

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 September 2019 11:08 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020563 Arrange surveyor for SLR3817D Your Ref:SJU5324D DOA: 20/4/18 ***LKK REF:CC4/LPC18007566/Aeb3 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

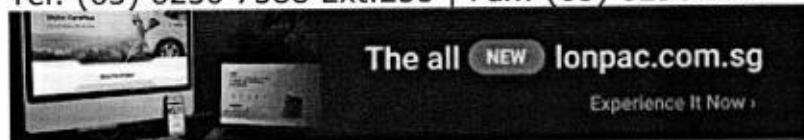
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 13 September, 2019 11:29 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: RE: Our Ref: 17/18/18/VP05/020563 Arrange surveyor for SLR3817D Your Ref:SJU5324D DOA: 20/4/18 ***LKK REF:CC4/LPC18007566/Aeb3

Lonpac Ref: 17/18/18/VP05/020563

LKK Ref: CC4/LPC18006813/Kdb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 25/04/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Based on the video, insured collided onto Third Party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "SK AUTOMOBILE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 24,340.50	\$ 3,638.00

2. Loss of Use (5days x \$160.00)	\$ 800.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 25,142.50	\$ 4,040.00

**03days recommendation for repair + 1PRS = 4days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 26 April 2018 9:17 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020563 Arrange surveyor for SLR3817D Your Ref:SJU5324D DOA: 20/4/18

***LKK REF:CC4/LPC18007566/Aeb3

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Kindly assess liability before proceeding to a direct settlement as our insured is alleging that there was no collision.

If there is a need to verify with our insured, kindly arrange for the case handler to engage her.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 25 April, 2018 5:32 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VP05/020563 Arrange surveyor for SLR3817D Your Ref:SJU5324D DOA: 20/4/18

***LKK REF:CC4/LPC18007566/Aeb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLR 3817D at M/s SK Automobile Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 24 April 2018 1:30 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020563 Arrange surveyor for SLR3817D Your Ref: SJU5324D DOA: 20/4/18

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 24 April, 2018 12:34 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; admin@skauto.com.sg

Subject: FW: Our Ref: 17/18/18/VP05/020563 Arrange surveyor for SLR3817D Your Ref: SJU5324D DOA: 20/4/18

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SLR 3817D on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: SK Admin [<mailto:admin@skauto.com.sg>]
Sent: Tuesday, 24 April, 2018 10:30 AM
To: MT_Claim_SG; GERALD POH WEE BIN
Cc: JING XIONG KHOO; md daud nadzim
Subject: Arrange surveyor for SLR3817D Your Ref:SJU5324D

Dear Sir / Mdm,

We the repairers of motor vehicle no. SLR3817D
Please provide a list of surveyor for further inspection.

Location : 8 Kaki Bukit Ave 4#08-46
Premier @ Kaki Bukit
Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.
Thanks.

--

Regards,
Huey Lee
SK Automobile Pte Ltd
Tel: 6789 5155 Fax: 6783 5155

SK Automobile Pte Ltd

23 Kaki Bukit Ave 4 #03-01
Vicom Inspection Centre (South Wing) S(415933)
Tel: +65 6789 5155 Fax: +65 6783 5155
Co. Reg No.201500047H GST Reg No. 201500047H

Date : 04.03.2019
Your Ref : 17/18/18/VP05/020563
To : LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 19955
Thru : LKK AUTO CONSULTANTS PTE LTD
Attn : MOTOR CLAIM DEPARTMENT

Dear Sir/Mdm,

RE: THIRD PARTY CLAIM OF SLR 3817D & SJU 5324D on 20.04.2018

We refer to the above matter.

Attached copies of the following for your perusal:

- 1) Tax Invoice No. IV19-90083 (S\$3,638.00)
- 2) Loss Of Rental 05 days @ S\$160.00 (S\$800.00). Tax Invoice & Rental Agreement
- 3) Letter Of Authorisation
- 4) LTA Search Fee (S\$2.00)

Please look into the above claim and let us have your payment of S\$4,440.00 the soonest.

Thank You.

Yours faithfully,



Julie
E-mail: julie@skauto.com.sg



ROC No: 201500047H
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (South Wing) S415933
Tel: 6789 5155 Fax: 6783 5155

LETTER OF AUTHORIZATION

To Workshop : SK Automobile Pte Ltd
Fr Owner's Name : Lim Young Chin, fono (Lim Yanchine)
Company (if any) :
Address : 21 Teban Gardens Rd # 09-129 S(600022)
NRIC No : S 85 334008
Accident on : 20-04-16 Involving vehicle(s) SJU 532AD
Along : Teban Gardens Rd c Blk 22A CP

I/We, Lim Young Chin, fono (Lim Yanchine) the owner of motor vehicle, registration no. SJK 3811D hereby do authorize you to commence repairs to my abovementioned vehicle.

I/We confirm that you are authorized to handle the repair of the vehicle and/or to negotiate and settle my claims relating to the above mentioned accident, which I/we may have, against the other third party/parties or insurers (excluding my own insurer) and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.

You are hereby authorized to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claim.

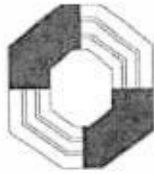
I/We confirm that in the event of an unsuccessful claim against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs, car rental and any incidental expenses incurred by you or to lodge an own damage (only for comprehensive cover) to cover the expenses incurred.

Witness's Name : [Signature]

Date : [Signature]

Witness's Signature : [Signature]

Owner's Signature : [Signature]



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020563
DATE : 17 SEPTEMBER 2019

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

DISCHARGE VOUCHER

I/We, LIM YOUNG THIN, FINO (LIN YANGTING) confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SJU 5324D the sum of Singapore Dollar Four Thousand Forty Only (\$4,040.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLR 3817D and SJU 5324D on 20 April 2018 along TEBAN GARDENS RD@BLK 22A CP.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DAEVVI D/O THANABALU AND/OR SHAKTHEESHWARI D/O SILVARAJU**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SK AUTOMOBILE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

24/9/19

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date

SK AUTOMOBILE PTE LTD

23 Kaki Bukit Ave 4 #03-01
Vicom Inspection Centre (South Wing) S415933
Phone +65 6789-5155 Fax +65 6783-5155
CO Reg No. 201500047H GST Reg No. 201500047H

TAX INVOICE

DATE: 04.03.2019
INVOICE # IV19-90083
VEH REG NO: SLR 3817D

Bill To:
LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 19955

DESCRIPTION	AMOUNT
Being cost of repair inclusive of labour charges, parts and accessories for the abovementioned vehicle.	\$ 3,400.00
Sub.Total	\$ 3,400.00
7% GST	\$ 238.00
Total	\$ 3,638.00

Make all cheques payable to "SK AUTOMOBILE PTE LTD"

THANK YOU FOR YOUR BUSINESS!



CARS FOR RENT (2016) PTE LTD

5 TANAH MERAH KECHIL ROAD
#17-05 SINGAPORE 466665
TEL: 6789 5155 FAX: 6783 5155

INVOICE

DATE	INVOICE #
28/04/2018	VII51015

Invoice To:

LIM YOUNG HUR, AMOS
BLK 22 TEBAN VISTA
#09-139 SINGAPORE 600022

VEH REG NO	TERMS
SLR3817D	DUE ON RECPT
RATE	AMOUNT
\$160.00	\$800.00



CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46665
Tel: 6789 5155 Fax: 67835155

No: 2546

ROC No: 201609732N

VEHICLE RENTAL AGREEMENT

SLR 3817D sk 4th

HIRER'S PARTICULAR

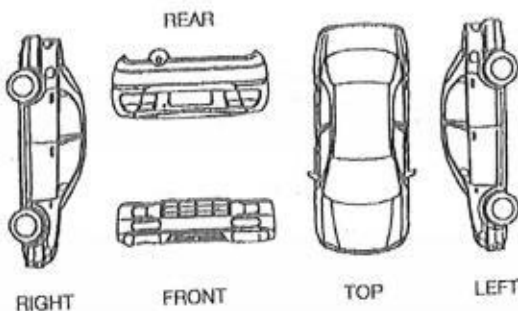
Name: (as in I/C) Lim Young Hur, Amos
NRIC/PASSPORT No: S881674G
Address (Res): Blk 22 # 09-139 Teban Vista S (600022)
Name & Address of Employer: _____
Occupation: _____ Driving Exp: 05/04/1988
Driving Licence No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: 05/04/1988
Tel: (O) _____ (R) _____ HP/PG 90463834

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC/PASSPORT No: _____
Address (Res): _____
Driving Licence No: _____ D/L Type: Local / International
Issue Date: _____ Date of Birth: _____
Occupation: _____ Driving Exp: _____

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS



ACCESSORIES CHECK

☐ Ashtray ☐ Cig Lighter ☐ S/Tyre
☐ STD Tools ☐ Jack ☐ Hub Caps
☐ Radio / Cass ☐ CD ☐ Catridges

Vehicle No: SLR 33382 Replace Veh No: _____
Mileage Out: _____ Mileage In: _____
Make & Model: HYUNDAI ELANTRA Auto / Manual Group: _____
OUT: Date 23 APR 2018 Time: 1330 HRS
HIRE/PERIOD EXPIRY: _____
COLLISION DAMAGE WAIVER Excess YES / NO
PERSONAL ACCIDENT INSURANCE YES / NO
CHARGES
Daily 5 @ \$ 160.00 per day 800 00
Weekly @ \$ _____ per week
Monthly @ \$ _____ per month
Hours @ \$ _____ per hour
Others @ \$ _____
CDW @ \$ _____ per day/month
PAI @ \$ _____ per day/month
Delivery Service _____
SUB-TOTAL \$ 800 00

PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

EXTENSION

Collection Service _____
Misc. _____

TOTAL CHARGES \$ _____

Rented out by: _____

Hirer's Signature _____

Addition Driver's Signature _____

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
28/4/18	10am				

4/23/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-060990
Date of Request: 23/04/2018

Your Ref No: Online Purchase

SK Automobile Pte Ltd
23 Kaki Bukit Avenue 4
#03-01 Vicom Inspection Centre
Singapore 415933

Dear Sir/Madam,

Enquiry Date: 23/04/2018
Enquiry By: Koh Kai Sern
TP Vehicle No: SJU5324D
Accident Date: 20/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJU5324D	Lonpac Insurance Bhd	15/12/2017-14/12/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

4/23/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-060990
Date of Request: 23/04/2018

Your Ref No: Online Purchase

SK Automobile Pte Ltd
23 Kaki Bukit Avenue 4
#03-01 Vicom Inspection Centre
Singapore 415933

Dear Sir/Madam,

Enquiry Date: 23/04/2018
Enquiry By: Koh Kai Sern
TP Vehicle No: SJU5324D
Accident Date: 20/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque