

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 22 June, 2018 10:30 AM
To: Ai Ning Wee
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: CC4/AIG18007423/Khb3
Attachments: MARKED ESTIMATE.pdf; P4230116.JPG; P4230117.JPG; P4230118.JPG; P4230119.JPG; P4230120.JPG; P4230121.JPG; P4230123.JPG; P4230124.JPG; P4240044.JPG; P4240045.JPG; IMG_8599.JPG; IMG_8628.JPG; P4240042.JPG

Without Prejudice

Dear Ai Ning,

We refer to your below email.

Please find below the adjusted breakdown for the proposed settlement amount to the claimant for your reference.

Cost of Repair (w/gst)	\$ 4,066.00
Loss of Use (\$60 x 3 recommended days)	\$ 180.00
LTA Search Fee	\$ 7.45
TOTAL	\$ 4,253.45

We enclosed a copy of the estimate from the Third-Party claimant with our surveyor's marking and recommendation together with some inspection photos for your reference.

From the enclosed quotation provided by the claimant's repairer, our surveyor after inspection of the claimant's vehicle had managed to reduce the cost of repair from \$9,051.75 to \$3,800.00 (before gst).

Our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable.

Please confirm if you would like to settle the matter privately or will let Insurance settle the claim. Kindly note that a surveyor fee is applicable if you will settle the matter privately.

We hope the above matter clarifies.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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-----Original Message-----

From: Ai Ning Wee [mailto:weeaining@icloud.com]

Sent: Thursday, 21 June, 2018 11:43 PM

To: Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto)

Subject: Re: CC4/AIG18007423/Khb3

Hi Vic

It has been almost 2 months. I am sure the repairs estimate is available. Can you pls let me know?

Thanks!

Best regards

Ai Ning

Sent from my iPhone

> On 8 May 2018, at 9:00 AM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

>

> Dear Ai Ning,

>

> Noted with thanks.

>

> We will get back to you once we have the requested information.

>

> Best Regards,

> Vic Alpeh | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk

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>

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>

>

> -----Original Message-----

> From: Ai Ning Wee [mailto:weeaining@icloud.com]

> Sent: Monday, 7 May, 2018 10:40 PM

> To: Vic (LKKAuto)

> Cc: Admin A; Bevan Lim (LKK Auto)

> Subject: Re: CC4/AIG18007423/Khb3

>

> Thank you. I have filed an accident report with AIG using the link below.

>

> Pls let me know the finalised claim amount as soon as possible.

>

> Best regards

> Ai Ning
>
> Sent from my iPhone
>
>> On 7 May 2018, at 8:46 AM, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:
>>
>> Dear Ai Ning,
>>
>> We refer to your below email and the contents were noted.
>>
>> However, we do not have the finalized claim amount at the moment and
>> we would suggest that you lodge an insurance accident report to any
>> AIG authorized reporting centre or thru AIG website for online
>> reporting. <https://www.aig.com.sg/accident-reporting>
>>
>> Meanwhile, we will follow up on the matter and will get back to you once we have the finalized claim amount for
your further action.
>>
>> Thank you.
>>
>> Best Regards,
>> Vic Alpeh | Case Handler
>> LKK Auto Consultants Pte Ltd
>> Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk
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attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments
and any copies thereof. Thank you.
>>
>>
>> -----Original Message-----
>> From: Ai Ning Wee [mailto:weeaining@icloud.com]
>> Sent: Saturday, 5 May, 2018 9:43 AM
>> To: Vic (LKKAuto)
>> Subject: CC4/AIG18007423/Khb3
>>
>> Dear sir
>>
>> I refer to your letter of 25 Apr 2018 - Accident involving ET 9028Y and EF 9933H on 15.4.2018 at Church of St
Francis Xavier basement carpark.
>>
>> I would like to privately settle the case. It was my oversight.
>>
>> Please assist in my private settlement with the driver of EF9933H.
>>
>> Best regards
>> Ai Ning
>>
>> Sent from my iPhone