

INS. CASE OWNER:

CC 3/III1800

LKK:
IDAC:

Surveyor:

NAZ

DOI:

20/4/18

Date / Time:

20/4/18

Registered in Merimen:

20/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 6714m.

Name of Insured:

LTP

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

19/4/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

HO MAI PHOC

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.:

MLT18140577

Policy No.:

ML0M0015

Make / Model:

HUSKIN

Place of Accident:

PRAB ST JUNE OF QUEEN S

OI GIA REPORT ☒ YES / NO:TP GIA REPORT ☒ YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 6714S



INSRS:

WSP:

Tel:

Liability:

RMKS:

premier



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
25/4/18	SHC 6714S 2nd/MLT18140577/NAZ 20/4/18	Non-Reporting ltr (1st):	
25/4/18	SHC 6714S	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OE:	
		After call ltr to OE:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	☐
		After call ltr to OE:	☐
		Authorisation To Act:	☐
		Release Voucher:	☐
		Final Repair Bill:	☐
		Car Rental Invoice:	☐
		Towing Invoice:	☐
		LTA / GIA:	☐
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☐
		LOD:	☐
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

RECEIVED 21 AUG 2018

Reject Case	
By (staff):	NAZ
Approved by:	Owner
Date:	19/4/18

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	S\$	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	S\$	
Loss of Rental (LOR):	S\$	(days)
Loss of Use (LOU):	S\$	(\$ x days)
Loss of Income (LOI):	S\$	(\$ x days)
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐		(Tick only one)
GIA/LTA Search:	S\$	
Medical:	S\$	
Disbursement:	S\$	(e.g. Tow/Independent)
Legal Cost:	S\$	
Total:	S\$	Global Sum S\$:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	S\$	Name 1:
Payee 2: (Strike if N.A.):	S\$	Name 2:
Payee 3: (Strike if N.A.):	S\$	Name 3:

COPY SENT 21/8/18

- 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: 250



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC3/III18007427/Neb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 23-04-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SH 6314M	Veh. Inspected	SHC 6794S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	19/04/2018	Inspection Date	20/04/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

III 7/8

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

19-Apr-18

ESTIMATE REPAIR BILL FOR HYUNDAI I30 (A) WAGON REGN NO: SHC 6794 S

1 pc	Front o/s fender	\$	514.02	✓ Jutted
1 pc	Front o/s fender inner shield	\$	176.72	✓ torn
1 pc	Front bumper	\$	811.11	R
1 PC	Front bumper o/s side bracket	\$	32.51	✓ cracked
		\$	1,534.36	
		Less 20%	\$	306.87
			\$	1,227.49
S/NETT				
1 set	Front bumper clips	\$	52.50	X n n
1 pc	Front o/s fender sticker	\$	30.00	✓ n n c
1 set	Front o/s fender inner shield clips	\$	28.00	✓ n n c
	Sundry	N/A	\$	50.00 X 20
	To check wheel alignment		\$	80.00 X n n
	To labour charge for dismantle and renew the accident damaged parts. Including to knock-out, straighten, repair, reshape of the front o/s door		\$	700.00 500
	To putty and spray painting on the front bumper, front o/s fender, front o/s door		\$	600.00 400
	To apply rustproofing on the repaired and replaced panels		\$	120.00 50
	Total	\$	2,887.99	

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

NAR
LKK 20/04/18
p/e
3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 16 August 2018 11:24 AM
To: 'Gary Shi'
Cc: 'AccReport'
Subject: RE: LOD / Accident involving SHC6794S & SH6314M on 19.04.18 (III case)
Attachments: Media1.mp4; OI SKETCH PLAN.pdf

Without Prejudice

Hi Gary,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client overtake our insured on a single lane while our insured in the midst of making a left turn.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Thursday, 5 July 2018 4:59 PM
To: Gary Shi <gary.shi@premiertaxi.com>
Cc: AccReport <AccReport@Premier-Corp.net>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6794S & SH6314M on 19.04.18 (III case)

Without Prejudice

Hi Gary,

We refer to the email below.

We are still pending approval from our principal and revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi [<mailto:gary.shi@premiertaxi.com>]

Sent: Thursday, 5 July 2018 4:04 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD / Accident involving SHC6794S & SH6314M on 19.04.18 (III case)

WITHOUT PREJUDICE

Dear all,

Any offer for this case?

Regards

Gary Shi

Senior Executive, Claims

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

From: Gary Shi

Sent: Tuesday, 5 June, 2018 4:53 PM

To: Asher Sng | LKK Auto (AsherSng@lkkauto.com); 'Joy Irene (LKKAuto)'

Cc: AccReport; 'cs-a@lkkauto.com'

Subject: LOD / Accident involving SHC6794S & SH6314M on 19.04.18 (III case)

WITHOUT PREJUDICE

Dear Asher & Joy,

Your Ref: SH6314M

Our Ref: SHC6794S/GS

Date of accident: 19/04/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from India International Insurance Pte Ltd, as insurers of vehicle number SH6314M which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2018 Edit Reg		20 Apr 2018 00:00 Edit Adj Rpt	S\$1,250.00 Edit Estimates	S\$1,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: PREMIER TAXIS PTE LTD , Co. Reg. No.: 200304975H									
Vehicle Reg. No.: SHC6794S		Date of Loss: 19/04/2018 12:00 - :59 [7 Months and 6 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT18040533		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SH6314M		Policy No. (Claimant): 5095103893							
		Excess:							
Repairer: Premier Automotive Services Pte Ltd (HQ) 23 Changi South Ave 2, #01-02, 486443 Changi - Tel: 62148880									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 03/05/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (02/08/2018): Alert - Adj Mandate Approved (S\$0.00) - SHC6794S - Claim Handler: NATALIE LEE - III_SG (27/04/2018): Alert - Adj Mandate Maintained - SHC6794S - Claim Handler: NATALIE LEE									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC6794S (MCT18040533)
 [SH6314M]
 TP
 PREMIER TAXIS PTE LTD
 Apr 19 2018 12:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Premier Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video										1 per page		☒		
No	Finalized On	India International Insurance Pte Ltd (HQ)									Thumbnail	Print		
1	27/04/18 09:02	Video - Accident									Load MP4			
2	20/07/18 10:28	Video - Accident									Load MP4			
Photos/Images										3 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	25/04/18 09:55	General View									Load JPG	☒		
2	25/04/18 09:55	General View									Load JPG	☒		
3	25/04/18 09:55	General View									Load JPG	☒		
4	25/04/18 09:55	General View									Load JPG	☒		
5	25/04/18 09:55	General View									Load JPG	☒		
6	25/04/18 09:55	General View									Load JPG	☒		
7	25/04/18 09:55	General View									Load JPG	☒		
8	25/04/18 09:55	General View									Load JPG	☒		
9	25/04/18 09:55	General View									Load JPG	☒		
10	25/04/18 09:56	General View									Load JPG	☒		
11	25/04/18 09:56	General View									Load JPG	☒		
12	03/05/18 18:01	Reinspection Photo									Load JPG	☒		
13	03/05/18 18:01	Reinspection Photo									Load JPG	☒		
14	03/05/18 18:01	Reinspection Photo									Load JPG	☒		
15	03/05/18 18:01	Reinspection Photo									Load JPG	☒		
16	03/05/18 18:01	Reinspection Photo									Load JPG	☒		
Documentation										1 per page		☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	23/04/18 19:27	TP ESTIMATE- MARKED									Load PDF			
2	23/04/18 19:27	TP GIA REPORT									Load PDF			
3	16/08/18 11:25	MANDATE TO REJECT TP CLAIM									Load PDF			
4	16/08/18 11:25	EMAIL WSP TO REJECT TP CLAIM									Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)									Thumbnail	Print		
1	24/04/18 08:57	Singapore Accident Statement									Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18007427/NEB3Q2

Date: 23/08/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SHC6794S

Insured Vehicle No: SH6314M

Date of Loss: 19/04/2018

Nature of Claim:

TP

Claim No: MCT18040533

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC6794S

Make & Model: HYUNDAI I30 (FD), 1.6 DOHC (A)

Reg. Date: 13/09/2017 (Man. Year: 2016)

Colour: Silver

Engine Capacity: 1582 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: D4FBGZ144458

Chassis No: TMAD281UVHJ134083

Odometer: 70383 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Maxxis 5 mm

Rear Left Side:

Michelin 5 mm

Front Right Side: Maxxis 5 mm

Rear Right Side:

Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,387.99	656.60	731.39	52.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	950.00	550.00	36.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,887.99	1,606.60	1,281.39	44.37
Approved Total (Overridden) (S\$)		1,250.00		
(S\$)	2,887.99	1,250.00	1,637.99	56.72
+ GST 7.00/7.00% (S\$)	202.16	87.50	114.66	56.72
Nett Amount (S\$)	3,090.15	1,337.50	1,752.65	56.72

INSPECTION

Date of Assignment: 20/04/2018

Date Inspected: 20/04/2018 Inspected At:

Premier Automotive Services Pte Ltd (HQ)

23 Changi South Ave 2, #01-02

Singapore 486443

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2018)
Parts: 144	HYUNDAI I30 (FD) 1.6 DOHC (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHC6794S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT O/S FENDER	Dented	514.02 FL	*514.02 FL
2	1		*FRONT O/S FENDER INNER SHIELD	Torn	176.72 FL	*176.72 FL
3	1		*FRONT BUMPER	Repair	811.11 FL	*- FL
4	1		*FRONT BUMPER O/S SIDE BRACKET	Cracked	32.51 FL	*32.51 FL
5	1		*SET FRONT BUMPER CLIPS	Not Necessary	52.50 FS	*- FS
6	1		*FRONT O/S FENDER STICKER	Necessary	30.00 FS	*30.00 FS
7	1		*SET FRONT O/S FENDER INNER SHIELD CLIPS	Necessary	28.00 FS	*28.00 FS
8	1		*SUNDRY	Necessary	50.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	1,694.86	801.25
- List Item Discount on L Items 20.00/20.00% (S\$)	306.87	144.65
Total Parts (S\$)	1,387.99	656.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WHEEL ALIGNMENT	New	80.00	0.00
2	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .INCLUDING TO KNOCK-OUT,STRAIGHTEN ,REPAIR,RESHAPE OF THE FRONT O/S DOOR	New	700.00	500.00
3	TO PUTTY AND SPRAY PAINTING ON THE FRONT BUMPER ,FRONT O/S FENDER ,FRONT O/S DOOR	New	600.00	400.00
4	TO APPLY RUSTPROOFING ON THE REPAIRED AND RPELACED PANELS	New	120.00	50.00
Gross Labour Cost (\$\$)			1,500.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >