

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 13 June, 2018 10:44 AM
To: richard; Mei Kwan (LKKAUTO)
Cc: Bevan Lim (LKK Auto); Admin A; mandy@ltm.sg; Vic (LKKAUTO)
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Without Prejudice

Dear Richard,

We refer to your below email.

Please be informed that our principal will be conducting an investigation into the matter.

We will follow up closely and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: richard [mailto:richard@ltm.sg]
Sent: Tuesday, 12 June, 2018 2:59 PM
To: Vic (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Bevan Lim (LKK Auto); Admin A; mandy@ltm.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3
Importance: High

WITHOUT PREJUDICE

Dear Vic,

Thank you for your email.

The traffic police had clearly indicated that your principal insured was charged for careless driving. Please refer to my earlier email which we had enclosed the police investigation result provided by our client.

Our client is of the view that the result is already very clear-cut and therefore we shall appreciate if you could get your principal instruction soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, 12 June 2018 1:18 PM

To: richard <richard@ltm.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; mandy@ltm.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Without Prejudice

Dear Richard,

We refer to your below email and the contents were noted.

Please find below the statement of our Insured for your reference.



**SINGAPORE
POLICE FORCE**



T/20180425/2136

Police Station Of Origin:
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999

2 of 3

Report No. T/20180425/2136

CONTINUATION OF REPORT

Brief Details.

On 25/04/2018, I received a letter from traffic police stating that I was involved in a traffic accident along Jurong West Ctrl 1 on 29/03/2018 at 1820hrs but I was not driving my vehicle bearing the registration number SJR5266D (Black Mercedes) at that point of time. I was at home (114 Yunnan Crescent) instead. The mentioned car is my personal car and I not borrow my car to any one. I have also checked with my son namely Lawrence Lee and he informed that he did not drive my car. From the period of 30/03/2018 to 04/4/2018, I was in Malaysia for Chin Ming.

I wish to state that I was not involved in any accidents involving my vehicle recently. The investigation officer stated on the letter is Tan Lee Hwang, Tel: 65476215 (Ref TP/IP/22387/2018).

We are currently pending for instructions from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: richard [<mailto:richard@ltm.sg>]

Sent: Tuesday, 12 June, 2018 10:22 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Bevan Lim (LKK Auto); Admin A; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Importance: High

WITHOUT PREJUDICE

Dear Vic,

In reference to my email to you dated 9th June 2018, our client had forward us the police investigation result which shows that your principal insured was been charged for careless driving

Please confirm liability on an urgent basis.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard [<mailto:richard@ltm.sg>]

Sent: Saturday, 9 June 2018 3:35 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Bevan Lim (LKK Auto)' <bevanlim@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Importance: High

WITHOUT PREJUDICE

Dear Vic,

In reference to Mei Kwan email dated 21st May 2018. We understand that you are the case handler to the above matter.

We shall appreciate if you could advise liability on an urgent basis.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 21 May 2018 4:08 PM

To: richard <richard@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Dear Richard,

Thank you for your email.

By copy to Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [<mailto:richard@ltm.sg>]

Sent: Monday, 21 May, 2018 10:25 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

Thank you for your email dated 18th May 2018.

As spoken earlier, I had forwarded you 3 video footages via WhatsApp which clearly shows that your principal insured vehicle was at the accident scene at the material time of the accident. This suggests that his police report is not consistent with what our client had in hand.

Please review and seek mandate from your principal insured on an urgent basis.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 18 May 2018 3:26 PM

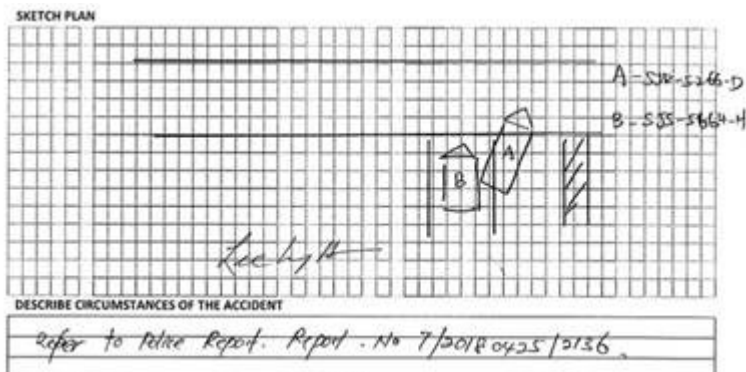
To: richard <richard@ltm.sg>

Cc: mandy@ltm.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER *** LKK REF: CC4/AIG18007419/hb3

Dear Richard,

OI reported. Please refer to the below OI's sketch plan and statement.



Brief Details.

On 25/04/2018, I received a letter from traffic police stating that I was involved in a traffic accident at Jurong West Ctrl 1 on 29/03/2018 at 1820hrs but I was not driving my vehicle bearing the number SJR5266D (Black Mercedes) at that point of time. I was at home (114 Yunnan Cres). The mentioned car is my personal car and I not borrow my car to any one. I have also checked with my son namely Lawrence Lee and he informed that he did not drive my car. From the period of 04/4/2018, I was in Malaysia for Chin Ming.

I wish to state that I was not involved in any accidents involving my vehicle recently. The officer stated on the letter is Tan Lee Hwang, Tel: 65476215 (Ref TP/IP/22387/2018).

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard [<mailto:richard@ltm.sg>]

Sent: Friday, 18 May, 2018 9:04 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: mandy@ltm.sg

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER

Importance: High

WITHOUT PREJUDICE

Dear Shu Pei / Mei Kwan,

We refer to the above matter.

Please advised liability before our client send her car in.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: richard [<mailto:richard@ltm.sg>]

Sent: Friday, 20 April 2018 11:52 AM

To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>

Cc: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Fan, Winnie-LW' <Winnie-LW.Fan@aig.com>; 'Supramaniam, Darshene' <Darshene.Supramaniam@aig.com>; 'mandy@ltm.sg' <mandy@ltm.sg>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER

Importance: High

WITHOUT PREJUDICE

Dear Lee Ying,

Thank you for your email and our earlier tele-conversation refers.

We select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please advise on liability soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Chin, Lee-Ying [<mailto:Lee-Ying.Chin@aig.com>]

Sent: Friday, 20 April 2018 9:41 AM

To: richard <richard@ltm.sg>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; mandy@ltm.sg;

Supramaniam, Darshene <Darshene.Supramaniam@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER

Importance: High

Hi Richard,

We'll appoint AIG in-house surveyor, Mr. Ken to inspect the vehicle, kindly confirm acceptance.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947 | Fax +(65) 6835 7416

Lee-Ying.Chin@aig.com | www.aig.com.sg

From: richard [<mailto:richard@ltm.sg>]

Sent: Thursday, April 19, 2018 4:04 PM

To: Supramaniam, Darshene

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER

Importance: High

WITHOUT PREJUDICE

Dear Darshene,

Thank you for your email.

We had no objection on using one of your motor surveyor. However, we have instruction to confirm on liability before our client send her car in. Therefore, we shall appreciate if you could advise on liability so as for us to update our client.

We look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: Supramaniam, Darshene [<mailto:Darshene.Supramaniam@aig.com>]

Sent: Thursday, 19 April 2018 2:32 PM

To: richard <richard@ltm.sg>

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER

Hi Richard

Kindly update us whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

From: Supramaniam, Darshene

Sent: Wednesday, April 18, 2018 3:16 PM

To: 'richard'

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran; 'mandy@ltm.sg'

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018 - REMINDER

Dear Richard,
Any updates?

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

From: Supramaniam, Darshene

Sent: Tuesday, April 17, 2018 4:27 PM

To: 'richard'

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran; mandy@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018

WITHOUT PREJUDICE

Dear Richard,

The liability decision can be only made after the inspection is done.

Kindly assist to response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thank you.

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

Level 12, Menara Worldwide, 198 Jalan Bukit Bintang. 55100 Kuala Lumpur, Malaysia
Tel +603 2719 6000 ext 100-2208 | Fax +603 2719 6150

From: richard [<mailto:richard@lrm.sg>]

Sent: Tuesday, April 17, 2018 3:57 PM

To: Supramaniam, Darshene

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Chan, Yoke Shi; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Fan, Winnie-LW; Md Ishak, Mohd Imran; mandy@lrm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018

Importance: High

WITHOUT PREJUDICE

Dear Darshene,

Thank you for your email.

We have client's instruction to confirm on liability and now enclosed 2 video footage provided by our client for the your necessary assessment.

Therefore, please create a claim reference and assign the matter to your officer-in-charge for assess of the liability as mentioned.

The video link as follows :

<https://drive.google.com/open?id=15ktm9KpLciZNu7mYC6UN58oBoqpi37bh>

https://drive.google.com/open?id=1_Df5gCblkZXQoNq7a2b_SjtimMGk1BGT

We look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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SIN MING AUTOCARE #03-09/10/06
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TEL: +65 6452 0893 FAX: +65 6458 9127

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From: Supramaniam, Darshene [<mailto:Darshene.Supramaniam@aig.com>]

Sent: Tuesday, 17 April 2018 2:45 PM

To: richard@ltm.sg

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING MOTOR VEHICLES NO SJR5266D AND SJS5664H ON 29 MARCH 2018

WITHOUT PREJUDICE

Your Reference : SJS5664H
Our Reference : SJR5266D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd

Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Darshene Supramaniam

AIG

Express Claims Adjuster II, FNOL SG Claims Operations - Auto

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