

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

MSL 8 (WINNER) 18/5/18

* SCENE VIDEO *
FROM WITNESS

Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer QUEK JING TING MABLE 94503793
NRIC _____ insured of vehicle SLP3296S against
your insured vehicle number SKT 26R (AXA)
On the accident dated on 22-4-18 (ddmmyyy) along GOV OKARKO
CARPARK

Dated this 23 APR 2018 (day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

QUEK JING TING, MABLE
(GUO JINGTING)
66 JALAN DERMAWAN
Singapore, 669014
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV037690
Quote No. SER/QUO/1800703
QuoteDate 23/04/18
Salesperson KENNY WONG
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG) EQP	239	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLP3296S	WVWZZZAUZH124139	31/05/17	KENNY WONG
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 153845	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				7,320.00
P 5G0807050A	BUMPER BRACKET RH	1	Pieces		19.54
P 5G0807217BPGRU	FRT BUMPER COVER	1	Pieces		1,152.82
P 5G0807724D	BUMPER SUPP.PART RH	1	Pieces		27.60
P 5G0809561	RH FENDER BRACKET	2	Pieces		37.58
P 5G0821106A	FENDER RHF	1	Pieces		406.99
	Use Predecessor 5G0821106				
P 5G0821136B	FENDER SUPPORT RH	1	Pieces		27.58
	Use Predecessor 5G0821136A				
P 5G0919493	SENSOR BRACKET	1	Pieces		14.70
P 5G0919493A	SENSOR BRACKET	2	Pieces		29.40
P 5G0919494	SENSOR BRACKET	1	Pieces		14.70
P 5G0998399 GRU	SENSOR Bracket	1	Pieces		32.19
P D 180KU2A1	2KADHESIVE	1	Pieces		103.66
P D 822150A1	BONDAGENT	1	Pieces		74.16
	Sum carried forward				9,260.92

Payments to: - BBN: - Acc.-No..:

PDI TUAS

PDI TUAS

QUEK JING TING, MABLE
(GUO JINGTING)
66 JALAN DERMAWAN
Singapore, 669014
Singapore

Phone No.
Fax No.
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31/05/17	KENNY WONG
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CZC 153845	5G13HZ

Continued 9,260.92

Sum Item 1,940.92

Sum Labor 7,320.00

Sum Item 1,940.92

Total SGD 9,260.92

7% GST 9,260.92 648.26

Total SGD Incl. GST 9,909.18

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No..:

MSIG WINNER
 VS AXA
 OUT?

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 23/04/2018 12:56
 Date Of Accident 22/04/2018 13:00
 Exact Location Of Accident ION ORCHARD CARPARK
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLP3296S
Insured/Policyholder
 Name Of Registered Owner QUEK JING TING, MABLE
 NRIC No S8917029Z
 Email Address MABLE.QUEK@GMAIL.COM
 Mobile Phone No (LOCAL) +65-94503793
 Alternative Phone No OFFICE-94503793
Vehicle Particulars
 Manufacturer VOLKSWAGEN
 Model GOLF A7 1.4 CL 92 (DSG) EQP
 Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A 28970572 AVW
 Cover Note Number

Driver

Name of Driver QUEK JING TING, MABLE
 NRIC No S8917029Z
 Date Of Birth 18/05/1989
 Occupation INDOOR
 Date Of Driving Pass 13/01/2009
 Driving Experience 9 YEARS AND 3 MONTHS
 Gender FEMALE
 Mobile Number (LOCAL) +65-94503793
 Fax Number
 Contact Number OFFICE-94503793
 Email Address MABLE.QUEK@GMAIL.COM

Address 66,JALAN DERMAWAN
 Postcode 669014
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name BUKIT BATOK NEIGHBOURHOOD POLICE CENTRE
 Police Station Address ROAD: 21 BUKIT BATOK EAST AVE 4 , POSTCODE: 659840 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 1800-6659999 - FAX NO: 66655793
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Was there any audio recorded? NO

Details of Witness 1

Name LEONARD CHAN
 Phone Number 9745 8054
 Email Address

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKT26R
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

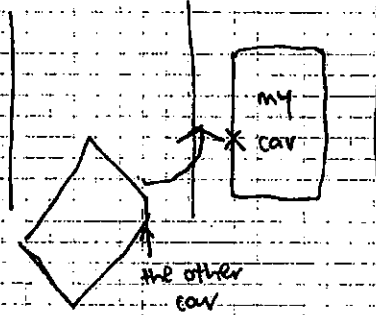
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car was parked at Ion Orchard carpark level 5 from 11am - 3.50pm.

I left to do some shopping. When I returned, ~~soon~~ I realised there was a few scratches and a dent on the front left side of the vehicle.

A witness had left me a note with his contact details and an offer to provide me with video evidence of the incident.

Based on the video I provided, it appeared that a car had been reversing into the lot next to mine, then made impact against my car. The car number plate is SKT 26 R.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Report Number : T/20180422/2077

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28970572 AVW

Excess : SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SLP3296S

2. Name of Policyholder
Quek Jing Ting Mable

3. Effective Date of the Commencement of Insurance for the purposes of the Act
31/05/2017

4. Date of Expiry of Insurance
30/05/2018

5. Persons or Classes of Persons entitled to drive*

Quek Jing Ting Mable

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers


for Chief Executive Officer



**SINGAPORE
POLICE FORCE**



T/20180422/2077

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840
Tel No: 1800-6659999

1 of 3

Report No. T/20180422/2077

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/04/2018 17:41		Vide Report No.:		Station Diary No.: 173
Name of Informant: QUEK JING TING, MABLE				
Address: 66 JALAN DERMAWAN SINGAPORE 669014				
ID Type / ID No.: NRIC NO / S8917029Z		Contact No.: Home/Office: Mobile: 94503793		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Female	Age: 28	Date of Birth: 18/05/1989	Type of Informant: Vehicle Owner	
Race: Chinese		Language: English	Institution / School Name:	
Occupation: DOCTOR		Driving Licence Information: Class: 3A Date of Expiry:		

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 22/04/2018 11:00	Type of Location: Car Park
Location: Along Road 1 ORCHARD TURN ION ORCHARD MALL MULTI-STOREY CARPARK LEVEL 5				
Weather:		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

SKT26R	Car					0
SLP3296S	Car	VOLKSWAGO N		Silver	Slightly Damaged	0

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Sketch Plan #5

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8917029Z



Name

QUEK JING TING, MALE
(GUO JINGTING)

郭敬庭

Race

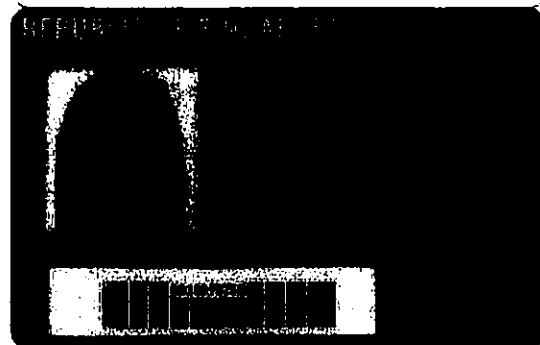
CHINESE

Date of birth

18-08-1989

Country of birth

SINGAPORE



3383814

NO. 88917028Z

Date of issue
18-08-2004

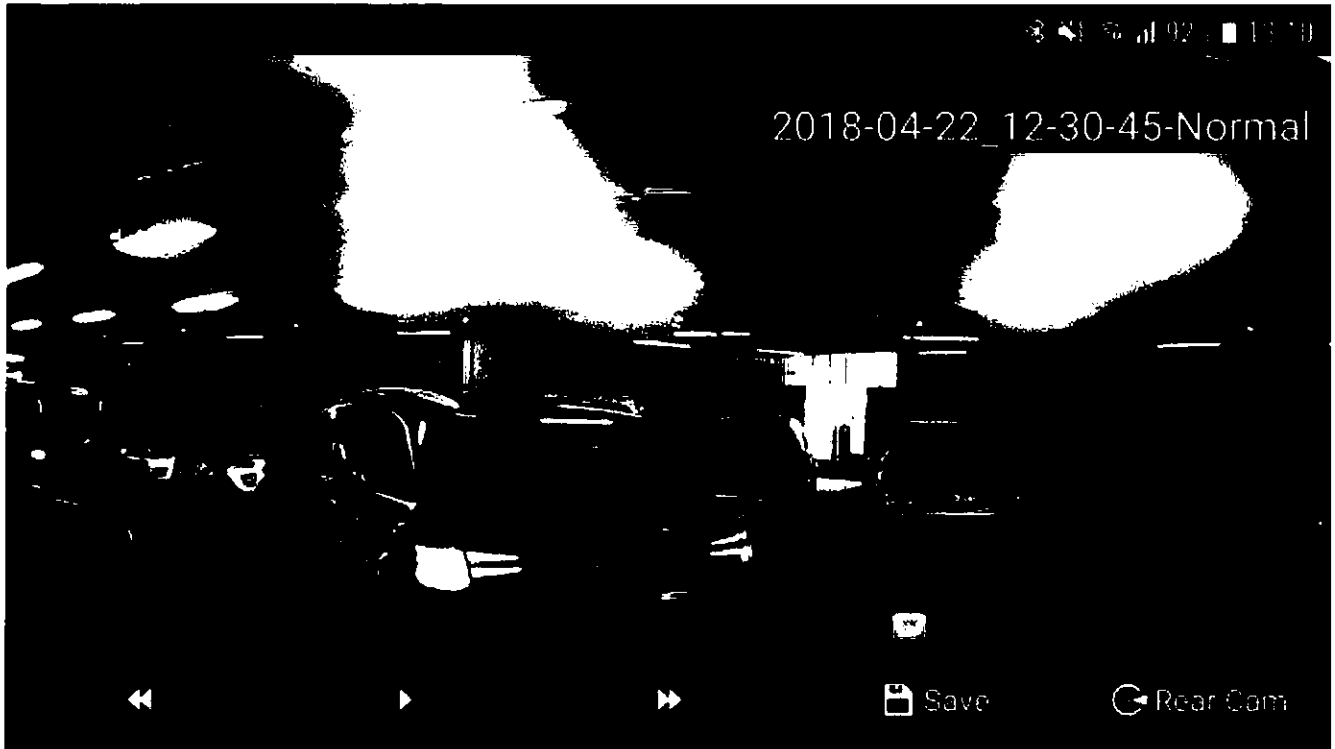
Address
65 JALAN DEERAWAN
SINGAPORE 660014

NOTE: This document is valid for use only for the purpose of identification and is not valid for any other purpose. It is the responsibility of the holder to ensure that this document is used for the purpose of identification only.

HP 4284



Sketch Plan #6



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

