Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 24 April 2018 11:32 AM

To: 'Joyce Foo'

Cc: Admin A; assignments

Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Tuesday, 24 April 2018 11:21 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Jenny Toh <jenny.toh@gbe.com>

Subject: FW: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Hi

Please arrange survey on WP basis.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Tuesday, 24 April, 2018 11:08 AM To: Joyce Foo <joyce.foo@qbe.com>

Cc: Jenny Toh < jenny.toh@qbe.com >; claims-singapore@qbe.com
Subject: RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref: VC0011417

Dear Sirs/Madam

Please arrange LKK Auto Consultants Pte Ltd to survey the car.

Regards, Nancy Lam Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Tuesday, April 24, 2018 11:03 AM

To: Nancy Lam < nancy.lam@fastechauto.com.sg>

Cc: Jenny Toh < jenny.toh@qbe.com >; claims-singapore@qbe.com **Subject:** RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref: VC0011417

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a <u>full survey</u> of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Currently we are not able to comment on liability as our Insured has not report the accident.

Joyce Foo Senior Assistant - Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com Visit us on the web at www.qbe.com.sq



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Tuesday, 24 April, 2018 9:34 AM
To: Joyce Foo < joyce.foo@qbe.com >
Subject: Request for prs SKE1716E

Hi Sir

My client claiming your insured GBE 1488U.

Please kindly arrange PRS for SKE 1716E.

Date of accident 23.04.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520

IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this

email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.