

Joy Irene (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 4 June 2018 9:24 AM
To: Joy Irene (LKKAuto); claims-singapore@qbe.com
Cc: Admin A; CS A Team
Subject: RE: WC 4483A ON 23.04.2018 / SHC 6990S - [VC011416]

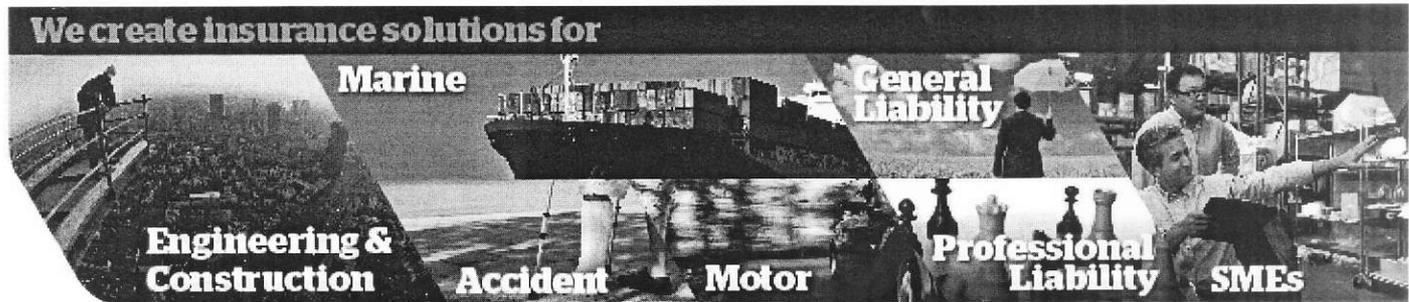
Hi Joy

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, 1 June, 2018 2:12 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: WC 4483A ON 23.04.2018 / SHC 6990S

Claim ref : **VC011416**

Dear Joyce,

This is a head-to-rear scenario where our insured vehicle was behind. BOLA 27-100% .Liability is not in our favour.

We had notified OI where OI confirmed accident details, aware NCD issue and agreed to settle.

Summary to offer to repairer "PREMIER AUTOMOTIVE SEVICES PTE LTD " is as follows:

	Claimed Amount	Revised Amount
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Cost of Repair	\$5,782.40 (per estimate)	\$2,193.50 (w/GST)
Loss of Rental (3 days)	\$ 326.79 (\$108.93/day)	\$ 326.79
Loss of Income (3 days)	\$ 300.00 (\$100.00/day)	\$ 120.00 (\$40/day)
GIA/LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,411.19	\$ 2,644.29

(3 days recommendation for repair)

For your approval please.

Thank you.

Best Regards,
 Joy Irene | Case Handler
 LKK Auto Consultants Pte Ltd
 DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6990S/GS

WITHOUT PREJUDICE

22nd May 2018

(By Email Only)

Attn: The Motor Claims Department

QBE Insurance (S) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SHC6990S & WC4483A ALONG TAMPINES AVE 10 / TAMPINES AVE 12 ON 23.04.18

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6990S, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: WC4483A at the material time of the accident with the driver of our client's vehicle, Ms Sarifah Bte Md Zain

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: WC4483A, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	2193.50 (Incl. GST)
(2) Loss of Rental - 3Days @\$108.93per day	\$	326.79
(3) Loss of Income - 3Days @\$100.00per day	\$	300.00
(4) GIA search fee	\$	2.00
	\$	<u>2822.29</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6990S
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6990S/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/QBE18007568/K1jb3

3rd May 2018

STAR READY-MIX PTE LTD

49 Sungei Kadut Street 6,
Hec Star Building,
Singapore 728873.

Attn: Ms Cally

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING WC 4483A AND SHC 6990S ALONG
TAMPINES AVENUE 10 ON 23.04.2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chong Poh Kin

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

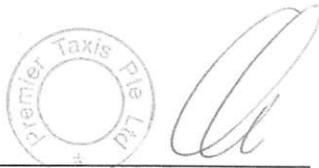
AUTHORISATION TO ACT

I/We, **PREMIER TAXIS PTE LTD** ("the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6990S** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 6990S** that was damaged pursuant to the accident which occurred on **23/04/2018** (date) along **TAMPINES AVE 10/TAMPINES AVE 12** (location) involving vehicle no/s **WC 4483A** ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 (day) of June (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SHC6990S/GS
Our Reference : VC011416

I/We, **PREMIER TAXIS PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Two Thousand Six Hundred Forty Only (S\$2,640.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **STAR READY-MIX PTE LTD**, over damage to my/our vehicle **SHC 6990S** from an accident involving **WC 4483A** at/along **TAMPINES AVE 10/TAMPINES AVE 12**, which occurred on **23 APRIL 2018** at about **0900** hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured, **STAR READY-MIX PTE LTD**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 4 of (month) June (year) 2018

Signature

Witness's Signature

Claimant's Name

Witness's Name

200304975H

Gary Shi
S8611868H

FIN/NRIC No.

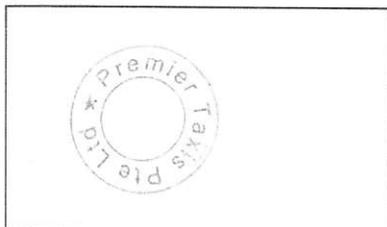
FIN/NRIC No.

23 Changi South Ave 2

#03-02 S486443

Address

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 22-May-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6990 S			\$ 2,050.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,050.00
GST @ 7%				\$ 143.50
GRAND TOTAL				\$ 2,193.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



04 May 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Ng Swee Boon of NRIC Number S1733796C is a registered driver of SHC6990S. Ng Swee Boon is paying daily rental rate of \$108.93 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "f. M." with a stylized flourish.

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

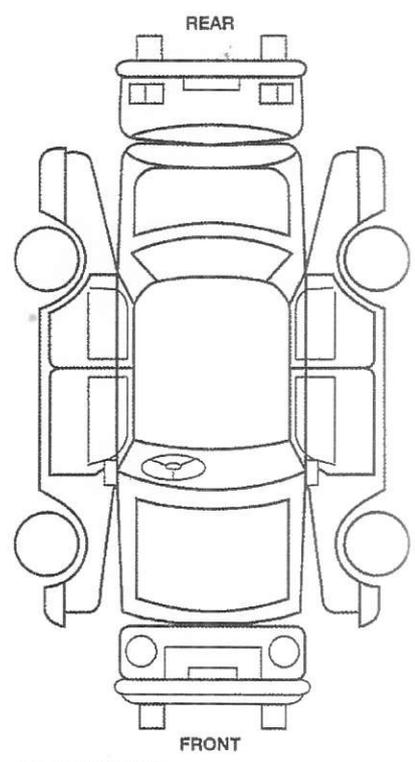
VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

--	--	--	--	--	--	--	--

DRIVER'S NAME SARIFAH BTE MD ZAIN (RELIEF)		INDICATE AREA OF DAMAGE HERE:	
NRIC s 1562087J	HANDPHONE 96374062		
TAXI REGN NO. S HC 69903	MAKE / MODEL KO2		
DATE IN 230418	TIME IN 1040	DATE OUT 250418	TIME OUT 0715
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT
	<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F		<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F



TAXI METER DOWNLOADED	DATE / TIME TOWED IN TO WORKSHOP
YES NO	D D M M Y Y H H M M
	DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
	D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN	CHECK OUT
SARIFAH BTE MD ZAIN	SARIFAH X
DRIVER'S NAME	DRIVER'S NAME
<i>[Signature]</i> X	<i>[Signature]</i> X
DRIVER'S SIGNATURE / DATE / TIME	DRIVER'S SIGNATURE / DATE / TIME
<i>[Signature]</i>	<i>[Signature]</i>
CHECKED IN BY (PREMIER'S AUTHORISED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTHORISED WORKSHOP)

- BODY MARKINGS**
- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO 230418 0900 <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	TP/V



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-061006

Date of Request: 23/04/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By VINCENT CHUA WEE AN
TP Vehicle No. WC4483A
Accident Date 23/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
WC4483A	QBE Insurance (Singapore) Pte Ltd	05/09/2017-04/09/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-061006

Date of Request: 23/04/2018

Your Ref No: Online Purchase

 Premier Automotive Services Pte Ltd
 23 Changi South Ave 2
 #01-02
 Singapore 486443

Dear Sir/Madam,

 Enquiry Date 23/04/2018
 Enquiry By VINCENT CHUA WEE AN
 TP Vehicle No. WC4483A
 Accident Date 23/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque