

ASS. REC. BY:

REF: CS/ICB18007374/T11bez

Special Instruction:

SUMMARY Traffic **ASSIGNMENT (Office)**

From (Person): Junice Eoh of ICS Date/Time: 20042018 10am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLV 9871K Insured: SLC 7100R

at Workshop m/s Volkswagen Tel: _____

of 247 Alexandra Rd

Policy No: _____ Claim No: DMP C180015814/CL

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 18042018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'w/p' 26.04.2018 @ 3pm H.O.D. Endorsement: _____

Date/Time: 20042018 246pm Person Contacted: Charmaine Vehicle IN/OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	SLV 9871K - X
	SLC 7100R - X
	Confirm COR \$3172.44 (Red: 4692.07, 59%)

Catherine Chong (LKK Auto)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>
Sent: Friday, 20 April, 2018 2:44 PM
To: assignments (assignments@lkkauto.com); Catherine Chong (LKK Auto)
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18
Attachments: MyDocument_2018_04_19_04_51_49.pdf

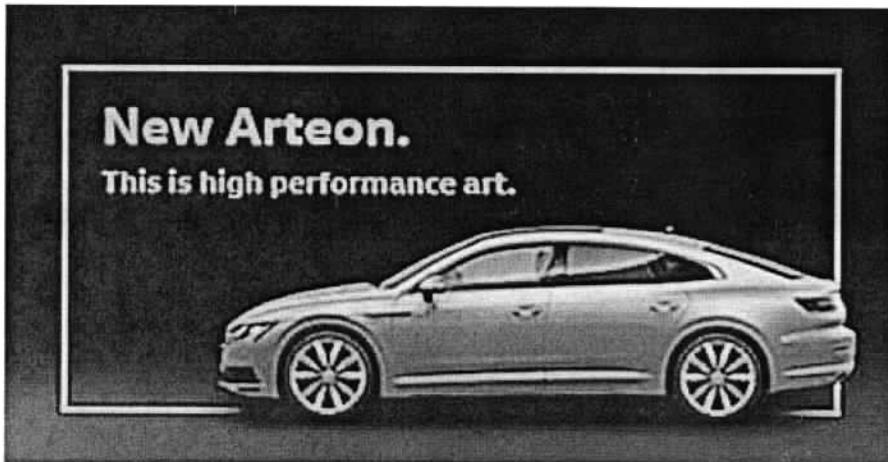
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: ECICS Claims [mailto:claims@ecics.com.sg]
Sent: Friday, 20 April, 2018 10:00 AM
To: Kong, Charmaine (VWG Singapore); ECICS Claims
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

Without Prejudice

Dear Charmaine

Thank you for your email.

We will appoint LKK for the survey.

Aside to LKK

Please assist to arrange TP PRI.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: Friday, 20 April, 2018 9:46 AM
To: ECICS Claims
Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

Dear Janice,

Yes, please arrange survey first...which surveyor are you assigning to?

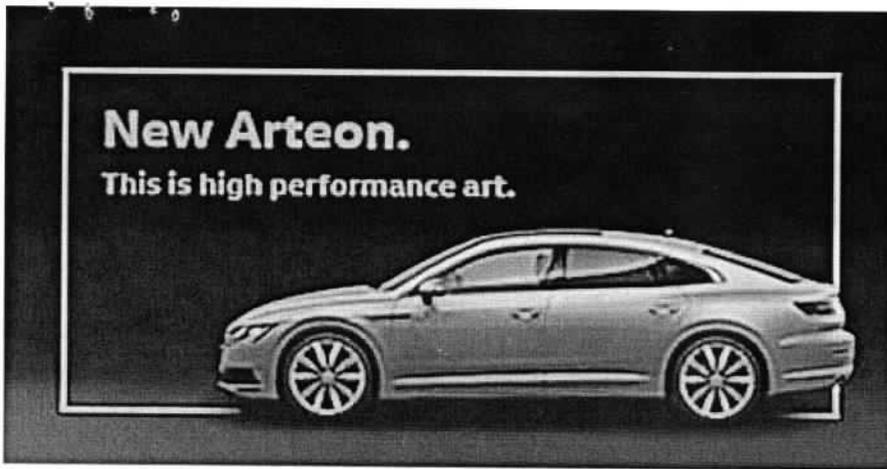
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 20 April, 2018 9:38 AM

To: Kong, Charmaine (VWG Singapore); ECICS Claims

Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

Without Prejudice

Dear Charmaine

Thank you for your email.

Our insured has not reported the accident to us yet. As such, we are unable to advise any liability now. Can we arrange survey first?

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Thursday, 19 April, 2018 5:10 PM

To: ECICS Claims

Cc: Wong, MeiY (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

Dear Claims,

Please revert on liability & survey arrangements.

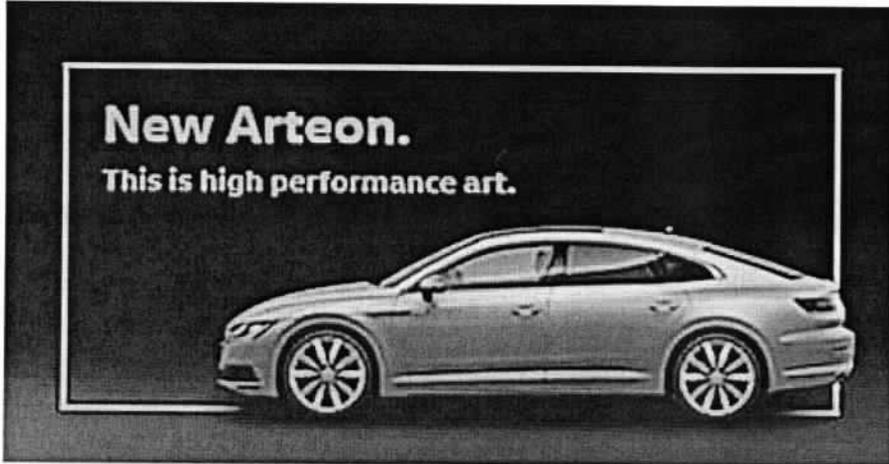
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

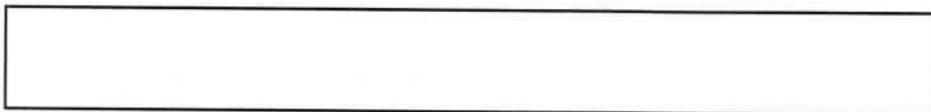
Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: charmaine.kong@vw.com.sg [mailto:charmaine.kong@vw.com.sg]
Sent: Thursday, 19 April, 2018 4:52 PM
To: Kong, Charmaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP



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Denise Tay (LKKAuto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, 4 June 2018 9:50 AM
To: Denise Tay (LKKAuto); ECICS Claims; Janice Lee (LKKAuto)
Cc: SUR; Crystabelle Tan Gek Peng (ECICS, Claims)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

Dear Denise

Our claim no DMPC1800158H/CL and this case is handle by Crystabelle Tan.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Friday, 1 June, 2018 11:41 AM
To: ECICS Claims; Janice Lee (LKKAuto)
Cc: SUR
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

Dear Janice,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: Friday, 20 April 2018 2:44 PM
To: assignments (assignments@lkkauto.com) <assignments@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLV9871K & SLC7100R ON 18.4.18

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/04/2018 15:17
Date Of Accident	18/04/2018 18:00
Exact Location Of Accident	NUH MAIN BUILDING
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV9871K
Insured/Policyholder	
Name Of Registered Owner	CHUA YEW SENG
NRIC No	S8913076Z
Email Address	CHUA_YEWSENG@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91065867
Alternative Phone No	OFFICE-91065867

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	POLO GP 1.2 BMT DSG APPC
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 2907 0221 AVW
Cover Note Number	

Driver

Name of Driver	CHUA YEW SENG
NRIC No	S8913076Z
Date Of Birth	17/04/1989
Occupation	INDOOR
Date Of Driving Pass	21/03/2011
Driving Experience	7 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91065867
Fax Number	
Contact Number	OFFICE-91065867
EEmail Address	CHUA_YEWSENG@HOTMAIL.COM

Address	32, GHIM MOH LINK # 25- 294
Postcode	271032
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC7100R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	VENISE NG
NRIC/Passport Number	S8138817B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time: 19 Apr 18
1520H

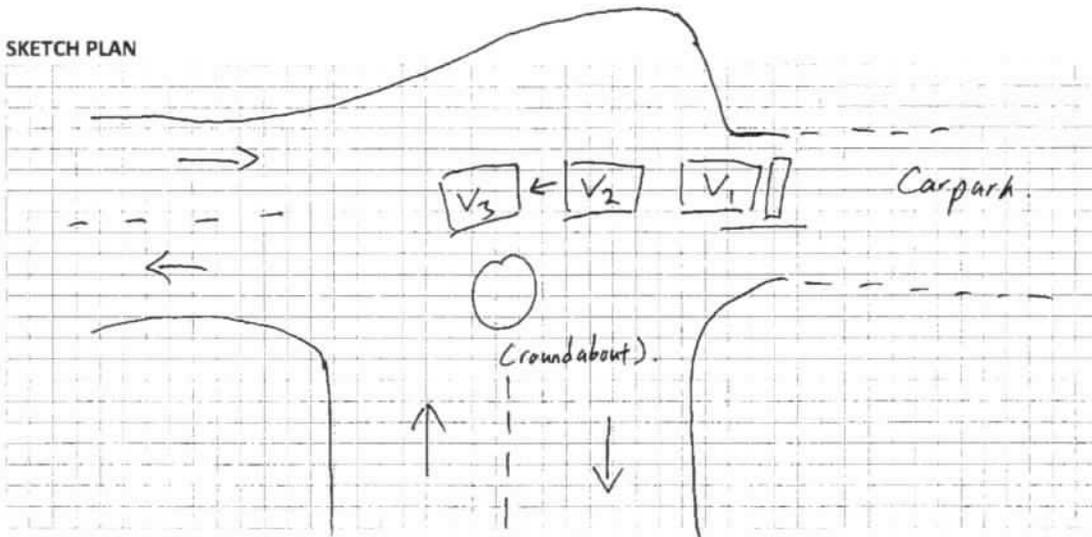

Driver's Signature
(If driver is not the policyholder)

Date & Time: 19 Apr 18
1520H.


Reporting Centre Personnel's Signature

Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

1) V ₂ and V ₃ were at the roundabout.	
2) V ₂ reversed and hit V ₃ at the front of the car.	
Location:	NH NUH Main Building Carpark.
Time:	1830 H
Date:	18 April 2018
V ₁	-
V ₂	- SLC 7100 R
V ₃	- SLV 9871 K

DECLARATION

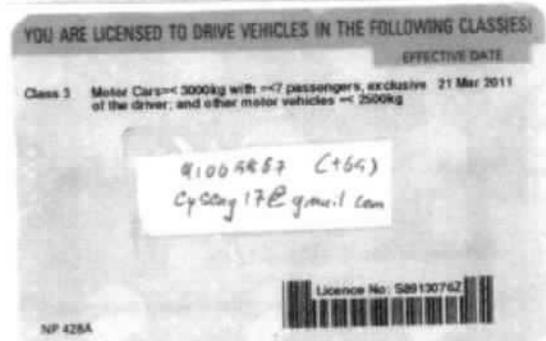
I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 19 Apr 18
 1520H


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 19 Apr 18
 1520H


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Sketch Plan #3



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Tarikh 97495749
- WP

26/4/18 @ 3pm

Resurvey before paint
su@lkhanda.com

03 days
22/5/18

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

PDI TUAS

CHUA YEW SENG
32 GHIM MOH LINK
#25-294
Singapore, 271032
Singapore

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

Service Quote

Customer No. CV039871
Quote No. SER/QUO/1800687
QuoteDate 19/04/18
Salesperson Michelle Lee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Polo GP 1.2 BMT DSG APPC	1,680	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLV9871K	WVWZZZ6RZHU110649	25/01/18	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
1L		CJZ G91613	6C13EZ

No.	Description	Qty.	UoM	Unit Price	Amount
P	B&P ALEX LABOUR	3	UNIT	850	2,520.00
P	B&P ALEX PAINT	3	UNIT	800	2,400.00
P	B&P NUMBER PLATE	1	pcs	80	80.00
P	B&P DIAG	1	Time Un	480	480.00
P	B&P MECH	1	Time Un	280	280.00
	Sum Labor				5,760.00
P	6C0805915H 9B9	1	Pieces	188.92	188.92
P	6C0807109A	1	Pieces	501.03	501.03
P	6C0807217B GRU	1	Pieces	692.44	692.44
P	6C0807693	1	Pieces	60.94	60.94
P	6C0853671A RYP	1	Pieces	314.55	314.55
P	6C0854661C RYP	1	Pieces	94.42	94.42
P	6C0854662C RYP	1	Pieces	86.55	86.55
P	6R0807651A	1	Pieces	165.66	165.66
	Sum Item				2,104.51

PDI TUAS

PDI TUAS

CHUA YEW SENG
32 GHIM MOH LINK
#25-294
Singapore, 271032
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039871
Quote No. SER/QUO/1800687
QuoteDate 19/04/18
Salesperson Michelle Lee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Polo GP 1.2 BMT DSG APPC	1,680	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLV9871K	WVWZZZ6RZHU110649	25/01/18	Michelle Lee
Engine Code	Labor Type	Engine No.	Model Code
	1L	CJZ G91613	6C13EZ

Sum Labor	5,760.00
Sum Item	2,104.51
Total SGD	7,864.51
7% GST	550.52
Total SGD Incl. GST	8,415.03

Explanations

P = Proportionately Charged

Payment Terms No Credit

Service Order Confirmation

SERVICE ORDER NO: 18IP1126
CUSTOMER NO.: CV039871
CUSTOMER NAME: CHUA YEW SENG
TELEPHONE NO.:
ADDRESS: 32 GHIM MOH LINK #25-294
 Singapore

VEH No.: SLV9871K

Order Date: 26/04/18

Reg Date: 25/01/18

KM: 1,680

SA: Kong Charmaine

VIN NO.: WVVZZZ6RZHU110649

ENGINE NO:

MODEL: Polo GP 1.2 BMT DSG APPC

MODEL NO.: 6C13EZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	1	TU	480		480
2	B&P MECH	1	TU	280		280
3	B&P ALEX LABOUR	1	UNIT	840		840
4	B&P NUMBER PLATE	1	ST	80		80
5	B&P ALEX PAINT	1	UNIT	800		800
6	EXT00037	1	UNIT	0		0
7	EXT00037	1	UNIT	0		0
Item						
8	6C0807217B GRU	1	PCS	692.44		692.44

Remarks : ECICS DIRECT SETTLEMENT

DOA 18/4/2018

SURVEYOR LKK

TP VEHICLE SLC7100R

TOTAL	3,172.44
GST AMOUNT	222.07
TOTAL AMOUNT	3,394.51

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jun 2018 11:05 Edit Reg		20 Apr 2018 00:00 Edit Adj Rpt	S\$3,172.44 Edit Estimates	S\$3,172.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	-, Co. Reg. No.: -, Email: EMAIL@EMAIL.COM								
Main Claimant:	CHUA YEW SENG , ID: S8913076Z								
Vehicle Reg. No.:	SLV9871K	Date of Loss:	18/04/2018 18:00 - :59 [2 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SLC7100R	Policy No. (Claimant):							
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	ECICS Limited (HQ) - Tel: 63374779 /6303 0178								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 09/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV9871K
[SLC7100R]
TP
CHUA YEW SENG
Apr 18 2018 6:00PM
[-]
Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
2	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
3	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
4	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
5	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
6	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
7	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
8	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
9	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
10	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
11	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
12	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
13	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
14	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
15	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
16	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
17	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
18	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
19	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
20	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
21	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
22	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
23	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
24	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
25	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>
26	01/06/18 11:46	General View	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS18007374/T1TBE2

Date: 05/06/2018

REFERENCE

Handling Insurer: ECICS Limited	Policy No:			
Claimant Vehicle No : SLV9871K	Insured Vehicle No :	SLC7100R		
Date of Loss: 18/04/2018	Nature of Claim:	TP	Claim No:	N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV9871K		
Make & Model:	VOLKSWAGEN POLO, 1.2 A05 (A)	Engine No:	CJZG91613
Reg. Date:	25/01/2018 (Man. Year: 2017)	Chassis No:	WWWZZZ6RZHU110649
Colour:	White	Odometer:	4176 km
Engine Capacity:	1197 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45 R16	Rear Tyre Size:	215/45 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,184.51	772.44	1,412.07	64.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,864.51	3,172.44	4,692.07	59.66
+ GST 7.00/7.00% (S\$)	550.52	222.07	328.45	59.66
Nett Amount (S\$)	8,415.03	3,394.51	5,020.52	59.66

INSPECTION

Date of Assignment:	20/04/2018		
Date Inspected:	26/04/2018	Inspected At:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD Singapore 159934
Estimated Period of Repair:	3.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 05 Jun 2018)
Parts: 144	VOLKSWAGEN POLO 1.2 A05 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLV9871K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*LOWER SPOILER RETAINER	Not Necessary	188.92 FS	*- FS
3	1		*BEAM	Not Necessary	501.03 FS	*- FS
4	1		*FRONT BUMPER COVER	Deformed	692.44 FS	*692.44 FS
5	1		*BUFFER	Not Necessary	60.94 FS	*- FS
6	1		*CENTER VENT GRILLE	Not Necessary	314.55 FS	*- FS
7	1		*FOGLAMP GRILLE COVER LH	Not Necessary	94.42 FS	*- FS
8	1		*FOGLAMP GRILLE COVER RH	Not Necessary	86.55 FS	*- FS
9	1		*MEMBER	Not Necessary	165.66 FS	*- FS
Total Parts (S\$)					2,184.51	772.44

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS, ECU, S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >