

ASS. REC. BY:

REF:

CS/ASM18007565 / A qbez

Special Instruction:

Surveyor:

Adrian

ASSIGNMENT (Office)

Smart claim
From (Person):

Kitty Too

of

ASM

Date/Time:

24042018 245pm

Estimated Cost:

Bill to:

☒ TP+WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLJ 2436T

Insured:

at Workshop n/s

Premium

Tel:

6768 9828

of

55 Ubi Rd 1

Policy No:

Claim No:

S8M00F0U

Sum Insured:

Excess:

700.00

Make of Veh:

(Client's Record)

D.O.A.

24042018

CA / ☒ REV / REP. / REV 24 HRS

27042018 @ 10:30am

H.O.D. Endorsement:

Date/Time:

24042018 3:15pm

Person Contacted:

Jeffrey

Vehicle IN / ☒ OUT

Date/Time	Action/Instruction (✓) Estimate
	SLJ 2436T - X
30/4/18 @ 7	49 min visit to Kitty Too via Smart Claim.
01/5/18 @ 10:30am	Kitty Too informed C/A S EX: \$700 via Smart Claim.
01/5/18 @ 11:20am	Informed Kee Sang C/A S EX: \$700 by email.
09/11/18 @ 4:12pm	Conferred with Carrie first fig \$18477.20, 6 days by email. (Red \$ 4248.80. 21%).

REF: ASM(AXA)

Smart Claim

smart claim

ASSIGNMENT

From: Date: 27042018

Estimated Cost:

ODV TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLJ 2436T

at Workshop m/s

Premium

of

35 Ubi Rd 1

Insured:

Policy No

Claims No.

Sum Insured

Excess:

\$ 700.00

(Client's Record)

Make of Veh:

10.30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

235K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06/12/18

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SLJ2436T. Yr Regn: 2016 Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q7

cc 1984

Colour:

Black.

A/C:

Insured / Std / NI / NA

Sp. Reading

16875

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU2224M8H0010484

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 235/55R19.

R: 235/55R19.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

27/04/18

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AXA.

RECEIVED 12 DEC 2018

12/12/2018

Date/Time, File Pass to?

11/12/18 twist

Date/Time, File Return to?

25

☐

Prel. Report

☐

Final Report

Days Of Repair:

6

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation

D - RES - GI

Photos

Others

TOTAL

Report Format :

Smart Claim

Lump Sum / I.B.I. (\$)

18477.20

300

300



Service Request Details

Claim

S8M00F0U

Reference

None 

Loss Date

April 24, 2018

Request Date

April 24, 2018

Due Date

May 2, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLJ2436T

Make

AUDI

Service Address

55 Ubi Road 1 Road, , , 408699

Primary Contact/Insured

TAN BEE HOON

50G FABER HEIGHTS, #03-51 FABER CREST, 129201, Singapore

96719183

SABTANBH@GMAIL.COM

Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

Additional Instructions

EXCESS \$700

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

4/24/18 2:47 PM

FROM

TEO Kitty

SUBJECT

SLJ2436T - VEH @ PREMIUM AUTOMOBILES

BODY

Hi Please survey WP and get estimate from worksho...



Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 9 November 2018 11:12 AM
To: 'Carrine Leong'; SUR
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLJ2436T - OD XA - SURVEYED 27 APR 18

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$18,477.20 before excess \$700.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 30 October 2018 3:03 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SLJ2436T - OD XA - SURVEYED 27 APR 18

Hi Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

Revised estimate was mailed to you on 19 Jul 2018.

We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Re:RE: Re:SUPPLEMENTARY LIST OF VEHICLE SLJ 2436T UPLOADED - PHOTOS PLEASE

Type

 Question

Message

Hi Shiau Chan, Please proceed.

Reply

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 2 May 2018 11:24 AM
To: 'Claims'; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SLJ 2436 T

Dear Kee Siang,

As instructed by our client AXA , please proceed to repair the insured vehicle **SLJ 2436T (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 2 May 2018 11:02 AM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SLJ 2436 T

Dear all,

Any update on approval. ?

Thank you.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Re:RE: Re:IA OF VEHICLE SLJ 2436T UPLOADED - AUTHORISE

Type

🔗 Question

Message

Hi Shiau Chan, Please authorise at \$19,526 before excess of \$700. Your IA did not indicate the days of repair. Thanks.

Reply



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M00F0U

Date: 30th April 2018

Our Ref: CS/ASM18007565/Aqb

The Motor Claims Department
AXA Insurance Singapore Pte Ltd

Attn: Kitty

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SLJ 2436T

We thank you for the instruction on 24/04/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 27/04/2018 (10.52am) at the premises of M/s PREMIUM AUTOMOBILES and have the following to report:-

Workshop Estimate Amount	: S\$ <u>23,026.00</u>
Revised Estimate Amount	: S\$ <u>17,815.00</u>
"Check" Items Amount	: S\$ <u>1,711.00</u>
Total	: S\$ <u>19,526.00</u>
Market Value	: S\$ <u>235,000.00</u>
LTA Reimbursement Value	: S\$ <u>104,118.00</u>
Nett Value	: S\$ <u>130,882.00</u>

Description of Damage:

The vehicle sustained damages at the rear n/s portion.



Comments/ Present Status:

Damages consistent.

Repair cost economical.

Recommend days of repair: 6 days

We have NOT authorised the repairs.

Yours faithfully

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1974C
Vehicle Details	
Vehicle No.:	SLJ2436T
Vehicle to be Exported:	No
Intended De-registration Date:	30 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	CYR020093
Chassis No.:	WAUZZZ4M8HD010484
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$58,993.00
Original Registration Date:	30 Nov 2016
First Registration Date:	30 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$78,188.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2026
PARF Rebate Amount:	\$58,641.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,901.00
COE Rebate Amount:	\$45,477.00
Total Rebate Amount:	\$104,118.00

The information contained herein is correct as at 30 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/04/2018 12:18
Date Of Accident	24/04/2018 09:20
Exact Location Of Accident	263 BUKIT TIMAH ROAD (CONDO CARPARK) S(259704)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ2436T
Insured/Policyholder	
Name Of Registered Owner	TAN BEE HOON
NRIC No	S1751974C
Email Address	SABTANBH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96719183
Alternative Phone No	OTHERS-96719183

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA143403
Cover Note Number	

Driver

Name of Driver	TAN BEE HOON
NRIC No	S1751974C
Date Of Birth	23/05/1966
Occupation	INDOOR
Date Of Driving Pass	22/11/2005
Driving Experience	12 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96719183
Fax Number	
Contact Number	OTHERS-96719183
EMail Address	SABTANBH@GMAIL.COM

Address	263 BUKIT TIMAH ROAD #11-15
Postcode	259704
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 24/04/2018 AT ABOUT 920 AM, I WAS REVERSING MY CAR BANG ONTO A PILLAR. I CAME DOWN TO CHECK WHEN I FOUND THAT THE BACK LEFT OF MY CAR WAS DAMAGED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	PILLAR
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

11/3 hrs
28/4/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: LIM BO SEAY

NRIC/TIN No.: 990525C/M

Sketch Plan #2

SKETCH PLAN



A: GLJ2936T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 24/4/18 @ about 9:20 am, I was reversing my car back onto a pillar.

I came down to check when I had found that the back left of my car was damaged.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

24/4/18

11:20 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Liza Lee

NRIC/TIN No: 995516111

Accident Photo



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3A Motor cars without clutch pedals $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and motor tractors/vehicles without clutch pedals $\leq 2500\text{ kg}$	22 Nov 2006

NP-426A

Barcode:  Licence No: S1751974C

1363084



NRIC No: **S1751974C**



NRIC No: **S1751974C**

263 BUKIT TIMAH ROAD #11-15
SINGAPORE 269704

26-05-1993

Date: 20/02/2018



redefining / insurance

AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

account number
 03926

Certificate of Insurance

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1950 -Road Transport Act, 1987 (Malaysia)
 -Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	TAN BEE HOON	Certificate number	GA143403 / 1
Cover	Comprehensive	Chassis number	WUJZZ4MBHD010484
Plan name	Flexi+	Engine number	CYR020093
NCD applicable	10%		
Vehicle registration number	SLU2436T		
Period of insurance	from 30/11/2017 to 29/11/2018 (both dates inclusive)		
Finance loan company	UNITED OVERSEAS BANK LIMITED		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess	SGD 700.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if you have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of insurance and the Policy to the insurance company, if the Certificate of insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0490/2018/GW
Date	:	25-Apr-18

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no: SLJ 2436 T

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Mr. Tan Bee Hoon
Address	:	263 Bukit Timah road #11-15 Singapore 259704
Telephone	:	HP +65 96719183
Type of Claim	:	Own Damage Claims
Policy No.	:	Ga143403
Vehicle No	:	SLJ 2436 T
Model Code	:	Audi Q7 2.0 TFSI Qu
Model / Year	:	Nov-16
Engine No	:	CYR 020093
Chassis No	:	WAUZZZ4M8HD010484
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	24-Apr-18
Place of Accident	:	263 Bukit Timah Road (Condo Carpark) S (259704)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 2436 T.

S/n	Nature of Jobs		Estimated Charges	Surveyor's recommendation
1	To remove and transfer rear parking aid. Check function.	S/N S	280.00 ✓	
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights and rear lid hydraulic assy.	S/N S	360.00 ✓	
3	To dismantle and renew bumper assy and rear lid. Inspect rhs rear fender for damage. Re-organise rear crash management components. Reinstall all parts removed.	S	2,400.00 1600 / 1200	
4	To respray rear bumper, lower spoiler, rear lid and wheel arch trims.	S	3,000.00 2600 ✓	
5	To renew rear windscreen.	S/N S	480.00 ✓	
6	To carry out diagnostic check.	S/N S	192.00 ✓	
TOTAL LABOUR CHARGES		:	<u>\$ 6,712.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2436 T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Del d</i>	\$ 2,648.00	✓
2	REAR BUMPER SPOILER <i>Del d</i>	\$ 1,095.00	✓
3	REAR BUMPER FIXING PART <i>new</i>	\$ 178.00	*
4	REAR BUMPER CARRIER <i>Not new</i>	\$ 1,189.00	? X
5	REAR BUMPER HOLDING STRAP <i>new</i>	\$ 156.00	*
6	REAR BUMPER GUIDE SECTION-CENTRE <i>new</i>	\$ 121.00	*
7	REAR BUMPER GUIDE SECTION <i>new</i>	\$ 54.00	*
8	REAR BUMPER SUPPORT RAIL <i>new</i>	\$ 54.00	*
9	REAR BUMPER SENSOR <i>2 new</i>	2 \$ 421.00	*
10	REAR BUMPER SENSOR SEAL RING	4 \$ 15.00	*
11	REAR BUMPER WIRING <i>new</i>	\$ 577.00	*
12	REAR WHEEL COVER-LH/RH <i>new</i>	2 \$ 662.00	✓ 661
13	REAR LID <i>Del d</i>	\$ 4,295.00	✓
14	REAR LID ATTACHMENT PART <i>Not new</i>	\$ 133.00	-X
15	BALL STUD <i>new</i>	2 \$ 36.00	*
16	FOAM STRIPS <i>Not new</i>	\$ 122.00	? X
17	REAR LID SPOILER FIXING PARTS <i>new</i>	\$ 53.00	✓ 53.90
18	PACKING ADHESIVE <i>2</i>	\$ 15.00	✓ 14.50
19	AUDI EMBLEM <i>new</i>	\$ 108.00	✓ 107.50
20	INSCRIPTION ' Q7 '	\$ 83.00	✓ 82.70
SUB TOTAL SPARE PARTS CHARGES		\$ 12,015.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2436 T.

S/N	Parts Description		Damaged Parts S/Nett
21	INSCRIPTION ' TFSI ' <i>3 New</i>	\$	83.00 <i>82.70</i>
22	INSCRIPTION ' QUATTRO ' <i>3 New</i>	\$	83.00 <i>82.70</i>
23	REAR WINDSCREEN <i>New</i>	\$	847.00 <i>847.00</i>
24	PRIMER <i>New</i>	\$	19.00 <i>18.70</i>
25	REAR SPOILER -LH/RH <i>New</i>	2 \$	402.00 <i>401</i>
26	LED TAIL LIGHT <i>Conced.</i>	\$	1,664.00 <i>1664.00</i>
27	TAIL LIGHT <i>Conced.</i>	\$	313.00 <i>313.00</i>
28	EXHAUST TAIL PIPE TRIM <i>New</i>	\$	288.00 <i>288.00</i>
29	REAR WINDSCREEN SEALANT <i>New</i>	S/N \$	200.00 <i>200.00</i>
30	SUNDRIES <i>2 New</i>	\$	400.00 <i>400.00</i>
TOTAL SPARE PARTS CHARGES		:	\$ 16,314.00
TOTAL LABOUR CHARGES			\$ 6,712.00
GRAND TOTAL			\$ 23,026.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

33426

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling -
Surveyed Date : 27/04/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected
Should we require further labour charges and spare parts
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 Attn: Motor Claims Dept Tel: 6880 4602 - Fax 6880 4838		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0490/2018/GW 6-Jun-18 KEE SIANG 1 SLJ 2436 T Audi Q7 2.0 TFSI Qu
Quantity	Description	Unit Price	Amount
<u>LABORS</u> 1	TO REINSTALL REAR SOLAR FILM <i>See</i> S/N	\$ 400.00 ✓	
	TOTAL	\$ 400.00	

For Premium Automobiles Pte Ltd

Adrian Lij
SLJ 08/06/18.



Authorised Signature

Premium Automobiles Pte Ltd

281 Alexandra Road Singapore 159938
RCB No. 199902271W
Telephone 6836 2223 Sales 6838 2223 Fax 6471 0523



Audi

SALES AGREEMENT

62542

Particulars of Customer

Full name as in NRIC/PASSPORT (Underline Surname)

Name: TAN BEE HOON

Date: 26 Nov 2016

Address: 263 BUKIT TIMAH ROAD #11-15

NRIC / Passport No.: S1751974C

Telephone No.: 96719183

Postal Code: 259704

Email: SABRINATANI@GMAIL.COM

Vehicle Details

Year Of Manufacture: 2016

Chassis No.: WALUZZ4MBHD010484

Make / Model: Q7 2.0 TFSI QU (252 bhp) 4MB011

Engine No.: CYR 020093

Registration Type: Private

Vehicle Regn:

Colour: INK BLUE METALLIC

Trim: BLACK

Purchase Details

Basic Price with Std specifications, Imp Duty, ARF, Regn, COE and 1 year Road Tax

\$ 296,000.00

Accessories:

\$

\$

\$

\$

\$

\$

\$

\$

\$

\$

Discount Price: \$ 23,000.00

Insurance Subsidy: \$

Total Purchase Price: \$ 273,000.00

Deposit paid (Non-Refundable) \$ 20,000.00

☐ Visa: ☐ Cash: ☐ Cheque No.: Receipt No./ Date:

Important:

1. The above prices and specifications are subject to change without notice.
2. Full car booking deposit must be made on the date of this Sales Agreement, failing which this Sales Agreement shall be deemed cancelled by both parties and any deposit received by the Company shall be forfeited by the Company henceforth.
3. The purchaser must register the vehicle if available within the month of obtaining the COE and full payment must be made before registration.
4. The company's Official Receipt will acknowledge and evidence any payment made by the purchaser for the vehicle.
5. Cheques must be crossed and made payable to the company.
6. The Company is not responsible for any payments made for the purchase of motor accessories unless the purchases are stated in this Agreement and substantiated by the Company's Official Receipt.
7. This Agreement is not transferable and not assignable and only the name stated herein is recognised for registration of the vehicle. The Company reserves the right to refuse to register the vehicle in any name other than that given in this Agreement.
8. In the event the purchaser does not proceed with the purchase of the motor vehicle, the deposit paid by the purchaser to the Company, any advance payment and any other payment shall not be refunded to the purchaser.
9. In the event the purchase of the motor vehicle is not completed, by reason of the failure of the Company to obtain a COE the deposit paid by the purchaser to the Company, any advance payment and any other payment shall be refunded to the purchaser.
10. This Agreement is subject to the Conditions of Sale overleaf.
11. Car performance data eg. fuel consumption figures, power and torque, acceleration, etc can only be treated as indicative figures provided by test bodies under test conditions which cannot be interpreted as a guarantee to the performance during actual usage.
12. Engine oil consumption up to 1 litre per 1,000km is an accepted characteristics depending on the type of engine Oil used.
13. The contract will be void if full documentations for COE bidding and deposit is not submitted prior to the COE Bidding Exercise.

I hereby accept the abovementioned terms and conditions detailed above and on the overleaf, and confirm there is no other oral and unwritten warranty in this agreement

Purchaser's Signature

Date: 26 Nov 2016

Witnessed by

Sales Executive: WEE MAY HENG CELIA

Date: 26 Nov 2016

Signature

Agreed on behalf of Premium Automobiles Pte Ltd

Management

Signature

Date: 26 Nov 2016

Original copy for Finance/ Photostated copy for customer

Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road, Singapore 159938, Tel 6836 2223 Fax 6471 0523

Remarks / For Office Use

3 yrs/100,000 km warranty (whichever comes first)

FOC 3 yrs/45k km service whichever comes first

FOC Solar film (Classic)

FOC RUBBER MAT

FOC IN CAR RECORDING CAMERA (DVR-JS400)

REGISTER BY 30/11/16. AIG INSURANCE COMPULSORY

WE AGREED TO HOLD THE TRADE IN CAR PRICE AT \$75K UNTIL 29/11

COE Rebate \$ NA

Number of bids: NA

☐ Guaranteed COE ☐ Non-guaranteed COE ☒ Immediate Registration

Finance Details

Finance Company: UOB BANK

For 84 mths at 2.58 % loan \$ 136,500.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0490/2018/GW
Date	:	25-Apr-18

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no: SLJ 2436 T

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian

6 days - ok - j/b - 19 Jul 18

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Mr. Tan Bee Hoon
Address	:	263 Bukit Timah road #11-15 Singapore 259704
Telephone	:	HP +65 96719183
Type of Claim	:	Own Damage Claims
Policy No.	:	Ga143403
Vehicle No	:	SLJ 2436 T
Model Code	:	Audi Q7 2.0 TFSI Qu
Model / Year	:	Nov-16
Engine No	:	CYR 020093
Chassis No	:	WAUZZZ4M8HD010484
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	24-Apr-18
Place of Accident	:	263 Bukit Timah Road (Condo Carpark) S (259704)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 2436 T.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights and rear lid hydraulic assy.	S/N \$	360.00	\$ 360.00
3	To dismantle and renew bumper assy and rear lid. Inspect rhs rear fender for damage. Re-organise rear crash management components. Reinstall all parts removed. <i>Labour rate to AXA \$800/- per day for Q7</i>	\$	2,400.00	\$ 1,600.00
4	To respray rear bumper, lower spoiler, rear lid and wheel arch trims.	\$	3,000.00	\$ 2,600.00
5	To renew rear windscreen.	S/N \$	480.00	\$ 480.00
6	<i>Added labour - see attached</i>	\$	400.00	\$ 400.00
7	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 7,112.00</u>	<u>\$ 5,912.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2436 T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,648.00	\$ 2,648.00
2	REAR BUMPER SPOILER	\$ 1,095.00	\$ 1,095.00
3	REAR BUMPER FIXING PART	\$ 178.00	
4	REAR BUMPER CARRIER	\$ 1,189.00	
5	REAR BUMPER HOLDING STRAP	\$ 156.00	
6	REAR BUMPER GUIDE SECTION-CENTRE	\$ 121.00	
7	REAR BUMPER GUIDE SECTION	\$ 54.00	
8	REAR BUMPER SUPPORT RAIL	\$ 54.00	
9	REAR BUMPER SENSOR	2 \$ 421.00	
10	REAR BUMPER SENSOR SEAL RING	4 \$ 15.00	
11	REAR BUMPER WIRING	\$ 577.00	
12	REAR WHEEL COVER-LH/RH	2 \$ 662.00	\$ 661.00
13	REAR LID	\$ 4,295.00	\$ 4,295.00
14	REAR LID ATTACHMENT PART	\$ 133.00	
15	BALL STUD	2 \$ 36.00	
16	FOAM STRIPS	\$ 122.00	
17	REAR LID SPOILER FIXING PARTS	\$ 53.00	\$ 52.90
18	PACKING ADHESIVE	\$ 15.00	\$ 14.50
19	AUDI EMBLEM	\$ 108.00	\$ 107.50
20	INSCRIPTION ' Q7 '	\$ 83.00	\$ 82.70
SUB TOTAL SPARE PARTS CHARGES		\$ 12,015.00	\$ 8,956.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2436 T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 8,956.60
21	INSCRIPTION ' TFSI '	\$ 83.00	\$ 82.70
22	INSCRIPTION ' QUATTRO '	\$ 83.00	\$ 82.70
23	REAR WINDSCREEN	\$ 847.00	\$ 847.00
24	PRIMER	\$ 19.00	\$ 18.20
25	REAR SPOILER -LH/RH	\$ 402.00	\$ 401.00
26	LED TAIL LIGHT	\$ 1,664.00	\$ 1,664.00
27	TAIL LIGHT	\$ 313.00	\$ 313.00
28	EXHAUST TAIL PIPE TRIM	\$ 288.00	
29	REAR WINDSCREEN SEALANT	\$ 200.00	\$ 200.00
30	SUNDRIES	\$ 400.00	
	TOTAL SPARE PARTS CHARGES	\$ 16,314.00	\$ 12,565.20
	TOTAL LABOUR CHARGES	\$ 7,112.00	\$ 5,912.00
	GRAND TOTAL	\$ 23,426.00	\$ 18,477.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Estimate No.	PA/OD/0490/2018/GW
Date	6-Jun-18
Service Advisor	KEE SIANG
Pages	1
Regn No	SLJ 2436 T
Model No	Audi Q7 2.0 TFSI Qu

Quantity	Description	Unit Price	Amount
LABORS			
1	TO REINSTALL REAR SOLAR FILM S/N	\$ 400.00	\$ 400.00
	TOTAL	\$ 400.00	\$ 400.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: SLJ 2436 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0490/2018/MAS

1st Dec 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLJ 2436 T, Audi Q7 2.0 TFSI QU

With reference to the above mentioned vehicle, no. **SLJ 2436 T**, claimant, **Ms. Tan Bee Hoon**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013184 - \$19,021.60
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AXA Insurance – SLJ 2436 T

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2222
Fax: 6475 1023
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6366 2222
Telefax: 6475 1023

UBi Service Centre
10 Ubi Road 1
Singapore 408644
Telephone: 6366 2222
Telefax: 6475 1023

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2222
9828 1233

INS TAX INVOICE
Company Reg. No. 199502271W
GST Reg. No. 199502271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013184 Date : 23/11/2016 Order : SLJ2436T Term : 30	Account: A0000 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No.: SLJ2436T (V 31439) Regn Date: 30/11/2016 Mileage: 17988 WIP No.: 63399
Model: 07 2.0 TFSI QU (252 bhp) 4MB01 Chassis: WAJZZZ4M8HD010484 Engine: CYR 020093 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY REAR SOLAR FILM	400.00	1.00	400.00
D	EXC	M: 8888 Insurance Excess/Liability	-700.00	1.00	-700.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHT AND REAR LID HYDRAULIC ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY AND REAR LID, INSPECT RHS REAR FENDER FOR DAMAGE, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1600.00	1.00	1,600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, LOWER SPOILER, REAR	2600.00	1.00	2,600.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Fax: 6471 3733
Page 2 14:05

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6836 2223
Telefax: 6475 1033

UBI Service Centre
5000 Ubi Road 1
Singapore 408864
Telephone: 6861 1125

Customer Service
Service Appointment:
9366 2323
24-hour Breakdown Service:
9628 1238
Email: customer.care@premiumauto.com.sg

INSURANCE TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85813184 Date : 23/11/2018 Order : SLJ2436T Term : 30	Account: A0000 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No.: SLJ2436T (V 31439) Regn Date: 30/11/2016 Mileage: 17980 WIP No.: 63399
Model: 07 2.0 TFSI QU (252 bhp) 4MB01 Chassis: WAUZZZ4M8HD010484 Engine: CYR 020093 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	LID AND WHEEL ARCH TRIMS	488.00	1.00	488.00
S	BODYWORK	TO RENEW REAR WINDSCREEN	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK	200.00	1.00	200.00
X	A4M0827025D	TO SUPPLY REAR WINDSCREEN SEALANT	1.00	4295.00	4,295.00
X	A4M0945095	LID	1.00	313.00	313.00
X	A4M0945093E	TAILLIGHT	1.00	1664.00	1,664.00
X	A4M0807511 GRU	TAIL LIGHT	1.00	1061.00	1,061.00
X	A4M0807434E KAB	COVER	1.00	1095.00	1,095.00
X	A4M0845501B NVB	SPOILER	1.00	847.00	847.00
X	A4M0807067B GRU	REARWINDOW	1.00	1587.00	1,587.00
X	A4H0853737D 2Z1	COVER	1.00	82.70	82.70
X	A4M0853737 2Z1	INSCRIPTION 'TFSI'	1.00	82.70	82.70
X	A4M0853741 2Z1	INSCRIPTION 'QUATTRO'	1.00	82.70	82.70
X	A4M0853742 2Z1	INSCRIPTION '07'	1.00	187.50	187.50
		AUDI SIGN	1.00		

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Fax: 6475 1023

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
570 Ubi Road 1
Singapore 408573
Telephone: 6386 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2223
6386 1221

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013184 Date : 23/11/2018 Order : SLJ2436T Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No.: SLJ2436T (V 31439) Regn Date: 30/11/2016 Mileage: 17988 WIP No.: 63399
Model: 07 2.0 TFSI QU (252 bhp) 4MB01 Chassis: WAUZZZ4M8HD010484 Engine: CYR 020093 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A8D0853419F	PACKING	1.00	14.50	14.50
X	A4M08536941	PARTS KIT	1.00	52.90	52.90
X	AD 00920002	PRIMER (DG)	1.00	16.20	16.20
X	A4M0854872A SFD	SPOILER	1.00	200.50	200.50
X	A4M0854871A SFD	SPOILER	1.00	200.50	200.50
X	A4M0853818A GRU	COVER	1.00	330.50	330.50
X	A4M0853817A GRU	COVER	1.00	330.50	330.50

Parts	12,365.20	Sub-Total	17,777.20
Labour	0.00		
Sublet	5,112.00	7% GST	1,244.40
Menus	0.00		
Lubricant	0.00	Grand Total	19,021.60



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: SLJ 2436 T

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0490/2018/KS
07 Jun 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

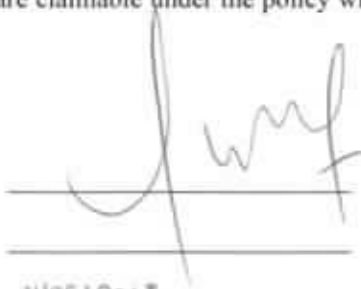
RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4M8HD010484
Vehicle Regn No. : SLJ 2436 T
Vehicle Mileage : 17988 km
Vehicle Owner : Ms. Tan Bee Hoon
Certificate No : VA1/GA143403
Policy Excess : S\$ 749.00 (inclusive 7% GST)
Accident Date : 24 April 2018
Place : 263 Bukit Timah Road (Condo carpark) S(259704)
Repair Cost : \$ 19,021.60
WIP No. : 63399
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 11/06/2018

DISCHARGE VOUCHER- AXA - SLJ 2436 T



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18007565/Aqbe2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 02-01-2019



ATTN : KITTY TEO

Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLJ 2436T
Policy No.	GA143403	Coverage (\$)	0.00
Claim No.	S8M00F0U	Excess (\$)	700.00
Assign From	KITTY TEO	Assign Date	24/04/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI Q7	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WAUZZZ4M8HD010484	Colour	BLACK
Odometer	16875	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R19	GOODYEAR	6 mm
L/H Front Tyre	235/55 R19	GOODYEAR	6 mm
R/H Rear Tyre	235/55 R19	GOODYEAR	6 mm
L/H Rear Tyre	235/55 R19	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	24/04/2018	Inspection Date	27/04/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$235,000.00(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 2436T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	2,648.00	2,648.00
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	DEFORMED	1,095.00	1,095.00
1	REAR BUMPER FIXING PART (SN) (CONSISTENT)	NOT NECESSARY	178.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	1,189.00	-
1	REAR BUMPER HOLDING STRAP (SN)(CONSISTENT)	NOT NECESSARY	156.00	-
1	REAR BUMPER GUIDE SECTION - CENTRE (SN) (CONSISTENT)	NOT NECESSARY	121.00	-
1	REAR BUMPER GUIDE SECTION (SN) (CONSISTENT)	NOT NECESSARY	54.00	-
1	REAR BUMPER SUPPOR RAIL (SN) (CONSISTENT)	NOT NECESSARY	54.00	-
2	REAR BUMPER SENSOR (SN) (CONSISTENT)	NOT NECESSARY	421.00	-
4	REAR BUMPER SENSOR SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	15.00	-
1	REAR BUMPER WIRING (SN) (CONSISTENT)	NOT NECESSARY	577.00	-
2	REAR WHEEL COVER - LH/RH (SN) (CONSISTENT)	NECESSARY	662.00	661.00
1	REAR LID (SN) (CONSISTENT)	DENTED	4,295.00	4,295.00
1	REAR LID ATTACHMENT PART (SN) (CONSISTENT)	NOT NECESSARY	133.00	-
2	BALL STUD (SN) (CONSISTENT)	NOT NECESSARY	36.00	-
1	FOAM STRIPS (SN) (CONSISTENT)	NOT NECESSARY	122.00	-
1	REAR LID SPOILER FIXING PARTS (SN) (CONSISTENT)	NECESSARY	53.00	52.90
1	PACKING ADHESIVE (SN) (CONSISTENT)	NECESSARY	15.00	14.50
1	AUDI EMBLEM (SN) (CONSISTENT)	NECESSARY	108.00	107.50
1	INSCRIPTION 'Q7' (SN) (CONSISTENT)	NECESSARY	83.00	82.70
1	INSCRIPTION 'TFSI' (SN) (CONSISTENT)	NECESSARY	83.00	82.70
1	INSCRIPTION 'QUATTRO' (SN) (CONSISTENT)	NECESSARY	83.00	82.70
1	REAR WINDSCREEN (SN) (CONSISTENT)	NECESSARY	847.00	847.00
1	PRIMER (SN) (CONSISTENT)	NECESSARY	19.00	18.20
2	REAR SPOILER - LH/RH (SN) (CONSISTENT)	NECESSARY	402.00	401.00
1	LED TAIL LIGHT (SN) (CONSISTENT)	CRACKED	1,664.00	1,664.00
1	TAIL LIGHT (SN) (CONSISTENT)	CRACKED	313.00	313.00
1	EXHAUST TAIL PIPE TRIM (SN) (CONSISTENT)	NOT NECESSARY	288.00	-
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	200.00	200.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	400.00	-
			16,314.00	12,565.20
	LABOUR			
	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.		280.00	280.00
	TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS AND REAR LID HYDRAULIC ASSY.		360.00	360.00
	TO DISMANTLE AND RENEW BUMPER ASSY AND REAR LID. INSPECT RHS REAR FENDER FOR DAMAGE. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.		2,400.00	1,600.00
	TO RESPRAY REAR BUMPER, LOWER SPOILER, REAR LID AND WHEEL ARCH TRIMS.		3,000.00	2,600.00
	TO RENEW REAR WINDSCREEN.		480.00	480.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
	TO REINSTALL REAR SOLAR FILM. (ADDITIONAL)		400.00	400.00
			7,112.00	5,912.00
GRAND TOTAL			23,426.00	18,477.20
RECOMMENDED COST OF REPAIRS				18,477.20
LESS EXCESS				-700.00
NETT LIABILITY				17,777.20

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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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