

INS. CASE OWNER:

CC 3/CTI1800

7461, Njoh

LKK:

IDAC:

Surveyor:

NAZ

DOI:

ASSIGNMENT

20/4/18

Date / Time:

20/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SIX 8422T

Name of Insured:

MDM TAN LILIN NA REHIVER

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 20/4/18

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age:

THANU MUTING, EDMUNDO

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SNM1800208202/1/18003

Policy No.:

DMPUSW157561302

Make / Model:

YOWO

Place of Accident:

BY JUNE OF SEMBANG ROAD  
YISHUN AVE 5

OI GIA REPORT: YES/NO

TP GIA REPORT: YES/NO

Insured Liability:

Final? Yes/No

SHC 1199



INSRS:

WSP:

Tel:

Liability:

RMKS:

LME  
W

INSRS:

WSP:

Tel:

Liability:

RMKS:

OI TP  
HONORER  
SHANGHAI

INSRS:

WSP:

Tel:

Liability:

RMKS:

MG SOLUTION  
6243  
1373

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

RECEIVED 13 JUN 2018

20/4/18  
7046/5/2018  
10:30am

4/15/2018

4/15/2018

SHC 1199  
SIX 8422T  
Please request TP video footage  
- spoke to OJD (Mr. Edmund) of 8323 1373, OJD confirmed accident  
statement. Informal him about TP claim and further action statement  
Issue OJ have video footage regarding video footage from OJ.  
Kew Video footage (OJ) from OJ repair workshop (MG Solution)  
OJ Video uploaded / VDrive / JOX / SIX 8422T  
Spoke to OJD, our view is also as dispute on liability. OJ  
video TP should not driver of that while near traffic junction  
Informal OJ we want settle until he finish his third party  
claim (both under claim / Send letter to OJ partner  
OJ VIDEO SHOWED BOTH VEH.  
CHANGING LANES SO: SO  
1-6-18 @ 1126 W/OI & OJD NO OUTCOME YET.  
1-6-18 @ 1130 W/MG SOLUTION SO: SO

STAGE

DATE / PIC

Non-Reporting ltr (1st):  
Non-Reporting ltr (2nd):  
Non-Reporting ltr (Final):  
Notification ltr (if non-pickup):  
Call OE: 8/5/2018  
After call ltr to OE: 17/5/2018

video  
10/5

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	X	
After call ltr to OE:	X	
Authorisation To Act:	X	
Release Voucher:	X	
Final Repair Bill:	X	
Car Rental Invoice:	X	
Towing Invoice	X	
LTA / GIA:	X	
Medical Bill:	X	
PIR:	X	
Mandate/Reject Instruction:	X	
LOD	X	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE

Date/Time:

20/4/18

Sent By:

WU

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

6-6-18

Confirm with:

WILLIAM

Email ☐ Call ☐

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

N12

If NO of B 28, Ass. Lia:

Repair Cost:

\$

2,247

\$

1,123.50

3.5

(days)

x

98.25

VIDEO

Loss of Rental (LOR):

\$

343.88

\$

171.94

3.5

(days)

x

98.25

Loss of Use (LOU):

\$

175

\$

87.58

50.35

(days)

x

98.25

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

\$

7.49

\$

7.49

Medical:

\$

-

\$

-

Disbursement:

\$

-

\$

-

Legal Cost:

\$

-

\$

-

Total:

\$

2,443.37

\$

1,390.43

Global Sum SS:

1,390

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$

1,390

\$

-

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$

X

\$

-

Name 2:

X

Payee 3: (Strike if N.A.)

\$

-

\$

-

Name 3:

X

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee:

COPY SENT  
17/6/18

NA2

44710 SHC 119 G V-Reg 30 APR 2012  
Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
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[illegible]



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18007461/Njb3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 23-04-2018



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJX 8422T	Veh. Inspected	SHC 119G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	20/04/2018	Inspection Date	20/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD. 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

number of COMFORTDELGRO

Date/Time: 20.04.2018 13:18 Page : 1

m: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO305144046

MER

CITYCAB PTE LTD  
MER NO. 7010070  
SS 383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
R) 65551188 (O)  
P)  
JNT CARD NO.

REGN NO: SHC 119G	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 20.04.2018 09:30
YR OF MANU. 30.04.2012	TARGET DATE
CHASSIS CODE KMHET41VMCA822581	COMPLETION DATE/TIME:

JOB DESCRIPTION

cident Date: 20.04.2018  
TURE: 3P 20.04.2018

NO LABOR CODE DESCRIPTION

LED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

io.: SHC 119G

LKE

Exit Pass

Vehicle No.: SHC 119G

Service Advisor

Signature/Date

Name of Service Advisor

Date

urned to Service Reception upon collection

To be kept by Security Guard



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI18007461/Njb3

Date: 23.04.2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHC119G**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.04.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,697.20
Revised Estimate Amount	: S\$	2,631.76
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. NAZ  
Licensed Appraiser

## CITY CAB PTE LTD

VEHICLE NO : SHC 119G

DATE: 20/4/2018 15:06

MAKE :

MODEL : HYUNDAI SONATA

LKK/Naz

L/Sam

LKK

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 578.40
	Rear Fender (RH)			\$ 1,935.90
	Rear Windscreen Moulding			\$ 60.00
	Rear Door (RH)			\$ 1,294.70
	Rear Wheel Hup-Cap (RH)			\$ 145.00
	<b>SUB TOTAL</b>			<b>\$ 4,014.00</b>
	<b>LESS 20%</b>			<b>\$ 802.80</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,211.20</b>
	Rear Fender Advertisement Logo (RH)			\$ 100.00
	Rear Door Advertisement Logo (RH)			\$ 100.00
	Rear Door Tel No. Sticker (RH)			\$ 10.00
	Rear Windscreen Sealant			\$ 46.00
				<b>\$ 256.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 750.00
	Spray Painting Charge			\$ 750.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 120.00
	Rear Wheel Alignment			\$ 120.00
	Transfer of Door			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 2,230.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 5,697.20</b>
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

x RR

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# COMFORTDELGRO ENGINEERING

Our Ref : CC18040550 / SHC 119G/WT(st)  
Your Ref : \_\_\_\_\_  
Date : 04-May-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19906048W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Defu**  
6 Defu Avenue 1  
Singapore 539537

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

**CHINA INSURANCE CO LTD**  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Attn : Motor Claims Department

Dear Sir

WITHOUT PREJUDICE

**ACCIDENT INVOLVING OUR TAXI SHC 119G YOUR INSURED SJX8422T  
AND OTHER \_\_\_\_\_ ON 20.04.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC 119G which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJX8422T we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 4 days Loss of Rental @ \$ 98.25 per day
- 3 Survey Report Fees (Surveyed by M/s LKK)
- 4 LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing / Medical / Transportation Fees

\$ 2,247.00

\$ 393.00

\$ -

\$ 7.49

\$ -

\$ -

**Sub Total : \$ 2,647.49**

### HIRER'S CLAIM

- 7 4 days Loss of Income @ \$ 80.00 per days

\$ 320.00

**Total Claims : \$ 2,967.49**

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs :
- b) LTA search slip/s of : SJX8422T
- c) GIA / Police report/s of : SHC 119G
- d) Letter of authority from owner / hirer / operator
- ( X ) Photocopies of Accident Scene Photos
- ( ) Certificate of Insurance
- ( ) Witness statement/s
- ( x ) Downtime/Mileage record
- ( x ) Rental Rate letter

7 pcs.

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**







Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI18007461/Njb3

17<sup>th</sup> May 2018

**TAN CHIN NA REGINA**  
Block 686 Hougang Street 61,  
#07-172,  
Singapore 530686.

Attn: Edmund Zhang Mutong

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING SJX 8422T AND SHC 119G ALONG  
SEMBAWANG ROAD ON 20.04.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 28/05/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

  
Pohkin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



**LETTER OF AUTHORISATION**

(NAF / PAF)

ON 20-Apr-18 08:05

**ACCIDENT INVOLVING  
ALONG**

**SONATA SHC119G , SJX8422T**

**ALONG SEMBAWANG RD TWDS YISHUN AVE 7 BEFORE YISHUN AVE5 JUNC...**

I / We

**SUI PENG BOON**

(Hirer) NRIC No.: **S1608584G**

and/or

**TAN HOCK SENG**

(Relief) NRIC No.: **S1111336B**

Taxi Number

**SHC119G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

**20-Apr-2018**

Name of Hirer  
Hirer NRIC

**SUI PENG BOON  
S1608584G**

Signature :



Address

**537 SERANGOON NORTH AVENUE 4 ...  
550537**

Contact No.

**92729603**

Name of Relief  
Relief NRIC

**TAN HOCK SENG  
S1111336B**

Signature :



Address

**536 SERANGOON NORTH AVENUE 4 05-191  
560536**

Contact No.

**97385455**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1527511702  
Claimant : CITYCAB PTE LTD

Claim No : SNM18D02083C02/2

Amount : S\$1,390.00

SINGAPORE DOLLARS ONE THOUSAND THREE HUNDRED NINETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 119G  
Insured Vehicle No. : SJX 8422T  
Date of Loss : 20/04/2018  
Place of Accident : SEMBAWANG ROAD TOWARDS YISHUN AVE 7/5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MDM TAN CHIN NA REGINA  
Driver Name : ZHANG MUTONG EDMUND

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum S\$ 1,390.00

TOTAL . . . . . S\$ 1,390.00

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LGTANG DRIVE  
SINGAPORE 50KXW1

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature :  Date : 7-6-18

The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012  
CHINA TAIPING INSURANCE CO(S) PTE L  
SPRINGLEAF TOWER  
3 ANSON ROAD #16-00  
SINGAPORE 079909  
CONTACT NO: 62222366

VEHICLE NO  
SHC 119G  
MAKE  
HYUNDAI  
MODEL  
SONATA  
DATE OF REG  
30.04.2012  
CHASSIS CODE  
KMHE741VMCA822581  
INV. NO/DATE  
91369691 27.04.2018  
JOB NO.  
305144046  
ODOMETER READING  
JOB TYPE

Description : 3P 20.04.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt 2,100.00  
Add GST @ 7.000 % 147.00  
Total Invoice amount 2,247.00

Issued by : CHEWBEELING 27.04.2018 09:42:15  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.  
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CH

Our Ref: CC18040550



Date: 24 April 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON  
ALONG

INVOLVING

20/04/2018 @ 08:05 hrs  
ALONG SEMBAWANG RD TWDS YISHUN AVE 7  
BEFORE YISHUN AVE5 JUNCTION  
SJX8422T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0119G** (the "Taxi"). The Taxi was hired to **SUI PENG BOON IC NO S1608584G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
16.04.18	Tu	94	73	6	250	05.55	15.34
16.04.18	Buen	94	95	3	217	2359	0605
17.04.18	Tu	95	15	8	205	06.10	15.21
18.04.18	Tu	95	37	9	221	06.00	15.40
18.04.18	Buen	95	69	0	310	1900	0540
19.04.18	Tu	95	90	0	210	06.05	15.26
19.04.18	Buen	95	99	8	98	2359	0600
20.04.18	Tu	96	10	1	102	0607	10.27
20.04.18	Accident	Repair			Loyang	0930	—
23/4/18	Repair	Sai Peng Bone			—	—	1530

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
9 267	2359	0550
6 267	06.00	15.32
9 273	2359	0540
7 248	05.55	15.26
6 109	2359	0530
8 232	06.00	15.29
8 260	2359	0500
8 320	2355	0600
8 280	2200	0400
4 266	2359	0600
38 382	1300	2155

Insurance Particulars Enquiry By Agents Detail

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
-------------	--------------------	---------------	------------------------	------------------------

SJX8422T	20 Apr 2018 / 08:05:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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Previous

OK

SHE 1196

Joy Irene (LKKAuto)

---

**From:** Sharon Han <sharon.han@sg.cntaiping.com>  
**Sent:** Friday, 1 June 2018 1:58 PM  
**To:** Joy Irene (LKKAuto); Shu Pei (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: OUR REF: SNM18D02083C02/2/LKKDS & YR REF: SHC119G (TP : LKK REF - CC3/CTI18007461/Njb3) on 20.04.2018

Dear Joy,

Please proceed to negotiate liability upto 50%.

Thank you & regards

Sharon Han  
Motor Division  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6193  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Friday, 1 June, 2018 11:35 AM  
**To:** Angie Foo <angie.foo@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Cc:** Sharon Han <sharon.han@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM18D02083C02/2/LKKDS & YR REF: SHC119G (TP : LKK REF - CC3/CTI18007461/Njb3) on 20.04.2018

Dear Ms. Angie,

In addition to our e-mail below, we just had telephone conversation with insured's repairer M/s MG Solution and they agreed on the 50:50 liability for our insured's claim.



In view of this, we will proceed to negotiate with CDGE for DS.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 1 June 2018 11:20 AM  
**To:** 'Angie Foo' <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM18D02083C02/2/LKKDS & YR REF: SHC119G (TP : LKK REF - CC3/CTI18007461/Njb3) on 20.04.2018

Dear Ms. Angie,

We attach video from our insured. The video showed a 50:50 scenario where both vehicles changed lane. However, our insured is disputing liability even at 50%. No update yet on insured's claim.

Kindly advise if we may proceed to negotiate for DS as TP repairer is chasing for settlement.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]  
**Sent:** Tuesday, 24 April 2018 4:26 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Joy Irene (LKKAuto) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM18D02083C02/2/LKKDS & YR REF: SHC119G (TP : LKK REF - CC3/CTI18007461/Njb3) on 20.04.2018

Dear Shu Pei/ Joy,

We refer to your email of 23<sup>rd</sup> April 2018.

We attached SAS Report and Assignment Letter for your necessary action.

Kindly take note, our Insured is claiming SHC119G and the claim handler for this case is Adeline Chng 63896155

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeai@lkkauto.com>]  
**Sent:** Monday, 23 April, 2018 7:16 PM  
**To:** Claims Dept of CTI  
**Cc:** Sharon Han; Angie Foo; Joy Irene (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SJX8422T (OI : CTI - TBA) AND SHC119G (TP : LKK REF - CC3/CTI18007461/Njb3) on 20.04.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 119G at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18007461/Njb3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 14-06-2018	
		Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJX 8422T	Veh. Inspected	SHC 119G
Policy No.	DMPCSN1527511702	Coverage (\$)	0.00
Claim No.	SNM18D02083C02/2	Excess (\$)	0.00
Assign From		Assign Date	20/04/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA822581	Colour	YELLOW
Odometer	96101	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	6 mm
L/H Front Tyre	215/60 R16	WEST LAKE	6 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	6 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	20/04/2018	Inspection Date	20/04/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 119G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	578.40	-
1	REAR FENDER (RH)	TO REPAIR SEE LABOUR	1,935.90	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	60.00	-
1	REAR DOOR (RH)	DENTED	1,294.70	1,294.70
1	REAR WHEEL HUP-CAP (RH)	GRAZED	145.00	145.00
	LESS 20% DISCOUNT		-802.80	-287.94
			3,211.20	1,151.76
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR FENDER ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR TEL NO. STICKER (RH) (SN)	NECESSARY	10.00	10.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			256.00	210.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER AND REAR FENDER (RH).		750.00	600.00
	SPRAY PAINTING CHARGE .		750.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE .	NOT NECESSARY	50.00	-
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .	NOT NECESSARY	150.00	-
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE /REFIX REVERSE SENSOR .		120.00	20.00
	REAR WHEEL ALIGNMENT .	NOT NECESSARY	120.00	-
	TRANSFER OF DOOR .		120.00	50.00
			2,230.00	1,270.00
	<b>GRAND TOTAL</b>		<b>5,697.20</b>	<b>2,631.76</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,100.00</b>

Report Ref No. CC3/CT118007461/Njb3q2



Report Ref No. CC3/CTI18007461/Njb3q2

A stylized signature consisting of the letters 'N' and 'H' in a bold, blocky font.

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

A stylized signature in cursive script.

HO LEONG CHUAN

Automotive Assessor

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