

INS. CASE OWNER:

CC 4/AIG1800

24th, Feb 9/

LKK:

IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

m/4/18

Date / Time:

m/4/18

Registered in Merimen:

m/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

ET 9078Y

Claim No.:

8991277654

Name of Insured:

WEE M WING

Policy No.:

7004718-01

Insured Tel No.:

HP:

Make / Model:

796WUK

Excess Sec II :\$S

D.O.A.:

15/4/18

Place of Accident:

Lilient at 41 Fenneth

Is driver the owner?

(YES / NO)

Nature of Accident:

Xavier

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

BF 9937H



INSRS:

WSP:

Tel:

Liability:

RMKS:

complete
vms

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

24/4/18
WC

EPA9937H-4 ET 9078Y-4

no 01 GIA. sent with 2nd letter

- MINAHEAD.

- ORIGINAL TP LOD IN.

- 01 SEND BUILT. WILLING TO SETTLE TEMPORARY.
REPORT WAS ALREADY LODGED. 01 IS AWARE
OF TP CLAIM.

- 01 GIA REPORT IN.

- PLUS RECOVERED. 01 HIRE TP WHILE
MOVING OUT FROM C/P LOT. SEND LETTER
to BUILT TO 01 w/ BREAKDOWN OF
PROPOSED CLAIM.

- 01 AGREED TO LET HIS SETTLE.

- SEND 1st OFFER TO TP.

- TP ACCEPTED OFFER.

- ALL WORK IN ORDER.

- TO CLOSE.

RECEIVED 02 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

05/05/18

After call ltr to OI: 22/06/18 - UP

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation to Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:-

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

LIS

\$S

3,800.00

(3

days)

Reduction:

58

%

Email

Call

FINAL SETTLEMENT

Date/Time:

20/06/18

Confirm with:

LILY

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

22

Repair Cost: (w/age)

\$S

4,066.00

Loss of Rental (LOR):

\$S

-

(days)

Loss of Use (LOU):

\$S

180.00

x 3

days)

Loss of Income (LOI):

\$S

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search:

\$S

7.45

Medical:

\$S

-

Disbursement:

\$S

-

Legal Cost:

\$S

-

Total:

\$S

4,263.45

Global Sum \$S:

4,250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

4,250.00

Name 1:

COMPLETE

VMS PTE LTD

Payee 2: (Strike if N.A.)

\$S

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$S

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4310.00

ASS. REC. BY:

REF:

AG 1

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03 days

Res.: Yes or No

Lum Sum:

10 + 12.4 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

28/4 File pass to Catherine

L.S. \$3,000.00

(K.S.V. = \$5,251.76 / 50%)

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS - \$

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18007423/Khb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 23-04-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	ET 9028Y	Veh. Inspected	EF 9933H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/04/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	15/04/2018	Inspection Date	23/04/2018
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : dorren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN MUI HONG
BLK 113 SERANGOON NORTH AVE 1 #04-583
SINGAPORE 550113

Attention : THE OWNER
Contact : 96379334

Estimate : ES006322

Date : 15/04/2018
Vehicle Num : EF9933H
Make/Model : TOYOTA PRIUS C 1.5 HYBRID CVT-
Chassis/Eng# : JTDKD3B3801116059/1N2R352603
Accident Date : 15/04/2018
Claim No :
Reference :
Policy No :
Not Authorised
Recovery B4 pain
11/04/2018 3 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | | | |
|-----|---|--------------------------------|---------|--|
| 1. | 1 | LIST ITEMS : | | |
| 2. | 1 | FRONT FENDER R/H | 612.50 | |
| 3. | 1 | FRONT FENDER INNER SHIELD R/H | 2544.30 | |
| 4. | 1 | HEADLAMP R/H | | |
| 5. | 1 | HEADLAMP BRACKET R/H | | |
| 6. | 1 | FRONT BUMPER | | |
| 7. | 1 | FRONT BUMPER SIDE RETAINER R/H | | |
| 8. | 6 | FRONT BUMPER CLIP | | |
| 9. | 1 | FRONT BUMPER SIGNAL LAMP R/H | | |
| 10. | 1 | FRONT FOG LAMP GARNISH R/H | | |
| 11. | 1 | FRONT FOG LAMP R/H | | |
| 12. | 1 | FRONT SPORT RIM R/H | 1080 | |
| 13. | 1 | FRONT SHOCK ABSORBER R/H | | |
| 14. | 1 | FRONT LOWER ARM R/H | | |
| 15. | 1 | FRONT KNUCKLE ARM R/H | | |
| 16. | 1 | FRONT WHEEL BEARING R/H | | |

List Total S\$:
25.00% Discount S\$:

LABOUR :
RUST PROOFING TREATMENT
CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION
COMPUTER WHEEL ALIGNMENT
REMOVE & REINSTALL FRONT SUSPENSION R/H
SPRAY PAINT DAMAGED AREA AFFECTED
TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHECK
ALL NECESSARY PARTS

Labour Total S\$:

SingDollars Nine Thousand Fifty-One & Cents Seventy-Five Only

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional work may be required after the work has begun

LKK Auto Consultants hence Total S\$:
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Repaired vehicle must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

9,051.75

Handwritten notes and calculations:
782.00 X
197.00 X
2,993.00 X
132.00 X
552.00 X
78.00 X
6.00 X
248.00 X
335.00 X
182.00 X
1,469.00 X
525.00 X
979.00 X
597.00 X
244.00 X

Handwritten notes and calculations:
100.00 X
90.00 201
120.00 601
250.00 X
2201 600.00 4001
2201 680.00 3001
2,040.00



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

TAN MUI HONG
BLK 113 SERANGOON NORTH AVE 1 #04-583
SINGAPORE 550113

Attention : THE OWNER
Contact : 96379334

Estimate : ES006322

Date : 15/04/2018
Vehicle Num. : EF9933H
Make/Model : TOYOTA PRIUS C 1.5 HYBRID CVT-
Chassis/Eng# : JTDKD3B3801116059/1NZR352603
Accident Date : 15/04/2018
Claim No. :
Reference :
Policy No. :

Not Notified
Resurvey B4 pain
3 day

S/N Quantity Particular Unit Price Amount S\$

- LIST ITEMS :
1. 1 FRONT FENDER R/H
 2. 1 FRONT FENDER INNER SHIELD R/H
 3. 1 HEADLAMP R/H
 4. 1 HEADLAMP BRACKET R/H
 5. 1 FRONT BUMPER
 6. 1 FRONT BUMPER SIDE RETAINER R/H
 7. 6 FRONT BUMPER CLIP
 8. 1 FRONT BUMPER SIGNAL LAMP R/H
 9. 1 FRONT FOG LAMP GARNISH R/H
 10. 1 FRONT FOG LAMP R/H
 11. 1 FRONT SPORT RIM R/H
 12. 1 FRONT SHOCK ABSORBER R/H
 13. 1 FRONT LOWER ARM R/H
 14. 1 FRONT KNUCKLE ARM R/H
 15. 1 FRONT WHEEL BEARING R/H

List Total S\$:
25.00% Discount S\$:

12 782.00 *X*
12 197.00 *X*
2,993.00 *2*
132.00 *1*
Bu 552.00 *1*
11 78.00 *1*
6.00 36.00 *1*
248.00 *1*
335.00 *1*
182.00 *1*
1,469.00 *1*
525.00 *X*
979.00 *X*
597.00 *X*
244.00 *X*

9,349.00
2,337.25

7,011.75

LABOUR :
RUST PROOFING TREATMENT
CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION
COMPUTER WHEEL ALIGNMENT
REMOVE & REINSTALL FRONT SUSPENSION R/H
SPRAY PAINT DAMAGED AREA AFFECTED
TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME AND CHECK
ALL NECESSARY PARTS

Labour Total S\$:

100.00 *X*
90.00 *201*
120.00 *601*
250.00 *X*
2201 800.00

2001 680.00

2,040.00

SingDollars / Nine Thousand Fifty-One & Cents Seventy-Five Only

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional work may be required after the work has begun

LKK Auto Consultants hence Total S\$:
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Resurvey and repair time which be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

9,051.75

Vic (LKKAUTO)

From: Lily Leow <lily@completevms.com.sg>
Sent: Thursday, 28 June, 2018 10:33 AM
To: Vic (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING EF9933H & ET9028Y ON 15/04/2018 LKK REF CC4/AIG18007423/Khb3
Attachments: img-628102043.pdf

WITHOUT PREJUDICE

Dear
Vic

Please see attached LOA, tax invoice and release voucher for you to make payment.

Thank you and best regards
Lily Leow
Tel: 64550012
Complete VMS Pte Ltd
Blk 176 Sing Ming Drive #03-14
Sin Ming Autocare Complex
Singapore 575721
[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)

On Wed, Jun 27, 2018 at 5:57 PM, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Lily,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we propose a global sum of **\$4,250.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward a copy back to us together with the of the Authorization to Act Letter duly signed by the owner for payment processing.

The above amount is to be made payable to **COMPLETE VMS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAUTO)

Sent: Wednesday, 27 June, 2018 1:10 PM

To: Lily Leow

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING EF9933H & ET9028Y ON 15/04/2018 LKK REF CC4/AIG18007423/Khb3

Without Prejudice

Dear Lily,

We refer to your below email and we confirmed in receipt of your LOD.

Please be informed that we are pending for our Insured's confirmation as she intended to settle the matter privately.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily Leow [<mailto:lily@completevms.com.sg>]

Sent: Wednesday, 27 June, 2018 11:47 AM

To: Vic (LKKAuto)

Subject: ACCIDENT INVOLVING EF9933H & ET9028Y ON 15/04/2018

WITHOUT PREJUDICE

Dear

Vic,

With reference to our LOD dated 19th May 2018, we have not receive any offer. Please look into this matter and advise asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg



Your Ref : ET9028Y

Our Ref : TPDS18047 - EF9933H

19th May 2018

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Charitis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: EF9933H AND ET9028Y ALONG CHURCH OF ST FRANCIS XAVIER BASEMENT CARPARK ON 15/04/2018

We are the authorized repair workshop for the owner of motor vehicle no. **EF9933H**, which is involved in the captioned accident with your insured vehicle **ET9028Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 4,066.00	(inclusive GST)
2	3Days Loss of Use @ \$100	S\$ 300.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 4,373.45</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. Lta search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 JUNE 2018

**WEE AI NING
63 BOURNEMOUTH ROAD
SINGAPORE 439705**

Dear Sir/Madam,

OUR REF : CC4/AIG18007423/Khb3

YOUR REF : ET 9028Y

**ACCIDENT INVOLVING ET 9028Y AND EF 9933H ALONG CHURCH OF ST FRANCIS
BASEMENT CAR PARK ON 15.04.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of EF 9933H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle EF 9933H. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler

DID: 6841 2096

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN ET 9933H / ET 9028Y (Vehicle Numbers)
ON 15/04/2018 (Date of Accident) AT Church of St. Francis Xavier Basement
Car park

1. I/We, the owner of vehicle no. ET 9933H, hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature :



Witness's Name & Signature

Name :

TAN MUI HONG LINDA

Date :

15/04/18

Company Stamp (if applicable) : _____

Email: _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,250.00 (Global Sum – all in) for vehicle no. EF 9933H that was damaged pursuant to the accident which occurred on 15/04/2018 (date) along CHURCH OF SAINT FRANCIS XAVIER BASEMENT CAR PARK (location) involving vehicle no/s ET 9028Y. This is pursuant to the inspection conducted on 23/04/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN MUI HONG ("the third party claimant") of vehicle no. EF 9933H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EF 9933H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28th June 2018



KAC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721

Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg

Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM013502

Invoice Date : 28/06/2018

Vehicle Num. : EF9933H

Make/Model : TOYOTA PRIUS C 1.5 HYBRID CVT

Mileage(Km) :

POWVO/RO# :

Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		3,800.00

SingDollars : Four Thousand Sixty-Six Only

Total S\$:	3,800.00
GST S\$:	266.00
Amount Due S\$:	4,066.00
	=====

Terms : 30 Days


COMPLETE VMS PTE LTD

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721

Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg

Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way #07-16 Chartis Building
Singapore 079120

Attention : MOTOR CLAIMS DEPT

Proforma Invoice : TP006322

Date : 19/05/2018
Vehicle Num. : EF9933H
Make/Model : TOYOTA PRIUS C 1.5 HYBRID CVT-2016
Chassis/Eng# : JTDKD3B3801116059/1NZR352603
Accident Date : 15/04/2018
Claim No. :
Reference :
Policy No. :

Amount S\$

3,800.00

COST OF REPAIR AS AGREED

SingDollars : Four Thousand Sixty-Six Only

COMPLETE VMS PTE LTD

Total S\$:	3,800.00
GST S\$:	266.00
Amount Due S\$:	4,066.00



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Apr 2018 / 17:25:21

Receipt Date/Time : 18 Apr 2018 / 17:25:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180418-002178

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - ET9028Y				
As at 15 Apr 2018/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - ET9028Y			
	Enquiry Fee	7.00	0.49	7.49
	20180418172412137690			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx5909			
	Credit Card:			7.45
	Visa/MasterCard			
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)



































Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Apr 2018 Edit Reg		23 Apr 2018 00:00 Edit Adj Rpt	S\$3,800.00 Edit Estimates	S\$3,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: WEE AI NING , ID: S1771002H									
Main Claimant: TAN MUI HONG , ID: S11864603									
Vehicle Reg. No.: EF9933H		Date of Loss: 15/04/2018 19:00 - :59 [24 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8991227776SG		Policy/Cover Note No.: 2100477118 (Comprehensive)							
Vehicle Reg. No. (Insured): ET9028Y		Policy No. (Claimant): A29072441QMY							
		Excess:							
Repairer: COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/05/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (24/04/2018): NO OI GIA REPORT AIG_SG (24/04/2018): NO TP GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*EF9933H (899122776SG)
[ET9028Y]
TP
TAN MUI HONG
Apr 15 2018 7:00PM
[WEE AI NING]
COMPLETE VMS PTE LTD

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View In Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/06/18 09:47	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	22/06/18 09:47	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
4	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
5	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
6	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
7	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
8	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
9	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
10	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
11	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
12	22/06/18 09:47	General View	 Load JPG	<input checked="" type="checkbox"/>
13	22/06/18 09:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
14	22/06/18 09:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
15	22/06/18 09:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	22/06/18 09:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
17	22/06/18 09:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	22/06/18 09:51	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	22/06/18 09:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	22/06/18 09:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	22/06/18 09:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	22/06/18 09:52	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/04/18 14:44	EMAIL FROM AIG DD 23042018	 Load PDF	
2	23/04/18 14:44	WKSP NOTICE	 Load PDF	
3	24/04/18 18:28	TP ESTIMATE- MARKED	 Load PDF	
4	24/04/18 18:28	TP GIA REPORT	 Load PDF	
5	25/04/18 11:19	Non reporting letter	 Load PDF	
6	08/05/18 08:58	EMAIL FROM OI	 Load PDF	
7	22/06/18 09:05	OI DRIVING LICENCE STATUS	 Load PDF	
8	22/06/18 10:06	LETTER TO OI	 Load PDF	
9	22/06/18 10:34	EMAIL TO OI	 Load PDF	
10	27/06/18 17:46	EMAIL FROM OI	 Load PDF	
11	09/07/18 08:37	WORKSHOP INVOICE	 Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)				
12	09/07/18 08:37	AUTHORISATION TO ACT FORM	Load PDF	
13	09/07/18 08:37	Release Voucher	Load PDF	
14	09/07/18 08:37	LTA SEARCH	Load PDF	
AIG Asia Pacific Insurance Pte. Ltd. (SG)				
No	Finalized On		Thumbnail	Print
1	24/05/18 10:29	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	ET9028Y (Insd veh)	Model:	TOYOTA PRIUS 1.5 HYBRID
	EF9933H (TP veh)		CVT (A)
Date of Accident:	15/04/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	9,685.37
Final Repair Cost	:	\$	4,250.00
Loss of Use	:	\$	3.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,250.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 4,250.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Jul
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18007423/KHB3Q2

Date: 09/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100477118
Claimant Vehicle EF9933H **Insured Vehicle No :** ET9028Y
No :
 Date of Loss: 15/04/2018 Nature of Claim: TP Claim No: 8991227776SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **EF9933H**
 Make & Model: TOYOTA PRIUS, 1.5 HYBRID CVT (A) Engine No: 1NZR352603
 Reg. Date: 18/03/2016 (Man. Year: 2015) Chassis No: JTDKD3B3801116059
 Colour: Metallic Pearl White Odometer: 27935 km
 Engine Capacity: 1497 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,011.75	3,939.22	3,072.53	43.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,040.00	780.00	1,260.00	61.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,051.75	4,719.22	4,332.53	47.86
Approved Total (Overridden) (S\$)		3,800.00		
(S\$)	9,051.75	3,800.00	5,251.75	58.02
+ GST 7.00/7.00% (S\$)	633.62	266.00	367.62	58.02
Nett Amount (S\$)	9,685.37	4,066.00	5,619.37	58.02
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,253.45		
Global Sum Settlement (S\$)		4,250.00		

INSPECTION

Date of Assignment: 23/04/2018
 Date Inspected: 23/04/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming
Autocare Complex
Singapore 575721

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER R/H	Repair	782.00 FL	*- FL
2	1		*FRONT FENDER INNER SHIELD R/H	Distorted	197.00 FL	*197.00 FL
3	1		*HEADLAMP R/H	Mtg Cracked	2,993.00 FL	*2,544.30 FL
4	1		*HEADLAMP BRACKET R/H	Repair	132.00 FL	*- FL
5	1		*FRONT BUMPER	Buckled	552.00 FL	*552.00 FL
6	1		*FRONT BUMPER SIDE RETAINER R/H	Distorted	78.00 FL	*78.00 FL
7	6		*FRONT BUMPER CLIP	Necessary	36.00 FL	*36.00 FL
8	1		*FRONT BUMPER SIGNAL LAMP R/H	Cut	248.00 FL	*248.00 FL
9	1		*FRONT FOG LAMP GARNISH R/H	Mtg Cracked	335.00 FL	*335.00 FL
10	1		*FRONT FOG LAMP R/H	Mtg Cracked	182.00 FL	*182.00 FL
11	1		*FRONT SPORT RIM R/H	Cut / Dented	1,469.00 FL	*1,080.00 FL
12	1		*FRONT SHOCK ABSORBER R/H	Serviceable	525.00 FL	*- FL
13	1		*FRONT LOWER ARM R/H	Serviceable	979.00 FL	*- FL
14	1		*FRONT KNUCKLE ARM R/H	Serviceable	597.00 FL	*- FL
15	1		*FRONT WHEEL BEARING R/H	Not Necessary	244.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	9,349.00	5,252.30
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,337.25	1,313.08
Total Parts (\$\$)	7,011.75	3,939.22

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RUST PROOFING TREATMENT	New	100.00	0.00
2	CHANGE HEAD LAMP & DO LIGHT BEAM LEVEL ADAPTATION	New	90.00	20.00
3	COMPUTER WHEEL ALIGNMENT	New	120.00	60.00
4	REMOVE & REINSTALL FRONT SUSPENSION R/H	New	250.00	0.00
5	SPRAY PAINT DAMAGED AREA AFFECTED	New	800.00	400.00
6	TO KNOCK AND STRAIGHTEN FRONT CHASSIS FRAME TO CHECK ALL NECESSARY PARTS	New	680.00	300.00
Gross Labour Cost (S\$)			2,040.00	780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >