



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

24 APRIL 2018

**JOHN LI WENG FAI  
36 ALMOND AVENUE  
SINGAPORE 677713**

Dear Sir/Madam,

**OUR REF : CC4/ASM18007439/T1mb3**

**YOUR REF : SKE 2530S**

**ACCIDENT INVOLVING SKE 2530S / SLQ 987S/ OTHERS ON 19/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s FALCON-AIR AUTO SERVICES PTE LTD, acting on behalf of the owner of SLQ 9887S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal, AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## AUTHORIZATION TO ACT

I, WYSA CARS ("the third party claimant")  
of 431 JURONG WEST AVE 1 # 09-308 (address),  
owner of SLQ 9887 S (vehicle no.) hereby authorize

FALCON-AIR AUTO SERVICES PTE LTD

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SLQ 9887 S that was damaged pursuant to the

accident which occurred on 19/04/18 (date) along DUNEARN RD (TOWARD CITY) AFTER SWISS COTTAGE  
(location)

involving vehicle no/s SKE 2530 S

("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 19 day of 04 (month) 20 18 (year)

WYSA CARS  
53368693L

Signed by "the third party claimant"

Signed by "the workshop"  
(with chop)



WITHOUT PREJUDICE TO  
INJURY / MEDICAL CLAIM



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKE 2530S (Insd veh)	Model: Honda Jazz (1498cc)
	SLQ 9887S (TP veh)	
Date of Accident/ Time:	19/04/2018 08:20	

Repair Estimate	\$	14,893.18	
Final Repair Cost w/ GST	\$	16,033.05	
Loss of Use	\$		days at \$ per day
Rental (if any) w/ GST	\$	2,140.00	20 days at \$100 per day
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
Final Settlement Sum	\$	18,175.05	
Payee Name : FALCON-AIR AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOIA Applicable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOIA Scenario No: 28	
	BOIA Liability: 100 (%)	Assessed Liability (*): 100 (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOIA does not apply.			
Remarks:			

#### NOTE:

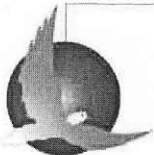
1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Esperanza Fernando</u> Date: <u>19/7/19</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>FRANCIS NG</u> Date: <u>09/07/2019</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	<u>MT H</u>



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Page 1 / 4  
**FALCON-AIR AUTO SERVICES PTE LTD**

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D

Tax Invoice : T1101044

Date : 29/12/2018  
Vehicle Num: SLQ9887S  
Make/Model : HONDA JAZZ  
Chassis/Eng# : JHMGK5850FX202582  
Accident Date : 19/04/2018  
Claim No :  
Reference : TP NTUC VS AXA  
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	TAILGATE		814.00
2.	1	TAILGATE GLASS		625.60
3.	1	TAILGATE GLASS MOULDING		95.00
4.	1	TAILGATE LOCK		157.10
5.	1	TAILGATE WEATHERSTRIP		92.30
6.	1	TAILGATE CHROME		193.80
7.	1	TAILGATE EMBLEM 'JAZZ'		33.00
8.	1	TAILGATE INNER TRIM BOARD		62.10
9.	2	TAILLAMP LH/RH	214.70	429.40
10.	2	REAR FENDER TRIMBOARD	165.60	331.20
11.	1	REAR END PANEL		314.00
12.	1	REAR END PANEL TOP GARNISH		60.80
13.	1	SPARE TYRE PANEL BOARD		186.00
14.	1	REAR BUMPER		492.60
15.	2	REAR BUMPER SIDE RETAINER LH/RH	13.00	26.00
16.	1	REAR BUMPER GARNISH		18.00
17.	1	EXHAUST HEAT SHIELD		16.00
18.	1	BONNET		527.00
19.	1	REAR TOP CARGO TRAY		203.50
20.	1	TOOLS COMPARTMENT/ SPONGE		101.65
21.	2	BONNET HINGES LH/RH	24.90	49.80
22.	2	HEADLAMP	1,118.60	2,237.20

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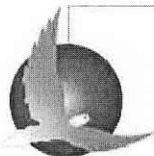
**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ■ No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1111

Websites: www.falconair.com.sg E-mail: g@mail@falconair.com.sg



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : TI101044

Date : 29/12/2018  
Vehicle Num. : SLQ9887S  
Make/Model : HONDA JAZZ  
Chassis/Eng# : JHMGK5850FX202582  
Accident Date : 19/04/2018  
Claim No.  
Reference : TP NTUC VS AXA  
Policy No.

S/N	Quantity	Particular	Unit Price	Amount S\$
23.	1	RADIATOR SUPPORT PANEL		374.30
24.	1	RADIATOR		1,187.40
25.	1	AIRCON CONDENSER		704.40
26.	1	BONNET LOCK		99.70
27.	2	HEADLAMP LOWER BRACKET LH/RH	24.00	48.00
28.	1	FRONT GRILLE ASSY		288.90
29.	1	FRONT BUMPER		494.70
30.	2	FRONT BUMPER SIDE RETAINER	11.00	22.00
31.	1	FRONT BUMPER REINFORCEMENT		219.40
32.	1	FRONT BUMPER LOWER GRILLE CENTRE		27.50
33.	1	FOG LAMP GARNISH		23.30
34.	1	FRONT NUMBER PLATE BASE		50.90
35.	2	TAILLAMP PANEL LH/RH	95.30	190.60
36.	1	PASSENGER SEAT FRAME		928.30
37.	1	PASSENGER SEAT GARNISH SIDE		21.00
38.	1	PASSENGER SEAT GARNISH COVER A		20.00
39.	1	PASSENGER SEAT GARNISH COVER B		15.00
40.	2	PASSENGER SEAT GARNISH LOWER COVER	15.00	30.00
List TotalS\$ :				11,811.45
20.00% Discount S\$ :				2,362.29
				9,449.16
1.	1	SPECIAL NETT ITEMS : SEALANT		40.00

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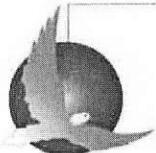
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**Websites:** www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : TI101044

Date : 29/12/2018  
Vehicle Num. : SLQ9887S  
Make/Model : HONDA JAZZ  
Chassis/Eng# : JHMGK5850FX202582  
Accident Date : 19/04/2018  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
2.	1	REVERSE SENSOR (4PCS)		250.00
3.	1	REAR CAMERA, CONNECTION WIRES & INSTALLATION		500.00
4.	1	FRONT NUMBER PLATE		45.00
5.	20	ASSORTED CLIPS	3.00	60.00
Special Nett Total S\$ :				895.00
LABOUR :				
TOWING CHARGE				60.00
TO REMOVE/REPLACE AIRCON CONDENSER VACUUM & REGAS				100.00
TO FOCUS HEADLAMP / CHECK LIGHT SYSTEM				20.00
TO TRANSFER TAILGATE PARTS/MECHANISM				40.00
TO REMOVE/REPLACE REAR WINDSCREEN GLASS				100.00
TO REMOVE/REFIX CUSHION SEAT, CARPET, GARNISH, WIRING				100.00
TO RUSTPROOF ON ACCIDENT DAMAGE AREAS				100.00
TO REALIGN EXHAUST BOX / PIPE				60.00
TO REMOVE / REPLACE REVERSE SENSOR/ CAMERA CHECK WIRING				60.00
SPRAY PAINTING FRONT PORTION				700.00
TO CUT/OUT REWELD RADIATOR SUPPORT PANEL, REPAIR FRONT CHASSIS, FRONT FENDERS LH/RH INCLUDES KNOCKING & REPLACEMENT OF PARTS				650.00
SPRAY PAINTING REAR ACCIDENT DAMAGED AREAS				1,400.00
TO REMOVE/REFIX PETROL TANK TO FACILITATE THE REPAIRS				
TO CUT/OUT REWELD REAR END PANEL, SPARE TYRE PANEL,				

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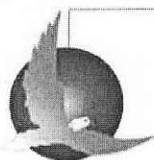
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**Websites:** www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

Tax Invoice : TI101044

Date : 29/12/2018  
Vehicle Num. : SLQ9887S  
Make/Model : HONDA JAZZ  
Chassis/Eng# : JHMGK5850FX202582  
Accident Date : 19/04/2018  
Claim No. :  
Reference : TP NTUC VS AXA  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REAR FENDER RH/LH , TAIL LAMP PANEL, REPAIR FLOORBOARD REAR CHASSIS INCLUDES KNOCKING & REPLACEMENT OF PARTS TO REMOVE/ REFIX REAR FENDER GLASS \$80 X2 TO REMOVE/REPLACE LH PASSENGER FRONT SEAT , GARNISHES AND TRANSFER LH PASSENGER SEAT CUSHION		1,100.00
				150.00
		Labour Total S\$ :		4,640.00

E. &amp; O.E.

Total S\$	14,984.16
7% GST S\$	1,048.89
Amount Due S\$	16,033.05



for FALCON AIR/AUTO SERVICES PTE LTD

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

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FALCON-AIR RENT-A-CAR PTE LTD

**TAX INVOICE**FA INVOICE : **PDL 07105**

Please quote full invoice number when making payment

FALCON-AIR

TPUS AXA

V. A. Nr: <b>SLQ98875</b>		Vehicle Reg. Nr. <b>SJK 3778 T.</b>		Model Type <b>Toyota</b>		Co. Reg. No.: 1988-04415-W	
Rates/Remarks		<input type="checkbox"/> Inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$ 100	Per Day	\$	Per Week	KM IN		Time/Date In	15/5/00 19/05/2018
\$	Per Month	\$		KM OUT	117258	Hour	Day Mth Yr
Plus First	Km Free Per		thereafter,	KM DRVN		Time/Date Out	15/5/00 19/05/2018
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name <b>WYSA CARS</b>				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address <b>194 WESTWOOD AVE #08-30</b>				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
<b>WESTWOOD Residences (648152)</b>				Personal Accident Insurance		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co.Reg. No. Tel. No (Res/HP/Pgr) Fax No.				\$ Per Day \$ Per Mth		Dollars Cents	
Reference Contact <b>Alex/Alvin</b>				Rental Charge Computation			
Driver's Name <b>ALVIN WONG TING SOEN</b>				Vehicle Hire			
D.O.B. <b>26.7.84</b>				<b>20 days</b>		<b>2000 00</b>	
Driver's Address <b>APT BLK 760 JURONG WEST ST 74</b>				CDER			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country <b>8925478 G</b>				PAI			
Driving Licence Nr. Expiry / Pass Date Issued By <b>09/4/2009</b>				Delivery / Collection Fee			
Additional Driver's Name D.O.B.				Petrol			
Additional Driver's Address				Misc			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Sub-Total			
Driving Licence Nr. Expiry / Pass Date Issued By				Add GST @ %		<b>140 00</b>	
Method of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Nets <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Total Net Charges (incl. GST)			
Details of Payment Amount \$ Date Rec'd by				* Less Total Prepayment/Deposit Rec'd		<b>2140 00</b>	
				Balance Amount Due/Refundable			
* Total Payment Received				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card/Nets			
Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Received \$ By Hirer X			
				Out By In By			
				Check In Station Computed By			
				Extension 1. 2. 3.			
				Remarks: Vehicle Out Remarks: Vehicle In			
X Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions). <b>Alvin Wong</b> 58925478 G <b>WYSA CARS</b> 53368893 L				E 1/4 1/2 3/4 F ↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned			

FA RENTAL AGREEMENT NO. : **PDL 07105**

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

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Website: www.falconair.com.sg E-mail: email@falconair.com.sg



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-18-059522

Date of Request: 19/04/2018

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Dear Sir/Madam,

Enquiry Date 19/04/2018

Enquiry By Francis Ng

TP Vehicle No. SKE2530S

Accident Date 19/04/2018

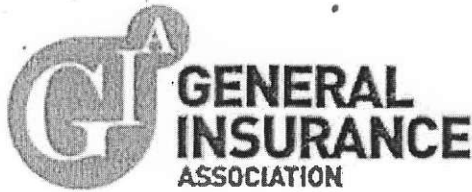
### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE2530S	AXA Insurance Pte Ltd	20/02/2018-19/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**

**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-059522

Date of Request: 19/04/2018

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Dear Sir/Madam,

Enquiry Date 19/04/2018

Enquiry By Francis Ng

TP Vehicle No. SKE2530S

Accident Date 19/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque