

## Veron Chen (LKKAUTO)

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**From:** Irene Tan <irene\_tan@sg.msig-asia.com>  
**Sent:** Monday, 27 August 2018 4:09 PM  
**To:** KKLau; Bryan Ang (LKKAUTO); Olivia Lau (LKKAUTO); Veron Chen (LKKAUTO); Shiau Chan (LKKAUTO); assignments; Admin-D (LKKAUTO)  
**Subject:** Mr Adrian Ling's survey on SLU9448E; Our claim no.: 556452/IT  
**Importance:** High

Good afternoon Mr Lau & Olivia,

We refer to Mr Adrian Ling's survey report dated 3.7.18 which he recommended a total sum of \$7,200 on the total repair costs.

Our insured commented that \$7,200 is on the high side on the total repair costs and the loss of use of 12 days claims upon receiving a copy of the 3<sup>rd</sup> party's Letter of Demand.

We have reviewed the breakdown on the different parts and labour in Mr Ling's survey report and his colour survey pictures on the parts and are of the view that it would take a total sum of \$6,400 to complete repairs satisfactorily.

In the foregoing, please communicate with the repairer, M/s. MG Solution Pte Ltd on the following:

- a) to obtain the repairer's agreement to accept \$6,400 on the total repair costs; and
- b) to obtain the repairer's agreement to accept a corresponding lower no. of days to complete repairs instead of Mr Ling's recommended 9 days.

Thereafter, please revert to us.

Best Regards

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