

## Shu Pei (LKKAuto)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Wednesday, 25 April 2018 9:59 AM  
**To:** Shu Pei (LKKAuto); Jenny Toh  
**Cc:** Admin A; Bevan Lim (LKK Auto)  
**Subject:** RE: Request for prs SKE1716E (NON-REPORTING) [VC011417] \*\*\*LKK  
REF:CC4/QBE18007469/Umb3 - [VC011417]  
**Attachments:** GBE1488U.pdf

Our Ref. VC011417

Hi

Attach OI's report for your attention.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shu Pei (LKKAuto) [mailto:[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)]  
**Sent:** Tuesday, 24 April, 2018 5:56 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Subject:** RE: Request for prs SKE1716E (NON-REPORTING) [VC011417] \*\*\*LKK REF:CC4/QBE18007469/Umb3

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKE 1716E at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 24 April 2018 11:32 AM

**To:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Dear Joyce,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Tuesday, 24 April 2018 11:21 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** FW: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Hi

Please arrange survey on WP basis.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore



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**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Tuesday, 24 April, 2018 11:08 AM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Subject:** RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref : VC0011417

Dear Sirs/Madam

*Please arrange* LKK Auto Consultants Pte Ltd to survey the car.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

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**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]  
**Sent:** Tuesday, April 24, 2018 11:03 AM  
**To:** Nancy Lam <[nancy.lam@fastechauto.com.sg](mailto:nancy.lam@fastechauto.com.sg)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Subject:** RE: Request for prs SKE1716E (NON-REPORTING) [VC011417]

Our ref : VC0011417

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Currently we are not able to comment on liability as our Insured has not report the accident.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]  
**Sent:** Tuesday, 24 April, 2018 9:34 AM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Subject:** Request for prs SKE1716E

*Hi Sir*

*My client claiming your insured GBE 1488U.*

*Please kindly arrange PRS for SKE 1716E.*

*Date of accident 23.04.2018*

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,  
Nancy Lam  
Fastech Auto Pte Ltd  
Tel: 6746 5405  
Fax: 6745 8520

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