## Vic (LKKAuto)

From: Kesaval, Jaclyn-M < Jaclyn-M.Kesaval@aig.com>

Sent: Wednesday, 20 June, 2018 8:28 AM

To: Vic (LKKAuto)
Cc: Admin A

Subject: RE: Your Ref: 8409261449SG\_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND

SJS 5664H (TP) ON 29/03/2018

Dear Vic,

We refer to the above matter.

Understand from our investigator, that OI had admitted to Trafffic Police that he is the driver on that day and that is why action was taken against OI.

As such, please call OI and confirm before settlement.

Thank you.

# Jaclyn M K

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

**Sent:** Wednesday, June 13, 2018 11:16 AM

**To:** Kesaval, Jaclyn-M **Cc:** Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: 8409261449SG\_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON

29/03/2018

Dear Jaclyn,

We refer to your below email and to our telephone conversation earlier.

As discussed, we will hold the matter pending for your internal investigation results.

We had already notified TP repairer on this matter.

#### Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kesaval, Jaclyn-M [mailto:Jaclyn-M.Kesaval@aig.com]

Sent: Wednesday, 13 June, 2018 10:33 AM

To: Vic (LKKAuto) Cc: Admin A

Subject: RE: Your Ref: 8409261449SG ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON

29/03/2018

Hi Vic,

As spoken, please assist to obtain a statement from OI with details like where he last parked the car and where was the car when found etc.

Meanwhile, we will be investigating this matter on our end as well.

Do let TP know that we are investigating the matter and unable to revert at the moment.

Thank you.

#### Jaclyn M K **AIG**

Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

**Sent:** Tuesday, June 12, 2018 1:14 PM

**To:** Kesaval, Jaclyn-M **Cc:** Admin A; Vic (LKKAuto)

Subject: Your Ref: 8409261449SG\_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON

29/03/2018

Your Ref: 8409261449SG

Our Ref: CC4/AIG18007419/hb3

Dear Jaclyn,

ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018

We refer to the above matter.

Insured had reported that he was not aware that he was involved in an accident on the day as reported and no one was driving his vehicle at the time of accident. Please refer to the below statement.



Police Station Of Origin: Nanyang N.P.C 2 Jurong West Avenue 5 SINGAPORE 649482

Tel No: 1800-7929999



Report No. T/20180425/2136

CONTINUATION OF REPORT

#### **Brief Details.**

On 25/04/2018, I received a letter from traffic police stating that I was involved in a traffic accident along Jurong West Ctrl 1 on 29/03/2018 at 1820hrs but I was not driving my vehicle bearing the registration number SJR5266D (Black Mercedes) at that point of time. I was at home (114 Yunnan Crescent) instead. The mentioned car is my personal car and I not borrow my car to any one. I have also checked with my son namely Lawrence Lee and he informed that he did not drive my car. From the period of 30/03/2018 to 04/4/2018, I was in Malaysia for Chin Ming.

I wish to state that I was not involved in any accidents involving my vehicle recently. The investigation officer stated on the letter is Tan Lee Hwang, Tel: 65476215 (Ref TP/IP/22387/2018).

TP repairer had also forwarded a copy of the video footage and PIR to us which shows that action will be taken against Insured for the said accident (refer to attached footage and PIR).

Furthermore, we had also checked the Insured's Driving Licence status where it shows that it was suspend from 04/05/2018 - 26/07/2016 which is after the said reported accident date (as below).



Kindly advise further instruction as Insured insisted not involved in an accident and TP is chasing for liability and settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

#### **IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

### **IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please

immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.