Re: Yr ref SJX5708P our taxi SHC824D doa 22.4.18 - (REMINDER)

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Wed 5/13/2020 3:58 PM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SHC 824D AND SJX 5708P ON 22/04/2018

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SJX 5708P.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, January 6, 2020 12:26 PM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: RE: Yr ref SJX5708P our taxi SHC824D doa 22.4.18 - (REMINDER)

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We are still pending approval from our principal on the policy due to insured driver holding invalid driving license.

Shall revert to you once our principal revert.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 6 January 2020 9:01 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Re: Yr ref SJX5708P our taxi SHC824D doa 22.4.18 - (REMINDER)

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843



From: Catherine Koh Mui Gek <<u>catherinekoh@cdge.com.sg</u>>

Sent: Monday, 6 January 2020 8:58 AM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Subject: Fw: Yr ref SJX5708P our taxi SHC824D doa 22.4.18 - (REMINDER)

Dear Asher

Before we proceed with the next course of action, kindly confirm if your principal shall repudiate liability or agreeable to escalate case to GIA.

Hope to hear from you soonest.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843



From: Catherine Koh Mui Gek

Sent: Thursday, 3 October 2019 12:23 PM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>> Cc: William Tan Thoo Seng < williamtan@cdge.com.sg>

Subject: Yr ref SJX5708P our taxi SHC824D doa 22.4.18 - (video/colour scene photos attached)

Dear Asher

Preceding emails refer.

Your principal's insured reported not aware of accident cause unable to locate the driver.

Attached video footage and colour scene photos for your review. This is a head to rear collision, your principal's insured is 100% liable for the taxi damages.

Kindly request your principal to settle our PD claim as per the BOLA guide by 11.10.19 after which we shall escalate case to GIA.

Thank you.

Best Regards Catherine Koh Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]