

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 2 May 2018 11:33 AM
To: justinee@tts.com.sg
Cc: anthonytan@tts.com.sg; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Wednesday, 2 May 2018 9:49 AM
To: justinee@tts.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: anthonytan@tts.com.sg
Subject: RE: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

Dear Justin Ee,

We acknowledge your email below.

Dear Asher,

Kindly assist. [CC4/ASM18007542/Keb3](#)

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Ee [<mailto:justinee@tts.com.sg>]

Sent: Wednesday, 2 May 2018 8:59 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: anthonytan@tts.com.sg

Subject: RE: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

Importance: High

Dear LKK,

Good day to you,

We have been waiting for the liability state, please kindly update us on the state.

Our client had been waiting almost 2week.

Thank you so much.

Best Regards

Justin Ee



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TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 6842 2222 Ext 118 Fax: (65) 6741 1626

Email: justinee@tts.com.sg

Website: www.tts.com.sg

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From: Justin Ee <justinee@tts.com.sg>

Sent: Monday, 30 April, 2018 9:17 AM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>; 'CST' <cst@axa.com.sg>
Cc: 'anthonytan@tts.com.sg' <anthonytan@tts.com.sg>
Subject: RE: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.
Importance: High

Hi All,

Good day to you,

Please kindly advise us the liability of this case?

This is our 3rd email to AXA.

Thank you so much.

Best Regards

Justin Ee



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From: Justin Ee <justinee@tts.com.sg>

Sent: Friday, 27 April, 2018 11:46 AM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>; 'CST' <cst@axa.com.sg>

Cc: 'anthonytan@tts.com.sg' <anthonytan@tts.com.sg>

Subject: FW: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

Importance: High

Hi all,

Good day to you,

Please kindly advise us the liability of this case?

Our client is chasing us as we haven't start repair the vehicle.

Thank you.

Best Regards

Justin Ee



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From: Justin Ee <justinee@tts.com.sg>

Sent: Wednesday, 25 April, 2018 1:52 PM

To: 'CST' <cst@axa.com.sg>

Subject: RE: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

Hi Mary

May I know the liability clearance status of our above reference car ?

Thank you very much

Best Regards

Anthony



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From: CST <cst@axa.com.sg>
Sent: Tuesday, 24 April, 2018 11:40 PM
To: justinee@tts.com.sg
Subject: RE: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

Dear Mr Justin Ee,

Thank you for your email.

We have forward to the claim officer to assist.

Best regards,

Mary Lim, Specialist Customer Care

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: mary.lim@axa.com.sg

DID: (65) 6880 4888

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----- Original Message -----

From: justinee@tts.com.sg
Sent: 23/04/2018
To: cst@axa.com.sg; motor.survey@axa.com.sg
Subject: Our Ref : SLN 1868 R ; Your Ref: SCY 4888 L.

Dear Claims Officer,

Good day to you.

Please refer to the documents attached. We would like to seek direct settlement of our client SLN 1868 R.

Please advise us the liability and revert as soonest, Vehicle is in our workshop waiting for repair and survey.

Thank You.

Best Regards

Justin Ee

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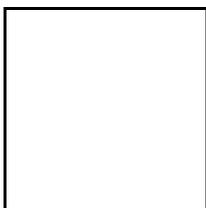
Tel: (65) 6842 2222 Ext 118 Fax: (65) 6741 1626

Email: <mailto:justinee@tts.com.sg> justinee@tts.com.sg

Website: <<http://www.tts.com.sg/>> www.tts.com.sg

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