

A/S. REC. BY:

REF: CS/MSH18007414/Gqbnz Special Instruction:

Surveyor

Gib

ASSIGNMENT (Office)

From (Person):

Irene Tan

of

MSH

Date/Time: 23042018 11:45am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 5132J

Insured:

SJU 292B

at Workshop m/s

Trans Eurokars

Tel:

9618 5991

of

S ubi Close

Policy No:

P27411536DWV

Claim No:

556172

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19042018

CA / REV / REP. / REV 24 HRS up

28052018 @ 4:30pm

H.O.D. Endorsement:

Date/Time:

23042018 11:05pm

Person Contacted:

Eric

Vehicle IN AODX

Date/Time

Action/Instruction

(✓) Estimate

Vion - 6331 0684

SLM 5132J - NA / MNC18007352 / h4

DUA: 19042018

SJU 292B - X

31/5/18 @ 2:21pm Verified to Irene Tan via Maimoon.

03/10/18 @ 3:09pm checked with Vion, the vehicle has not send in repairs

27/7/19 @ 3:37pm Confirmed with Catherine Chua final fig 6321272, 3 days.
(Cred to 3974.03, 55%)

Signature

XAL

REF: MSIG

5488A

ASSIGNMENT

From: Date: 28/5/2018

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To inspect Vehicle No: SLM 5132J
at Workshop m/s Trans Eurokars
of Subi close

Insured

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record) 1-30pm

Make of Veh: Vion

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS Wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLM 5132J Regn: 31 Mar 2017

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Mazda 6 c.c. 2488

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 33900 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JM66C1031H0117332

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modl: Nil / S/Rim / STD / Rim or

Tyre Size: F: 225/45 ZR19
R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. D.O.I. 28-05-18

Survey held at W/S 4:30pm

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

[Signature]

RECEIVED 28 FEB 2019

27/2/2019

Date/Time. File Pass to?

☐ : Preli. Report

Days Of Repair: 3

1) 28/2/2019

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time. File Return to?

Survey Fee:

2)

Add Fee: ☐ : Site Insp (\$

Transportation:

☐ Interview (\$

) Photos

☐ Tech. Invs (\$

) Others

☐ Weekend (\$

Report Format : N/A - TP

Lump Sum / I.B.I. (\$) 3212.72

TOTAL

150
10

160

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 31 May 2018

Preliminary Advice

Insured Vehicle No	: SJU2912B	Accident Date	: 19/04/2018
TP Vehicle No	: SLM5132J	Assignment Date	: 23/04/2018
Make	: MAZDA 6	Est. Duration of Repair	: 3.00
Date of Inspection	: 28/05/2018		
Inspection At	: TRANS EUOKARS PTE LTD NO. 5 UBI CLOSE, SINGAPORE SINGAPORE 408605		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,186.75
Revised Amount	:S\$	3,212.72
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,212.72
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Apr 2018		23 Apr 2018 11:49 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS			(Created by insurer)
Insured:	HOE CHENG MENG, ID: S1533888A		
Main Claimant:	TEO DAVID, ID: S7525488A		
Vehicle Reg. No.:	SLM5132J	Date of Loss:	19/04/2018 14:00 - :59 [12 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 556172	Policy/Cover Note No.:	P27411536DWV (Comprehensive) Coverage: 26/11/2017 - 25/11/2018
Vehicle Reg. No. (Insured):	SJU2912B	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Trans Eurokars Pte Ltd () NO. 5 UBI CLOSE, SINGAPORE, 408605 Ubi - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/04/2018]		
Driver/Custodian (Insured):	JERICKS HOE KE YU (), NRIC: S9336998Z, Tel: +6596621908		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS							View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 27 February 2019 3:37 PM
To: 'catherinechua@eurokars.com.sg'
Cc: ronald.yap@eurokars.com.sg; SUR
Subject: RE: SLM5132J - FINALIZATION OF COR

Dear Catherine,

WITHOUT PREJUDICE

Confirm final fig \$3,212.72 before GST and 3 repair days.

Kindly send the relevant documents to MSIG Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 19 February 2019 9:50 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: FW: SLM5132J - FINALIZATION OF COR

[CS/MSG18007414/Gqb](#)

From: catherinechua@eurokars.com.sg <catherinechua@eurokars.com.sg>
Sent: Tuesday, 19 February, 2019 9:16 AM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Cc: ronald.yap@eurokars.com.sg; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SLM5132J - FINALIZATION OF COR

Dear Guo Qiang

Our COR computation and B4 paint photos are attached for your agreement.

COR: \$3212.72 before GST

3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: catherinechua@mazda.com.sg

Denise Tay (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 29 October 2018 9:42 AM
To: SUR
Subject: FW: YOUR REF: SJU2912B / OUR REF: SLM5132J THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT); Our claim no.: 556172/IT

TPX SLM 5/32J

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Bryan will redo the survey

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 29 October 2018 9:36 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Venessa Chan <venessa_chan@sg.msig-asia.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: vion.lim@eurokars.com.sg; stanley@eurokars.com.sg
Subject: RE: YOUR REF: SJU2912B / OUR REF: SLM5132J THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT); Our claim no.: 556172/IT

WITHOUT PREJUDICE

Good morning Stanley,

We refer to your email of 26.10.18.

M/s. LKK Auto Consultants Pte Ltd still have not submit their final survey report.

Has your staff finalised the total repair costs with Mr Bryan Ang from M/s. LKK Auto Consultants Pte Ltd?

Aside to Bryan & Olivia, please see Stanley's chaser email below and please update us on the current status of your survey asap.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com

Denise Tay (LKKAUTO)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Monday, 10 September 2018 1:25 PM
To: KKLau; Bryan Ang (LKKAUTO); Olivia Lau (LKKAUTO); SUR
Cc: Veron Chen (LKKAUTO); Shiao Chan (LKKAUTO); Admin-D (LKKAUTO)
Subject: Please prepare a Consistency Damage report on our insured's car SJU2912B and 3rd party's Mazda SLM5132J; Our insured: Hoe Cheng Meng; Our claim no.: 556172/IT

Importance: High

FOR YOUR IMMEDIATE ACTION, PLEASE

Good afternoon Bryan,

We refer to our email of 20.7.18 which we requested you to submit your Consistency Damage report.

Our insured, Mr Hoe called asking for the current claim status. Please scroll down to read his enquiry below.

And he wants a call to update him on his handphone no.: 96621908 because his insurance policy renewal is approaching and he does not want his NCB to be penalised and premium increased.

So are you ready to submit your Consistency Damage report to us? If no, please let us know your reasons and you may wish to call our insured to update him.

We look forward to your reply immediately.

***Aside to Olivia, can you assist on the above?

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Shiau Chan (LKKAUTO)

From: Irene Tan <irene_tan@sg.msigg-asia.com>
Sent: Friday, 8 June 2018 2:09 PM
To: Shiau Chan (LKKAUTO); KKLau; Bryan Ang (LKKAUTO); SUR; assignments; Investigation
Cc: Olivia Lau (LKKAUTO)
Subject: RE: Please conduct a Consistency Damage report on our insured's car SJU2912B; Our claim no.: 556172/IT

Importance: High

Good afternoon Shiau Chan,

We refer to your email as below.

Please let us know the name of your investigator who will be handling the subject assignment.

Best Regards

Irene Tan
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msigg-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Friday, 8 June, 2018 1:46 PM
To: Irene Tan <irene_tan@sg.msigg-asia.com>; KKLau <kklau@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Investigation <investigation@lkkauto.com>
Subject: RE: Please conduct a Consistency Damage report on our insured's car SJU2912B; Our claim no.: 556172/IT

Dear Irene,

Thank you for the email.

Dear Investigator,

For your necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]

Sent: Friday, 8 June 2018 11:31 AM

To: KKLau <kklau@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: Please conduct a Consistency Damage report on our insured's car SJU2912B; Our claim no.: 556172/IT
Importance: High

FOR YOUR IMMEDIATE ACTION, PLEASE

Good morning Mr Lau & Bryan,

We refer to Mr Marcus Chua's Immediate Advice dated 31.5.18 on the 3rd party's car SLM5132J.

- 1) Please see our insured driver's comment below "Scratches may not even have been done by me".
- 2) Insured's driver have emailed pictures on the damage which he had captured on the bumper of the 3rd party's car if you scroll down to see his pictures below.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the merging lane, the car in front (SLM5132J) was inching forward ready to filter out. I looked to my right to check if there are any oncoming cars and slowly proceeded forward while SLM5132J inches forward. When I have confirmed that there were no cars, I have turned back to the front but SLM5132J ~~has~~ was not moving at all. ~~but~~ I edited the my car had gently bumped to the back of his car. The bump was subtle. To avoid jamming up the filter lane, we shifted the cars further up. Driver of SLM5132J exited his car and used a cloth to wipe ~~off~~ the raindrops off his back bumper and revealed two small scratches which he claimed to be done by the gentle bump. Driver of SLM5132J later insisted that he would proceed to change the entire back ~~bumper~~ bumper and respray for such minor scratches. Scratches may not even have been done by me as it was raining and he wiped the bumper before revealing the scratches. Driver of SLM5132J and I have decided to leave this case to insurance for claiming. The incident does not ~~to~~ and photo evidence of the scratches does not warrant a need to replace entire bumper.

On an urgent basis to address his comment, please contact the insured's driver, Mr Jericks Hoe @ 96621908 or email address: jericks93@gmail.com to inspect, take measurements and interview him.

Thereafter, please let us have your Consistency Damage report asap or within the next 7 days by 15.6.18 because Trans Eurokars is chasing us to confirm direct settlement on liability.

Please acknowledge receipt of this new assignment asap.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



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2016

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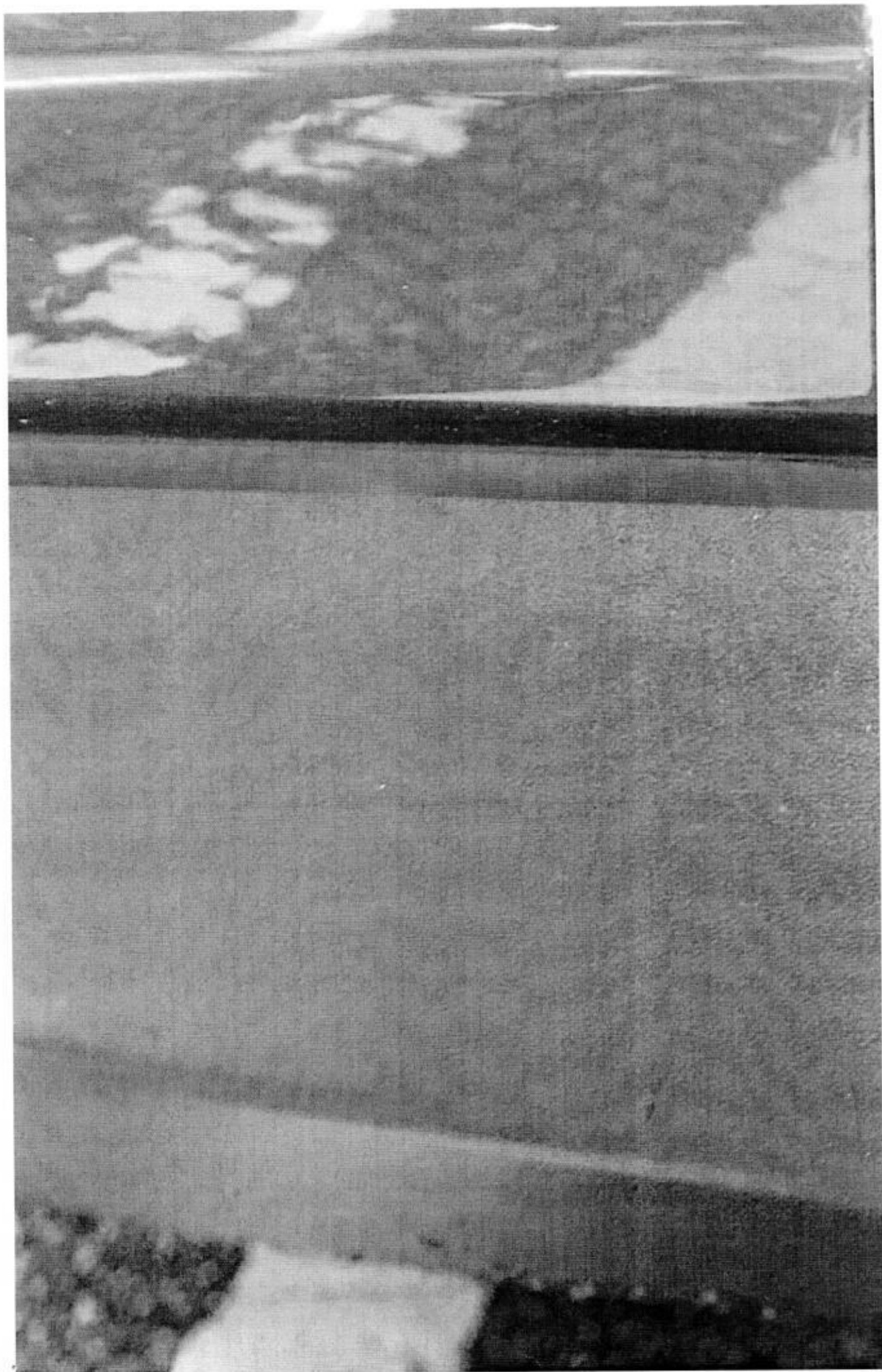
From: jericks hoe [<mailto:jericks93@gmail.com>]
Sent: Monday, 23 April, 2018 2:23 PM
To: Irene Tan <irene_tan@sg.msig-asia.com>
Subject: Fwd: SJU2912B

Sent from my iPhone

Begin forwarded message:

From: jericks hoe <jericks93@gmail.com>
Date: 20 April 2018 at 2:57:14 PM SGT
To: lksoo@progauto.com.sg
Subject: SJU2912B





Sent from my iPhone

CONFIDENTIALITY NOTICE

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5488A
Vehicle Details	
Vehicle No.:	SLM5132J
Vehicle to be Exported:	No
Intended De-registration Date:	30 May 2018
Vehicle Make:	MAZDA
Vehicle Model:	MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR LED
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	PY20927260
Chassis No.:	JM6GL1031H0117332
Maximum Power Output:	141.0 kW (189 bhp)
Open Market Value:	\$26,242.00
Original Registration Date:	31 Mar 2017
First Registration Date:	31 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$28,739.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2027
PARF Rebate Amount:	\$21,554.00
Intended COE Rebate Details	
COE Expiry Date:	30 Mar 2027
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$46,817.00
Total Rebate Amount:	\$68,371.00

The information contained herein is correct as at 30 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/04/2018 14:08
Date Of Accident	19/04/2018 14:00
Exact Location Of Accident	UPPER THOMSON RD SLIP RD INTO SLE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM5132J
Insured/Policyholder	
Name Of Registered Owner	TEO DAVID
NRIC No	S7525488A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-83837739
Alternative Phone No	OFFICE-83837739
Vehicle Particulars	
Manufacturer	MAZDA
Model	MAZDA6 4-DOOR SEDAN 2.5L SP.6EAT SR LED
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5089260627-01
Cover Note Number	-
Driver	
Name of Driver	TEO DAVID
NRIC No	S7525488A
Date Of Birth	23/08/1975
Occupation	INDOOR
Date Of Driving Pass	04/12/2008
Driving Experience	9 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83837739
Fax Number	
Contact Number	OFFICE-83837739
Email Address	NOEMAIL

Address BLK 312 SEMBAWANG DR #12-488
 Postcode 750312
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 Vehicle -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions DRIZZLING
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : OH AH MOI
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I STOP AT THE SLIP RD OF UPPER THOMSON RD TO CHECK ON THE MAIN ROAD (SLE) TRAFFIC. ALL OF A SUDDEN, I FELT AN IMPACT FROM BEHIND. AFTER THE INCIDENT, I ALIGHTED FROM MY VEH AND REALIZED VEH B (BEARING NO SJU2912B) FROM BEHIND COLLIDED ONTO MY VEH REAR PORTION.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: HAVENT RETRIEVE
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJU2912B
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver JERICKS HOE
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

1


SKETCH PLAN


IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

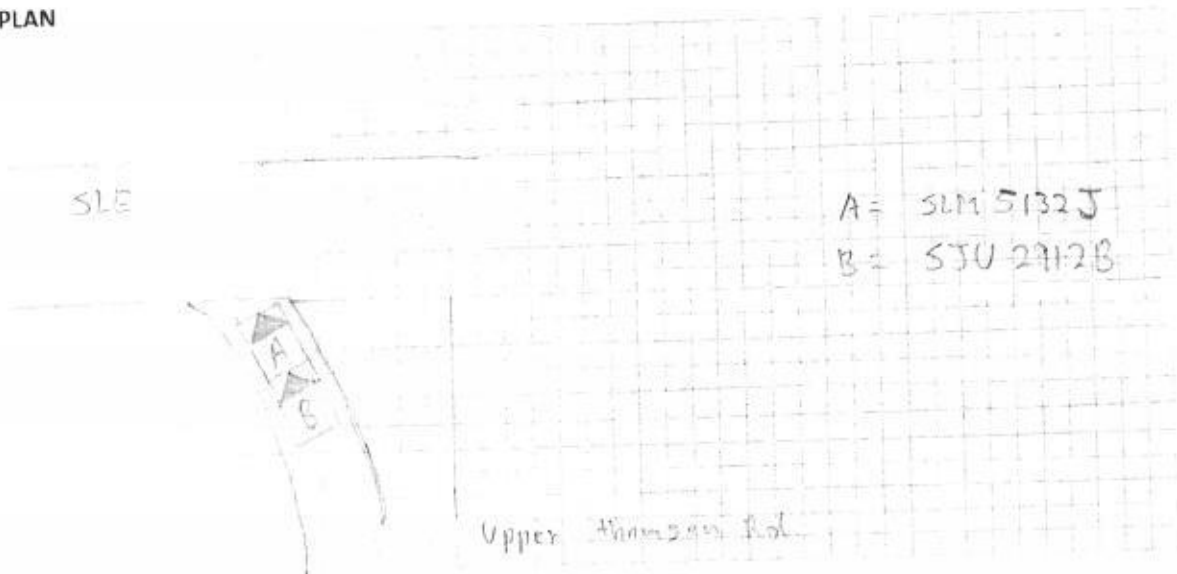
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
ESTIMATE COST OF REPAIRS



MSIG INSURANCE SINGAPORE P/L 4 SHENTON WAY #21-01 SGX CENTRE 2 SINGAPORE 068807 ATTN.: MOTOR CLAIMS FAX:		NAME: Mr Teo David ADDRESS: 312 Sembawang Drive #12-488 Singapore 750312 TEL: 83837739	WIP: 17210 EXCESS: DATE: 23-Apr-18
VEH NO:	SLM5132J	DATE IN:	CONTACT PERSON: VION 6395 7877
CHASSIS NO:	JM6GL1031H0117332	MILEAGE:	TYPE OF CLAIM: THIRD PARTY CLAIM
MODEL:	MAZDA6 2.5L PREMIUM	DATE REG.: 31-Mar-17	POLICY NO.:

NATURE OF WORKS

Parts Description

NO		QTY		REVISED	PRICES
1	REAR BUMPER / <i>pe</i>	1	MGJS1-50-221ABB		\$ 1,206.20
2	SENSOR, ULTRASONIC (CENTER) <i>X</i>	2	MGMK6-67-UC1 2Y		\$ 344.40
3	SENSOR, ULTRASONIC (SIDE) <i>X</i>	2	MKD47-67-UC1 2Y		\$ 344.40
4	RETAINER CENTER, SENSOR <i>/</i>	2	MKD45-67-UC5A2Y		\$ 29.40
5	RETAINER SIDE, SENSOR <i>/</i>	2	MKD47-67-UC5A2Y		\$ 29.40
6	TAPE PROTECTOR, SENSOR <i>/</i>	4	MG51D-50-EM1A		\$ 32.40
7	RETAINER(LHS), REAR BUMPER <i>X</i>	1	MGJR9-50-2J1		\$ 39.00
8	RETAINER(RHS), REAR BUMPER <i>X</i>	1	MGJR9-50-2H1		\$ 39.00
9	BRACKET CENTER, REAR BUMPER <i>X</i>	1	MKD53-50-251		\$ 5.10
10	REFLECTOR LHS <i>X</i>	1	MD350-51-5L0E		\$ 50.40
11	REFLECTOR RHS <i>X</i>	1	MD350-51-5M0E		\$ 50.40
12	COVER(LHS), TOWING <i>X</i>	1	MG4YL-50-EL1 2M		\$ 20.70
13	COVER(RHS), TOWING <i>X</i>	1	MG4YL-50-EK1 2M		\$ 20.70
14	REAR REINFORCEMENT <i>X</i>	1	MGHK1-50-260		\$ 512.60
15	FASTENER, REAR BUMPER <i>/</i>	6	MB45A-56-146A		\$ 16.80
16	CLIP, REAR BUMPER <i>/</i>	4	MC274-50-133		\$ 14.00
17	GASKET(LHS), TAILLAMP <i>/</i>	1	MGJA1-51-163		\$ 26.30
18	GASKET(RHS), TAILLAMP <i>/</i>	1	MGJA1-51-153		\$ 26.30
			TOTAL PARTS		\$ 2,807.50
			LESS 10%		\$ 280.75
			TOTAL PARTS COST		\$ 2,526.75

Labour Description

1	MZ-BR-REAR02	TO REPLACE REAR BUMPER AND REAR REINFORCEMENT. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	660	\$ 1,800.00
2	MZ-SP-SREAR2	TO RESPRAY REAR BUMPER AND REAR REINFORCEMENT.	630	\$ 1,500.00

3	MZ-BR-REVSER	TO TRANSFER REVERSE SENSORS.	330	\$ 660.00
4	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150	\$ 250.00
5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180	\$ 350.00
6	MZ-BR-SUNDRI	SUNDRIES.	NETT	\$ 100.00

TOTAL LABOUR	\$ -	\$ 4,660.00
TOTAL PARTS	\$ -	\$ 2,526.75
TOTAL	\$ -	\$ 7,186.75
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ -	
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -

TRANS EUROKARS PTE LTD

REMARKS:
THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

Authorized Signature

3 Days
before paint photos.
Gene Qian - 82880282
28/5/18

[Handwritten signature]
11/6/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



TRANS EUROKARS PTE LTD
NO:5 UBI CLOSE, SINGAPORE 408605
FINALISED COST OF REPAIRS



MSIG INSURANCE SINGAPORE P/L 4 SHENTON WAY #21-01 SGX CENTRE 2 SINGAPORE 068807 ATTN : MOTOR CLAIMS FAX :		NAME : Mr Teo David ADDRESS : 312 Sembawang Drive #12-488 Singapore 750312 TEL : 83837739		WIP : 17210 EXCESS : DATE: 23-Apr-18	
VEH NO :	SLM5132J	DATE IN :		CONTACT PERSON :	VION 6395 7877
CHASSIS NO :	JM6GL1031H0117332	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA6 2.5L PREMIUM	DATE REG.:	31-Mar-17	POLICY NO. :	

NATURE OF WORKS

Parts Description

NO	QTY		REVISED	PRICES
1	1	MGJ51-50-221ABB	\$ 1,206.20	\$ 1,206.20
2	2	MGMK6-67-UC1 2Y		\$ 344.40
3	2	MKD47-67-UC1 2Y		\$ 344.40
4	2	MKD45-67-UC5A2Y	\$ 29.40	\$ 29.40
5	2	MKD47-67-UC5A2Y	\$ 29.40	\$ 29.40
6	4	MGS1D-50-EM1A	\$ 32.40	\$ 32.40
7	1	MGJR9-50-2J1		\$ 39.00
8	1	MGJR9-50-2H1		\$ 39.00
9	1	MKD53-50-251		\$ 5.10
10	1	MD350-51-5L0E		\$ 50.40
11	1	MD350-51-5M0E		\$ 50.40
12	1	MG4YL-50-EL1 2M		\$ 20.70
13	1	MG4YL-50-EK1 2M		\$ 20.70
14	1	MGHK1-50-260		\$ 512.60
15	6	MB45A-56-146A	\$ 16.80	\$ 16.80
16	4	MC274-50-133	\$ 14.00	\$ 14.00
17	1	MGJA1-51-163	\$ 26.30	\$ 26.30
18	1	MGJA1-51-153	\$ 26.30	\$ 26.30
TOTAL PARTS			\$ 1,380.80	\$ 2,807.50
LESS 10%			\$ 138.08	\$ 280.75
TOTAL PARTS COST			\$ 1,242.72	\$ 2,526.75

Labour Description

1	MZ-BR-REAR02	TO REPLACE REAR BUMPER. REPAIR AREAS AFFECTED BY THE ACCIDENT	\$ 660.00	\$ 1,800.00
2	MZ-SP-SREAR2	TO RESPRAY REAR BUMPER	\$ 630.00	\$ 1,500.00
3	MZ-BR-REVSEN	TO TRANSFER REVERSE SENSORS.	\$ 330.00	\$ 660.00

4	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	\$ 150.00	\$ 250.00
5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	\$ 180.00	\$ 350.00
6	MZ-BR-SUNDRI	SUNDRIES.	\$ 20.00	\$ 100.00
TOTAL LABOUR			\$ 1,970.00	\$ 4,660.00
TOTAL PARTS			\$ 1,242.72	\$ 2,526.75
TOTAL			\$ 3,212.72	\$ 7,186.75
LESS EXCESS			\$ -	\$ -
TOTAL AFTER EXCESS			\$ 3,212.72	
GST 7%			\$ 224.89	\$ -
GRAND TOTAL			\$ 3,437.61	\$ -

REMARKS:

3 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18007414/GQBN2

Date: 01/03/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	P27411536DWW
Claimant Vehicle No :	SLM5132J	Insured Vehicle No :	SJU2912B
Date of Loss:	19/04/2018	Nature of Claim:	TP
		Claim No:	556172

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM5132J	Engine No:	PY20927260
Make & Model:	MAZDA 6, 2.5 SEDAN SP.6EAT SR LED (A)	Chassis No:	JM6GL1031H0117332
Reg. Date:	31/03/2017 (Man. Year: 2017)	Odometer:	33900 km
Colour:	Grey		
Engine Capacity:	2488 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45 ZR19	Rear Tyre Size:	225/45 ZR19
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,626.75	1,262.72	1,364.03	51.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,560.00	1,950.00	2,610.00	57.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,186.75	3,212.72	3,974.03	55.30
+ GST 7.00/7.00% (S\$)	503.07	224.89	278.18	55.30
Nett Amount (S\$)	7,689.82	3,437.61	4,252.21	55.30

INSPECTION

Date of Assignment:	23/04/2018	
Date Inspected:	28/05/2018	Inspected At: Trans Eurokars Pte Ltd NO. 5 UBI CLOSE, SINGAPORE Singapore 408605

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Mar 2019)
Parts: 143	MAZDA 6 2.5 SEDAN SP.6EAT SR LED (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLM5132J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,206.20 FL	*1,206.20 FL
2	2		*SENSOR,ULTRASONIC (CENTER)	Not Necessary	344.40 FL	*- FL
3	2		*SENSOR,ULTRASONIC (SIDE)	Not Necessary	344.40 FL	*- FL
4	2		*RETAINER CENTER,SENSOR	Necessary	29.40 FL	*29.40 FL
5	2		*RETAINER SIDE,SENSOR	Necessary	29.40 FL	*29.40 FL
6	4		*TAPE PROTECTOR,SENSOR	Necessary	32.40 FL	*32.40 FL
7	1		*RETAINER (LHS),REAR BUMPER	Not Necessary	39.00 FL	*- FL
8	1		*RETAINER (RHS),REAR BUMPER	Not Necessary	39.00 FL	*- FL
9	1		*BRACKET CENTER,REAR BUMPER	Not Necessary	5.10 FL	*- FL
10	1		*REFLECTOR LHS	Not Necessary	50.40 FL	*- FL
11	1		*REFLECTOR RHS	Not Necessary	50.40 FL	*- FL
12	1		*COVER (LHS) TOWING	Not Necessary	20.70 FL	*- FL
13	1		*COVER (RHS) TOWING	Not Necessary	20.70 FL	*- FL
14	1		*REAR REINFORCEMENT	Not Necessary	512.60 FL	*- FL
15	6		*FASTENER,REAR BUMPER	Necessary	16.80 FL	*16.80 FL
16	4		*CLIP,REAR BUMPER	Necessary	14.00 FL	*14.00 FL
17	1		*GASKET (LHS),TAILLAMP	Necessary	26.30 FL	*26.30 FL
18	1		*GASKET (RHS),TAILLAMP	Necessary	26.30 FL	*26.30 FL
19	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,907.50	1,400.80
- List Item Discount on L Items 10.00/10.00% (\$\$)	280.75	138.08
Total Parts (\$\$)	2,626.75	1,262.72

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER AND REAR REINFORCEMENT.REPAIR ALL AREAS AFFECTED BY THE ACCIDENT	New	1,800.00	660.00
2	TO RESPRAY REAR BUMPER AND REAR REINFORCEMENT	New	1,500.00	630.00
3	TO TRANSFER REVERSE SENSORS	New	660.00	330.00
4	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
5	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	180.00
Gross Labour Cost (\$\$)			4,560.00	1,950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >