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at Workshop r	10. 10.00 p. 10.00 p			92119				Tel:		7367	
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# Catherine Chong (LKK Auto)

From: Sent: To:	Francis Ng <francis.ng@eqinsurance.com.sg> Friday, 20 April, 2018 3:08 PM</francis.ng@eqinsurance.com.sg>	
Cc:	Joel Goh; Precise Auto Service	
Subject: Attachments:	FW: Pre-repair Inspection for SJV3462X. Your Insured Vehicle no : SLP1947K(E 19042018174107.pdf	(Q)
	5.00 Ltd 1.00 (1990 L	
To: LKK Auto		
Dear Sirs,		
Please arrange PRS of SJV3462	2X as soon as possible.	
Please note that the workshop	p had requested for the PRS by today.	
Regards,		
Francis Ng Executive   Claims		
	7	
x		
EQ Insurance Company Limited		
5 Maxwell Road #17-00 Tower I did 65 6496 9115   tel 65 6223 9	Block MND Complex Singapore 069110	x =
www.eqinsurance.com.sg	433 EXT 113   18X 03 0223 4190	-
X *SW.		
Privileged/Confidential informati	ion may be contained in this message. If you are not the intended recipient, ple	ase notify
From: Precise Auto Service [mail	to:support@preciseauto.sg]	
Sent: Friday, April 20, 2018 2:55 To: Francis Ng <francis.ng@eqins< th=""><td></td><td></td></francis.ng@eqins<>		
	ion for SJV3462X. Your Insured Vehicle no : SLP1947K(EQ)	
Dear Francis,		
We hereto forward the email to	o mentioned that we are unable to accept your surveyor list yesterday.	
Kindly assist to arrange PRI for	or our client vehicle ASAP.	
Thank You		
Best Regards		
Arine		

----- Forwarded message -----

From: Precise Auto Service < support@preciseauto.sg>

Date: 19 April 2018 at 17:45

Subject: Re: Pre-repair Inspection for SJV 3462X. Your Insured Vehicle no : SLP1947K(EQ)

To: Joel Goh < joel.goh@eqinsurance.com.sg>

Dear Joel.

We refer to your email on dated 19-04-2018. We are regrettable to inform you that we are unable to accept your surveyor list. Herewith enclosed our nominator survey list for your attention.

Thank You

Best Regards Arine

On 19 April 2018 at 10:45, Joel Goh < joel.goh@eqinsurance.com.sg > wrote:

### Without Prejudice

Dear Arine

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd		
Tel: 6255 0808	Tel: 6286 0155		
Fax: 6849 9155	Fax: 6284 1539		
Contact person : Joey/Joseh	Contact Person: Sophia		
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services		
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822		

Tel: 6281 6690 / 62832866	Fax: 62963283
Fax: 6281 8748	Contact Person: Sharon Kho
Contact Person: Amy/ Grace	
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 67486076	Tel: 6256-3561
Fax: 67480361	Fax: 6741-4108
Contact Person: Ricky Teng	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services
Tel: 81825263	Tel: 96623655
Fax: 67461148	Fax: 67655662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	
Tel: 63450068	
Fax: 63445328	
Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

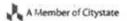
Joel Goh

Executive | Claims



**EQ Insurance Company Limited** 

<u>5 Maxwell Road</u> #17-00 <u>Tower</u> Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify i

From: Precise Auto Service [mailto:support@preciseauto.sg]

Sent: Tuesday, April 17, 2018 2:35 PM

To: Tan Wei Yin < weiyin.tan@eqinsurance.com.sg>

Subject: Pre-repair Inspection for SJV 3462X. Your Insured Vehicle no:

Dear Wei Yin,

We refer to the above matter, please arrange a date and time to do PRI for our client SJV 3462X in my workshop ASAP.

Thank You.

Best Regards

Arine

T: 6745 7367 | F: 6841 3390

E: support@preciseauto.sg

W: www.preciseauto.sg

A: 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Follow us	on soci	al media	:	-17		
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T: 6745 7367 | F: 6841 3390

E: support@preciseauto.sg

W: www.preciseauto.sg
A: 1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

ollow us	on social m	edia:	

MBHH18050966 / AJAX MARS PTE LTD - Bukit Merah ENTRY DATE & TIME: 17/04/2018 15:21 SUBMITTED BY: BOEY

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insura repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singa archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol> <li>By the lodgement of this report to the insurers, you aforesaid.</li> </ol>	u hereby consent to the archiving of this report at the centre and to copies of the report being n
	ACCIDENT STATEMENT
Date Of Report	17/04/2018 15:21
Date Of Accident	16/04/2018 16:00
Exact Location Of Accident	229 MOUNTBATTEN ROAD 398007 OPEN SPACE CARPAR
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJV3462X
Insured/Policyholder	
Name Of Registered Owner	LAM MUN HOE RANDY
NRIC No	S7713919B
Email Address	RANDY@LGTC.COM.SG
Mobile Phone No	(LOCAL) +65-98519740

Alternative Phone No OTHERS-98519740

Vehicle Particulars

HONDA Manufacturer CIVIC 1.6 Model

Exact Purpose for which vehicle was being used at PRIVATE time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

THIRD PARTY If No. Please state action to be taken PRIVATE CAR Vehicle Category

Insurance Company

AVIVA LTD Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

10789467 Policy Number

N.A Cover Note Number

Driver

LAM MUN HOE RANDY Name of Driver

S7713919B NRIC No. 16/05/1977 Date Of Birth INDOOR Occupation 04/02/2003 Nata Of Priving Page

Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

1

## Common Statement Pg. 1

	SLP1947K on n	ace carpark of Mountbatten Square, driving straight when car by left side, turned left out from carpark lot and its front right side car front left side. Damages to my car were on the front left po- involved.
--	---------------	---

Taxi Voucher No.:	

# DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -MUHAMMAD FAIZAL BIN PABILA

MARS Officer

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	3919B
Vehicle Details	
/ehicle No.:	SJV3462X
/ehicle to be Exported:	No
ntended De-registration Date:	23 Apr 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6L VTI AUTO
Primary Colour:	White
Manufacturing Year:	2006
Engine No.:	R16A11000144
Chassis No.:	JHMFD46206S200096
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$18,891.00
Original Registration Date:	07 Sep 2006
First Registration Date:	07 Sep 2006
Transfer Count:	3
Actual ARF Paid:	\$20,781.00
Intended PARF Rebate Details	。
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	<b>《学院的是在编码数据的语言类型的对象的是实验的证明的</b>
COE Expiry Date:	30 Jun 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$23,227.00
COE Rebate Amount:	\$14,800.00
Total Rebate Amount:	\$14,800.00

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be deregistered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 23 Apr 2018

ОК



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### PRE-REPAIR INSPECTION REPORT CS3/EQI18007363/Gz4bs2 Ref. EQ INSURANCE COMPANY LTD 5 MAXWELL ROAD #17-00 TOWER BLOCK MND Date: 02-05-2018 COMPLEXSINGAPORE 069110 Code: EQI Policy Particulars :- (THIRD PARTY CLAIM) 1. SJV 3462X SLP 1947K Veh. Inspected Insured Veh. 0.00 Coverage (\$) Policy No. 0.00 DM18HO01030-JG Excess (\$) Claim No. 20/04/2018 FRANCIS NG Assign Date Assign From Vehicle Particulars & Condition 2. 1595 HONDA CIVIC C.C Make & Model 2006 Engine No. HIDDEN Year of Reg. JHMFD46206S200096 Colour WHITE Chassis No. IN ORDER 172059 KM Steering Odometer STANDARD ALLOY RIM Modification IN ORDER Brakes GOOD General **Conditions of Tyres** Make Balance Size 6 mm YOKOHAMA 205/55R16 R/H Front Tyre 6 mm YOKOHAMA 205/55R16 L/H Front Tyre YOKOHAMA 6 mm 205/55R16 R/H Rear Tyre YOKOHAMA 6 mm 205/55R16 L/H Rear Tyre **Description of Damages** 4. THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. **General Information** 5. 20/04/2018 ( 05:00 PM ) **Accident Date** 16/04/2018 Inspect Date / Time PRECISE AUTO SERVICE Survey held at NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883 Remarks 5a. A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D)THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$7,000-\$8,000 5b. Estimate Days of Repair

Report Ref No. CS3/EQI18007363/Gz4bs2

Inspected By

ESTIMATED NORMAL PERIOD FOR REPAIR:

XING GUO QIANG

M.MATAI, AMSAE-A Automotive Assessor K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

4 Working Days

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