

INS. CASE OWNER:

Sherini

CC 7/1111800 7471, 25 wbb 92

LKK:

IDAC:

Surveyor:

Eashu

DOI:

ASSIGNMENT

2/11/18

Date / Time:

27/4/18

Registered in Merimen:

27/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 6722

Name of Insured:

LTP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

17/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

EOM UEE KUK

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MT18040468

Policy No.:

MUM00015

Make / Model:

MUMBAI

Place of Accident:

UE TWS AMT EXT TO
BRADLEY RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGP48X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Munich



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/4/18

Munich

SGP48X-X

SH 6722 - 15/11/18 (11/11/18) (11/11/18)

24/4/18

Seek liability via merimen

25/4/18

liability clear via merimen

25/4/18

Email to workshop liability clear

21/5/18

File pro to typist typ report

22/5/18

Seek mandate via merimen

25/5/18

Mandate approve via merimen

RECEIVED 21 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

19/6/18

Confirm with:

willher

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 37

Repair Cost:

TAN

SS

5085.84

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

300.00

(\$ 100 x 3 days)

Loss of Income (LOI):

SS

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GLA/LTA Search

SS

7.45

Medical:

SS

1065.00

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

Total:

SS

6458.29

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

6458.29

Name 1:

Munich Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
27/4/18

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18007431/wb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 23-04-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SH 6212Z	Veh. Inspected	SGP 48X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/04/2018	Inspection Date
Survey held at	MUNICH AUTOMOBILES PTD LTD 30 TEBAN GARDENS CRESCENT SINGAPORE 608927	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Munich Automobiles Pte Ltd

Company Reg No: 200910960R
GST Reg No: 200910960
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



ESTIMATE

Account No. C0006

Invoice Name & Address:

India International Insurance Pte L
64 Cecil Street
#04/#05 IOB Building
Singapore

049711

Customer Name & Address:

Mr Desmond Low Teck Hee
16 Soo Chow View

575408

Email: heelows@gmail.com

Inv. Printed By: WIL Service Advisor:

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
W 54754	0	0		18/04/2018	16:06	1
Reg No.	Chassis No.	Model	Reg Date	Date in	Mileage	
SGP48X	P836724	216D A F46	27/11/2018		0	
Job Description						
Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
1	5199000	Remove damages part and replace affected body parts		288.00	12.50		0.00	3,600.00 1200
2	9999000	Painting rear bumper		72.00	12.50		0.00	900.00
3	6199000	Vehicle diagnosis - carrying out the ABL and delete fault code		50.00	12.50		0.00	625.00
4	6199000	Check and secure wiring and electrical system		50.00	12.50		0.00	500 625.00
5	SUN	Sundry items		200.00	1.00		0.00	50 200.00
6	SUN	Rear bumper stainless steel protection		400.00	1.00		0.00	400.00
7		Guide for bu		1.00	60.00 EACH		5.00	57.00
8		Guide for bu		1.00	60.00 EACH		5.00	57.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

V	Rate	Service/Goods	GST

Customer's Signature _____ Authorized Signature _____

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No: _____

N.B: Goods sold are not returnable.



Munich Automobiles Pte Ltd

Company Reg No: 200910960R
GST Reg No: 200910960
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



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049711

Customer Name & Address:

Mr Desmond Low Teck Hee
16 Soo Chow View

575408

Email: heelows@gmail.com

Inv. Printed By: WIL Service Advisor: Wilber Kuang

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
W 54754	24739	0	NBK	04/05/2018	15:06	2
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SGP48X	P836724	216D A F46	27/11/2018	02/05/2018	57938	
Job Description						
Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
9		Set of mount		1.00	62.95	EACH	5.00	59.81
10	NOTES			0.00	0.00		0.00	0.00
THIRD PARTY CLAIM AGAINST INDIA INSURANCE.								
Menu Subtotal:								4,753.12

Parts 1,078.12
Surcharge 0.00
Labour 3,675.00
Sublet 0.00
Menus 0.00

V	Rate	Service/Goods	GST	Net	
S	7.00	4753.12	332.72	G.S.T.	332.72
				Total	5,085.84
				Deposit	0.00
				Owing	5,085.84

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.



Munich Automobiles Pte Ltd

Company Reg No: 200910960R
GST Reg No: 200910960
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



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64 Cecil Street
#04/#05 IOB Building
Singapore

Customer Name & Address:

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Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
1	5199000	Remove damages part and replace affected body parts		96.00	12.50		0.00	1,200.00
2	9999000	Painting rear bumper		72.00	12.50		0.00	900.00
3	6199000	Vehicle diagnosis - carrying out the ABL and delete fault code		50.00	12.50		0.00	625.00
4	6199000	Check and secure wiring and electrical system		40.00	12.50		0.00	500.00
5	SUN	Sundry items		50.00	1.00		0.00	50.00
6	SUN	Rear bumper stainless steel protection		400.00	1.00		0.00	400.00
7		Trim strip,		1.00	105.65 EACH		5.00	100.37
8		Bumper trim		1.00	966.25 EACH		5.00	917.94

V	Rate	Service/Goods	GST

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.



Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 23 April, 2018 8:54 AM
To: Wilber Kuang; 'sur@lkkauto.com'; Nivitha (LKK Auto)
Cc: Sherini Pillai
Subject: RE: SGP48X Third Party Claim

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SGP48X and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

23042018 @ 10.12am

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Wilber Kuang [mailto:wilber.kuang@munichauto.com.sg]

Sent: 20 April, 2018 12:51 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: SGP48X Third Party Claim

Hi Gabriel,

LKK Auto please.

Please advise the liability of the claim.

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, April 20, 2018 12:24 PM

To: Wilber Kuang

Subject: RE: SGP48X Third Party Claim

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Wilber Kuang [<mailto:wilber.kuang@munichauto.com.sg>]

Sent: 20 April, 2018 11:37 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: FW: SGP48X Third Party Claim

Dear All,

Didn't receive any reply from you since 18 April 2018.

As per attached are Third Party Claim submission on behalf of owner. Car is NOT in for survey.

Thanks,

Munich Automobiles Pte Ltd

Wilber Kuang

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6566 7666

Fax: +65 6565 9220

Website: www.munichauto.com.sg



From: Wilber Kuang [mailto:wilber.kuang@munichauto.com.sg]
Sent: Wednesday, April 18, 2018 4:20 PM
To: 'Motor Claim - III'
Cc: 'Wilber Kuang'
Subject: SGP48X Third Party Claim

Dear All,

As per attached are Third Party Claim submission on behalf of owner. Car is NOT in for survey.

Thanks,

Munich Automobiles Pte Ltd
ALPINA Singapore
Wilber Kuang
Customer Service Advisor

30 Teban Gardens Crescent
Singapore 608927
Main: +65 6566 7666
Fax: +65 6565 9220
Website: www.munichauto.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.
India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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Print this email only if it is absolutely necessary and help in preservation of environment.
India International Insurance Pte Ltd.
Registration No. 198703792-K

View Received Message

This mail is associated with :

***SGP48X (MCT18040468)**
[SH6212Z]

TP
LOW TECK HEE DESMOND
Apr 17 2018 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Munich Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/05/2018 09:20 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6458.29) - SGP48X - Claim Handler: Sherini Pillai

Approved:6458.29.

DOCUMENTS SUMMARY

There are no documents.



Munich Automobiles Pte Ltd

30 Teban Garden Crescent Singapore 608927
Contact: +65 6566 7666 Fax: +65 6565 9098

Our Ref: SGP48X

Yr Ref: SH6212Z

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-#05 IOU BUILDING

SINGAPORE 049711

(Motor Claims Department)

Our customer, Mr LOW TECK HEE DESMOND, owner of SGP48X is insured with AVIVA LTD at the material time of the accident.

The 3rd party vehicle SH6212Z is insured /covered with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a direct settlement with our customer.

Final repair Cost: \$ 5085.84 (Inclusive GST)

Loss Of Use: \$300.00 (\$ 100.00 per day for 3 days)

Medical Claim : \$1065.00

3rd Party Search Fee : \$7.45 (Inclusive 7% GST)

Total amount \$ **6458.29** to Munich Automobiles Pte Ltd.

Enclosed with Final Invoice and Discharge Voucher.

Best Regards,

Munich Automobiles Pte Ltd

Will Kuang Kee Fook

Customer Service Advisor

Mobile: +65 9722 8323

Email: Wilber.kuang@munichauto.com.sg

AUTHORISATION TO ACT

In the matters of an accident involving my/our motor vehicle SGP48X
And others SH6212Z
on 17.04.2018 along CTE SLIP ROAD INTO BRADDELL RD(OUTSIDE NEAR CDG).

I / We LOW TECK HEE DESMOND, D/Birth 24.10.1976 Sex MALE of
Tel No: 81822199
Occupation INDOOR NRIC No S7311364D
hereby authorize and appoint MUNICH AUTOMOBILES PTE LTD to act for me/us for
the purpose of making a third party claim in respect of the abovementioned matter.

I / We further authorize the workshop to settle my/ our above mentioned claim in a manner that they
deem fit and the workshop is also authorized to receive any payment further to settlement of my
claim with payment cheque being made in favour of the workshop on my behalf.


I / We also knowledge that any settlement the workshop may reach on my/our behalf is on a "Without
Prejudice and without admission of liability" basis insofar as the driver/ owner/ insurers of the other
vehicle is concerned.

Date the 03 day of MAY month of 2018 -



Interpreted and witnessed by
Name: KUANG KEE FOOK





Signature or Thumb Print
Name: LOW TECK HEE DESMOND

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MLT8040468
Claimant Ref: SGP48X

We/I, Munich Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,085.84 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 1,072.45 (disbursement fee), vehicle no. SGP 48X that was damaged pursuant to the accident which occurred on 17/04/2018 (date) at CTE TWDS AMK EXIT TO BRADDE RD (location) involving vehicle no. SH 6212Z (insured vehicle). This is pursuant to the inspection conducted on 02/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW TECK HEE DESMOND ("the third party claimant") of vehicle no. SGP 48X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGP 48X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,458.29 to Munich Automobiles Pte Ltd

Dated this 19 day of June 2018

CLAIMANT:

Signature: [Signature]

Signed by "the workshop" (with chop)

Name: Kuang Kee Fook

NRIC: S8979948A

Address: 30, Teban Garden Crescent
Singapore 608927

Nationality: Malaysian

Occupation: Customer Service Advisor

WITNESS:

Signature: [Signature]

Signed by appointed Surveyor

Name: LKK

NRIC: LKK Auto Consultants Pte Ltd

Address: 51 Ubi Ave 1 #01-25,
Paya Ubi Industrial Park
Singapore 408933

Nationality:

Occupation:

Munich Automobiles Pte Ltd

Company Reg No: 200910960R
GST Reg No: 200910960
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65867666 Fax: +65 65659098



ACCOUNT INVOICE

Account No. **C0006**

Invoice Name & Address:

India International Insurance Pte L
64 Cecil Street
#04/#05 IOB Building
Singapore

Customer Name & Address:

Mr Desmond Low Teck Hee
16 Soo Chow View

049711

575408

Email: heelows@gmail.com

Inv. Printed By: WIL Service Advisor: Wilber Kuang

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
W 54754	24739	35017362	NBK	07/05/2018	16:01	1
Reg No.	Chassis No.	Model	Reg Date	Date In	Mileage	
SGP48X	P836724	216D A F46	27/11/2018	02/05/2018	57938	
Job Description						
Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
1	5199000	Remove damages part and replace affected body parts		96.00	12.50		0.00	1,200.00
2	9999000	Painting rear bumper		72.00	12.50		0.00	900.00
3	6199000	Vehicle diagnosis - carrying out the ABL and delete fault code		50.00	12.50		0.00	625.00
4	6199000	Check and secure wiring and electrical system		40.00	12.50		0.00	500.00
5	SUN	Sundry items		50.00	1.00		0.00	50.00
6	SUN	Rear bumper stainless steel protection		400.00	1.00		0.00	400.00
7	B51.12.7.390.979	Trim strip,		1.00	105.65 EACH		5.00	100.37
8	B51.12.7.403.796	Bumper trim		1.00	966.25 EACH		5.00	917.94
		V	Rate	Service/Goods	GST			

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.



Munich Automobiles Pte Ltd

Company Reg No: 200910960R
GST Reg No: 200910960
30 Teban Gardens Crescent, Singapore 608927
Tel: +65 65667666 Fax: +65 65659098



ACCOUNT INVOICE

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Invoice Name & Address:

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64 Cecil Street
#04/#05 IOB Building
Singapore

Customer Name & Address:

Mr Desmond Low Teck Hee
16 Soo Chow View

049711

575408

Email: heelows@gmail.com

Inv. Printed By: WIL Service Advisor: Wilber Kuang

W.I.P. No.	Job No.	Document No.	Appointment Type	Invoice Date	Time	Page
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Job Description						
Body repair						

No	Code	Description of Goods / Services	Con %	Qty.	Unit Price	Unit	Disc %	Net Total
9	B51.12.7.403.797	Set of mount		1.00	62.95	EACH	5.00	59.81
10	NOTES			0.00	0.00		0.00	0.00

THIRD PARTY CLAIM AGAINST INDIA INSURANCE.

DOA:17.04.2018,1415hrs

Claim Refrence:CC4/III18007431/wb3

Officer-in-charge – Vivian Lau LKKAUTO

Surveyor - Rasul LKKAUTO

Car out :04.05.2018

Menu Subtotal:

4,753.12

Parts 1,078.12
Surcharge 0.00
Labour 3,675.00
Sublet 0.00
Menus 0.00

V	Rate	Service/Goods	GST
S	7.00	4753.12	332.72

Net 4,753.12
G.S.T. 332.72
Total 5,085.84
Deposit 0.00
Owing 5,085.84

Customer's Signature

Authorized Signature

CASH/NETS/CHEQUE/AMEX/VISA/MASTER No:

N.B. Goods sold are not returnable.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Apr 2018 / 15:12:12

Receipt Date/Time : 18 Apr 2018 / 15:12:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180418-001669

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SH6212Z				
As at 17 Apr 2018/14:15:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SH6212Z			
	Enquiry Fee	7.00	0.49	7.49
	20180418151122074028			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx1704			
	Credit Card:			7.45
	Visa/MasterCard			
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No: 0567

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL : 6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期

Date: 3/5/18

兹收到

Received from

TAN CHEN TZE

登记号码

I/C No.:

来银

The sum of dollars

\$ 179

系还

Being payment of

MEDICAL TREATMENTS

\$

179

CASH / CHEQUE NO.

陈维毅



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No: 0566

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL: 6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期

Date: 3/5/18

兹收到

Received from TAN CHEN TZE

登记号码

I/C No.: _____

来银

The sum of dollars \$172

系还

Being payment of MEDICAL TREATMENTS

\$ 172
CASH / CHEQUE NO.

破棍复治



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No: 0420

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL: 6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期

Date:

26/4/18

兹收到

Received from

TAN CHEN-TZE

登记号码

I/C No.:

来银

The sum of dollars

\$150

系还

Being payment of

MEDICAL TREATMENTS

\$

150

CASH / CHEQUE NO.

预付费复诊



经手人

ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No: 0397

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL: 6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 19/4/18
Date: _____

兹收到
Received from DESMOND LOW

登记号码
I/C No.: _____

来银
The sum of dollars \$ 198

系还
Being payment of MEDICAL TREATMENTS

\$ 198
CASH / CHEQUE NO.

*颈椎受压



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No: 0394

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 19/4/18
Date: _____

兹收到
Received from TAN CHEN-TZE

登记号码
I/C No.: _____

来银 198
The sum of dollars _____

系还
Being payment of MEDICAL TREATMENTS

\$ 198
CASH / CHEQUE NO. 颈椎受伤



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No: 0436

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL: 6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期

Date:

27/4/18

兹收到

Received from

DESMOND LOW

登记号码

I/C No.:

来银

The sum of dollars

\$ 168

系还

Being payment of

MEDICAL TREATMENTS

\$

168

CASH / CHEQUE NO.

陈耀发



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No:0397

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 19/4/18
Date:

兹收到
Received from DESMOND LOW

登记号码
I/C No.:

来银
The sum of dollars \$198

系还
Being payment of MEDICAL TREATMENTS

\$198
CASH / CHEQUE NO.

颈椎受伤



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No:0394

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 19/4/18
Date:

兹收到
Received from TAN CHEN-TZE

登记号码
I/C No.:

来银
The sum of dollars \$198

系还
Being payment of MEDICAL TREATMENTS

\$198
CASH / CHEQUE NO.

颈椎受伤



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No:0436

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 27/4/18
Date:

兹收到
Received from DESMOND LOW

登记号码
I/C No.:

来银
The sum of dollars \$168

系还
Being payment of MEDICAL TREATMENTS

\$168
CASH / CHEQUE NO.

颈椎受伤



经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No:0420

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 26/4/18
Date:

兹收到
Received from TAN CHEN TZE

登记号码
I/C No.:

来银 \$150
The sum of dollars

系还
Being payment of MEDICAL TREATMENTS



\$ 150
CASH / CHEQUE NO.

预付费复诊

经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No:0567

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 3/5/18
Date:

兹收到
Received from TAN CHEN TZE

登记号码
I/C No.:

来银 \$179
The sum of dollars

系还
Being payment of MEDICAL TREATMENTS



\$ 179
CASH / CHEQUE NO.

预付费复诊

经手人 ISSUED BY

新跃中医诊所
XIN YUE TCM THERAPY CLINIC

No:0566

Blk 1 Tanjong Pagar Plaza #02-54 Singapore 082001 TEL :6444 5063

OFFICIAL RECEIPT

Reg. NO: 53373692K

日期 3/5/18
Date:

兹收到
Received from TAN CHEN TZE

登记号码
I/C No.:

来银 \$172
The sum of dollars

系还
Being payment of MEDICAL TREATMENTS



\$ 172
CASH / CHEQUE NO.

预付费复诊

经手人 ISSUED BY

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2018 Edit Reg		23 Apr 2018 00:00 Edit Adj Rpt	S\$4,753.12 Edit Estimates	S\$4,753.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	LOW TECK HEE DESMOND, ID: S7311364D		
Vehicle Reg. No.:	SGP48X	Date of Loss:	17/04/2018 14:00 - :59 [28 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18040468	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SH6212Z	Policy No. (Claimant):	10698047
		Excess:	
Repairer:	Munich Automobiles Pte Ltd (HQ) 30 Teban Gardens Crescent, 608927 West Coast - Tel: 6566-7666		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/05/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (25/05/2018): Alert - Adj Mandate Approved (S\$6458.29) - SGP48X - Claim Handler: Sherini Pilla...
- III_SG (25/04/2018): Alert - Adj Mandate Approved (S\$0.00) - SGP48X - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGP48X (MCT18040468)
[SH6212Z]
TP
LOW TECK HEE DESMOND
Apr 17 2018 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Munich Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
2	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
3	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
4	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
5	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
6	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
7	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
8	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
9	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
10	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
11	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
12	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
13	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
14	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
15	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
16	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
17	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
18	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
19	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
20	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
21	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
22	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
23	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
24	22/05/18 12:12	General View		Load JPG	<input checked="" type="checkbox"/>
25	22/05/18 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
26	22/05/18 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
27	22/05/18 12:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/04/18 15:23	EMAIL FROM III DD 23042018		Load PDF	
2	23/04/18 15:23	TP GIA REPORT		Load PDF	
3	03/05/18 17:47	TP ESTIMATE- MARKED		Load PDF	
4	16/05/18 14:55	WORKSHOP INVOICE		Load PDF	
5	16/05/18 14:55	LTA SEARCH		Load PDF	
6	16/05/18 14:55	MEDICAL FEE		Load PDF	
7	22/06/18 12:01	AUTHORISATION TO ACT FORM		Load PDF	
8	22/06/18 12:01	DISCHARGE VOUCHER		Load PDF	
9	22/06/18 12:01	LOD		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	24/04/18 08:53	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18007431/R1WB3Q2

Date: 22/06/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SGP48X Insured Vehicle No: SH6212Z
 Date of Loss: 17/04/2018 Nature of Claim: TP Claim No: MCT18040468

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGP48X
 Make & Model: BMW 216D, 1.5 D Gran Tourer (F46) (A) Engine No: 37779376B37C15A
 Reg. Date: 27/11/2015 (Man. Year: 2015) Chassis No: WBA2E32050P836724
 Colour: White Odometer: 57938 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R17 Rear Tyre Size: 205/55 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,045.12	1,128.12	917.00	44.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,150.00	3,625.00	2,525.00	41.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,195.12	4,753.12	3,442.00	42.00
+ GST 7.00/7.00% (S\$)	573.66	332.72	240.94	42.00
Nett Amount (S\$)	8,768.78	5,085.84	3,682.94	42.00
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Medical Costs (S\$)		1,065.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,458.29		

INSPECTION

Date of Assignment: 23/04/2018
 Date Inspected: 02/05/2018 Inspected At: Munich Automobiles Pte Ltd (HQ)
 30 Teban Gardens Crescent
 Singapore 608927
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 16 May 2018)
Parts: M1-MPV	BMW 216D 1.5 D Gran Tourer (F46) (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGP48X)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*GUIDE FOR BU	Serviceable	57.00 FS	*- FS
2	1		*GUIDE FOR BU	Serviceable	57.00 FS	*- FS
3	1		*SUNDRY	Necessary	200.00 FS	*50.00 FS
4	1		*CARRIER ,BUM	Serviceable	402.61 FS	*- FS
5	1		*SUPPORT	Serviceable	56.29 FS	*- FS
6	1		*GUIDE ,BUMPE	Serviceable	62.61 FS	*- FS
7	1		*GUIDE ,BUMPE	Service item	62.61 FS	*- FS
8	1		*TRIM STRIP	Cracked	100.37 FS	*100.37 FS
9	1		*BUMPER TRIM	Deformed	917.94 FS	*917.94 FS
10	1		*SET OF MOUNT	Necessary	59.81 FS	*59.81 FS
11	1		*REFLECTOR ,R	Serviceable	34.44 FS	*- FS
12	1		*REFLECTOR ,R	Serviceable	34.44 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	2,045.12	1,128.12
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE DAMAGED PART AND REPLACE AFFECTED BODY PARTS	New	3,600.00	1,200.00
2	PAINTING REAR BUMPER	New	900.00	900.00
3	VEHICLE DIAGNOSIS ,CARRYING OUT THE ABL AND DELETE FAULT CODE	New	625.00	625.00
4	CHECK AND SECURE WIRING AND ELECTRICAL SYSTEM	New	625.00	500.00
5	REAR BUMPER STAINLESS STEEL PROTECTION	New	400.00	400.00
Gross Labour Cost (S\$)			6,150.00	3,625.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >