

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SFX868R/1804076

04<sup>th</sup> May 2018

**WITHOUT PREJUDICE**

THIS SETTLEMENT RELATES TO CLAIM FOR THE COSTS OF REPAIR AND LOSS OF USE/ COSTS OF HIRING REPLACEMENT VEHICLE ONLY. IT EXPRESSLY EXCLUDES ANY CLAIM FOR PERSONAL INJURIES.

The Manager  
Motor Claim Dept.  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

**RE: ACCIDENT INVOLVING VEHICLES SFX 868 R AND SJX 1933 G ON 19<sup>TH</sup> APRIL 2018  
AT 1710 HRS AT SLIP ROAD OF PIONEER ROAD TO AYE**

Dear Sirs,

We refer to the above matter.

Our Client Tan Rena the registered owner of SFX 868 R.

You are the insurer of motor vehicle no. SJX 1933 G, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SJX 1933 G, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair costs bill
- b) GIA report, Police report & LTA search
- c) An authorisation letter from the owner (SFX 868 R)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair cost	S\$ 6,579.30
Loss of use (12 days x \$100)	S\$ 1,200.00
Medical fee & medical claim	refer to Lawyer
	-----
	<u>S\$ 7,781.30</u>

Dollar: Seven Thousand Seven Hundred Eighty One And Thirty Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith.

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

Karen Ong

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 26 April 2018 12:25 PM  
**To:** CONTACT.KENNETHLYK@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SJX 1933G AND SFX 868R ALONG PIONEER RD NORTH AYE ROADABOUT ON 19/04/2018

26 APRIL 2018

**PANG TAU PONG**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18007441/Ueb3**

**YOUR REF : SJX 1933G**

**ACCIDENT INVOLVING SJX 1933G AND SFX 868R ALONG PIONEER RD NORTH AYE ROADABOUT ON 19/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SPECIALISTS MOTOR PTE LTD acting on behalf of the owner of SFX 868R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SFX 868R. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

ACCIDENT INVOLVING VEHICLE

SFX 868 R And SJX 1933 G on 19<sup>th</sup> April 2018 at 1710 hrs  
at jmp road of pioneer road to 4YE

Letter Of Authority And Undertaking

I/We Tan Rena (NRIC NO) S7804110 B of  
Blk 356 Alexandra Road #04-32 Singapore 159949

the owner / driver of Vehicle No. SFX 868 R hereby authorise your esteem  
company specialists motor pte ltd  
as my repairer for my Damaged Vehicle involved in the above accident and to claim  
against the negligent party and /or insurance company.

I/ We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost /expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost /expenses by you on my /our behalf.
8. I / We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date : 20/4/18



redefining / insurance

THIS SETTLEMENT RELATES TO CLAIM FOR THE COSTS OF REPAIR AND LOSS OF USE/ COSTS OF HIRING REPLACEMENT VEHICLE ONLY. IT EXPRESSLY EXCLUDES ANY CLAIM FOR PERSONAL INJURIES.

CLAIM REF : S8M00ETB  
INSURED : PANG TAU PONG

**DISCHARGE VOUCHER**

We/I **[TAN RENA, NRIC NO. S7804110B]** hereby agree to accept the sum of dollars **[SEVEN THOUSAND ONE HUNDRED TWENTY ONE AND CENTS THIRTY ONLY.] [S\$7,121.30]** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **[SJX 1933G]** as a result of an accident along **[SLIP ROAD OF PIONEER ROAD TO AYE]** on **[19/04/2018]** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **[SFX 868R]**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **[SJX 1933G]** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **[SJX 1933G]**.

Dated this 01<sup>st</sup> day of November 2018

Claimant's Signature : *Tan Rena* x

NRIC no./ Company Stamp : S7804110B x

Occupation/ Business : Teacher

Address : 356 Alexandra Road x

Telephone No. : #04-32 S(159944) 97913129 x

Witness's Name : Lim Ti

Witness's Signature : *Lim Ti*

Witness's NRIC No. : S79790909

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04<sup>th</sup> May 2018

## **TAX INVOICE**

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

Date of Accident : 19<sup>th</sup> April 2018  
Location : AYE  
Third Party Claim Vehicle No : SJX 1933 G  
Repair Cost For Vehicle No : SFX 868 R Mazda 2

### Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear boot cover	1	911.70	\$ 911.70
2	Rear boot cover emblem (logo)	1	58.00	\$ 58.00
3	Rear boot cover emblem (mazda 2)	1	55.00	\$ 55.00
4	Rear boot cover emblem (skyactiv)	1	64.00	\$ 64.00
5	Rear boot lock	1	202.00	\$ 202.00
6	Rear windscreen moulding	1	88.00	\$ 88.00
7	Rear end panel	1	380.00	\$ 380.00
8	Rear lamp panel inner garnish	1	74.00	\$ 74.00
9	Rear bumper fascia	1	850.00	\$ 850.00
10	Rear bumper clips	1 set	48.00	\$ 48.00
11	Rear bumper bracket L&RH	2	18.00	\$ 36.00
12	Rear bumper side retainer L&RH	2	28.00	\$ 56.00
13	Rear tool tray	1	143.00	\$ 143.00
14	Rear boot lock sensor	1	105.80	\$ 105.80
15	Rear bumper centre bracket	1	5.10	\$ 5.10
16	Rear boot camera	1	805.00	\$ 805.00
17	Trim air cowling panel	1	67.00	\$ 67.00
				\$ 3,948.60
		Less	20%	\$ 789.72
				\$ 3,158.88

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04<sup>th</sup> May 2018

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
	Balance b/f			\$ 3,158.88
18	Rear bumper sensor (s/net)	1 set	200.00	\$ 200.00
19	Rear windscreen sealant (s/net)	1	40.00	\$ 40.00
20	Rear end panel sealer (s/net)	1	50.00	\$ 50.00
21	Rear number plate (s/net)	1	40.00	\$ 40.00
				<u>\$ 3,488.88</u>

## Labour Charges :-

	<u>Amounts</u>
Towing fee	\$ 60.00
Cut out, renew, knocking & welding rear boot cover, rear end panel, rear boot floor panel, rear fender L&RH, remove & install all damage parts, straighten & re-align body	\$ 1,000.00
Remove & install rear windscreen glass	\$ 120.00
Remove & refix rear bumper sensor	\$ 50.00
Remove & install rear exhaust silencer to facilitate repairs	\$ 60.00
Tuff-kote on damage parts	\$ 60.00
Remove & install rear seats, upholstery & etc	\$ 80.00
Spray painting on damage parts	\$ 1,200.00
Check all lighting after repairs	\$ 30.00
	<u>\$ 6,148.88</u>
Add 7% GST	\$ 430.42
<b>Total Amount</b>	<b><u>\$ 6,579.30</u></b>

S/ Dollars :- Six Thousand Five Hundred Seventy Nine And Cents Thirty Only.

SPECIALISTS MOTOR PTE LTD

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-060163

Date of Request: 20/04/2018

Your Ref No: Online Purchase

Specialists Motor Pte Ltd  
Blk 3018A Ubi Road 1  
#01-24/25/26  
Singapore 408711

Dear Sir/Madam,

Enquiry Date 20/04/2018  
Enquiry By Irene Ting Yen Hui  
TP Vehicle No. SJX1933G  
Accident Date 19/04/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX1933G	AXA Insurance Pte Ltd	19/04/2018-18/04/2019	6338 7288

Thank You.

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