

15/5/2018

INS. CASE OWNER:

CC 6/CTI1800

7468, 4/16/18

LKK:

IDAC:

Surveyor:

MARLUS

DOI:

m/4/18

Date / Time:

m/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GKW 1205T

Name of Insured:

ROSSLY BIN SAMAD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SURYA BINTE MOHAMMED

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L) YES / NO

Insured Liability:

%

Final ? Yes / No

SLA 68779



INSRS:

WSP:

Tel:

Liability:

RMKS:

u1
Bro

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

m/4/18

Btwn

23/5/18

20/5/18

(Driver) 16/7/2018

27-09-19

4/12/18 - File (PMS) to WSP to close

SLA 68779-X

GKW 1205T-X

Call CID no response
Call CID no response
Send to CI

Received via email

Video, THE VIDEO SHOWS LIABILITY IS AGAINST US

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

m/4/18

Sent By:

Duc

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

28/11/19

Confirm with:

Jason

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1700.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

180.00 (\$ 60 x 3 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

SS

36.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS 1916.45

Global Sum SS: 1900.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1900.00

Name 1:

Tik Lee Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400

COPY SENT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CTI18007468/Umb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 23-04-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 1205T	Veh. Inspected	SLQ 6837G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/04/2018	Inspection Date	23/04/2018	
Survey held at	LEE BROTHERS AUTOMOTIVE PTE LTD 1 KAKI BUKIT AVENUE 6 #02-47 AUTOBAY SINGAPORE 417883			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTI18007468/Umb3

Date: 24.04.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLQ6837G

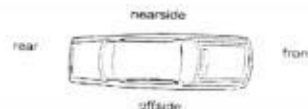
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.04.2018 at the premises of M/s LEE BROTHERS AUTOMOTIVE PTE. LTD. and have the following to report:-

Workshop Estimate Amount	: S\$	4,315.84
Revised Estimate Amount	: S\$	1,700.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 9717C

Vehicle Details

Vehicle No.: SLQ6837G
Vehicle to be Exported: Yes
Intended De-registration Date: 23 Apr 2018
Vehicle Make: HONDA
Vehicle Model: HRV 1.5 DX CVT
Primary Colour: Beige
Manufacturing Year: 2017
Engine No.: L15B4532644
Chassis No.: JHMRU1810GX202647
Maximum Power Output: 96.0 kW (128 bhp)
Open Market Value: \$20,106.00
Original Registration Date: 19 Jul 2017
First Registration Date: 19 Jul 2017
Transfer Count: 0
Actual ARF Paid: \$15,149.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 18 Jul 2027
PARF Rebate Amount: \$11,361.00

Intended COE Rebate Details

COE Expiry Date: 18 Jul 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$42,801.00
COE Rebate Amount: \$34,240.00
Total Rebate Amount: \$45,601.00

The information contained herein is correct as at 23 Apr 2018

OK

LEE BROTHERS AUTOMOTIVE PTE. LTD.

NO 1 KAKI BUKIT AVE 6 #02-47

AUTOBAY SINGAPORE 417883

Tel : 6509 5521 / 65095524 Fax : 6509 5523

The Motor Claims Dept.

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

SKW1205T

ESTIMATE

DATE : 23.04.2018
VEHICLE NO : SLQ6837G
MAKE/MODEL : HONDA VEZEL
ACC DATE : 14.04.2018

PARTICULAR		UNIT PRICE	AMOUNT
QTY		SS	SS
<u>LIST PRICE</u>			
1	1 FRT BUMPER <i>Deep cut</i>	863.50	863.50 ✓
2	1 FRT BUMPER LOWER SPOILER <i>Deep cut</i>	437.30	437.30 ✓
3	2 FRT BUMPER SIDE RETAINER RH/LH <i>MS cut</i>	43.20	86.40 ✓
4	1 FRT HEADLAMP LH <i>11</i>	1,852.50	1,852.50 x
5	1 FRT FENDER LH <i>n</i>	458.30	458.30 x
6	1 FRT FENDER PROTECTOR LH <i>to.1</i>	321.80	321.80 ✓
			4,019.80 <i>1655.40</i>
		LESS 20%	803.96
			3,215.84 <i>1332.64</i>
<u>SPECIAL NETTS ITEM</u>			
1	1 (SET) FRT BUMPER CLIP <i>n</i>	45.00	45.00 ✓
2	1 (SET) FRT FENDER COWLING CLIP <i>11</i>	35.00	35.00 x
			80.00
<u>LABOUR CHARGES :</u>			
1	TO KNOCK OUT DENT AND REPALCE ACCIDENT PARTS		500.00 <i>300</i>
2	TO SPRAY PAINTING ON ACCIDENT PORTION		500.00 <i>450</i>
7	TO CHECK WIRING		20.00 ✓
		TOTAL:	1,020.00

not added
1700
2/5
300
1700
23/4/18

ESTIMATE PARTS AND LABOUR GRAND TOTAL : \$ 4,315.84 *2147.64*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting *4/3* *1700*
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shu Pei (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 27 April 2018 3:51 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SKW1205T (OI : CAI - SNM18D01980C02) and SLQ6837G (TP : LKK REF -CC6/CTI18007468/Umb3) on 14.04.2018
Attachments: leeSZ_SNM18D01980C02-SKW1205T-LKKDirectSettlementAccidentLtr_CLCR95.955.pdf; MCCA18051122-SKW1205T.pdf

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Jowyn Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 24 April, 2018 5:46 PM
To: Claims Dept of CTI
Cc: Lucas Lee; Jowyn Tay; Admin A; Bevan Lim (LKK Auto)
Subject: Direct Settlement - Accident Involving SKW1205T (OI : CAI - TBA) and SLQ6837G (TP : LKK REF - CC6/CTI18007468/Umb3) on 14.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLQ 6837G at M/s LEE BROTHERS AUTOMOTIVE PTE LTD.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeii@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D01980/C02/7**

Date : **27 APRIL 2018**

via Ordinary & Registered Mail

**ROSSLY BIN SAMAD
BLK 711 HOUGANG AVENUE 2
#03-161
SINGAPORE 530711**

Dear Sir / Madam

**ACCIDENT INVOLVING SKW1205T AND SLQ6837G ON 14 APRIL 2018
ALONG UPP SERANGOON ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SLQ6837G**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : BEVAN
Ref : CC6/CTI18007468/UMB3
Contact No : 67494274
via Email : BEVAN@LKKAUTO.COM

CC : Agent - (AN0472A) - CCL INSURANCE AGENCY PTE LTD

F01/LKKDS-2013

Report Remarks Entry - CC6/CTH8007468/Umb3

Remarks

Remarks

Add

Remarks 1	By	On
☐ SLQ 6837G : SKW 1205T	LSP	24/4/2018 4:32:50 PM
☐ EST : \$ 4315.84---- SUR:CKS --- WKSP : LEE BRO	LSP	24/4/2018 4:33:11 PM
☐ FILE PASS TO BEVAN	LSP	30/4/2018 10:09:52 AM
☐ 23052018 CALL OID NO RESPONSE	LCS	25/5/2018 9:19:16 AM
☐ 24052018 CALL OID NO RESPONSE	LCS	25/5/2018 9:19:21 AM
☐ LETTER SEND TO OI	LCS	25/5/2018 9:19:29 AM
☐ CONFLICTING VERSION 50%	LCS	25/5/2018 9:19:40 AM

Report Remarks Entry - CC6/CTI18007468/Umb3

Remarks

Remarks

Add

	Remarks 1	By	On
☐	SLQ 6837G ; SKW 1205T	LSP	24/4/2018 4:32:50 PM
☐	EST : \$ 4315.84---- SUR:CKS --- WKSP : LEE BRO	LSP	24/4/2018 4:33:11 PM
☐	FILE PASS TO BEVAN	LSP	30/4/2018 10:09:52 AM
☐	23052018 CALL OID NO RESPONSE	LCS	25/5/2018 9:19:16 AM
☐	24052018 CALL OID NO RESPONSE	LCS	25/5/2018 9:19:21 AM
☐	LETTER SEND TO OI	LCS	25/5/2018 9:19:29 AM
☐	CONFLICTING VERSION 50%	LCS	25/5/2018 9:19:40 AM
☐	LOD received 16/07/2018. Marcus indicated on notes there is TP video. (Oli, 30/07/2018)	LWY	30/7/2018 3:11:46 PM
☐	TP WKSP CALLED IN., CHASING FOR OFFER	CHT	6/9/2018 3:11:23 PM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CTI18007468/Udb3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 06-12-2019	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKW 1205T	Veh. Inspected	SLQ 6837G
Policy No.	DMPCSN3024881801	Coverage (\$)	0.00
Claim No.	SNM18D01980C02	Excess (\$)	0.00
Assign From		Assign Date	23/04/2018
2. Vehicle Particulars & Condition			
Make & Model	HONDA HRV (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JHMRU1810GX202647	Colour	GOLD
Odometer	15235	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	8 mm
L/H Front Tyre	215/60 R16	DUNLOP	8 mm
R/H Rear Tyre	215/60 R16	DUNLOP	8 mm
L/H Rear Tyre	215/60 R16	DUNLOP	8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.			
DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	14/04/2018	Inspection Date	23/04/2018
Survey held at	T K LEE AUTOMOTIVE PTE LTD NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY SINGAPORE 417883		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 6837G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRT BUMPER	DEEP CUT	863.50	863.50
1	FRT BUMPER LOWER SPOILER	DEEP CUT	437.30	437.30
2	FRT BUMPER SIDE RETAINER RH/LH @\$43.20	N/S BENT	86.40	43.20
1	FRT HEADLAMP LH	NOT NECESSARY	1,852.50	-
1	FRT FENDER LH	TO REPAIR SEE LABOUR	458.30	-
1	FRT FENDER PROTECTOR LH	TORN	321.80	321.80
	LESS 20% DISCOUNT		-803.96	-333.16
			3,215.84	1,332.64
<u>SPECIAL NETT ITEMS</u>				
1	SET FRT BUMPER CLIP (SN)	NECESSARY	45.00	45.00
1	SET FRT FENDER COWLING CLIP (SN)	NOT NECESSARY	35.00	-
			80.00	45.00
<u>LABOUR</u>				
	TO KNOCK OUT DENT AND REPLACE ACCIDENT PARTS.INCLUSIVE OF THE REPAIR OF FRT FENDER LH.		500.00	300.00
	TO SPRAY PAINTING ON ACCIDENT PORTION.		500.00	450.00
	TO CHECK WIRING .		20.00	20.00
			1,020.00	770.00
GRAND TOTAL			4,315.84	2,147.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,700.00

Report Ref No. CC6/CTI18007468/Udb3n2

CHUA KANG SENG

Licensed Appraiser

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