

INS. CASE OWNER:

Rachand
EMAST

CC 4 *Asm*
AXA1800 7548, K126322

LKK:
IDAC:

Surveyor:

Kalim

DOI: *24/4/18*

Date / Time: *24/4/18*

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: *SGF 2471X*
Name of Insured: *SYED MUKIDIN BIN SYED FARID*
Insured Tel No.: HP: *91475123*
Excess Sec II : \$5
D.O.A: *24/4/18*
Is driver the owner? (YES / NO) *(YES)* Nature of Accident:

Claim No.: *SBM05EW6 / 41294*
Policy No.: *GA 338241*
Make / Model: *HONDA*
Place of Accident: *SEKAMPONG KD*

If NO, Driver Name / Age:
Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: *(YES)* / NO ; TP GIA REPORT: *(YES)* / NO
Insured Liability: % Final ? Yes / No

SHA 46504



INSRS:
WSP: *LOGE W*
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
<i>31/9/18</i>	Non-Reporting ltr (1st):	
<i>Asher</i>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call Of:	<i>25.7.18 EMAIL</i>
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

25/6/18 READ TP VIDEO (BY ASHER: 2018) FOOTAGE CLEARLY SHOW THAT OI TURN RH INTO MAIN ROAD INTO TP.
25.7.18 @ 12.48 CALLED OI CONFIRMED ACCIDENT. OI TURN RH INTO THE MAIN ROAD AND TP. INFORM TP CLAIM AGREE TO SETTLE AND SUMBER ABAT NO BMD.

RECEIVED 13 AUG 2018

PRELIMINARY ADVICE Date/Time: *24/4/18* Sent By: *DA*

FINALIZATION Date/Time: *26.4.18* Confirm with: *JAWAH* Confirm by: *ANNA*

Repair Cost: *48* SS 1,700 (2 days) Reduction: *24* % Email Call

FINAL SETTLEMENT Date/Time: *7.8.18* Confirm with: *WILLIAM* Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: *9* If NO or B 28, Ass. Lia :
Repair Cost: *W1457* SS 1,819.00 OI TURN RH INTO THE MAIN ROAD.
Loss of Rental (LOR): SS 294.75 (3 days) x 98.25
Loss of Use (LOU): SS - (S x days)
Loss of Income (LOI): SS 150.00 (S50 x 3 days)
LOR only LOU only LOR + LOU LOR + LOI [Tick only one]
GIA/LTA Search: SS 7.49
Medical: SS -
Disbursement: SS - (e.g. Tow/ Independent)
Legal Cost: SS -
1) Claim status: *Normal*/Reject/Private Settle
2) Report Format: *TP*
3) Survey fee: *+350*

Total: SS 2,271.24 Global Sum SS:

FINAL PAYMENT Date/Time: *7.8.18* Confirm with: *WILLIAM* Email Call

Payee 1: SS 2,271.24 Name 1: *COMFORTDELIGED ENGINEERING PTE LTD*

Payee 2: (Strike if N.A.) SS Name 2:
Payee 3: (Strike if N.A.) SS Name 3:

COPY SENT
25/8/18

REPAIR ESTIMATE*

VEHICLE NO : SHA 4650Y

DATE 23/4/2018 12:28

MAKE :

MODEL : HYUNDAI SONATA

HJM
JH
LS

QTY	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door (RH) — <i>dent</i>			\$ 1,345.00
	Front Door Outer Handle (RH) X repair			\$ 37.00
	Front Door Protector (RH) — <i>con</i>			\$ 74.90
	<i>for door (RH) X repair</i>			\$ 1,456.90
	SUB TOTAL			\$ 291.38
	LESS 20%			\$ 1,165.52
	DISCOUNTED TOTAL			
	Front Fender Advertisement Logo (RH) — <i>all</i>			\$ 100.00
	Front Door Comfort Logo (RH) — <i>all</i>			\$ 75.00
	Front Door Advertisement Logo (RH) — <i>all</i>			\$ 100.00
	<i>near door Comfort logo (RH) — <i>all</i></i>			\$ 80.00
				\$ 275.00
	Labour Charge			
	Panel Beating			\$ 250.00 ²⁰⁰
	Spray Painting Charge-Fender/Door			\$ 500.00 ⁴⁰⁰
	Tuff Kote			\$ 50.00 ²⁰
	TOTAL LABOUR			\$ 800.00
	ESTIMATE TOTAL			\$ 2,240.52

Nett
Nett
Nett

Ka Lian (LCC)
24/4/18 1030hrs
2 Pgs
4s
Allen Rep-2p LL

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

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COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305144677

Date : 25/04/2018

FINALIZATION FORM

To : LKK

Fax :

Attn : KELVIN

Vehicle Reg No. : SHA4650Y

Date of Accident : 22/04/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SGF2471X
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges ### _____
 - Total for Part-By-Part Repair Cost** _____
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$1,700.00
Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 2 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 
 Name : JUMANI
 Tel : 6214 8315
 Fax : 65468156

Signature : 
 Name : kelvin
 Date : 26/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18007548/K1eb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 24-04-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGF 2471X	Veh. Inspected	SHA 4650Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	22/04/2018	Inspection Date	24/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Item: IN ARC Repair TP(CLS0)1

JOB CARD Sales Order:

JC NO: 305144677

OWNER IS COMFORT TRANSPORTATION PTE LTD 7010045 OWNER NO 383 SIN MING DRIVE ADDRESS Singapore SINGAPORE 575717 65508755 (R) (O) (P) IDENTIFICATION CARD NO.	REGN NO. SHA4650Y	MILEAGE
	MAKE HYUNDAI	FUEL E.....1/2.....F
	MODEL SONATA	DATE/TIME IN 22.04.2018 10:10
	YR OF MANU 30.06.2011	TARGET DATE
	CHASSIS CODE KMHET41VMB A813295	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 22.04.2018
 NATURE: 3P 22.04.18

NO	LABOR CODE	DESCRIPTION
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WORKED & PASSED OUT BY: _____

 SERVICE ADVISOR

 CUSTOMER'S SIGNATURE

Exit Pass

No.: SHA4650Y JU AXA

Vehicle No.: SHA4650Y

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHA 4650Y

DATE 23/4/2018 12:28

MAKE :

MODEL : HYUNDAI SONATA

AXIA
JH
LS

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door (RH) ✓			\$ 1,345.00
	Front Door Outer Handle (RH) ✗			\$ 37.00
	Front Door Protector (RH) ✓			\$ 74.90
	<i>Per Door (RH) ✗ repair</i> SUB TOTAL			\$ 1,456.90
	LESS 20%			\$ 291.38
	DISCOUNTED TOTAL			\$ 1,165.52
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00 Nett
	Front Door Comfort Logo (RH) ✓			\$ 75.00 Nett
	Front Door Advertisement Logo (RH) ✓			\$ 100.00 Nett
	<i>Per Door Log. Label (RH) ✓</i>			\$ 80
				\$ 275.00
	Labour Charge			
	Panel Beating			\$ 250.00 ²⁰⁰
	Spray Painting Charge-Fender/Door			\$ 500.00 ⁴⁰⁰
	Tuff Kote			\$ 50.00 ²⁰
	TOTAL LABOUR			\$ 800.00
	ESTIMATE TOTAL			\$ 2,240.52

Ke Lian (LCC)
24/4/18 1030hrs
2 Pgs
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Allen Rep-2p LL

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- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 21 June 2018 12:07 PM
To: Catherine Koh Mui Gek; William Tan Thoo Seng
Subject: Your Ref : T0418/SHA4650Y/WT(st), Accident on 22/04/2018 involving vehicles SHA 4650Y & SGF 2471X
Attachments: SGF 2471X.PDF

Without Prejudice

Your Ref : T0418/SHA4650Y/WT(st)

Our Ref: CC4/ASM18007548/K1eb3

Dear Sir,

Accident on 22/04/2018 involving vehicles SHA 4650Y & SGF 2471X

Refer to the above matter.

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of video footage.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGF 2471X (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO
	SHA 4650Y (TP veh)		
Date of Accident:	22/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	2,397.36	
Final Repair Cost	:	\$	1,819.00	
Loss of Token Sum	:	\$	150.00	3 days at \$50.00 per day
Rental (if any)	:	\$	294.75	3 days
LTA / GIA Search Fee	:	\$	7.49	

Others: : \$

: \$

Final Settlement Sum : \$ 2,271.24

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 9

BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,271.24

NUR SHAQILAH BTE ABDOL
WAHAB

04/09/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< Service Request Details

Claim: SBM01NEWG

Reference: CCA/ASM18007548/K1eb3s2 Loss Date: April 22, 2018 Request Date: August 21, 2018 Due Date: April 23, 2019 Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP) Type of Loss: Third Party Vehicle Damage Services: Pending verification - Direct Settlement

Additional Instructions

Actions

Next Step: Finish the work Complete Work More

Document Type: Document Sub-Type:

[Upload Documents](#)

Vehicle Information

Incident Vehicle Registration #: SHM4650Y Service Address: TPVD HYUNDAI Model: SONTATA Primary Contact/Insured: SYED FARED SYED MOHIDIN BIN BLK 473A FERVALE STREET, #06-17, 791473, Singapore 63806676 CONTACTUS@INSMART.SG

Claim Handler

ANG Richard
richard_angbs@axa.com.sg

Messages Invoices History Documents
Assessment Metrics Notes

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	May 2, 2018

Service Request Details

Claim: S8M00EWG

Reference: CC4/ASM18007548/K1eb3s2  Loss Date: April 22, 2018 Request Date: August 21, 2018

Next Step: Finish the work  Complete Work 

Vehicle Information

Incident Vehicle Registration #: SH44650Y
 Make: SONTATA
 Model: TPVD HYUNDAI
 Primary Contact/Insured: SONTATA
 Service Address: SYED FARED SYED MOHIDIN BIN BLK 473A FERNVALE STREET, #06-17, 791473, Singapore 63806676 CONTACTUS@JINSMART.SG

Claim Handler

ANG Richard
 richard.angbs@axa.com.sg

Additional Instructions

Messages Invoices History Documents
 Assessment Metrics Notes

CREATED USER VERSION DATE ESTIMATED AMOUNT APPROVED AMOUNT STATUS SHARE CLONE

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Vehicle & Driver Details

Vehicle Registration#	SHA4650Y	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	06/30/2011
Mileage	12846	Age of Vehicle	6
Driver Details			
CATEGORY	POLICY INFORMATION	FNOL INFORMATION	POST SURVEY INFORMATION
Manufacturing Year	2011	Driver Name	TAN LIANG KWANG
Make	TPVD HYUNDAI	Date of Birth	September 8, 1956
Model	SONATA	Age	61
Type	Owned	Occupation	Unknown
Type of Paint		Education Qualification	Other
Chassis No	KMHET41VMBAB13295	Driving Experience	0
Engine No	D4EAA896095	Driver License #	
Engine Capacity	1991 cc		

Assessment Details

Detailed Assessment

Inspection Date *	04/24/2018		Condition of Vehicle at time of survey	Fair
Total Loss	Yes No		Steering (Serviceable)	Yes No
Towing Charges	0		Footbrake (Serviceable)	Yes No
Voluntary Excess	0		Handbrake (Serviceable)	Yes No
Compulsory Excess	0		Engine Modification	Yes No
Young/Inexperienced/Unn amed Driver Excess	0		Pre-accident condition	Good
Other Excess				

Tyre Condition

Age of Tyres		Spare wheel	
Front Tyre Size	215/60R16	Rear Tyre Size	215/60R16
Front left side	MAXXIS 7mm	Rear left side	MAXXIS 7mm
Front right side	MAXXIS 7mm	Rear right side	MAXXIS 7mm

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous Summary Parts

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTRR%	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	1	1			FRONT DOOR (RH)			Denied	1345		20		1076	Reviewing	
	2	1			FRONT DOOR OUTER HANDLE (RH)			Repair	0		20		0	Reviewing	
	3	1			FRONT DOOR PROTECTOR (RH)			Cracked	74.9		20		59.92	Reviewing	
	4	1			REAR DOOR (RH) (NPA)			Repair	0		20		0	Reviewing	

Labour

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		PANEL BEATING	200	0	0	Reviewing		
	2		SPRAY PAINTING CHARGE - FENDER / DOOR	400	0	0	Reviewing		
	3		TUFF KOTE	20	0	0	Reviewing		

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing		2	
	2	FRONT FENDER ADVERTISEMENT LOGO (RH)	Reviewing	100	NECESSARY	
	3	FRONT DOOR COMFORT LOGO (RH)	Reviewing	75	NECESSARY	
	4	FRONT DOOR ADVERTISEMENT LOGO (RH)	Reviewing	100	NECESSARY	
	5	REAR DOOR COMFORT LOGO (RH)	Reviewing	80	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Claim Amount \$2,110.92

Claim Amount \$2,110.92

CATEGORY	ESTIMATE	REVISED AMOUNT
Labour	\$620.00	\$620.00
Miscellaneous	\$355.00	\$355.00
Spare Parts	\$1,135.92	\$1,135.92

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Add

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	FINAL LUMP SUM	Reviewing	1700		