

Vic (LKKAUTO)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Tuesday, 3 July, 2018 3:58 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 8409261449SG_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018 LKK REF CC4/AIG18007419/hb3

Hi Vic,

Please assist to settle matter as liability is clear.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, June 28, 2018 3:59 PM
To: Kesaval, Jaclyn-M
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: 8409261449SG_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018 LKK REF CC4/AIG18007419/hb3

Dear Jaclyn,

We refer further to your below email.

Please be informed that we had just spoken over the phone to the Insured Mr Lee a while ago where he confirmed to us that he was there at the reported accident location where he accidentally scratched TP vehicle. He was informed of the TP claim and he agreed to let us settle the matter. He is also aware that his NCD will be affected.

Kindly advise if we can confirm liability clearance to TP repairer for a direct settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kesaval, Jaclyn-M [mailto:Jaclyn-M.Kesaval@aig.com]

Sent: Wednesday, 20 June, 2018 8:28 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 8409261449SG_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018

Dear Vic,

We refer to the above matter.

Understand from our investigator, that OI had admitted to Traffic Police that he is the driver on that day and that is why action was taken against OI.

As such, please call OI and confirm before settlement.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Tel +(65) 6419 1953 | Fax +(65) 6835 7416

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, June 13, 2018 11:16 AM

To: Kesaval, Jaclyn-M

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: Your Ref: 8409261449SG_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018

Dear Jaclyn,

We refer to your below email and to our telephone conversation earlier.

As discussed, we will hold the matter pending for your internal investigation results.

We had already notified TP repairer on this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Kesaval, Jaclyn-M [<mailto:Jaclyn-M.Kesaval@aig.com>]

Sent: Wednesday, 13 June, 2018 10:33 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: Your Ref: 8409261449SG_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018

Hi Vic,

As spoken, please assist to obtain a statement from OI with details like where he last parked the car and where was the car when found etc.

Meanwhile, we will be investigating this matter on our end as well.

Do let TP know that we are investigating the matter and unable to revert at the moment.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, June 12, 2018 1:14 PM

To: Kesaval, Jaclyn-M

Cc: Admin A; Vic (LKKAUTO)

Subject: Your Ref: 8409261449SG_ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018

Your Ref: 8409261449SG

Our Ref: CC4/AIG18007419/hb3

Dear Jaclyn,

ACCIDENT INVOLVING VEHICLES SJR 5266D (OI) AND SJS 5664H (TP) ON 29/03/2018

We refer to the above matter.

Insured had reported that he was not aware that he was involved in an accident on the day as reported and no one was driving his vehicle at the time of accident. Please refer to the below statement.



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Nanyang N.P.C
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No: 1800-7929999



T/20180425/2136

2 of 3

Report No. T/20180425/2136

CONTINUATION OF REPORT

Brief Details.

On 25/04/2018, I received a letter from traffic police stating that I was involved in a traffic accident along Jurong West Ctrl 1 on 29/03/2018 at 1820hrs but I was not driving my vehicle bearing the registration number SJR5266D (Black Mercedes) at that point of time. I was at home (114 Yunnan Crescent) instead. The mentioned car is my personal car and I not borrow my car to any one. I have also checked with my son namely Lawrence Lee and he informed that he did not drive my car. From the period of 30/03/2018 to 04/4/2018, I was in Malaysia for Chin Ming.

I wish to state that I was not involved in any accidents involving my vehicle recently. The investigation officer stated on the letter is Tan Lee Hwang, Tel: 65476215 (Ref TP/IP/22387/2018).

TP repairer had also forwarded a copy of the video footage and PIR to us which shows that action will be taken against Insured for the said accident (refer to attached footage and PIR).

Furthermore, we had also checked the Insured's Driving Licence status where it shows that it was suspended from 04/05/2018 – 26/07/2018 which is after the said reported accident date (as below).

SINGAPORE POLICE FORCE

ELECTRONIC POLICE CENTRE

Status of Driving Licence **LOGOUT**

QUALIFIED DRIVING LICENCE

Qualified Driving Licence No.: S25455894
Status of Qualified Driving Licence: Invalid
Class of Qualified Driving Licence: Invalid
Expiry Date: 26/07/2018
Suspension From: 04/05/2018 To: 26/07/2018

PROVISIONAL DRIVING LICENCE

You (S25455894) are not a valid Provisional Driving Licence Holder.

The above information is accurate as at 12/06/2018 12:01 AM.

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Kindly advise further instruction as Insured insisted not involved in an accident and TP is chasing for liability and settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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