

INS. CASE OWNER

Jenny

CC 4/QBE1800

7469, 11/11/18

LKK

IDAC

Surveyor:

Marius

DOI:

27/4/18

Date / Time:

27/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

GBE 14884

Name of Insured

SUN UK TRADING P/L

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A.:

27/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

WONG KATIE, 40

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

V6011417

Policy No.:

8-001532-MPS-R00V

Make / Model:

NISSAN

Place of Accident:

TPE EXIT 10 TWD SEMAKAN EAST RD

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SEE 1916E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Fastech



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/4/18

Wong

18/4/18

Old ror ended p

19/4/18

File pass to type model.

30/1/19

DVH

21/3/19

File pass to shu lei to done

RECEIVED 18 OCT 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

27/4/18

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OE

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Maintain/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

W687

SS

1583.77

Loss of Rental (LOR):

SS

16.00

(1 days)

X \$100

Loss of Use (LOU):

SS

—

(\$ x days)

Loss of Income (LOI):

SS

—

(\$ x days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/Independent)

Legal Cost

SS

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$3400.00

Total:

SS

1685.77

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1685.77

Name 1:

Fastech Auto Parts

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKC1716E

at Workshop m/s RA

of _____

insured: ASE 1484

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKC1716E Yr Regn: 3 116

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA

Make: Honda verel cc 1496

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 95-361 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: RU1111820

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear 6

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. 23/4/18 D.O.I. 23/4/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

27/4/18 Confirmed final fig \$1480.16 m/s Alen.

(Rec'd 3182.34/688)

Date/Time, File Pass to? ☐ : Prell. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

\$ + RS. \$

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18007469/Umb3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 23-04-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 1488U	Veh. Inspected	SKE 1716E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	23/04/2018	Inspection Date	23/04/2018
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/QBE18007469/Umb3

Date: 08.06.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKE1716E

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.04.2018 at the premises of M/s Fastech Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,662.50
Revised Estimate Amount	: S\$	1,480.16
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

FASTECH AUTO PTE LTD
1 KAKI BUKIT AVENUE 6
#01-48 AUTOBAY
SINGAPORE 417883

VEHICLE NO: SKE 1716E

Not Authorised
nkl
7/2 \$1480.16
2 day
23/4/18

QTY	PARTICULAR	AMOUNT
1 PCS	TAILGATE <i>used</i>	11 \$1,100.90 <i>x</i>
1 PCS	TAILGATE 'VEZAE' EMBLEM	11 \$56.20 <i>x</i>
1 PCS	TAILGATE WEATHERSTRIP	11 \$135.70 <i>x</i>
1 PCS	REAR BUMPER CENTRE	cu7 \$762.70 <i>/</i>
2 PCS	REAR BUMPER SIDES @ \$230.10	11 \$460.20 <i>x</i>
1 SET	REAR BUMPER CLIPS	11 \$50.00 <i>/</i>
1 PCS	REAR END PANEL	R \$517.00 <i>x</i>
1 SET	S.NETT	
	REAR BUMPER REVERSE SENSOR	shared \$280.00 <i>200</i>
	REAR WINDSCREEN SEALANT	11 \$50.00 <i>x</i>
LABOUR CHARGES:		
	TO CHECK WIRING	\$60.00 <i>20</i>
	TO DISMENTLE & REPLACING REVERSE SENSOR	\$80.00 <i>50</i>
	TO DISMENTLE & REFIX REAR WINDSCREEN	11 \$120.00 <i>x</i>
	TO DISMENTLE & REFIX SEAT, CUSHION UPHOLSTREY	\$120.00 <i>60</i>
	TO SPRAY RUST PROOFING	11 \$50.00 <i>x</i>
	LABOUR FOR PANELBEATING & REPLACING PARTS	\$600.00 <i>300</i>
	TO PUTTY & SPRAY PAINTING	\$680.00 <i>200</i>
TOTAL		\$4,662.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal applications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

P-812.70
202
650.16
1480.16

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3703E
Vehicle Details	
Vehicle No.:	SKE1716E
Vehicle to be Exported:	No
Intended De-registration Date:	24 Apr 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X A
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	L15B4031825
Chassis No.:	RU11111820
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$19,721.00
Original Registration Date:	24 Mar 2016
First Registration Date:	24 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$9,721.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Mar 2026
PARF Rebate Amount:	\$7,290.00
Intended COE Rebate Details	
COE Expiry Date:	23 Mar 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,504.00
COE Rebate Amount:	\$35,980.00
Total Rebate Amount:	\$43,270.00

The information contained herein is correct as at 24 Apr 2018

OK

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Tuesday, 24 April, 2018 11:22 AM
To: assignments
Subject: FW: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

marcus

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Tuesday, 24 April 2018 11:21 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: FW: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Hi

Please arrange survey on WP basis.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]
Sent: Tuesday, 24 April, 2018 11:08 AM
To: Joyce Foo <joyce.foo@qbe.com>

Cc: Jenny Toh <jenny.toh@qbe.com>; claims-singapore@qbe.com
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref : VC0011417

Dear Sirs/Madam

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Tuesday, April 24, 2018 11:03 AM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Cc: Jenny Toh <jenny.toh@qbe.com>; claims-singapore@qbe.com
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref : VC0011417

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Currently we are not able to comment on liability as our Insured has not report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, 24 April, 2018 9:34 AM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Request for prs SKE1716E

Hi Sir

My client claiming your insured GBE 1488U.

Please kindly arrange PRS for SKE 1716E.

Date of accident 23.04.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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Shu Pei (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 25 April 2018 9:59 AM
To: Shu Pei (LKKAuto); Jenny Toh
Cc: Admin A; Bevan Lim (LKK Auto)
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417] ***LKK
REF:CC4/QBE18007469/Umb3 - [VC011417]
Attachments: GBE1488U.pdf

Our Ref. VC011417

Hi

Attach OI's report for your attention.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1154
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]
Sent: Tuesday, 24 April, 2018 5:56 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417] ***LKK REF:CC4/QBE18007469/Umb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKE 1716E at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 24 April 2018 11:32 AM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 24 April 2018 11:21 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: FW: Request for prs SKE1716E (NON-REPORTING) [VC011417]

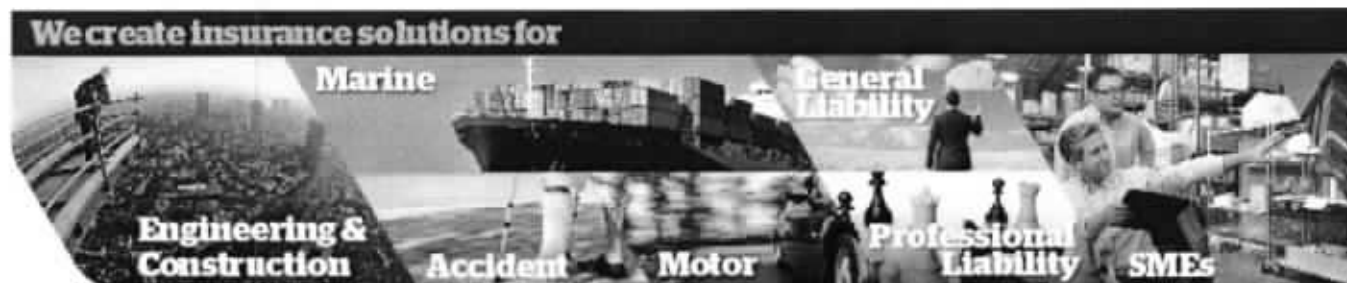
Hi

Please arrange survey on WP basis.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, 24 April, 2018 11:08 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Jenny Toh <jenny.toh@qbe.com>; claims-singapore@qbe.com
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref : VC0011417

Dear Sirs/Madam

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Tuesday, April 24, 2018 11:03 AM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Cc: Jenny Toh <jenny.toh@qbe.com>; claims-singapore@qbe.com
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref : VC0011417

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Currently we are not able to comment on liability as our Insured has not report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1154
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, 24 April, 2018 9:34 AM
To: Joyce Foo <joyce.foo@qbe.com>
Subject: Request for prs SKE1716E

Hi Sir

My client claiming your insured GBE 1488U.

Please kindly arrange PRS for SKE 1716E.

Date of accident 23.04.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are required to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 November 2018 11:32 AM
To: 'Joyce Foo'
Cc: Admin A
Subject: <Seek Mandate> Your ref : VC011417 *Our ref : CC4/QBE18007469/Umb3q2 [ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SKE 1716E.pdf

Your ref : **VC011417**
Our ref : CC4/QBE18007469/Umb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$1,685.77(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,481.29	\$ 1,583.77
2. Loss of Rental (1 day x \$100.00)	\$ 100.00	\$ 100.00 (1 day x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,583.29	<u>\$ 1,685.77</u>

**2days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

DATE : 11.05.2018

QBE Insurance International Limited

1 Raffles Quay

#29-10 South Tower

Singapore 048583

Attn: Motor Claim Department

ACCIDENT INVOLVING VEHICLE: SKE1716E AND GBE1488U ON 23.04.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SKE1716E**, which was involved in the captioned accident with your insured vehicle no: **GBE1488U**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	1,583.77
2) Loss Of Rental	\$	100.00
3) GIA Search Fee	\$	2.00
	\$	<u>1,685.77</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) Vehicle Registration Log Card |
| c) Rental Agreement/Invoice | d) I/C & Driving Licence |
| e) Insurance Certificate | f) GIA Report/ GIA Search |
| g) Letter of Authorisation, etc... | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18007469/Umb3

19 OCT 2018

SUN LIK TRADING PTE LTD
33 SEAH STREET
SINGAPORE 188389
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 1488U AND SKE 1716E ON 23/04/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKE 1716E against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 23rd April 2018

TO : QBE Insurance International Limited

RE : ACCIDENT INVOLVING VEHICLE NO. SKE 1716E & GBE 14884

ALONG TPE > Serangoon East Road

ON 23/4/2018

I/We, Aloysius Michael Mok Kok Jun

of (NRIC No./ROC No.) S7923703E

of 17 Anchorvale Crescent #13-15 Bellewaters S 544652

owner of vehicle no. SKE1716E in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SKE 1716E at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SKE 1716E
Our Reference : VC011417

I/We, **Aloysius Michael Mok Kok Jun** do hereby acknowledge the sum of Singapore Dollars: **One Thousand Six Hundred Eighty Five and Cents Seventy Seven only (S\$1,685.77)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Sun Lik Trading Pte Ltd**', over damage to my/our vehicle **SKE1716E** from an accident involving **SKE1716E** and **GBE1488U** at/along **TPE > Sengkang East Road**, which occurred on **23 April 2018** at about **13:50hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Sun Lik Trading Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 04 of (month) Nov (year) 2019


Signature

Aloysius Michael Mok Kok Jun
Claimant's Name

S7923703 E
FIN/NRIC No.

17 Anchorvale Crescent

#13-15 Bellewicks

5544652
Address



Company stamp if applicable


Witness's Signature

TANG JUN ZHONG
Witness's Name

FIN/NRIC No.

1 Kaki Bukit Avenue 6, #01-46/48/50
AutoBay, Singapore 417883
Tel: 6746 5405 / 6745 2063 Fax: 6745 8520
Email: general@fastechauto.com.sg

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance International Limited

1 Raffles Quay

#29-10 South Tower

Singapore 048583

Attn: Motor Claim Department

Tax Invoice : 20260

Date: 11.05.2018

Vehicle No: SKE1716E

Make/Model: HONDA VEZEL 1.5

Accident Date: :

Claim No : 23.04.2018

Reference: 0418-20260

Policy No :

	Amount
To proceed on parts by parts repair inclusive of knocking ,spray painting labour charges and etc.	SS 1,480.16

E. & O. E.

Total : S\$ 1,480.16

GST @ 7% : S\$ 103.61

Amount Due : **S\$ 1,583.77**


for KIM CHWEE AUTO PTE LTD

All Invoices are subjected to GST

Co. Reg No: 52928467K

Payment Term : LOD

NANCY LAM
for Dynamic Car Rental

Dynamic Car Rental DCR-2018-04-18

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20535

Name: Aloysius Michael Mok Kok Jun			REG. NO. 5K5871P		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN 25/4/18 @ 4pm	
			KM OUT		DATE & TIME OUT 24/4/18 @ 11.45am	
			KM DRIVEN		TIME USED	
NAMED DRIVER						
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	1 DAYS		@ \$ 100	
ADD NAMED DRIVER			WEEKS		@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL 100	
IMPORTANT NOTES: This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only: \$500000 *Sec II - Used in S'pore Only: \$500000 *Sec I - Used Outside S'pore Only: \$500000 *Sec II - Used Outside S'pore Only: \$500000 *Screen Excess In S'pore: \$50000 *Screen Excess Outside S'pore: \$50000 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above. b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) 18 years old to 21 years old and/or b) 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			TOTAL RENTAL			
			DELIVERY FEE			
			COLLECTION FEE			
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
PER DAY PER WEEK PER MONTH						
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)						
PER DAY PER WEEK PER MONTH						
PREPAYMENT		TOTAL CHARGE				
CHECK		DEPOSIT				
CASH						
RECEIPT NO.		NETT CHARGE				
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-061117

Date of Request: 23/04/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBE1488U
Accident Date 23/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-061117

Date of Request: 23/04/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBE1488U
Accident Date 23/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE1488U	QBE Insurance (Singapore) Pte Ltd	18/09/2017-17/09/2018	62246633

Thank You.

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This is a computer generated document and requires no signature.

Hsiao Tong (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 28 January 2019 3:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jenny Toh
Subject: FW: <Seek Mandate> Your ref : VC011417 *Our ref : CC4/QBE18007469/Umb3q2 [ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SKE 1716E.pdf

Hi Hsiao Tong

Kindly proceed to settle.

Regards

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 28 January 2019 2:58 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Your ref : VC011417 *Our ref : CC4/QBE18007469/Umb3q2 [ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018]

Dear Sirs/Mdm,

We refer to our mandate request dated 06/11/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 6 December 2018 12:19 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: <Seek Mandate> Your ref : VC011417 *Our ref : CC4/QBE18007469/Umb3q2 [ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018]

Hi Hsiao Tong

This case is handled by my colleague, Jenny Toh. She will revert shortly.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 6 December 2018 12:15 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Your ref : VC011417 *Our ref : CC4/QBE18007469/Umb3q2 [ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018]

Hi Joyce,

We refer to our mandate request dated 06/11/2018.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 November 2018 11:32 AM
To: 'Joyce Foo' <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Your ref : VC011417 *Our ref : CC4/QBE18007469/Umb3q2 [ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018]

Your ref : **VC011417**

Our ref : CC4/QBE18007469/Umb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBE 1488U(OI) & SKE 1716E(TP) ON 23/04/2018

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$1,685.77(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,481.29	\$ 1,583.77
2. Loss of Rental (1 day x \$100.00)	\$ 100.00	\$ 100.00 (1 day x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,583.29	<u>\$ 1,685.77</u>

**2days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18007469/Upb3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 28-03-2019		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBE 1488U	Veh. Inspected	SKE 1716E	
Policy No.	8-V0011532-MVA-R002	Coverage (\$)	0.00	
Claim No.	VC011417	Excess (\$)	0.00	
Assign From	JOYCE	Assign Date	23/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	RU11111820	Colour	WHITE	
Odometer	95361	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	DUNLOP	6 mm	
L/H Front Tyre	215/60 R16	DUNLOP	6 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/04/2018	Inspection Date	23/04/2018	
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-48/48/50 AUTOBAY SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKE 1716E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	NOT NECESSARY	1,100.90	-
1	TAILGATE VEZEL EMBLEM	NOT NECESSARY	56.20	-
1	TAILGATE WEATHERSTRIP	NOT NECESSARY	135.70	-
1	REAR BUMPER CENTRE	CUT	762.70	762.70
2	REAR BUMPER SIDES @\$230.10	NOT NECESSARY	460.20	-
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	50.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	517.00	-
	LESS 20% DISCOUNT		-	-162.54
			3,082.70	650.16
SPECIAL NETT ITEMS				
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	50.00	-
			330.00	200.00
LABOUR				
	TO CHECK WIRING .		60.00	20.00
	TO DISMANTLE & REPLACING REVERSE SENSOR .		80.00	50.00
	TO DISMANTLE & REFIX REAR WINDSCREEN.	NOT NECESSARY	120.00	-
	TO DISMANTLE & REFIX SEAT ,CUSHION UPHOLSTERY.		120.00	60.00
	TO SPRAY RUST PROOFING.	NOT NECESSARY	50.00	-
	LABOUR FOR PANEL BEATING & REPLACING PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL .		600.00	300.00
	TO PUTTY & SPRAY PAINTING.		680.00	200.00
			-	-
			-	-
			-	-
			1,710.00	630.00
GRAND TOTAL			5,122.70	1,480.16
RECOMMENDED COST OF REPAIRS				1,480.16

Report Ref No. CC4/QBE18007469/Upb3q2



Report Ref No. CC4/QBE18007469/Upb3q2

A handwritten signature in black ink, appearing to be 'Ch' followed by a stylized flourish.

CHUA KANG SENG

Licensed Appraiser

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