.A: 20/03/2016D.O.I: 20/03/2016

Survey held at: _____

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

3/4/18 Callin US \$10000.00 with 10 working day

(Ad. \$ 6528.77
40%)

Date/Time File Pass to?

☐ Prel. Report

Days Of Repair: _____

Date/Time File Return to?

☐ Final Report

Resurvey No. of Trip: _____

Survey Fee

Date/Time File Return to?

Add Fee: ☐ Site Insp: ☐ \$

Transportation

☐ Interview: ☐ \$

E. Photo

☐ Tech. Insp: ☐ \$

V. Insp

☐ Weekend: ☐ \$

Report Format

Lump Sum / I.B.I: ☐ \$

(Total)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16005267/M1wg3	
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 21-03-2016	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XD 1522Z	Veh. Inspected	SKD 3976M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/03/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	20/03/2016	Inspection Date	22/03/2016
Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. 201316380R

Vehicle Number : SKD 3976M
Vehicle Model : TOYOTA ALTIS
Accident Date : 20.03.2016
Original Reg Date : 28.11.2011

Date : 21.03.2016
Chassis : MR053REE104120250
TP Ins. : AXA

ESTIMATE

1	1 pc	Boot Lid		695.00
2	1 pc	Boot Lid Badge		56.00
3	1 pc	Boot Lid Emblem (1.6)		52.00
4	1 pc	Boot Lid Emblem (VVTI)		52.00
5	1 pc	Boot Lid Emblem (COROLLA)		52.00
6	1 pc	Boot Lid Emblem (ALTIS)		52.00
7	1 pc	Boot Lid Emblem (DUAL)		52.00
8	1 pc	Boot Lid Emblem (ELEGANCE)		52.00
9	2 pcs	Boot Lid Number Plate Lamps	96.80	193.60
10	1 pc	Boot Lid Outer Chrome Moulding		223.20
11	1 set	Boot Lid Outer Chrome Moulding Clips		30.00
12	2 pcs	Boot Lid Lamp	248.20	496.40
13	2 pcs	Boot Lid Lamp Base Cover	53.60	107.20
14	2 pcs	Boot Lid Lamp Inner Sealer	30.00	60.00
15	2 set	Boot Lid Lamp Clips	25.00	50.00
16	4 pcs	Boot Lid Stopper	18.00	72.00
17	1 pc	Boot Lid Insulator		195.00
18	1 set	Boot Lid Insulator Clips		40.00
19	1 pc	Boot Lid Inner Lock		169.50
20	1 pc	Boot Lid Lock Catch		46.00
21	1 pc	Boot Lid Weatherstrip		190.00
22	2 pcs	Boot Lid Hinges	81.00	162.00
23	1 pc	Rear Bumper		563.50
24	2 pcs	Rear Bumper Side Retainers	70.00	140.00
25	2 pcs	Rear Bumper Attachment Retainers	90.00	180.00
26	1 pc	Rear Bumper Reinforcement with Sponge		185.50
27	2 pcs	Rear Bumper Reinforcement Bracket	95.00	190.00
28	1 set	Rear Bumper Clips		50.00
29	2 pcs	Rear Bumper Reverse Sensor	393.40	786.80
30	2 pcs	Rear Bumper Reverse Sensor Holder	28.00	56.00
31	2 pcs	Rear Bumper Reflectors	53.00	106.00
32	1 pc	End Panel		585.00
33	1 pc	End Panel Top Trim		210.00

C/F

6,150.70

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG NO 201316380R

Vehicle No / SKD 3976M

B/F

6,150.70

1	1 set	End Panel Top Trim Clips	✓	30.00
2	1 pc	Spare Tyre Panel	✓	872.50
3	1 pc	Spare Tyre Panel Top Board with Cloth	✓	375.20
4	1 pc	Spare Tyre Wheel Nut	✓	46.20
5	2 pcs	Taillamps	✓	870.00
6	2 pcs	Taillamps Inner Sealer	✓	60.00
7	2 set	Taillamp Clips	✓	50.00
8	2 pcs	Taillamps Bottom Retainers	✓	140.00
9	2 pcs	Taillamps Panels	✓	264.00
10	1 pc	Rear Fender LH	✓	925.00
11	2 pcs	Rear Fender Inner Trims	✓	670.00
12	2 set	Rear Fender Inner Trims Clips	✓	60.00
13	2 pcs	Rear Fender Inner Shield	✓	110.00
14	2 set	Rear Fender Inner Shield Clips	✓	40.00
15	1 pc	Rear Door LH	✓	991.00
16	1 pc	Rear Door Black Sticker LH	✓	64.30
17	1 pc	Rear Door Inner Lock LH	✓	353.90
18	1 pc	Rear Door Lock Catch LH	✓	36.00
19	1 pc	Rear Door Weatherstrip LH	✓	185.90
20	1 pc	Rear Door Protector LH	✓	69.90
21	1 pc	Rear Door Protector Chrome Moulding LH	✓	37.30
22	2 pcs	Rear Air Vents	✓	78.00
23	1 pc	Rear Windscreen Glass	✓	1,507.57
24	1 pc	Rear Windscreen Moulding	✓	95.00
25	1 pc	Rear Windscreen Inner Seal	✓	50.00
26	1 pc	Petrol Tank Lid Cover	✓	127.96
27	1 pc	Petrol Tank Pipe	✓	257.90
28	1 pc	Petrol Tank Joint Pipe	✓	125.60
29	1 pc	Petrol Tank Cable with Lock	✓	287.76

14,931.69

Less 25% 3,732.92

11,198.77

C/F

11,198.77

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. 201316380R

Vehicle No : SKD 3976M

B/F

11,198.77

Special Nett

1	1 pc	Rear Number Plate with Cover	70.00
2	1 pc	Rear Windscreen Sealant	60.00
3	1 pc	Rear Windscreen Solar Film	320.00
4	1 pc	Reverse Camera	450.00
5	1 pc	Body Panel Joint Sealer	120.00
6	1 pc	Rear Floor Panel Insulator Pad	150.00

Labour charge

Panel Beating	1,800.00
Spray painting	1,500.00
Check Wiring	50.00
Anti rust	100.00
Remove and install rear winscreen	140.00
Remove and install rear door parts	90.00
Remove and install carpet and seat	120.00
Remove and install reverse sensor	90.00
Remove and install reverse camera	150.00
Remove and install petrol tank	120.00

S 16,528.77

Hsiao Tong (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Monday, 9 September 2019 11:40 AM
To: Hsiao Tong (LKKAuto); Admin A
Subject: Re: Request for Re-open Case in Merimen - C0376333

This mail is associated with :
***SKD3976M (C0376333)**
[XD15222]
TP
MENG KAI
Mar 20 2016 12:00AM
[VEOLIA ES SINGAPORE PTE LTD]
Em-1 Auto Pte Ltd



Dear Hsiao Tong

File reopened. Thank you.

Regards
Sashe

<-- Original Message -->

From: LKK_HQ
To: sashe.goms@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 07/09/2019 12:11 PM
Subject: Request for Re-open Case in Merimen - C0376333

Dear Sirs/Mdm,

We refer to the above matter.

Kindly assist to re-open the case in Merimen as third party repairer had submitted docs for this matter.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ
To: cynthia.loh@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; vivianlau@lkkauto.com
Sent On: 03/04/2018 04:37 PM
Subject: Re: FILE REVIEW - 2016 ***LKK REF: CC4/AXA16005267/M1wg3

Dear Sir/Madam,

Accident Involving XD 15222 & SKD 3976M on 20/03/2016

We refer to the above matter.

Be informed that till date TP's repairer had finalised with our surveyor since 22/03/2016 after inspection .

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly

Thank you

Vivian Lau

<-- Original Message -->

From: LKK_HQ

To: Flossie.Ang@axa.com.sg

CC: AXA_SG; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com

Sent On: 21/07/2017 10:24 AM

Subject: Re: FILE REVIEW - 2016 ***LKK REF: CC4/AXA16005267/M1wg3

Dear Flossie,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Vivian,

For your information and necessary action please.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-

<-- Original Message -->

From: AXA_SG

To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com

CC: AXA_SG

Sent On: 21/07/2017 07:23 AM

Subject: FILE REVIEW - 2016

■

Hi

AXA INSURANCE PTE LTD
8 Shenton Way, #24-01 AXA Tower
Singapore 068811
Customer Centre #B1-01
☎ (65) 6860 4888
☎ (65) 6236 2522
🌐 www.axa.com.sg
GST Reg No.: 199903512H
Co. Reg No.: 199903512H

We are conducting file review and would appreciate to know the current status.

Regards

Flossie

This is an auto-generated email. Do not reply to this email.

Sent by : SASHE Go Mui Sang (AXA Insurance Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Print Sent Message

This mail is associated with :

***SKD3976M (C0376333)**
[XD1522Z]
TP
MENG KAI
Mar 20 2016 12:00AM
[VEOLIA ES SINGAPORE PTE LTD]
Em-1 Auto Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 10/09/2019 08:02 AM.
To sashe.goms@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate> - C0376333

Dear Sirs/Mdm,

We refer to the aboev matter.

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle at best and aware NCD issue.

We seek your mandate up to 50% - \$5,734.35(all-in). P-Mandate IA had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong

<-- Original Message -->

From: AXA_SG
To: LKK_HQ; chewht@lkkauto.com; admin-a@lkkauto.com
CC: AXA_SG
Sent On: 09/09/2019 11:36 AM
Subject: Re: Request for Re-open Case in Merimen - C0376333



Dear Hsiao Tong

File reopened. Thank you.

Regards
Sashe

<-- Original Message -->

From: LKK_HQ
To: sashe.goms@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 07/09/2019 12:11 PM
Subject: Request for Re-open Case in Merimen - C0376333

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We refer to the above matter.

Kindly assist to re-open the case in Merimen as third party repairer had submitted docs for this matter.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; vivianlau@lkkauto.com

Sent On: 03/04/2018 04:37 PM

Subject: Re: FILE REVIEW - 2016 ***LKK REF: CC4/AXA16005267/M1wg3

Dear Sir/Madam,

Accident Involving XD 1522Z & SKD 3976M on 20/03/2016

We refer to the above matter.

Be informed that till date TP's repairer had finalised with our surveyor since 22/03/2016 after inspection .

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly

Thank you

Vivian Lau

<-- Original Message -->

From: LKK_HQ

To: Flossie.Ang@axa.com.sg

CC: AXA_SG; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com

Sent On: 21/07/2017 10:24 AM

Subject: Re: FILE REVIEW - 2016 ***LKK REF: CC4/AXA16005267/M1wg3

Dear Flossie,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Vivian,

For your information and necessary action please.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-

<-- Original Message -->

From: AXA_SG

To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com

CC: AXA_SG

Sent On: 21/07/2017 07:23 AM

Subject: FILE REVIEW - 2016



Hi

We are conducting file review and would appreciate to know the current status.

Regards
Flossie



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10/09/2019

Survey Details:

Date of loss	20.03.2016
Date of appointment	21.03.2016
Date of survey	22.03.2016
Location of survey	Em-1 Auto Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKD3976M
Make and Model	Toyota Altis (1598cc)
Date of registration	28.11.2011
Excess	
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Loss	(est)

Repair details:

Initial Estimate	\$ 16,528.77
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Proposed/Revised repair cost:

Parts	\$ 9,446.40
Check items (estimate)	NIL
Labour	\$ 3,190.00
Supplementary	NIL
Total	\$ 12,636.40
Lump Sum(if applicable)	\$ 10,000.00

Number of days for repair	<u>10</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Propose 50/50. No video/ concrete evidence to support either version.

Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 10,700.00	
Loss of use	NIL	
Loss of rental	\$ 700.00	(7days x \$100.00)
Loss of income	NIL	
	\$ 11,400.00	
50%	\$ 5,700.00	
LTA/GIA search fees	\$ 34.35	
Others	NIL	
Proposed Total	\$ 5,734.35	

Print Received Message

This mail is associated with :

***SKD3976M (C0376333)**

[XD1522Z]

TP

MENG KAI

Mar 20 2016 12:00AM

[VEOLIA ES SINGAPORE PTE LTD]

Em-1 Auto Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 11/09/2019 14:27 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5700.00) - SKD3976M - Claim Handler: Khor Saw Theng

Approved:5700.00:Please offer up to \$5,700/- (50% - all-in). Thank you.

Hsiao Tong (LKKAUTO)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Tuesday, 1 October 2019 5:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Your Ref: SKD 3976M *Our Ref: CC4/AXA16005267/M1pb3q2-1 [ACCIDENT INVOLVING XD 1522Z(AXA) AND SKD 3976M ON 20/03/2016]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We agreed to accept Global sum S\$5,700.00 (all-in).
Kindly proceed to arrange payment/DV to **EM-1 AUTO PTE LTD.**

Thanks & Best Regards,

Karen, on behalf of,
Chia Sin Muk (Mr)
m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643
Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Sat, 21 Sep 2019 at 12:47, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **SKD 3976M**

Without Prejudice

Our Ref: CC4/AXA16005267/M1pb3q2-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD 1522Z(AXA) AND SKD 3976M ON 20/03/2016

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Attached is a copy of our insured accident report for your easy reference.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of \$5,700.00 (all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

M/S MENG KAI

Proforma Invoice : 18/PI00081/4496TP

Date : 19-Apr-2018

AXA Insurance Singapore Pte Ltd

Motor Claim Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Without Prejudice

Date of Accident : 20-Mar-2016
Our Client's Vehicle Number : SKD 3976M
Vehicle Make / Model : TOYOTA ALTIS
Your Insurer : XD 1522Z

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Mr Ma)	10,000.00	700.00	10,700.00 SR
LTA Fee	5.00	0.35	5.35 SR
GIA Fee	27.10	1.90	29.00 SR
Loss of (Rental/Use) (7 days x \$ 120)	840.00		840.00 ES

SGD (Eleven Thousand Five Hundred Seventy-Four And
Cents Thirty-Five only)

GRAND TOTAL

11,574.35

Subject to 7% GST

702.25



Authorised Signature and Company Stamp



RICA LEASING PTE LTD

126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355 Tel: 6552 8003 Fax: 6453 1409
Co Reg No. 200610430K

OFFICIAL RECEIPT

No. 19216

Date 28-03-16

Received from Meng Kai

the sum of Dollars Eight Hundred Forty Only

Being payment for SGM 5839M 21/03/16 - 28/03/16 STA# 23767

☐ Cash

☐ Nets

☐ Cheque / Visa / Master

for RICA LEASING PTE LTD

\$ 840 / 80 / 72

Address (Res):		Tel/Fax:	
Refundable Deposit:		SUB-TOTAL \$ 840.00	
Cash/Nets/Cheque/VISA/MC Cards No:		OUT IN	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		EXTENSION	
LEFT FRONT RIGHT		Collection Service	
REAR		Misc.	
ACCESSORIES CHECK ☐ Ashtray ☐ Cig Lighter ☐ S / Tyre ☐ STD Tools ☐ Jack ☐ Hub Caps ☐ Radio / Cass ☐ CD/Cartridges ☐ S / RM		ESTIMATED TOTAL RENTAL \$	
Sales Person Code:		Hirer is responsible for the first \$ 1,500 excess for collision / damage to first party. (i.e.) RICA LEASING PTE LTD Vehicle (including windscreen) and also first \$ 1,500 excess for collision / damage to third party's vehicle for each and every accident / damage.	
Hirer's Signature		Addition Driver's Signature	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE: THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MLEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
28/3	1855					

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

TAX INVOICE

M/S MENG KAI

Invoice No : 19/00329/4496TPG

Date : 10-Oct-2019

AXA Insurance Singapore Pte Ltd

Motor Claim Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn : Ms Su Li

Date of Accident : 20-Mar-2016

Our Client's Vehicle Number : SKD 3976M

Vehicle Make / Model : TOYOTA ALTIS

Your Insurer : XD 1522Z

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Global Sum (for property claim only)	5,327.10	372.90	5,700.00 SR

SGD (Five Thousand Seven Hundred only)

GRAND TOTAL

5,700.00

Subject to 7% GST

372.90



Authorised Signature and Company Stamp



Auto
Consultants
Pte Ltd

11, BLVD 1, #01-25 PAVILLION INDUSTRIAL PARK, SINGAPORE 489533 TEL : (065) 62563561 FAX : (065) 62564113

23 June 2016

VEOLIA ES SINGAPORE PTE LTD

17 Tuas Ave 12
Singapore 639637
Attn: The Management

Dear Sir/ Mdm

OUR REF : CC4/AXA16005267/M1wg3
YOUR REF : XD 1522Z

**ACCIDENT INVOLVING XD 1522Z & SKD 3976M ALONG JUNCTION OF
WOODLANDS AVE 12 & 15 ON 20/03/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Em-1 Auto Pte Ltd** acting on behalf of the owner of SKD 3976M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that this is a case of conflicting version kindly forward to us with any evidence/information to proof.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

There is an excess of S\$5,000.00 on Third Party claims under your policy. Please make a cheque payment of S\$ 5,000.00 payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

111 HAVI L 001 25 PAYA LEBU INDUSTRIAL PARK, SINGAPORE 409033 TEL: (65) 62963461 FAX: (65) 62963377

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@ikkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@ikkauto.com

c.c. AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) SKD3976M and XD1500Z,
ON 20/3/16 ALONG Woodlands Ave 12 towards Gambas Ave
I, Meng Kai, NRIC No. / Company Reg. No.
S6967026 of (address) _____

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration number
SKD3976M hereby authorise your workshop **EM-1 Auto Pte Ltd** (Company/GST REG.No. : 201316380R)

Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct **EM-1 Auto Pte Ltd** on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource. I will pay you a reasonable amount to reflect the additional period of time to shorten.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: 

Company Stamp:
(if applicable)

Name: Meng Kai
NRIC No: S6967026
Contact No: 82235688
Date: 20/3/16



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	XD 1522Z	(Insd veh)	Model: TOYOTA COROLLA ALTIS-1.6A
	SKD 3976M	(TP veh)	
Date of Accident/ Time:	20/03/2018		

Repair Estimate	\$	1,635.78	
Final Repair Cost	\$		
Loss of Use	\$		days at \$ per day
Rental (if any)	\$		days at \$ per day
LTA / GIA Search Fee	\$		
Others	\$		
Final Settlement Sum (Global Sum)	\$	5,700.00	
Payee Name : EM-1 AUTO PTE LTD			
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	50 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No:
	BOLA Liability	Assessed Liability (*)	(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim: All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: Chia Sin Mak
Date: 10/10/2019

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Cheong Mee Choo
Date: 10/10/19

Signature of AXA's surveyor/representative
Name of AXA's surveyor /Representative:
Date:



RICA LEASING
PTE LTD
Co Reg No. 200510430K

Registered Address:
126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355 Tel: 6552 8003 Fax: 6453 1408

Operation Address:
Blk 13 Sin Ming Industrial Estate, Sector 8, #01-45
Singapore 575657 Mobile: 9818 8223

SKD3976M

VEHICLE RENTAL AGREEMENT

STA No. 23767

HIRER'S PARTICULAR		Veh No: <u>SGMS839M</u>		Replace Veh No:	
Name: (as in I/C) <u>Meng Kai</u>		Mileage Out:		Mileage Out:	
NRIC / PASSPORT No <u>S6967202G</u>		Make & Model <u>T/Atis</u>		Make & Model	
Address (Res): <u>Blk 336 CCK Central #08-45</u>		Auto / Manual		Auto / Manual	
<u>S'680236</u>		OUT: Date <u>21/3/16</u>		OUT: Date	
Name & Address of Employer:		OUT: Time <u>1250hrs</u>		OUT: Time	
Occupation: Driving Exp:		RENTAL CHARGES			
D/L No: <u>S6967202G</u> D/L Type <u>Local/International</u>		Daily <u>7</u> @ \$ <u>120/-</u> \$ <u>840.00</u>			
Pass Date: Date of Birth: <u>30/8/69</u>		Weekly @ \$			
Tel: (C) (R) HP/PG: <u>83235688</u>		Monthly @ \$			
ADDITIONAL DRIVER'S PARTICULARS		Hours @ \$			
Name: (as in I/C)		Others @ \$			
NRIC / PASSPORT No:		CDW @ \$			
Pass Date: Date of Birth:		PAI @ \$			
Address (Res):		Delivery Service			
Tel/Hp:		SUB-TOTAL \$ <u>840.00</u>			
Refundable Deposit:		OUT IN			
Cash/Nets/Cheque/VISA/MC Cards No:		EXTENSION			
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection Service			
FRONT LEFT RIGHT		Misc.			
REAR		ESTIMATED TOTAL RENTAL \$			
ACCESSORIES CHECK		Sales Person Code:			
☐ Ashtray ☐ Cig Lighter ☐ S / Tyre ☐ STD Tools ☐ Jack ☐ Hub Caps ☐ Radio / Cass ☐ CD/Cartridges ☐ S / RM		Hirer is responsible for the first \$ <u>1,500</u> excess for collision / damage to first party. (i.e.) RICA LEASING PTE LTD Vehicle (including windscreen) and also first \$ <u>1,500</u> excess for collision / damage to third party's vehicle for each and every accident / damage.			
		Hirer's Signature <u>[Signature]</u>			
		Addition Driver's Signature			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
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 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents: -
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	
<u>28/3</u>	<u>1855</u>					 SIGNATURE OF HIRER/DRIVER



RICA LEASING
PTE LTD

120 Joo Seng Road #05-12 Gold Pinn Industrial Building
Singapore 368355 Tel: 6552 8000 Fax: 6403 1400
Cebu No. 200110004

OFFICIAL RECEIPT

No. 19216

Date 28-05-16

Received from Wang Wei

the sum of Dollars Eight Hundred Forty Only

Being payment for SGM 5839 RA 21/05/16 - 28/05/16 STW 25767

☐ Cash

☐ Note

☐ Cheque / VISA / MasterCard

\$ 840 / 40

for RICA LEASING PTE LTD





Singapore Land Transport Authority

[Feedback](#) | [Contact Info](#)

3805714M

Text size + -

Your Fast Track To Complete Motoring

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Mar 2016 / 12:37:46

Receipt Date/Time : 21 Mar 2016 / 12:37:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-160321-000720

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Result of Insurance Enquiry - XD1522Z
As at 20 Mar 2016/13:00:00
Insurance Co: AXA INSURANCE SINGAPORE PTE LTD

1 Insurance Enquiry - XD1522Z
Enquiry Fee
20160321123623619143

Amount Before GST (\$S)	GST Amount (\$S)	Amount After GST (\$S)
-------------------------------	---------------------	------------------------------

Sub-Total	5.00	0.35	5.35
Total Before Rounding	5.00	0.35	5.35
Rounding Difference			0.00
Total Amount Payable			5.35
Paid By			
20160321123642783	Direct Debit: eNETS Debit (Internet Banking)		5.35
Total			5.35
Cash Change			0.00
Tendered Amount			5.35
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK

TAX INVOICE

Our Ref No: GR-16-031946
Date of Request: 23/03/2016

Your Ref No: WALK IN ALLAN

EM1 AUTO PTE LTD
BLK 8 #01-68 SIN MING INDUSTRIAL ESTATE SECTOR C
SINGAPORE 575643

Dear Sir/Madam,

Date of Accident: 20/03/2016
Vehicle No: SKD3976M
Place of Accident: WOODLANDS AVE 12 TOWARDS GAMBAS AVE
Involving Vehicle No: XD1522Z

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
XD1522Z	WOODLANDS AVE 12 TOWARDS GAMBAS AVE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
10 Anson Road, #05-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-16-031504
Date of Request: 22/03/2016

Your Ref No: WALK IN ALLAN

EM1 AUTO PTE LTD
BLK 8 #01-68 SIN MING INDUSTRIAL ESTATE SECTOR C
SINGAPORE 575643

Dear Sir/Madam,

Your Vehicle No: SKD3976M
Date of Accident: 20/03/2016
Place of Accident: WOODLANDS AVE 12 TWDS GAMBAS AVE
Involving Vehicle No: XD1522Z (NO RECORD) CALL WITHIN 7 DAYS 23-1/4

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Mar 2016		21 Mar 2016 16:06 Edit Adj Rpt	S\$10,000.00 Edit Estimates	S\$10,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	VEOLIA ES SINGAPORE PTE LTD, Co. Reg. No.: 199804675H								
Main Claimant:	MENG KAI, ID: S6967202G								
Vehicle Reg. No.:	SKD3976M	Date of Loss:	20/03/2016 00:00 - :59 [51 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0376333	Policy/Cover Note No.:	P1162934 (Third Party Only)						
Vehicle Reg. No. (Insured):	XD1522Z	Policy No. (Claimant):	5057649998-03						
		Excess:	S\$5,000.00						
Repairer:	Em-1 Auto Pte Ltd (HQ) Blk B Sin Ming Industrial Estate Sector C, #01-68, 575643 Sin Ming - Tel: 64523298								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Yvonne Ang Ching Ching - 6880 4461]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 11/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AXA_SG (11/09/2019): Alert - Adj Mandate Approved (S\$5700.00) - SKD3976M - Claim Handler: Khor Saw Th... - AXA_SG (09/09/2019): Re: Request for Re-open Case in Merimen - C0376333 - AXA_SG (21/07/2017): FILE REVIEW - 2016 - AXA_SG (23/03/2016): TP settlement - C0376333/P1162934 - AXA_SG (21/03/2016): WP/ PRI Assignment - C0376333/P1162934									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKD3976M (C0376333)
 [XD1522Z]
 TP
 MENG KAI
 Mar 20 2016 12:00AM
 [VEOLIA ES SINGAPORE PTE LTD]
 Em-1 Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Assessment Reports														1 per page		☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)											Thumbnail	Print		
1	23/03/16 10:16	Accident Statement From: SC + Reg. No: XD1522Z, Claimant: VEOLIA ENVIRONMENTAL SERVICES												Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	23/03/16 10:52	Adjuster Immediate Advice												Load HTM		
														3 per page		☒
Photos/Images																
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	10/05/16 17:10	General View												Load JPG	☒	
2	10/05/16 17:10	General View												Load JPG	☒	
3	10/05/16 17:10	General View												Load JPG	☒	
4	10/05/16 17:10	General View												Load JPG	☒	
5	10/05/16 17:10	General View												Load JPG	☒	
6	10/05/16 17:10	General View												Load JPG	☒	
7	10/05/16 17:10	General View												Load JPG	☒	
8	10/05/16 17:10	General View												Load JPG	☒	
9	10/05/16 17:10	General View												Load JPG	☒	
10	10/05/16 17:10	General View												Load JPG	☒	
11	10/05/16 17:10	General View												Load JPG	☒	
12	10/05/16 17:10	General View												Load JPG	☒	
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18	10/05/16 17:10	General View												Load JPG	☒	
19	10/05/16 17:10	General View												Load JPG	☒	
20	10/05/16 17:10	General View												Load JPG	☒	
21	10/05/16 17:10	General View												Load JPG	☒	
22	10/05/16 17:10	General View												Load JPG	☒	
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Assessment Reports				1 per page	☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
38	10/05/16 17:10	General View		Load JPG	☒
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48	10/05/16 17:10	General View		Load JPG	☒
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No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	21/03/16 16:02	Email_ABS		Load PDF	
2	21/03/16 16:02	Co claimant_ABS		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/03/16 10:50	TP ESTIMATE - MARKED		Load PDF	
2	23/03/16 10:50	TP GIA REPORT		Load PDF	
3	10/09/19 07:56	LKK Survey Photos		Load PDF	
4	10/09/19 07:56	LKK Resurvey Photos 1		Load PDF	
5	10/09/19 07:56	LKK Resurvey Photos 2		Load PDF	
6	10/09/19 07:57	RENTAL AGREEMENT & RECEIPT.		Load PDF	
7	10/09/19 07:57	LTA SEARCH FEE		Load PDF	
8	10/09/19 07:57	GIA RPT FEE.		Load PDF	
9	10/09/19 07:57	Authorisation to Act		Load PDF	
10	10/09/19 08:00	TP-Mandate IA dd 100919		Load PDF	
11	01/11/19 15:16	LETTER TO OI		Load PDF	
12	01/11/19 15:16	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16005267/M1PB3Q2-1

Date: 01/11/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1162934

Claimant: SKD3976M

Insured Vehicle No: XD1522Z

Date of Loss: 20/03/2016

Nature of Claim: TP

Claim No: C0376333

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKD3976M

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: HIDDEN

Reg. Date: 28/11/2011 (Man. Year: 2011)

Chassis No: MR053REE104120250

Colour: Black

Odometer: 119368 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Michelin 8 mm

Rear Left Side: Michelin 8 mm

Front Right Side: Michelin 8 mm

Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,368.77	9,446.40	2,922.37	23.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,160.00	3,190.00	970.00	23.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,528.77	12,636.40	3,892.37	23.55
Approved Total (Overridden) (S\$)		10,000.00		
(S\$)	16,528.77	10,000.00	6,528.77	39.50
+ GST 7.00/7.00% (S\$)	1,157.01	700.00	457.01	39.50
Nett Amount (S\$)	17,685.78	10,700.00	6,985.78	39.50
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
(S\$)		11,400.00		
Liabe Amount (50.00%) (S\$)		5,700.00		
+ Doc/Search Fee (S\$)		34.35		
Nett Liability (S\$)		5,734.35		
Global Sum Settlement (S\$)		5,700.00		

INSPECTION

Date of Assignment: 21/03/2016

Date Inspected: 22/03/2016 Inspected At:

Em-1 Auto Pte Ltd (HQ)
Blk 8 Sin Ming Industrial Estate Sector

C, #01-68
Singapore 575643

Estimated Period of Repair: 10.0 days

Adjuster: MA CHIN FOOK

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Apr 2018)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKD3976M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID (CONSISTENT)	Necessary	695.00 FL	*695.00 FL
2	1		*BOOT LID BADGE (CONSISTENT)	Necessary	56.00 FL	*56.00 FL
3	1		*BOOT LID EMBLEM (1.6) (CONSISTENT)	Necessary	52.00 FL	*52.00 FL
4	1		*BOOT LID EMBLEM (VVTi) (CONSISTENT)	Necessary	52.00 FL	*52.00 FL
5	1		*BOOT LID EMBLEM (COROLLA) (CONSISTENT)	Necessary	52.00 FL	*52.00 FL
6	1		*BOOT LID EMBLEM (ALTIS) (CONSISTENT)	Necessary	52.00 FL	*52.00 FL
7	1		*BOOT LID EMBLEM (DUAL) (CONSISTENT)	Necessary	52.00 FL	*52.00 FL
8	1		*BOOT LID EMBLEM (ELEGANCE) (CONSISTENT)	Necessary	52.00 FL	*52.00 FL
9	2		*BOOT LID NUMBER PLATE LAMPS (CONSISTENT)	Serviceable	193.60 FL	*- FL
10	1		*BOOT LID OUTER CHROME MOULDING (CONSISTENT)	Distorted	223.20 FL	*223.20 FL
11	1		*SET BOOT LID OUTER CHROME MOULDING CLIPS (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
12	2		*BOOT LID LAMP (CONSISTENT)	Cracked	496.40 FL	*496.40 FL
13	2		*BOOT LID LAMP BASE COVER (CONSISTENT)	Serviceable	107.20 FL	*- FL
14	2		*BOOT LID LAMP INNER SEALER (CONSISTENT)	Necessary	60.00 FL	*40.00 FL
15	2		*SET BOOT LID LAMP CLIPS (CONSISTENT)	Necessary	50.00 FL	*40.00 FL
16	4		*BOOT LID STOPPER (CONSISTENT)	Not Necessary	72.00 FL	*- FL
17	1		*BOOT LID INSULATOR (CONSISTENT)	Not Necessary	195.00 FL	*- FL
18	1		*SET BOOT LID INSULATOR CLIPS (CONSISTENT)	Necessary	40.00 FL	*40.00 FL
19	1		*BOOT LID INNER LOCK (CONSISTENT)	Bent	169.50 FL	*169.50 FL
20	1		*BOOT LID LOCK CATCH (CONSISTENT)	Bent	46.00 FL	*46.00 FL
21	1		*BOOT LID WEATHERSTRIP (CONSISTENT)	Distorted	190.00 FL	*190.00 FL
22	1		*BOOT LID HINGES (CONSISTENT)	N/S Bent / O/S Repair	162.00 FL	*81.00 FL
23	1		*REAR BUMPER (CONSISTENT)	Deformed	563.50 FL	*563.50 FL
24	2		*REAR BUMPER SIDE RETAINERS (CONSISTENT)	Distorted	140.00 FL	*140.00 FL
25	2		*REAR BUMPER ATTACHMENT RETAINERS (CONSISTENT)	Distorted	180.00 FL	*180.00 FL
26	1		*REAR BUMPER REINFORCEMENT WITH SPONGE (CONSISTENT)	Torn	185.50 FL	*185.50 FL
27	2		*REAR BUMPER REINFORCEMENT BRACKET (CONSISTENT)	Bent	190.00 FL	*190.00 FL
28	1			Necessary	50.00 FL	*40.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			*SET REAR BUMPER CLIPS (CONSISTENT)			
29	2		*REAR BUMPER REVERSE SENSOR (CONSISTENT) }	Shorted	590.10 FS	*220.00 FS
30	2		*REAR BUMPER REVERSE SENSOR HOLDER (CONSISTENT) }		42.00 FS	*- FS
31	1		*REAR BUMPER REFLECTORS (CONSISTENT)	N/S Distorted / O/S Serviceable	106.00 FL	*53.00 FL
32	1		*END PANEL (CONSISTENT)	Bent	585.00 FL	*585.00 FL
33	1		*END PANEL TOP TRIM (CONSISTENT)	Distorted	210.00 FL	*210.00 FL
34	1		*SET END PANEL TOP TRIM CLIPS (CONSISTENT)	Necessary	30.00 FL	*30.00 FL
35	1		*SPARE TYRE PANEL (CONSISTENT)	Repair	872.50 FL	*- FL
36	1		*SPARE TYRE PANEL TOP BOARD WITH CLOTH (CONSISTENT)	Distorted	375.20 FL	*375.20 FL
37	1		*SPARE TYRE WHEEL NUT (CONSISTENT)	Bent	46.20 FL	*46.20 FL
38	2		*TAILLAMPS (CONSISTENT)	Cracked	870.00 FL	*870.00 FL
39	2		*TAILLAMPS INNER SEALER (CONSISTENT)	Necessary	60.00 FL	*40.00 FL
40	2		*SET TAILLAMP CLIPS (CONSISTENT)	Necessary	50.00 FL	*40.00 FL
41	2		*TAILLAMPS BOTTOM RETAINERS (CONSISTENT)	Distorted	140.00 FL	*140.00 FL
42	1		*TAILLAMPS PANELS (CONSISTENT)	N/S Bent / O/S Repair	264.00 FL	*132.00 FL
43	1		*REAR FINDER LH (CONSISTENT)	Buckled	925.00 FL	*925.00 FL
44	1		*REAR FENDER INNER TRIMS (CONSISTENT)	N/S Distorted / O/S Serviceable	670.00 FL	*335.00 FL
45	2		*SET REAR FENDER INNER TRIMS CLIPS (CONSISTENT)	Necessary	60.00 FL	*40.00 FL
46	1		*REAR FENDER INNER SHIELD (CONSISTENT)	N/S Distorted / O/S Serviceable	110.00 FL	*55.00 FL
47	1		*SET REAR FENDER INNER SHIELD CLIPS (CONSISTENT)	N/S Necessary/O/S Not Necessary	40.00 FL	*20.00 FL
48	1		*REAR DOOR LH (CONSISTENT)	Dented	991.00 FL	*991.00 FL
49	1		*REAR DOOR BLACK STICKER LH (CONSISTENT)	Necessary	64.30 FL	*64.30 FL
50	1		*REAR DOOR INNER LOCK LH (CONSISTENT)	Bent	353.90 FL	*353.90 FL
51	1		*REAR DOOR LOCK CATCH LH (CONSISTENT)	Repair	36.00 FL	*- FL
52	1		*REAR DOOR WEATHERSTRIP LH (CONSISTENT)	Necessary	185.90 FL	*185.90 FL
53	1		*REAR DOOR PROTECTOR LH (CONSISTENT)	Necessary	69.90 FL	*69.90 FL
54	1		*REAR DOOR PROTECTOR CHROME MOULDING LH (CONSISTENT)	Necessary	37.30 FL	*37.30 FL
55	1		*REAR AIR VENTS (CONSISTENT)	N/S Distorted	78.00 FL	*39.00 FL
56	1		*REAR WINDSCREEN GLASS (CONSISTENT)	Cut	1,507.57 FL	*1,507.57 FL
57	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Necessary	95.00 FL	*95.00 FL
58	1		*REAR WINDSCREEN INNER SEAL (CONSISTENT)	Necessary	50.00 FL	*40.00 FL
59	1		*PETROL TANK LID COVER (CONSISTENT)	Repair	127.96 FL	*- FL
60	1		*PETROL TANK PIPE (CONSISTENT)	Bent	257.90 FL	*257.90 FL
61	1		*PETROL TANK JOINT PIPE (CONSISTENT)	Necessary	125.60 FL	*125.60 FL
62	1		*PETROL TANK CABLE WITH LOCK (CONSISTENT)	Serviceable	287.76 FL	*- FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
63	1		*REAR NUMBER PLATE WITH COVER (CONSISTENT)	Bent	70.00 FS	*40.00 FS
64	1		*REAR WINDSCREEN SEALANT (CONSISTENT)	Necessary	60.00 FS	*40.00 FS
65	1		*REAR WINDSCREEN SOLAR FILM (CONSISTENT)	Necessary	320.00 FS	*180.00 FS
66	1		*REVERSE CAMERA (CONSISTENT)	Shorted	450.00 FS	*350.00 FS
67	1		*BODY PANEL JOINT SEALER (CONSISTENT)	Necessary	120.00 FS	*80.00 FS
68	1		*REAR FLOOR PANEL INSULATOR PAD (CONSISTENT)	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	15,890.99	12,291.87
- List Item Discount on L Items 25.00/25.00% (S\$)	3,522.22	2,845.47
Total Parts (S\$)	12,368.77	9,446.40

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,800.00	1,400.00
2	SPRAY PAINTING	New	1,500.00	1,300.00
3	CHECK WIRING	New	50.00	30.00
4	ANTI RUST	New	100.00	80.00
5	REMOVE AND INSTALL REAR WINDSCREEN	New	140.00	120.00
6	REMOVE AND INSTALL REAR DOOR PARTS	New	90.00	60.00
7	REMOVE AND INSTALL CARPET AND SEAT	New	120.00	60.00
8	REMOVE AND INSTALL REVERSE SENSOR	New	90.00	60.00
9	REMOVE AND INSTALL REVERSE CAMERA	New	150.00	80.00
10	REMOVE AND INSTALL PETROL TANK	New	120.00	0.00
Gross Labour Cost (S\$)			4,160.00	3,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >