

INS CASE OWNER:

CC 4 / LPC1800 7456, 1/14/18

LKK: IDAC:

Surveyor: Revul

ASSIGNMENT DOI: 8/5/18

Date / Time: 21/4/18 Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SDQ 2668M Name of Insured: FEF #11 LHEDW Insured Tel No.: HP: 96370567 Excess Sec II :SS D.O.A.: 18/4/18 Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: 14/18/181 VP05/020557 Policy No.: 317 VP05014711 Make / Model: VOVVO Place of Accident: REW LI HOSPITAL LP

If NO, Driver Name / Age: Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO Insured Liability: % Final? Yes/No

SFT 86745



INSRS: WSP: Tel: Liability: RMKS:

Kahmotor



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time		STAGE	DATE / PIC
30/4/18	SFT 86745 - x	Non-Reporting ltr (1st):	
7/11	SDQ 2668M - (14/18/18) VP05/020557/323 DON 19/4/18	Non-Reporting ltr (2nd):	
	"Kindly proved to obtain video footage as our insured cant recalled having involved in the said accident."	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
15/5	Spoke to OI Mr kek and he agree to settle.	Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
16/1/19	TP got video file -> type mandare	Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
27/2/19	File to Shu Pei to close. diff #0.01	Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 30/1/19 Confirm with: Desmond Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: WAST \$1816.11

Loss of Rental (LOR): \$ (days) Loss of Use (LOU): \$150.00 (\$50 x 3 days) Loss of Income (LOI): \$ (x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$ Medical: \$ Disbursement: \$ (e.g. Tow/ Independent) Legal Cost: \$

Total: \$1966.11 Global Sum SS: 1) Claim status: Normal/Reject/Private Settle 2) Report Format: TP 3) Survey fee: \$450.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$1966.11 Name 1: Kah Motor Co sdh Pdt

COPY SENT 26/2/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18007456/ub3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 23-04-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDQ 2868M	Veh. Inspected	SKT 8674S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/04/2018	Inspection Date	
Survey held at	KAH MOTOR CO SDN BERHAD NO. 255 ALEXANDRA ROAD SINGAPORE 159937		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC18007456/R1ub3

Date: 10.05.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKT8674S

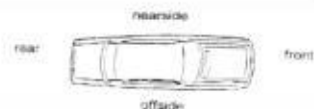
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.05.2018 at the premises of M/s Kah Motor Co Sdn Bhd and have the following to report:-

Workshop Estimate Amount	: S\$	<u>4,889.25</u>
Revised Estimate Amount	: S\$	<u>1,704.80</u>
"Check" Items Amount	: S\$	<u>451.72</u>
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer	: LONPAC INSURANCE BHD 100 BEACH ROAD #19-00 SHAW TOWERS SINGAPORE 189702	Document No.	: SQT18001620	Page	1
Registration No	: SKT8674S	Date	: 19. Apr 2018	Customer No.	: WZL009
Chassis No	: MRHRU1830FP000169	Svc Advisor	: NG SIN HAI	Engine No	: L15Z71000196
Model	: HRV LX CVT YM 2015	Date Time	: 19. Apr 2018 2:20:05 PM	Surveyor Name	:
Owner's Name	: CHONG PEI LAN	Survey Date	:	Authorisation Date	:
Ins Policy No.	:				
Date of Accident	: 18/4/2018				

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:CHONG PEI LAN OWNER INSURER:AVIVA LTD ACC DATE:18/04/2018 SURVEYED BY: DATE: REF NO: TP INSURER:LONPAC INSURANCE BHD TP VEH:SDQ2868M						
71101-T7J-H00ZZ	FACEFR.BUMPER	1	466.20	Repair 25	349.65	24.48	374.13
71102-T7W-A00	FACEFR.BUMPER LOWER	1	133.90	X 25	100.42	7.03	107.45
71103-T7J-H00	GRILLEFR.BUMPER LOWER	1	71.50	X 25	53.62	3.75	57.37
71110-T7A-000	SPOILERFR.BUMPER AIR	1	50.00	X 25	37.50	2.63	40.13
71121-T8N-P50	BASEFR.GRILLE	1	190.00	X 25	142.50	9.98	152.48
71122-T8N-T50	MOLDINGFR.GRILLE	1	130.80	X 25	98.10	6.87	104.97
71123-T8N-T00	BARR.FR.GRILLE MOLDING	1	57.20	X 25	42.90	3.00	45.90
71128-T8N-T00	BARL.FR.GRILLE MOLDING	1	57.20	X 25	42.90	3.00	45.90
75700-TA0-A00	EMBLEMFR.	1	25.90	X 25	19.42	1.36	20.78
71151-T7J-H00	BEAMR.FR.GRILLE SIDE UPPER	1	4.50	X 25	3.37	0.24	3.61
71130-T8N-T00ZZ	BEAM COMPFR.BUMPER	1	249.60	X 25	187.20	13.10	200.30
71140-T7A-000	BEAMR.FR.BUMPER UPPER	1	23.90	X 25	17.92	1.25	19.17
71193-T7A-000	SPACERR.FR.BUMPER SIDE	1	10.40	X 25	7.80	0.55	8.35
71198-T7A-000	SPACERL.FR.BUMPER SIDE	1	10.40	X 25	7.80	0.55	8.35
91505-TM8-003	CLIPBUMPER	13	2.00	X 25	27.00	1.89	28.89
33100-T7S-T51	HEADLIGHT ASSY,R.	1	348.20	X 25	261.15	18.28	279.43
	Sum Item				1399.25	97.96	1,497.21
BOSUN	SUNDRIES	1	100.00	30	100.00	7.00	107.00
BMA01D	REMOVE & INSTALL A/C CONDENSER WITH FITTINGS.	1	380.00	X	380.00	26.60	406.60
BMC01D	REMOVE & INSTALL RADIATOR WITH FITTINGS.	1	330.00	X	330.00	23.10	353.10



QUOTATION

KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

Customer : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE 189702
Registration No : SKT8674S
Chassis No : MRHRU1830FP000169
Model : HRV LX CVT YM 2015
Owner's Name : CHONG PEI LAN
Ins Policy No. :
Date of Accident : 18/4/2018

Document No. : SQT18001620 **Page** 2
Date : 19. Apr 2018
Customer No. : WZL009
Svc Advisor : NG SIN HAI
Engine No : L15Z71000196
Date | Time : 19. Apr 2018 2:20:05 PM
Surveyor Name :
Survey Date :
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	180.00		180.00	12.60	192.60
BKBH01M	CUT OFF & RENEW BULKHEAD. STRAIGHTEN	1	1500.00	560	1500.00	105.00	1605.00
BP05R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (5P)	1	1000.00	900	1000.00	70.00	1070.00
Sum Labor					3490.00	244.30	3,734.30

Survey By : RASHUL - Hp 90010068
Date & Time : 08/05/18 @ 1400
Excess : _____
Status : _____ 4 days
Signature : _____ Ray after repair

Total Amount 4,889.25 342.26 5,231.51
Total (Inclusive of GST) 5,231.51

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Printed on 20/4/2018 7:40:28 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

Hsiao Tong (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Tuesday, 15 May 2018 2:55 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

Dear Gerald,

We refer to the below matter.

Please be inform that we have spoken to OI Mr Kek and he agree to settle TP claim.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Tuesday, 15 May 2018 2:35 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

Dear Thin Thin,

Kindly proceed to engage our insured on your findings and highlight to him on the video footage provided by the third party.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Tuesday, 15 May, 2018 1:47 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: FW: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

Dear Gerald,

We refer to the below matter.

Enclosed here with CCT from TP for your perusal.

Based on footage, while our insured vehicle coming out from parking lot, accidentally side swipe to TP vehicle which was park at the parking lot.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 10 May 2018 6:45 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We had inspected TP vehicle SKT 8674S at M/s Kah Motor Co. Sdn. Bhd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 30 April 2018 9:01 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Kindly proceed to obtain the video footage as our insured cannot recalled having involved in the said accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Monday, 23 April, 2018 5:35 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)

Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 23 April 2018 11:40 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]
Sent: Monday, 23 April, 2018 11:11 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; shng@kahmotor.onmicrosoft.com
Subject: FW: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKT 8674S on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Ng Sin Hai [mailto:shng@kahmotor.onmicrosoft.com]
Sent: Friday, 20 April, 2018 7:49 PM
To: MT_Claim_SG
Subject: RE: 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle SKT8674S to file a 3rd party claim against your insured vehicle SDQ2868M.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HP: 9072 1769
E-mail: shng@honda.com.sg



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OUR CHILDREN



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Facebook page



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Catherine Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Monday, 23 April, 2018 11:11 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG; shng@kahmotor.onmicrosoft.com
Subject: FW: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$
Attachments: 2554_001.pdf

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKT 8674S on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

23/04/2018 @ 11:39am
Sin Hai veh not in
Liability

From: Ng Sin Hai [mailto:shng@kahmotor.onmicrosoft.com]
Sent: Friday, 20 April, 2018 7:49 PM
To: MT_Claim_SG
Subject: RE: 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle SKT8674S to file a 3rd party claim against your insured vehicle SDQ2868M.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg



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Visit our
Facebook page



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Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 April 2018 9:01 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3
Attachments: insd report.pdf

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Kindly proceed to obtain the video footage as our insured cannot recalled having involved in the said accident.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 23 April, 2018 5:35 PM
To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAuto)
Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

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Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 23 April 2018 11:40 AM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments@lkkauto.com
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

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Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Monday, 23 April, 2018 11:11 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; shng@kahmotor.onmicrosoft.com
Subject: FW: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle SKT 8674S on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]
Sent: Friday, 20 April, 2018 7:49 PM
To: MT_Claim_SG
Subject: RE: 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle **SKT8674S** to file a 3rd party claim against your insured vehicle **SDQ2868M**.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai
Kah Motor Co. Sdn. Bhd
(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419
HP: 9072 1769
E-mail: shng@honda.com.sg



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Hsiao Tong (LKKAuto)

From: Desmond Toh <desmondtoh@honda.com.sg>
Sent: Thursday, 20 December 2018 4:16 PM
To: Thin Thin (LKKAuto)
Cc: MT_Claim_SG; GERALD POH WEE BIN
Subject: RE: LOD Submission of TPDS - Accident Involving SKT8674S and SDQ2868M on 18/04/2018

Gentle Reminder

Dear Thin Thin,

Any update on the above case.

Best Regards

Desmond Toh

Kah Motor Co Sdn Bhd

Website : www.honda.com.sg



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From: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Sent: Friday, 5 October, 2018 4:38 PM
To: Desmond Toh <desmondtoh@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: LOD Submission of TPDS - Accident Involving SKT8674S and SDQ2868M on 18/04/2018

Without Prejudice,

Dear Desmond,

We will look into the matter and will revert back to you shortly.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 28 September 2018 9:02 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Desmond Toh <desmondtoh@honda.com.sg>
Subject: FW: LOD Submission of TPDS - Accident Involving SKT8674S and SDQ2868M on 18/04/2018

Dear Thin Thin,

For your necessary action.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Desmond Toh [<mailto:desmondtoh@honda.com.sg>]
Sent: Thursday, 27 September, 2018 6:58 PM
To: GERALD POH WEE BIN
Cc: Jerome Tan; Winson Chow
Subject: FW: LOD Submission of TPDS - Accident Involving SKT8674S and SDQ2868M on 18/04/2018

Your Ref: SDQ2868M

Our Ref: SKT8674S

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702
Attn: Motor Claims Department

Dear Gerald,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Best Regards
Desmond Toh
Kah Motor Co Sdn Bhd
Website : www.honda.com.sg



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 January 2019 11:06 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> Lonpacr Ref: 17/18/18/VP05/020557 [3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/R1pb3n2]
Attachments: LKKInspection.pdf, LKKAdjustment1.pdf, LKK Survey Photos.pdf, TP LOD_SKT8674S.pdf

Lonpac Ref: **17/18/18/VP05/020557**
LKK Ref: CC4/LPC18007456/R1pb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 23/04/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver came out from parking lot and collided onto third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**KAH MOTOR CO SDN BHD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,231.50	\$ 1,816.11
2. Loss of Use (3days x \$50.00)	\$ 150.00	\$ 150.00 (3days x \$50.00)
Total	\$ 5,381.50	\$ 1,966.11

**04days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Tuesday, 15 May, 2018 2:55 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: 17/18/18/VP05/020557 3rd party direct settlement for SKT8674S/ & your insured SDQ2868M /DOA:18/04/2018/Est \$ ***LKK REF:CC4/LPC18007456/ub3

Dear Gerald,




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18007456/R1pb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 28-02-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SDQ 2868M	Veh. Inspected	SKT 8674S
Policy No.	Z17VP05014211	Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020557	Excess (\$)	0.00
Assign From	GERALD	Assign Date	23/04/2018
2. Vehicle Particulars & Condition			
Make & Model	HONDA HRV 1.5 LX	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MRHRU1830FP000169	Colour	WHITE
Odometer	34907	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/55 R17	DUNLOP	6 mm
L/H Front Tyre	215/55 R17	DUNLOP	6 mm
R/H Rear Tyre	215/55 R17	DUNLOP	6 mm
L/H Rear Tyre	215/55 R17	DUNLOP	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	18/04/2018	Inspection Date	08/05/2018
Survey held at	KAH MOTOR.CO.SDN.BHD 6A MANDAI ESTATE SINGAPORE 729903		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 8674S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FACEFR BUMPER (SN)	TO REPAIR SEE LABOUR	349.65	-
1	FACEFR BUMPER LOWER (SN)	NOT NECESSARY	100.42	-
1	GRILLEFR BUMPER LOWER (SN)	NOT NECESSARY	53.62	-
1	SPOILERFR BUMPER AIR (SN)	NOT NECESSARY	37.50	-
1	BASEFR GRILLE (SN)	NOT NECESSARY	142.50	-
1	MOLDINGFR GRILLE (SN)	NOT NECESSARY	98.10	-
1	BARR.FR GRILLE MOLDING (SN)	NOT NECESSARY	42.90	-
1	BARL.FR GRILLE MOLDING (SN)	NOT NECESSARY	42.90	-
1	EMBLEMFR (SN)	NOT NECESSARY	19.42	-
1	BEAMR.FR GRILLE SIDE UPPER (SN)	NOT NECESSARY	3.37	-
1	BEAM COMPFR BUMPER (SN)	NOT NECESSARY	187.20	-
1	BEAMR.FR BUMPER UPPER (SN)	NOT NECESSARY	17.92	-
1	SPACERR FR BUMPER SIDE (SN)	NECESSARY	7.80	7.80
1	SPACERL FR BUMPER SIDE (SN)	NOT NECESSARY	7.80	-
18	CLIPBUMPER (SN)	NECESSARY (13 PCS ONLY)	27.00	19.50
1	HEADLIGHT ASSY.R (SN)	NOT NECESSARY	261.15	-
1	SUNDRIES (SN)	NECESSARY	100.00	30.00
			1,499.25	57.30
LABOUR				
	REMOVE & INSTALL A/C CONDENSER WITH FITTINGS.	NOT NECESSARY	380.00	-
	REMOVE & INSTALL RADIATOR WITH FITTINGS.	NOT NECESSARY	330.00	-
	INSPECT FR LIGHTING MECHANISMS & FOCUS.		180.00	180.00
	CUT OFF & RENEW BULKHEAD.STRAIGHTEN.INCLUSIVE OF THE REPAIR OF FACEFR BUMPER .		1,500.00	560.00
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (5P).		1,000.00	900.00
			3,390.00	1,640.00
GRAND TOTAL			4,889.25	1,697.30
RECOMMENDED COST OF REPAIRS				1,697.30



Report Ref No. CC4/LPC18007456/R1pb3n2

A handwritten signature in black ink that reads 'MRB'.

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

A handwritten signature in black ink that reads 'HO LEONG CHUAN'.

HO LEONG CHUAN

Automotive Assessor

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