

INS. CASE OWNER:

CC 3/1800 7532, R1703/

LKK:

IDAC:

Surveyor:

RUBM

DOI:

ASSIGNMENT

20/4/18

Date / Time:

20/4/18

Registered in Merimen:

20/4/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLF 3308U

Name of Insured : UR

Insured Tel No. : HP:

Excess Sec II : S\$ D.O.A. : 15/4/18

Is driver the owner? (YES (NO) Nature of Accident :

If NO, Driver Name / Age : HANG MENG HUAN

Driver Tel No. : (V/L: YES / NO)

Claim No. : 20670482356

Policy No. : 911115055

Make / Model : HONDA

Place of Accident : LUTHERAN RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

8MB166R



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/4/18
my.

8MB166R - 4

SLF 3308U - 8

FOR TV VIDEO

OI CAME FROM SIDE/SLIP
ROAD W/ DOUBLE WHITE
LINE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

20/4/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ 250 x 2 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

SMRT BUSES LTD.

Payee 2: (Strike if N.A.)

S\$

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

Name 3:

X

SCREEN
SHOT

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Surveyor P. P. P.

REF:

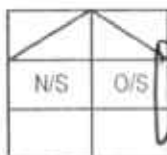
22920

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMB 166R Yr Regn: 2011 / 09
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: MERCEDES BENZ C170 0530 c.c 6374
 Colour: MULTI A/C: Insured / Std / NI / NA
 Sp. Reading: 622070 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WEB 628 08 3231 22703
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 275/70R225
 R: 275/70R225
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or PIRELLA
 Front _____ Rear _____
 R/Bal: 8 mm R/Bal: 8/8 mm
 L/Bal: 8 mm L/Bal: 8/8 mm
 D.O.A. 15/04/18 D.O.I. 20/04/18
 Survey held at SMB
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

21-5-18 \$1,800

R / \$426.05 / 197%

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1) _____
 Date/Time, File Return to?

2) _____

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)

☐ Interview (\$ _____)

☐ Tech. Invs (\$ _____)

☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18007532/R1jb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 24-04-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLF 3308U	Veh. Inspected	SMB 166R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	15/04/2018	Inspection Date	20/04/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

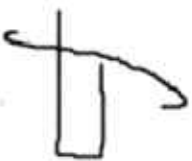
Reg. No : SMB166R
 Ref. No : BUS/04/18/1016
 Reg. Date : 16/04/2018
 Vehicle Type : BUS -12M
 Make : MB CITARO MERCEDES
 Model : MB CITARO O530
 Name of Driver : Mohamad Helmi Bin Azar
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 15/04/2018 12:05:00 PM
 Accident Reported Date / Time : 16/04/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : AIG
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC, if any :
 SMB166R - LEFT CENTRE PORTION
 SLF3308U (TP) - INSURED WITH AIG
 Prepared Date : 16/04/2018 12:12:59 PM



Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,325.00	0.00
Total Spray Painting Charges	616.00	0.00
Total Material Charges	285.05	285.05
Other Charges	0.00	0.00
TOTAL	2,226.05	0.00
Lum Sum Total	2,250.00	0.00
No. of Repair Days	3.00	2 days - longer
Prepared / Adjusted By		
ARC / Surveyor Sing Off Date	20/04/2018 09:40:14 AM	01/01/1900 12:00:00 AM




20/04/18 1140

Prepared / Adjusted Date :
Remarks :

Prepared Date : 20/04/2018 09:40:14 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,325.00	0.00 <i>1060</i>
Total Labour	1,325.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	0.00 <i>500</i>
Total Spray Painting & Panel Beating	616.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
0005446911	VE	6010012	SIDE MARKER LAMP	1	94.50	10.00	85.05	Replace	Replace <i>MLJ</i> /	No
	COMMO N	4005299	SMRT STICKER(B)	1	200.00	0.00	200.00	Replace	Replace <i>MLJ</i> /	No

TOTAL MATERIALS

285.05

285.05

TOTAL MATERIALS(Discounted)

285.05

285.05

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Joy Irene (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 30 May 2018 5:22 PM
To: audrey@smrt.com.sg
Cc: Admin A; Joy Irene (LKKAuto)
Subject: FW: LOD to AIG - BUS/04/18/1016/AW - SMB166R and SLF3308U on 15 April 2018
Attachments: img-530144721-0001.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18007532/R1jb3	Joy

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]

Sent: Wednesday, 30 May 2018 5:11 PM

To: 'Aigsgp_claimssurvey@aig.com'

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD to AIG - BUS/04/18/1016/AW - SMB166R and SLF3308U on 15 April 2018

SMRT : BUS/04/18/1016/AW

AIG : SLF3308U

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB166R. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1800
Loss of Use (2 days x \$275 for 12m bus)	\$550
LTA search fee	\$7
Total	\$2357

We enclose the following documents,

- Repair Invoice

- GIA report
- LTA Search
- Survey Report and Bus Photos, to be furnished by AIG's own appointed surveyor

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6368 7421 | Email : audrey@smrt.com.sg | Claims
Department | SMRT BUSES LTD | 6 Ang Mo Kio Street 62 Singapore 569140



Joy Irene (LKKAuto)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Monday, 27 August 2018 2:52 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: Pend DV \$2307 AIG - BUS/04/18/1016/AW - SMB166R and SLF3308U on 15 April 2018

SMRT : BUS/04/18/1016/AW
AIG : SLF3308U
Without Prejudice. Save as to Costs.

Dear Joy,

\$2307 Offer Accepted. Please let us have your DV soon. Thank you.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6
Ang Mo Kio Street 62 Singapore 569140



From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Monday, 27 August, 2018 2:37 PM
To: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Cc: Admin A
Subject: AIG - BUS/04/18/1016/AW - SMB166R and SLF3308U on 15 April 2018

WITHOUT PREJUDICE

Dear Audrey,

On without prejudice basis and without admission of liability, we offer settlement as follows:

Cost of Repair	\$1800
Loss of Use (2 days x \$250)	\$500
LTA search fee	\$7
Total	\$2307

Kindly confirm acceptance.
Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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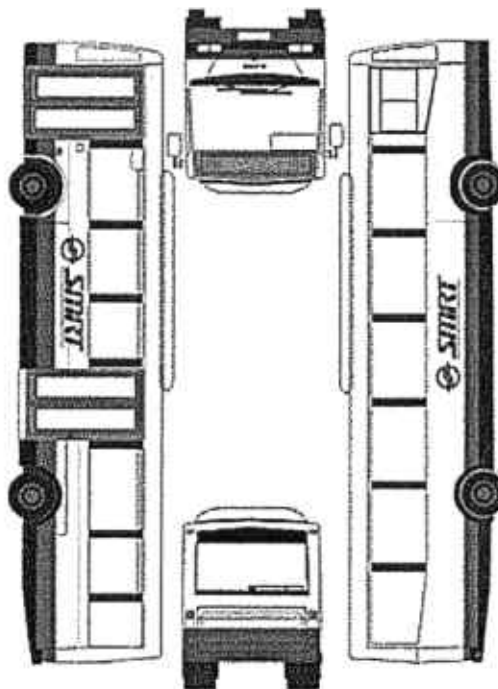
SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB166R
 Ref. No : BUS/04/18/1016
 Reg. Date : 28/10/2011
 Vehicle Type : BUS -12M
 Make : MB CITARO MERCEDES
 Model : MB CITARO O530
 Name of Driver : Mohamad Helmi Bin Azar
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 15/04/2018 12:05:00 PM
 Accident Reported Date / Time : 16/04/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : AIG
 Vehicle is Towed Back? : No
 Towed Back Date/Time : 01/01/2000
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024095657
 Special Instruction to ARC,if any :

SMB166R - LEFT CENTRE PORTION
 SLF3308U (TP) - INSURED WITH AIG

Prepared Date : 16/04/2018 12:12:59 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WEB62808323122703

Mileage

0

Work Shop :

Repair Completed Date / Time :

01/01/2000

Summary of Repair Estimates**Quotation from ARC****Adjusted by Surveyor, if applicable**

Total Labour Charges : 1,325.00

1,060.00

Total Spray Painting Charges : 616.00

500.00

Total Material Charges : 228.04

228.04

Other Charges : 0.00

0.00

TOTAL : **2,169.04****1,788.04****Lum Sum Total** : **2,150.00****1,800.00**

No. of Repair Days : 3.00

2.00

Prepared / Adjusted By :

Rasul (marked on 20/04/18 @
1140am)

Arc / Surveyor Sing Off Date : 20/04/2018 09:40:14 AM

18/05/2018 05:55:32 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/04/2018 09:40:14 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,325.00	1,060.00
Total Labour	1,325.00	1,060.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	500.00
Total Spray Painting & Panel Beating	616.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
0005446911	VE	8010012	SIDE MARKER LAMP	1	94.50	10.00	85.05	Replace	Replace <i>MC</i> ✓	No
	COMMON	4005299	SMRT STICKER(B)	1	200.00	0.00	200.00	Replace	Replace <i>MC</i> ✓	No
TOTAL MATERIALS							285.05	285.05		
TOTAL MATERIALS(Discounted)							228.04	228.04		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

285.05
 209
 228.04
 1560.00
 1788.04
 43-1,800
 2 days

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 17 May 2018 4:13 PM
To: 'Insurance LCR SG'; 'Eileen, May Hwee Yap'
Cc: Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLF 3308U (LCR) & SMB 166R ON 15/04/2018 (12:05) ALONG LUTHERAN ROAD

17 May 2018

LION CITY RENTALS PTE LTD

Policy Holder

Your Ref: SLF 3308U
Our Ref: CC4/LCR18007532/R1jb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLF 3308U (LCR) & SMB 166R ON 15/04/2018 (12:05) ALONG LUTHERAN ROAD

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SMB 166R** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SMB 166R (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 166R that was damaged pursuant to the accident which occurred on 15/04/2018 (date) along FARRER ROAD/LUTHERAN RD (location) involving vehicle no/s SLF 3308U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD. ✓

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of Aug (month) 2018 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,800.00 (Repair Cost), S\$500.00 (Loss of Use), S\$7.00 (Disbursement), for vehicle no. SMB 166R that was damaged pursuant to the accident which occurred on 15/04/2018 (date) along FARRER ROAD/LUTHERAN RD (location) involving vehicle no/s SLF 3308U. This is pursuant to the inspection conducted on 20/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 166R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 166R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Aug (month) 2018 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180500439
Date : 22.05.2018
Vehicle No. : SMB166R
Your Ref No. : BUS/04/18/1016
Our Ref No. : 24095657
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,800.00
GRAND TOTAL					\$ 1,800.00

Remark :

Make/Model : MB CITARO O530
Accident Date : 15.04.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	16 Apr 2018 / 12:10:48		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLF3308U		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180416121048755034

Search Date / Time: 15 Apr 2018 12:05:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2018 Edit Reg		20 Apr 2018 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	SMRT BUSES PTE LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB166R	Date of Loss:	15/04/2018 12:00 - :59 [77 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2467048283SG	Policy/Cover Note No.:	0999994817
Vehicle Reg. No. (Insured):	SLF3308U	Policy No. (Claimant):	D-18090224MFBP
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 04/05/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB166R (2467048283SG)
[SLF3308U]
TP
SMRT BUSES PTE LTD
Apr 15 2018 12:00PM
[LCRF PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Video														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	27/08/18 14:38	Video - Accident											<div>1</div>	Load MP4			
Letters/Correspondences														1 per page		<div></div>	<div></div>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown											<div>1</div>	Edit			
Assessment Reports														1 per page		<div></div>	<div></div>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail	Print		
1	25/04/18 15:39	Accident Statement From: SC - Reg. No: SLF3308U, Claimant: LCRF PTE LTD											<div>1</div>	Load HTM			
Photos/Images														3 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
2	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
3	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
4	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
5	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
6	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
7	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
8	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
9	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
10	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
11	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
12	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
13	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
14	27/04/18 11:32	General View											<div>1</div>	Load JPG	<div></div>		
Documentation														1 per page		<div></div>	<div></div>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print		
1	24/04/18 18:19	TP ESTIMATE- MARKED											<div>1</div>	Load PDF			
2	24/04/18 18:19	TP GIA REPORT											<div>1</div>	Load PDF			
3	03/09/18 09:50	WORKSHOP INVOICE											<div>1</div>	Load PDF			
4	03/09/18 09:50	AUTHORISATION TO ACT FORM											<div>1</div>	Load PDF			
5	03/09/18 09:50	Release Voucher											<div>1</div>	Load PDF			
6	03/09/18 09:50	LETTER TO OI											<div>1</div>	Load PDF			
7	03/09/18 09:50	LTA SEARCH											<div>1</div>	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLF3308U (Insd veh)	Model:	MERCEDES-BENZ CITARO
	SMB166R (TP veh)		O530 6.4 D (A)
Date of Accident:	15/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	2,235.50	
Final Repair Cost	: \$	1,800.00	
Loss of Use	: \$	500.00	2.00 days at \$250.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,307.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	: \$	2,307.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

03 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18007532/R1JB3Q2

Date: 03/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994817

Claimant Vehicle No: SMB166R Insured Vehicle No: SLF3308U

Date of Loss: 15/04/2018 Nature of Claim: TP Claim No: 2467048283SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB166R**
 Make & Model: MERCEDES-BENZ CITARO O530, 6.4 D (A) Engine No: 90292600909240
 Reg. Date: 28/10/2011 (Man. Year: 2011) Chassis No: WEB62808323122703
 Colour: Multi-colour Odometer: 622070 km
 Engine Capacity: 6374 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Firenza 8 mm Rear Left Side: Firenza 8/8 mm
 Front Right Side: Firenza 8 mm Rear Right Side: Firenza 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	294.50	285.05	9.45	3.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,941.00	1,560.00	381.00	19.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	2,235.50	1,845.05	390.45	17.47
Approved Total (Overridden) (\$\$)		1,800.00		
Nett Amount (\$\$)	2,235.50	1,800.00	435.50	19.48
+ Loss of Use (2.0 x S\$250.00/day) (\$\$)		500.00		
+ Doc/Search Fee (\$\$)		7.00		
Nett Liability (\$\$)		2,307.00		

INSPECTION

Date of Assignment: 20/04/2018

Date Inspected: 20/04/2018 Inspected At:

SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: MOHD RASUL**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SIDE MARKER LAMP	Missing	94.50 F	*94.50 FL
2	1		*SMRT STICKER (B)	Necessary	200.00 FS	*200.00 FS
					Sub Total (\$\$)	294.50
					- List Item Discount on L Items 0.00/10.00% (\$\$)	9.45
					Total Parts (\$\$)	285.05

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,325.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	616.00	500.00
Gross Labour Cost (S\$)			1,941.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >