

ASS. REC. BY:

REF:

CS / FWD18007411 / GgBot

Special Instruction:

Survivor:

GQ

ASSIGNMENT (Office)

From (Person):

Cwala

of

FWD

Date/Time: 23042018 1245pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SDA 8336B

Insured:

SLF 3604P

at Workshop m/s

Flatsix

Tel:

9800 5596

of

Blk 176 Sin Ming Driv #0216

Policy No:

PNPV 2016-00000214-01

Claim No:

1201800004851

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

19042018

CA / REV / REP. / REV 24 HRS wpt

24042018 @ morning

I.O.D. Endorsement:

Date/Time:

28042018 116pm

Person Contacted:

Michelle

Vehicle IN / OUT

Date/Time

Action/Instruction (X) Estimate

SDA 8336B - X

SLF 3604P - X

30/8/18 @ evening checked with Michelle, she said the owner engage lawyer to settle the case.

31/8/18

Submit Prel. report.

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

<input checked="" type="checkbox"/> N/S	<input type="checkbox"/> O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____
 IDAC Accident Rport: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SDA8336B Yr Regn: _____
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Porsche Boxster
 Colour: yellow A/C: Insured / Std / NI / NA
 Sp. Reading: 115955 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WPO888 98ZVS6394
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / R/Rim or
 Tyre Size: F: 205/55 R16
 R: 11
☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. D.O.I. 24-04-18
 Survey held at w/s
 Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or rpm
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
RECEIVED 03 SEP 2018	

Date/Time, File Pass to?

1) 31/8 14:52

Date/Time, File Return to?

2) _____

☒ Preli. Report
☐ Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee: _____

Transportation: _____

S + RS. SI

Photos

Others

TOTAL

200
50
10

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Monday, 23 April, 2018 12:45 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: PRS REQUEST FROM WORKSHOP- SDA8336B against vehicle SLF3604P
Attachments: FLATSIX_PRS_SDA8336B.pdf

Hi LKK team,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.


Thank you.

Kind Regards
Clara Li
Senior Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722
E clara.li@fwd.com
W fwd.com.sg



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From: Michelle Lee [mailto:michelle@autostrasse.com.sg]
Sent: Monday, 23 April, 2018 12:33 PM
To: Motor Claims SG - SG Common
Cc: Jennifer Leow
Subject: PRS REQUEST FROM WORKSHOP- SDA8336B against vehicle SLF3604P

Hi Sir/Mdm,

Please find attached the PRS.

Feel free to contact me at 9800 5596 or 6552 1170 if you need further clarification.

Thank you.

Best regards,
Michelle Lee

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/04/2018 14:58
Date Of Accident	19/04/2018 12:50
Exact Location Of Accident	OPEN CARPARK OF 190 STADIUM BLVD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDA8336B
Insured/Policyholder	
Name Of Registered Owner	WONG PHENG CHEONG MARTIN
NRIC No	S7116098Z
Email Address	MARTINWONG@KPMG.COM.SG
Mobile Phone No	(LOCAL) +65-96705283
Alternative Phone No	HOME-64657604

Vehicle Particulars

Manufacturer	PORSCHE
Model	BOXSTER
Exact Purpose for which vehicle was being used at time of accident	LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5065774777-03
Cover Note Number	

Driver

Name of Driver	WONG PHENG CHEONG MARTIN
NRIC No	S7116098Z
Date Of Birth	27/04/1971
Occupation	INDOOR
Date Of Driving Pass	30/11/1989
Driving Experience	28 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96705283
Fax Number	
Contact Number	HOME-64657604
Email Address	MARTINWONG@KPMG.COM.SG

Address	72 BERWICK DRIVE SERANGOON GARDEN ESTATE
Postcode	559940
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BEDOK POLICE DIVISIONAL HQ (G DIVISION)
Police Station Address	ROAD: 30 BEDOK NORTH ROAD , POSTCODE: 469676 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2440000 - FAX NO: 64443009
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT AND SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	EMAIL TO MOTORVIDEO@INCOME.COM.SG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

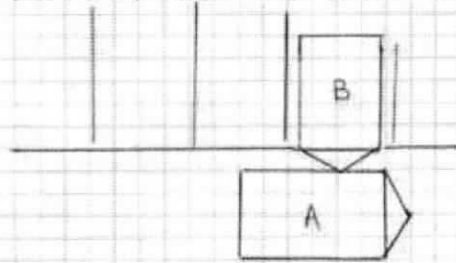
Vehicle Registration Number	SLF3604P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM LIANG YI
NRIC/Passport Number	S8840957D
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

PARKING LOTS OUTSIDE KFC



A: SOA 8336B - 01

B: SLF 3604P-Non 01

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 20/04/2018
1310 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: EUGENE LIM

NRIC/FIN No.: S8533 254F

Sketch Plan #2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 20/04/2018
13:40hrs

Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: EUGENE LIM
NRIC/FIN No.: S8533254F

Shiau Chan \$600 (30/4/2018)



Estimates

Customer Name: FWD SINGAPORE PTE LTD

Date:

24/4/2018

Make/Model: PORSCHE BOXSTER

Vehicle No: SDA8336B

S/N	Description	Qty	Unit Price	Amount S\$
1	To repair Left Door, adjust and align door	1	800.00	200 800.00
2	To putty, prep and respray Rear Bumper	1	400.00	X 400.00
3	To repair Left Front Fender	1	800.00	200 800.00
4	To putty, prep and respray Left Front Fender	1	400.00	200 400.00

600

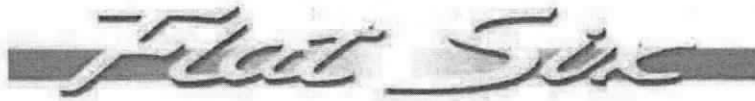
2 Days.

Sub Total S\$	2,400.00
Deposit/Paid S\$	0.00
Balance S\$	2,400.00

CASH/CHEQUE No.

Customer Signature

Authorised Signature



Estimates

Customer Name: FWD SINGAPORE PTE LTD
Make/Model: PORSCHE BOXSTER
Vehicle No: SDA8336B

Date: 24/4/2018

S/N	Description	Qty	Unit Price	Amount S\$
1	To repair Left Door, adjust and align Left door	1	800.00	100 800.00
2	To putty, prep and respray Left Door	1	400.00	200 400.00
3	To repair Left Front Fender	1	800.00	100 800.00
4	To putty, prep and respray Left Front Fender	1	400.00	200 400.00
5	Computerised Wheel Alignment	1	150.00	NN X 150.00

600

2 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sub Total S\$	2,550.00
Deposit/Paid S\$	0.00
Balance S\$	2,550.00

CASH/CHEQUE No.

Customer Signature

Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Aug 2018 Edit Reg		23 Apr 2018 00:00 Edit Adj Rpt	S\$600.00 Edit Estimates	S\$600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LIM LIANG YI, ID: S8840957D		
Main Claimant:	-		
Vehicle Reg. No.:	SDA8336B	Date of Loss:	19/04/2018 00:00 - :59 [250 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201800004851	Policy/Cover Note No.:	PNPV2016-00000214-01 (Comprehensive)
Vehicle Reg. No. (Insured):	SLF3604P	Policy No. (Claimant):	
		Excess:	
Repairer:	Flatsix Pte Ltd (HQ) B/176 Sin Ming Drive #02-16, 575721 Sin Ming - Tel: 98005596		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 03/09/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDA8336B (1201800004851)**
[SLF3604P]

TP

-
Apr 19 2018 12:00AM

[LIM LIANG YI]
Flatsix Pte Ltd

Upload Documents Upload Photos Compose New Letter		View View in Browser
Photos/Images		3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	31/08/18 17:13	General View
2	31/08/18 17:13	General View
3	31/08/18 17:13	Chassis Number
4	31/08/18 17:13	Odometer Reading
5	31/08/18 17:13	General View
6	31/08/18 17:13	General View
7	31/08/18 17:13	General View
8	31/08/18 17:13	General View
9	31/08/18 17:13	General View
10	31/08/18 17:13	General View
11	31/08/18 17:13	General View
12	31/08/18 17:13	General View
Documentation		
1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)
1	23/08/18 12:43	OI GIA Report

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD18007411/GQBE2

Date: 18/09/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2016-00000214-01

Claimant Vehicle No : SDA8336B **Insured Vehicle No :** SLF3604P

Date of Loss: 19/04/2018 Nature of Claim: TP Claim No: 1201800004851

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDA8336B**
 Make & Model: PORSCHE BOXSTER, 2.7 (A) Engine No: 65V06590
 Reg. Date: 26/05/1997 (Man. Year: 1997) Chassis No: WPOZZZ98ZVS603944
 Colour: Yellow Odometer: 115955 km
 Engine Capacity: 2480 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,550.00	600.00	1,950.00	76.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,550.00	600.00	1,950.00	76.47

INSPECTION

Date of Assignment: 23/04/2018

 Date Inspected: 24/04/2018 Inspected At: Flatsix Pte Ltd (HQ)
 B/176 Sin Ming Drive #02-16
 Singapore 575721

Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Sep 2018)
Parts:	M1-COUPE	PORSCHE BOXSTER 2.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SDA8336B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR LEFT DOOR, ADJUST AND ALIGN LEFT DOOR	New	800.00	100.00
2	TO PUTTY, PREP AND RESPRAY LEFT DOOR	New	400.00	200.00
3	TO REPAIR LEFT FRONT FENDER	New	800.00	100.00
4	TO PUTTY, PREP AND RESPRAY LEFT FRONT FENDER	New	400.00	200.00
5	COMPUTERISED WHEEL ALIGNMENT	New	150.00	0.00
Gross Labour Cost (S\$)			2,550.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >