

13902011

INS. CASE OWNER:

Cyntia

CC 4 ASM
AXA1800

7545,

R160357

LKK:
IDAC:

Surveyor:

Rasm

DOI:

ASSIGNMENT

8/4/18

Date / Time:

14/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKE 3162P

Name of Insured:

MO Ewan YEE

Insured Tel No.:

HP:

98771776

Excess Sec II :\$S

D.O.A.:

12/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

88MOODUN/41649

Policy No.:

CN 867421

Make / Model:

Mynor

Place of Accident:

WEST COAST RD TUNGS

WEST COAST HIGHWAY

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

JHQ 9555

SKE 3162P

SY 362AP

SPB 996U



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

Sng
my
Tel
TP

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

25/4/18
14:45SY 362AP 7:48 PM 18061804 25/4/18
SKE 3162P 5Smart claim
u pls proceed w.s.

25.4.18 14:47

CALLED OI CONFIRMED ACCIDENT. OI INVOLVED IN 4 VEH C.C OI
WAS THE 3RD VEH. INFORM TP CLAIM PERIOD TO SERVE
AND AWARE ABOUT NCD RISK.

EMAIL WSP LIABILITY CLAR.

RECEIVED 21 AUG 2018

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: EMAIL 26.4.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

N.Y

SS 7,572.00

() days

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with SHARON

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

Net .V

SS 7,572.00

3 VEH C.C OI 3RD

Loss of Rental (LOR):

SS -

() days

Loss of Use (LOU):

SS 1,400.00

(\$100 x 14 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 8,974.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with: SHARON

Email

Call

Payee 1:

SS 8,974.00

Name 1:

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: 9350COPY SENT
21/8/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18007545/eb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 24-04-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 3162P	Veh. Inspected	SJY 3699P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/04/2018	Inspection Date		
Survey held at	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD BLK 3, PIONEER ROAD NORTH, #01-18 SINGAPORE 628457.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

孫亞弟汽車燒焊私人有限公司 SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

EST/QUOTE NO. SQ003814

AXA INSURANCE PTE LTD

8 Shenton Way #B1-01

AXA Tower (S) 068811

ATTENTION :

CONTACT : -

FAX NO: 68804838

DATE : 08/05/2018
ACCIDENT DATE : 12/04/2018
VEHICLE NO : SJY3699P
CHASSIS/ENG.NO : WF0EXXGGBE9C53115
VEHICLE MODEL : FORD MONDEO
CLAIM NO :
POLICY NO : SURVEY BY LKK
REMARK : 3699AXA TP AGST
SKE6132P

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
** LIST PRICE **							
1	1	PC	FRT BUMPER	1,976.00	20	1,580.80	1,580.80
2	2	PC	FRT BUMPER SIDE RETAINER	58.00	20	46.40	92.80
3	10	PC	FRT BUMPER CLIPS	6.80	20	5.44	54.40
4	1	PC	FRT BUMPER REINFORCEMENT	1,254.00	20	1,003.20	1,003.20
5	1	PC	FRT FOGLAMP(LH)	383.00	20	306.40	306.40
6	1	PC	FRT FOGLAMP COVER(LH)	89.00	20	71.20	71.20
7	2	PC	FRT HEADLAMP(HID)	2,502.00	20	2,001.60	4,003.20
8	2	PC	FRT HEADLAMP LOWER BRACKET	86.00	20	68.80	137.60
9	1	PC	FRT GRILLE ASSY	551.00	20	440.80	440.80
10	1	PC	FRT GRILLE EMBLEM	61.00	20	48.80	48.80
11	1	PC	FRT GRILLE CHROME	132.00	20	105.60	105.60
12	1	PC	FRT FENDER (RH)	724.00	20	579.20	579.20
13	1	PC	FRT BONNET	1,690.00	20	1,352.00	1,352.00
14	2	PC	FRT BONNET HINGE	140.00	20	112.00	224.00
15	1	PC	FRT BONNET INSULATOR	287.00	20	229.60	229.60
16	10	PC	FRT BONNET INSULATOR CLIPS	10.70	20	8.56	85.60
17	1	PC	FRT BONNET LOCK	246.00	20	196.80	196.80
18	1	PC	FRT SUPPORT PANEL	885.00	20	708.00	708.00
19	1	PC	FRT BRACE PANEL	116.00	20	92.80	92.80
20	1	PC	REAR BUMPER	1,138.00	20	910.40	910.40

JANICE

PAGE: 1 of 3

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD E & O E

Disclaimer clause:

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Quotation is only valid for 14 days.

孫亞弟汽車燒焊私人有限公司
SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

EST/QUOTE NO. SQ003814

AXA INSURANCE PTE LTD

8 Shenton Way #B1-01
 AXA Tower (S) 068811

ATTENTION :

CONTACT : -

FAX NO: 68804838

DATE : 08/05/2018
 ACCIDENT DATE : 12/04/2018
 VEHICLE NO : SJY3699P
 CHASSIS/ENG.NO : WF0EXXGBBE9C53115
 VEHICLE MODEL : FORD MONDEO
 CLAIM NO :
 POLICY NO : SURVEY BY LKK
 REMARK : 3699AXA TP AGST
 SKE6132P

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
21	2	PC	REAR BUMPER SIDE RETAINER	68.00	20	54.40 X	108.80
22	10	PC	REAR BUMPER CLIPS	10.20	20	8.16 ne ✓	81.60
23	1	PC	REAR BUMPER TOWING COVER	39.00	20	31.20 X	31.20
24	1	PC	REAR BUMPER REINFORCEMENT	1,066.00	20	852.80 Bt ✓	852.80
25	1	PC	REAR BUMPER SPONGE	156.00	20	124.80 ?	124.80
26	1	PC	REAR BOOT	3,139.00	20	2,511.20 RA ✓	2,511.20
27	1	PC	REAR BOOT EMBLEM	179.00	20	143.20 ne ✓	143.20
28	1	PC	REAR BOOT EMBLEM(MONDEO)	158.00	20	126.40 ne ✓	126.40
29	1	PC	REAR END PANEL (OUTER)	364.00	20	291.20 Repair	291.20
30	2	PC	REAR BOOT LAMP	364.00	20	291.20 (RA ✓	582.40
31	1	PC	REAR NUMBER PLATE LAMP GRNS	531.00	20	424.80 DC ✓	424.80
32	1	PC	REAR BOOT LOCK	336.00	20	268.80 X	268.80
33	1	PC	REAR BOOT INSULATOR	565.00	20	452.00 ?	452.00
34	10	PC	REAR BOOT INSULATOR CLIPS	10.60	20	8.48 ?	84.80
35	1	PC	REAR END PANEL TOP GARNISH	208.00	20	166.40 ?	166.40
36	1	PC	REAR END PANEL(INNER)	700.00	20	560.00 Repair	560.00

SUB-TOTAL: 19,033.60

**** SPECIAL NETT PRICE ****

1	1	PC	FRT NUMBER PLATE	35.00	35.00	Bt ✓	35.00
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JANICE

PAGE: 2 of 3

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD E & O E

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RCB. Reg. / GST Reg. No: 200810440N

EST/QUOTE NO. SQ003814

AXA INSURANCE PTE LTD

8 Shenton Way #B1-01

AXA Tower (S) 068811

ATTENTION :

CONTACT : -

FAX NO: 68804838

DATE : 08/05/2018
ACCIDENT DATE : 12/04/2018
VEHICLE NO : SJY3699P
CHASSIS/ENG.NO : WF0EXXGBBE9C53115
VEHICLE MODEL : FORD MONDEO
CLAIM NO :
POLICY NO : SURVEY BY LKK
REMARK : 3699AXA TP AGST
SKE6132P

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
2	1	PC	REAR BUMPER REVERSE SENSOR	280.00		280.00	280.00
3	1	PC	REAR NUMBER PLATE	35.00		35.00	35.00
SUB-TOTAL							350.00

** WORK LABOUR **

TO CHECK WIRING
TO REFILL AIRCON GAS
TO DIAGNOSE & RESET FAULT CODE
TO APPLY ANTI RUST COAT
TO KNOCK, WELD, REMOVE & FIX ABOVE PARTS
TO PUTTY & RESPRAY PAINTING ON AFFECTED AREA

30.00 30.00
100.00 100.00
180.00 180.00
80.00 80.00
1000.00 1000.00
1200.00 1200.00
SUB-TOTAL 2,590.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resue
Hp 90010068
10 days
L/S
08/05/18 @ 1615
Resuey after repair

JANICE

PAGE: 3 of 3

SUB-TOTAL : S\$ 21,973.60

ADD 7% GST. S\$ 1,538.11

GRAND TOTAL : S\$ 23,511.71

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD E & O.E

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Service Request Details

Claim

S8M00DUW

Reference

None 

Loss Date

April 12, 2018

Request Date

April 24, 2018

Due Date

May 2, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

24042018 @ 957am
Juria veh not in
check liability

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJY3699P

Make

TPVD FORD

Service Address

...

Primary Contact/Insured

HO KWAN YEE (HE GUANYI)
BLK 549 JURONG WEST ST 42, #08-195, 640549, Singapore
98731336
HOKWANYEE@GMAIL.COM

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg
Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



MANDATE REQUEST FOR S8M00DUW

CYHIA

Type

🔔 Question

Message

Liability: 4 vehicle chain collision and insured was the 3rd vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: NETT VALUE : \$7,572.00 Loss of Use: \$1,400.00 (14days x \$100) GIA Search: \$2.00 Total: \$8,974.00 Immediate Advice with Mandate and marked estimate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (06/07/2018)

Reply



Re:RE: MANDATE REQUEST FOR S8M00DUW

Type

 Question

Message

Mandate approved

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKE 3162P (Insd veh)	Model:	FORD
	SJY 3699P (TP veh)		MONDEO TREND 2.3
Date of Accident:	12/04/2018		AUTOMATIC

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	0.00
Total Loss	:	\$	7,572.00
Loss of Use	:	\$	1,400.00
Rental (if any)	:	\$	14 days at \$100.00 per day
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	8,974.00

Is Third Party Workshop GIA Registered?		☒ YES	☐ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ 0 _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks TOTAL LOSS _____				

Payment Instruction: Payee's Breakdown		
1)	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD	\$ 8,974.00

NUR SHAQILAH BTE ABDOL
WAHAB

30/08/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< Service Request Details

Claim

S8M00DUW

Reference

CC4/ASM18007545R1eb3s2  Loss Date

Request Date

April 12, 2018

Due Date

April 24, 2018

Vendor Name

April 24, 2019

Type of Loss

LKK AUTO CONSULTANTS PTE LTD (TP)

Services

Third Party Vehicle Damage

Pending verification - Direct Settlement

Additional Instructions

Actions

Next Step

Finish the work

Complete Work

Move

Document Type

Document SubType

Upload Documents

Vehicle Information

Incident Vehicle Registration #

SJY3699P

Make

Service Address

TPVD FORD

Model

MONDEO

Primary Contact/Insured

HO KWAN YEE (HE GUANYI)

BLK 549 JURONG WEST ST 42, #08-195, 640549, Singapore

98731336

HOKWANYEE@GMAIL.COM

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

DATE UPLOADED

NAME

TYPE

SUB-TYPE

AUTHOR

Accident Statement

Reports & Statement

Merlinen



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary	
Workshop Details													
General Details													
Involving		TPVD FORD MONDEO (SIY3699P)											
Date of Loss		April 12, 2018											
Time of Loss		9.05											
Loss Description		JHQ9555 > SKE3162P (INSD) > SIY3699P > SFB996U											
Comment													
		Total Rebate Amount		16728									
		Nett Loss Amount		-\$16,728.00									
		Assigned Workshop		LKK AUTO CONSULTANTS PTE LTD (TP)									
		Target Date of Completion		05/02/2018									
		Days of work completion		8									

<< **Assessment Details**

General & Workshop Details Vehicle & Driver Details Taxes & Ratio Parts & Labour Miscellaneous Summary

Vehicle & Driver Details

Vehicle Registration#	SVJ3699P
Registration State	SINGAPORE
Mileage	171963

Purchase Date	mm/dd/yyyy
Registration Date *	03/19/2010
Age of Vehicle	8

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Manufacturing Year		2009

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Driver Name	NGIAM HENG YONG	

Make	TPVD FORD
Model	MONDEO
	MONDEO TREND 2.3 AUTO

Date of Birth	mm/dd/yyyy
Age	0

Type	
Type of Paint	

Occupation	Unknown
Education Qualification	Other

Chassis No	WF0EXXG8BE9C53115
------------	-------------------

Driving Experience	0
--------------------	---

Engine No	9C53115
-----------	---------

Driver License #	
------------------	----------------------

Engine Capacity	2261 cc
-----------------	---------

License Type	
--------------	----------------------



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary

Detailed Assessment

Condition of Vehicle at time of survey

Inspection Date *	05/08/2018		General condition	Fair ▾
Total Loss	Yes	No	Steering (Serviceable)	Yes No
Towing Charges	0		Footbrake (Serviceable)	Yes No
Voluntary Excess	0		Handbrake (Serviceable)	Yes No
Compulsory Excess	0		Engine Modification	Yes No
Young/Inexperienced/Unnamed Driver Excess	0		Pre-accident condition	Good ▾
Other Excess				

Tyre Condition

Age of Tyres		Spare wheel	
Front Tyre Size	205/55ZR16	Rear Tyre Size	205/55ZR16
Front left side	MICHELIN 6mm	Rear left side	MICHELIN 6mm
Front right side	MICHELIN 6mm	Rear right side	MICHELIN 6mm