

## Asher Sng (LKKAuto)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 13 June 2018 4:51 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Joy Irene (LKKAuto); MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLP4646J (OI : LPC - 17/18/18/VP05/020556) AND SHB8581G (TP : LKK REF - CC3/LPC18007554/K1ea3) on 19.04.2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Monday, 11 June, 2018 3:15 PM  
**To:** ONG LI LI  
**Cc:** Joy Irene (LKKAuto); MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLP4646J (OI : LPC - 17/18/18/VP05/020556) AND SHB8581G (TP : LKK REF - CC3/LPC18007554/K1ea3) on 19.04.2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 27/04/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,601.81	\$ 1,498.00
2. Loss of Rental (3days x \$108.93)	\$ 326.79	\$ 326.79 (3days x \$108.93)
3. Loss of Income (3days x \$100)	\$ 300.00	\$ 120.00 (3days x \$40)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$3,230.60</b>	<b>\$ 1,946.79</b>

**\*\*3 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 27 April 2018 2:21 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLP4646J (OI : LPC - 17/18/18/VP05/020556) AND SHB8581G (TP : LKK REF - CC3/LPC18007554/K1ea3) on 19.04.2018

Hi Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 27 April, 2018 10:51 AM

**To:** MT\_Claim\_SG

**Cc:** GERALD POH WEE BIN; ONG LI LI; ERIC WOO JUN KIAT; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SLP4646J (OI : LPC - TBA) AND SHB8581G (TP : LKK REF - CC3/LPC18007554/K1ea3) on 19.04.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 8581G at M/s Premier Automotive Services Pte Ltd - Changi.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8581G/GS

**WITHOUT PREJUDICE**

10<sup>th</sup> May 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

Lonpac Insurance Bhd  
100 Beach Road #19-00  
Shaw Tower  
Singapore 189702

Dear Sir/Madam

## **ACCIDENT INVOLVING SHB8581G & SLP4646J ALONG ANSON ROAD / ENGGOR STREET ON 19.04.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8581G, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SLP4646J at the material time of the accident with the driver of our client's vehicle, Mr Dawood Bin Hamid

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SLP4646J, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 1498.00 (Incl. GST)
(2) Loss of Rental - 3Days @\$108.93per day	\$ 326.79
(3) Loss of Income - 3Days @\$100.00per day	\$ 300.00
(4) GIA search fee	\$ 2.00
	<b><u>\$ 2126.79</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHB8581G
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search & Scene video

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511


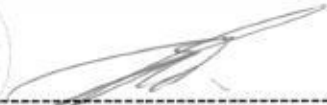
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8581G/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

## **AUTHORIZATION TO ACT**

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHB 8581G** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 8581G** that was damaged pursuant to the accident which occurred on **19/04/2018** (date) along **ANSON ROAD // ENGGOR ST** (location) involving vehicle no/s **SLP 4646J** ("the accident").

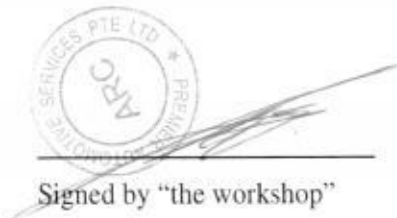
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of June (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damaged



## LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020556

DATE : 22 JUNE 2018


### DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SLP 4646J the sum of Singapore Dollars ONE THOUSAND NINE HUNDRED FORTY SIX AND CENTS SEVENTY NINE ONLY. **(\$1,946.79)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SHB 8581G on 19/04/2018 along/at ANSON ROAD // ENGGOR ST.

I /We hereby agree to indemnify and keep indemnify (**CLARENCE LEE POH KIAT /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
27/6/18  
.....  
Signature of vehicle owner/Date

  
.....  
Name of vehicle owner/Date




PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

### TAX INVOICE

DATE 10-May-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8581 G			\$ 1,400.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,400.00
GST @ 7%				\$ 98.00
GRAND TOTAL				\$ 1,498.00

  
for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)





26 April 2018

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Dawood Bin Hamid of NRIC Number S1678298Z is a registered driver of SHB8581G. Dawood Bin Hamid is paying daily rental rate of \$108.93 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com](http://www.premiertaxi.com)  
Co. Reg. No. 20030497511



# CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

\_\_\_\_\_

DRIVER'S NAME <u>Danood BIN HAMID</u>											
NRIC <u>S 16782982</u>	HANDPHONE <u>91923140</u>										
TAXI REGN NO. <u>S H 8581 G</u>	MAKE / MODEL <u>KD2</u>										
DATE IN <u>23 Oct 18</u> TIME IN <u>09:45</u>	DATE OUT <u>25 Oct 18</u> TIME OUT <u>15:20</u>										
KILOMETRES IN _____ FUEL IN <table><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F	KILOMETRES OUT _____ FUEL OUT <table><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F							
E	1/4	1/2	3/4	F							

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DD MM YY HH MM

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

DD MM YY HH MM

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

Danood  
DRIVER'S NAME  
[Signature]  
DRIVER'S SIGNATURE / DATE / TIME

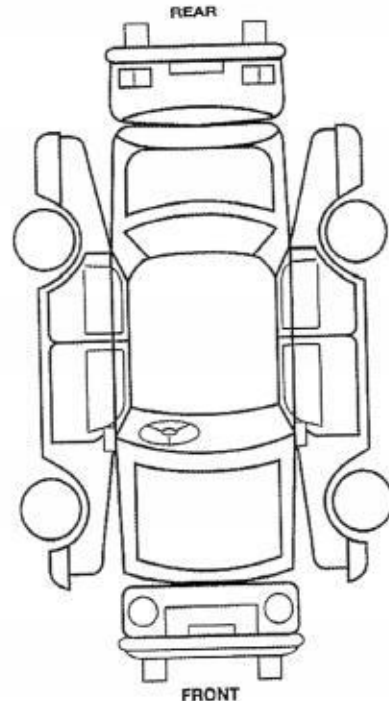
CHECK OUT

Danood X  
DRIVER'S NAME  
[Signature] X  
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent  
2 - Serious Dent  
3 - Light Scratch  
4 - Serious Scratch

5 - Damaged  
6 - Chip  
7 - Crack  
8 - Peeling

SERVICE / REPAIRS DONE	DRIVER'S REMARKS																				
<table><tr><td><input type="checkbox"/> SERVICING</td><td><input type="checkbox"/> OTHERS:</td></tr><tr><td><input type="checkbox"/> T / BELT</td><td></td></tr><tr><td><input type="checkbox"/> AIRCON SYSTEM</td><td><input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</td></tr><tr><td><input type="checkbox"/> TURBO</td><td><u>19 Oct 18 2045</u></td></tr><tr><td><input type="checkbox"/> BRAKE SYSTEM</td><td></td></tr><tr><td><input type="checkbox"/> CLUTCH SYSTEM</td><td></td></tr><tr><td><input type="checkbox"/> BULB</td><td></td></tr><tr><td><input type="checkbox"/> UNDER CARRIAGE</td><td><u>TAW</u></td></tr><tr><td><input type="checkbox"/> CPF</td><td></td></tr><tr><td><input type="checkbox"/> BATTERY</td><td></td></tr></table>	<input type="checkbox"/> SERVICING	<input type="checkbox"/> OTHERS:	<input type="checkbox"/> T / BELT		<input type="checkbox"/> AIRCON SYSTEM	<input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:	<input type="checkbox"/> TURBO	<u>19 Oct 18 2045</u>	<input type="checkbox"/> BRAKE SYSTEM		<input type="checkbox"/> CLUTCH SYSTEM		<input type="checkbox"/> BULB		<input type="checkbox"/> UNDER CARRIAGE	<u>TAW</u>	<input type="checkbox"/> CPF		<input type="checkbox"/> BATTERY		
<input type="checkbox"/> SERVICING	<input type="checkbox"/> OTHERS:																				
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<input type="checkbox"/> AIRCON SYSTEM	<input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:																				
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<input type="checkbox"/> BRAKE SYSTEM																					
<input type="checkbox"/> CLUTCH SYSTEM																					
<input type="checkbox"/> BULB																					
<input type="checkbox"/> UNDER CARRIAGE	<u>TAW</u>																				
<input type="checkbox"/> CPF																					
<input type="checkbox"/> BATTERY																					



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-059943  
Date of Request: 20/04/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 20/04/2018  
Enquiry By GOH WEE DEK  
TP Vehicle No. SLP4646J  
Accident Date 19/04/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP4646J	Lonpac Insurance Bhd	01/07/2017-23/08/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-059943  
Date of Request: 20/04/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 20/04/2018  
Enquiry By GOH WEE DEK  
TP Vehicle No. SLP4646J  
Accident Date 19/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque