

INS. CASE OWNER:

Sahiba

CC 3/AIG1800 7480, A 463

LKK:

IDAC:

Surveyor:

Adnan

DOI:

ASSIGNMENT

26/4/18

Date / Time:

27/4/18

Registered in Merimen:

27/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

EH 333M

Name of Insured:

HONG HIN KIT EDWARD

Insured Tel No.:

HP:

27/4/18

Excess Sec II :SS

D.O.A.:

Claim No.:

41896777556

Policy No.:

170007587

Make / Model:

LEXUS

Place of Accident:

UNDER VP DRUMMEN RD

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: HONG HIN KIT

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKN 6463D



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

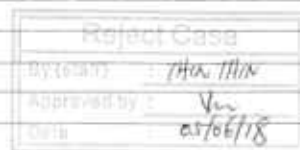
RMKS:

Date/Time

25/4/18  
7PM

SKN 6463D - X

EH 333M - Y

while turning TP encroaching into  
O2 lane.

RECEIVED 06 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 320.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

00114  
Continued

REF: ALH

U

### ASSIGNMENT

From: Date: 26/02/08

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKN 6463D

at Workshop m/s Premium

of 55 ubi Rd 1

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lum Sum: P/P % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKN6463D Yr Regn: 2014 June

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c: 1798

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 67482 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU2228KXE A122273.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim (STD A/Rim) or

Tyre Size: F: 225/55R16-

R: 225/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA (MIC) / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 26/04/18

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / (N/S) / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP A16

P/P - \$ 5849.00 (Red: \$ 5522.00 / 49%).  
check item - \$ 200.00

Date/Time, File Pass to?

☐ : Preli. Report

1) Date/Time, File Return to?

☐ : Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ Site Insp (\$

) \$ + R3, \$

☐ Interview (\$

) Photos

☐ Tech. Invs (\$

) Other:

☐ Weekend (\$

)

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18007480/ub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 23-04-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	EH 333M	Veh. Inspected	SKN 6463D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	22/04/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0495/2018/GW
Date	:	26-Apr-18

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Kim Choo Han
Address	:	5B Balmoral Park #06-05, Solitaire

Telephone	:	HP +65 97377958
Type of Claim	:	Third party claims
Policy No.	:	2100381999-03000
Vehicle No	:	<b>SKN 6463 D</b>
Model Code	:	Audi A4 1.8 TFSI Mu
Model / Year	:	Jun-14
Engine No	:	CJE 077447
Chassis No	:	WAUZZZ8KXEA122273
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	22-Apr-18
Place of Accident	:	After Turning From Orchard Road To Bideford Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKN 6463 D.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer lhs rear door's multi-lock system and power window devices.	S/N \$ 280.00 X
2	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓
3	To disassemble and renew lhs door and rear bumper. Repair lhs rear fender. Reinstall all parts removed.	\$ 2,100.00 <sup>750</sup> <del>550</del>
4	To respray lhs rear door, lhs rear fender and rear bumper.	\$ 2,300.00 <sup>1650</sup>
5	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓
6	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 5,432.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKN 6463 D.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR -LH <i>Regis</i>	\$ 2,509.00	X
2	REAR DOOR ATTACHMENT PARTS-LH	\$ 72.00	X
3	REAR DOOR OUTER DOOR SEAL-LH	\$ 192.00	X
4	BONDING AGENT	\$ 43.00	X
5	CLEANING SOLUTION	\$ 64.00	X
6	REAR DOOR CATCH-LH	\$ 105.00	X
7	REAR BUMPER <i>Del d</i>	\$ 2,038.00	✓
8	REAR BUMPER GUIDE SECTION- LH	\$ 37.00	X
9	REAR BUMPER UPPER GUIDE SECTION-LH	\$ 20.00	X
10	REAR ALUMINIUM RIM-LH <i>Cat</i>	\$ 659.00	—
11	SUNDRIES ?	\$ 200.00	?
TOTAL SPARE PARTS CHARGES		\$ 5,939.00	
TOTAL LABOUR CHARGES		\$ 5,432.00	
GRAND TOTAL		\$ 11,371.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

: Adrian Lim

Surveyed Date

: 26/04/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised

Auto Consultants hence notify  
Repairer of the following:  
- survey before/after spray painting  
- replace damaged part(s) during resurvey  
Prices are subject to confirmation  
Party survey is on a "Without Prejudice" basis  
Legal modification(s) is allowed  
Secondary item(s) to be resurveyed and  
subject to final approval from Insurance Company

I  
Acknowledged by Repairer  
Signature

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Thin Thin (LKKAUTO)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Thursday, 3 May 2018 4:59 PM  
**To:** Thin Thin (LKKAUTO)  
**Subject:** RE: ACCIDENT ON 22/04/2018 INVOLVING VEHICLES SKN 6463D AND EH 333M

Hi Thin Thin,

please proceed with rejection based on the video in our insured's favor.

thanks,  
**Saliha Syed Yusoff**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Thursday, April 26, 2018 3:57 PM  
**To:** Syed-Yusoff, Saliha  
**Subject:** ACCIDENT ON 22/04/2018 INVOLVING VEHICLES SKN 6463D AND EH 333M  
**Importance:** High

Your Ref: 4189677378SG  
Our Ref: CC3/AIG18007480/Aub3

Dear Saliha,

**ACCIDENT ON 22/04/2018 INVOLVING VEHICLES SKN 6463D AND EH 333M**



We refer to the above matter.

We have reviewed the video footage. Based on our insured video footage, TP is encroaching into our insured lane while turning.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Thin Thin (LKKAuto)

---

**From:** Thin Thin (LKKAuto)  
**Sent:** Tuesday, 8 May 2018 5:38 PM  
**To:** 'Claims'; 'Nora Khai'; Shu Pei (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK REF:CC3/AIG18007480/ub3  
**Attachments:** Video - Accident (2).avi

"Without Prejudice"

Dear Tony,

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

From the video, it can be seen that our insured vehicle was keeping to the left within his lane and it was your client driver who cut into our insured driver's lane.

Attached herewith our insured's video footage from our insured for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 8 May 2018 12:56 PM  
**To:** 'Nora Khai' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK REF:CC3/AIG18007480/ub3

Dear Thin Thin,

Can forward us the video footage?

Thank you.

Best Regards,

**Tony Foong**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Wednesday, 2 May, 2018 11:10 AM

**To:** 'Thin Thin (LKKAuto)' <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'Shu Pei (LKKAuto)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

Dear Thin Thin ,

Noted with thanks.

Kindly revert back as soon as you can once you have conclude on the video footage.

Many thanks.

Best Regards,

Norazima Khairuddin  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]

**Sent:** 02 May, 2018 9:55 AM

**To:** Nora Khai; 'Claims'; Shu Pei (LKKAUTO)

**Cc:** Admin A

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

"Without Prejudice"

Dear Nora,

We refer to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Monday, 30 April 2018 9:24 PM

**To:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Shu Pei (LKKAUTO) <[shupej@lkkauto.com](mailto:shupej@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

Hi Thin Thin

On behalf of Tony,

Kindly advise what instructions are you waiting for. Has TP filed the accident report ?

Hope to hear from you soon.

Thank you.

Best Regards,

Norazima Khairuddin  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

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**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

**Sent:** 27 April, 2018 1:12 PM

**To:** Claims; Shu Pei (LKKAUTO)

**Cc:** Admin A

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

"Without Prejudice"

Dear Tony,

We refer to the below matter.

Please be inform that we are pending for further instruction from our Principal.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 27 April 2018 1:05 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

Dear Thin Thin,

Any update?

Best Regards,

**Tony Foong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199903271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 26 April, 2018 3:44 PM

**To:** 'Shu Pei (LKKAuto)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

**Cc:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

Dear Thin Thin,

Can assist check for liability clearance status?

Thank you.

Best Regards,

**Tony Foong**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 24 April, 2018 11:04 AM

**To:** 'Shu Pei (LKKAuto)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

Dear Shu Pei,



Noted with thanks.

Aside to Dear Thin Thin,

Kindly follow up with your insured for the report.

Thank you

Best regards,  
George Wong

Premium Automobiles Pte Ltd (Reg No 299902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Monday, April 23, 2018 6:23 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018 \*\*\*LKK  
REF:CC3/AIG18007480/ub3

Dear George,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

***Dear Assignments team,***

***Kindly take note.***

Thank you



*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 23 April 2018 2:23 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** ACCIDENT INVOLVING SKN 6463 D AND YOUR INSURED EH 333 M DATED ON 22/04/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with AIG.

Do take note, kindly arrange the survey on 26/04/2018, Thursday, 11 am. Owner waiting.

Thank you.

Best Regards,

**George Wong**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Revoked / No settlement

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2018 <a href="#">Edit Reg</a>		26 Apr 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$5,849.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,849.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>HONG HIN KIT EDWARD</b> , ID: S1397922G								
Main Claimant:	<b>KIM CHOO HAN</b> , ID: G3036977M								
Vehicle Reg. No.:	<b>SKN6463D</b>	Date of Loss:	22/04/2018 11:00 - :59 [45 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 4189677378SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>EH333M</b>	Policy No. (Claimant):	2100381999-03000						
		Excess:							
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 03/05/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKN6463D (4189677378SG)  
[EH333M]  
TP  
KIM CHOO HAN  
Apr 22 2018 11:00AM  
[HONG HIN KIT EDWARD]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser			<input checked="" type="checkbox"/>		
Video															1 per page			<input type="checkbox"/>			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print					
1	25/04/18 11:56		Video - Accident From:OD - Reg. No: EH333M, Claimant: HONG HIN KIT EDWARD															Load AVI					
Assessment Reports															1 per page			<input type="checkbox"/>			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print					
1	25/04/18 11:56		Accident Statement From:OD - Reg. No: EH333M, Claimant: HONG HIN KIT EDWARD															Load HTM					
Photos/Images															3 per page			<input type="checkbox"/>			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print					
1	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
2	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
3	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
4	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
5	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
6	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
7	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
8	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
9	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
10	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
11	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
12	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
13	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
14	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
15	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
16	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
17	05/06/18 10:58		General View															Load JPG <input checked="" type="checkbox"/>					
Documentation															1 per page			<input type="checkbox"/>			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print					
1	23/04/18 18:21		TP GIA REPORT															Load PDF					
2	27/04/18 15:47		TP ESTIMATE- MARKED															Load PDF					
3	05/06/18 10:56		Instruction from AIG															Load PDF					
4	05/06/18 10:56		reject email to TP															Load PDF					
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print					
1	24/04/18 10:29		OI GIA REPORT															Load PDF					

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18007480/AUB3Q2

Date: 08/06/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SKN6463D

Insured Vehicle No : EH333M

Date of Loss: 22/04/2018

Nature of Claim: TP Claim No: 4189677378SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKN6463D

Make &amp; Model: AUDI A4, 1.8 TFSI MU (B8) (A)

Engine No: CJE077447

Reg. Date: 30/06/2014 (Man. Year: 2014)

Chassis No: WAUZZZ8KXEA122273

Colour: White

Odometer: 67482 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/55 R16	Rear Tyre Size:	225/55 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,939.00	2,697.00	3,242.00	54.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,432.00	3,152.00	2,280.00	41.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>11,371.00</b>	<b>5,849.00</b>	<b>5,522.00</b>	<b>48.56</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>795.97</b>	<b>409.43</b>	<b>386.54</b>	<b>48.56</b>
<b>Nett Amount (S\$)</b>	<b>12,166.97</b>	<b>6,258.43</b>	<b>5,908.54</b>	<b>48.56</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 26/04/2018

Date Inspected: 26/04/2018	Inspected At: Premium Automobiles Pte Ltd (UBI)
	55 Ubi Road 1
	Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: THIN THIN HLAING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR -LH	Repair	2,509.00 F	*- F
2	1		*REAR DOOR ATTACHMENT PARTS -LH	Not Necessary	72.00 F	*- F
3	1		*REAR DOOR OUTER DOOR SEAL -LH	Not Necessary	192.00 F	*- F
4	1		*BONDING AGENT	Not Necessary	43.00 F	*- F
5	1		*CLEANING SOLUTION	Not Necessary	64.00 F	*- F
6	1		*REAR DOOR CATCH -LH	Not Necessary	105.00 F	*- F
7	1		*REAR BUMPER	Deformed	2,038.00 F	*2,038.00 F
8	1		*REAR BUMPER GUIDE SECTION -LH	Not Necessary	37.00 F	*- F
9	1		*REAR BUMPER UPPER GUIDE SECTION -LH	Not Necessary	20.00 F	*- F
10	1		*REAR ALUMINIUM RIM -LH	Cut	659.00 F	*659.00 F
11	1		*SUNDRIES	*Check	200.00 F	*- F
Total Parts (S\$)					5,939.00	2,697.00

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	0.00
2	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION	New	280.00	280.00
3	TO DISMANTLE AND RENEW LHS DOOR AND REAR BUMPER .REPAIR LHS REAR FENDER .REINSTALL ALL PARTS REMOVED	New	2,100.00	750.00
4	TO RESPRAY LHS REAR DOOR ,LHS REAR FENDER AND REAR BUMPER	New	2,300.00	1,650.00
5	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>5,432.00</b>	<b>3,152.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >