

INS. CASE OWNER:

CC 4 / AXA 1800 7260, 12/12/19

LKK:  
IDAC:

Surveyor:

Tanfikh

DOI:

ASSIGNMENT

24/4/18

Date / Time:

20/11/18

Registered in Merimen:

Pre-assign / CCU / FTE

SLC 8067K



Insured Vehicle No.:

440N MIAO Wanh

Claim No.:

88MOOEF / 40867

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

14/4/18

Make / Model:

Place of Accident:

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

Li Rui

OI GIA REPORT (YES) / NO : TP GIA REPORT (YES) / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SHO 127R



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

premier



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	12/12/19
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	on 6/11/2020
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOI:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$ 2,646.23 / 3 days	Reduction: %
FINAL SETTLEMENT	Date/Time: 24/7/2020	Confirm with: SHAWANFI
Final Liability:	%	Agreed / Assessed) BOLA S/N No. 15.
Repair Cost:	\$ 2799.37	
Loss of Rental (LOR):	\$ 439.76 / 4 days	X 15 109.94
Loss of Use (LOU):	\$ 15 x 4 days	
Loss of Income (LOI):	\$ 200.00 / 50 x 4 days	
LOR only	<input type="checkbox"/>	LOU only <input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LOI <input type="checkbox"/>
GIA/LTA Search	\$ 2.00	
Medical:	\$ -	
Disbursement:	\$ -	(e.g. Tow/ Independent)
Legal Cost:	\$ -	
Total:	\$ 3441.13	Global Sum \$: 3440.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$ 3440.00	Name 1: Premier Automotive Services Pte (td).
Payee 2: (Strike if N.A.)	\$ -	Name 2:
Payee 3: (Strike if N.A.)	\$ -	Name 3:

Taufer

REF: ASM (AXA)

# ASSIGNMENT

Front: Date: 24/04/2018

Estimated Cost:

OD ☒ TP / INS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHD 1227R

at Workshop m/s Komoro

of 353 Alxandru Rd

Insured

Policy No

Claims No

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

morning

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3. days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT  
Edd 2

Veh No: SHD 1227R- Yr Rego: 2017 March.

Type: ☒ M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai i30 C.C. 1582

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 94941 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 145/65/145  
R: 2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 24/4/18 @ 2pm

Survey held at Frt o/s

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

PIR # 2616.23 (9 Reel # 983.51 / 284)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) \$ + RS. \$

2) Photos

3) Others

TOTAL:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

20-Apr-18

## ESTIMATE REPAIR BILL FOR HYUNDAI I30A REGN NO: SHD 1227 R

1 pc	o/s headlamp	\$	1,531.57	ok
1 pc	Front bumper tow cap	\$	60.10	ok
1 [c	Front bumper o/s side bracket	\$	32.51	broken
1 pc	Front bumper	\$	811.11	ok
1 pc	Bonnet grille	\$	566.89	ok
		\$	3,002.18	
		Less 20%	\$	600.44
			\$	2,401.74
<hr/>				
S/nett				
1 set	Front bumper clips	\$	48.00	ok
1 pc	Front number plate	\$	50.00	x
		\$	50.00	20
	Sundry	\$	50.00	20
	To labour charge for dismantle and renew the accident damaged parts. To panel beat on the support panel etc	\$	650.00	300
		\$	400.00	300
	To putty and spray painting on front bumper, Bonnet grille	\$	400.00	
		\$	3,599.74	

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.



Tan Jiah 97495149  
wp  
24/4/18 22pm  
Resurvey before paint  
3 days  
sur@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	975H
Vehicle Details	
Vehicle No.:	SHD1227R
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Mar 2020
Vehicle Make:	HYUNDAI
Vehicle Model:	I30 GDH 1.6 TCI 5DR DCT
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	D4FBGZ122109
Chassis No.:	TMAD281UVHJ127856
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$21,079.00
Original Registration Date:	22 Mar 2017
First Registration Date:	22 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$14,011.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Mar 2025
PARF Rebate Amount:	\$10,508.00
Intended COE Rebate Details	
COE Expiry Date:	21 Mar 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$39,544.00
COE Rebate Amount:	\$24,808.00
Total Rebate Amount:	\$35,316.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 14 Mar 2020

OK



## Service Request Details

Claim

S8M00EKF

Reference

None 

Loss Date

April 19, 2018

Request Date

April 19, 2018

Due Date

April 26, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

19/04/2018 @ 545pm  
Goh veh not in

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHD1227R

Make

TPVD HYUNDAI

---

Service Address

---

...

---

Primary Contact/Insured

---

YUAN MIAO LONG

BLK 312B CLEMENTI AVE 4, #24-181, 122312, Singapore

michelle.tan@alpinecredit.com.sg

---

Claim Handler

---

TAY Ernest

6568804835

ernest.tay@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 April, 2019

**YUAN MIAO LONG  
BLK 312B CLEMENTI AVE 4 #24-181  
SINGAPORE 122312**

Dear Sir,

**OUR REF : CC4/ASM18007360/T1jb3  
YOUR REF : SLC 8062K  
ACCIDENT INVOLVING SLC 8062K & SHD 1227R ON 09/04/2019 ALONG/AT  
CTE TOWARDS CHANGI (MOULMEIN EXIT)**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2409 if you have any further enquiries.

Yours sincerely,  
Joy Irene  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

17 December 2019

**By Registered Mail  
2<sup>nd</sup> Reminder**

**YUAN MIAO LONG**  
BLK 312B CLEMENTI AVE 4,  
#24-181,  
SINGAPORE 122312

Dear Sirs,

**OUR REF : CC4/ASM18007360/T1pb3 // S8M00EKF**  
**YOUR REF : SLC 8062K**  
**ACCIDENT INVOLVING SLC 8062K & SHD 1227R ON 19/04/2018 ALONG/AT CTE**  
**TOWARDS CHANGI (MOULMEIN EXIT)**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 24 December 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and/or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHD 1227R** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **24 December 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Hsiao Tong  
Claims  
Tel : 6749 3197  
Fax: 6741 4108  
Email : chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc: *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*



<<

<TP - Mandate IA> - S8M00EKF [ACCIDENT INVOLVING SLC 8062K(OI) & SHD 1227R(TP) ON 19/04/2018]

Type  
🔗 Question

Message  
Liability: 100%. Insured driver changed lane and resulted the accident. Inform OI about third party claim. Will let AXA to settle at best. OI's car had been sold. We seek your mandate at \$3,601.07(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 14-Mar-2020

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

DATE: 14/03/2020

### Survey Details:

Date of loss	19.04.2018
Date of appointment	20.04.2018
Date of survey	24.04.2018
Location of survey	PREMIER AUTOMOTIVE SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD1227R
Make and Model	Hyundai I30 (1582cc)
Date of registration	22.03.2017
Excess	
Market Value/ Book Value	(est)
Parf/COE Rebate	(est)
Nett Value/ ERV	(est)

### Repair details:

Initial Estimate	\$ 3,599.74
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### Proposed/Revised repair cost:

Parts	\$ 1,996.23
Check items (estimate)	NIL
Labour	\$ 620.00
Supplementary	NIL
<b>Total</b>	<b>\$ 2,616.23</b>
Lump Sum(if applicable)	-

Number of days for repair	<u>3</u>
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Auto  
Consultants  
Pte Ltd.

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*OID changed lane & resulted the accident.*

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,799.37	
Loss of use	NIL	
Loss of rental	\$ 549.70	(5days x \$109.94)
Loss of income	\$ 250.00	(5days x \$50.00)
LTA/GIA search fees	\$ 2.00	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 3,601.07</b>	



Re:<TP - Mandate IA> - S8M00EKF [ACCIDENT INVOLVING SLC 8062K(OI) & SHD 1227R(TP) ON 19/04/2018]

Type

 Question

Message

Hi Pls proceed, thanks-VO

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Shafawati <shafawati.rabu@premierauto.com.sg>  
**Sent:** Tuesday, 24 March 2020 11:38 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** AccReport; Admin A  
**Subject:** (Accept Offer) (AXA case) : CC4/ASM18007360/T1pb3 LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHD1227R**, our client is agreeable on your offer of **\$3,440.00** for the settlement on the above claim.

Kindly let us have your **DV** soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.


Regards

Shafawati Md Rabu  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

*NOTE: Please be informed that we have changed our email from [Shafawati.rabu@premierauto.com.sg](mailto:Shafawati.rabu@premierauto.com.sg) to [Shafawati.rabu@premierauto.com.sg](mailto:Shafawati.rabu@premierauto.com.sg)*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 24 March, 2020 11:30 AM  
**To:** Shafawati  
**Cc:** AccReport; Admin A  
**Subject:** RE: (Reminder) (AXA case) : CC4/ASM18007360/T1pb3 LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,440.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Wednesday, 11 March 2020 2:34 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (Reminder) (AXA case) : CC4/ASM18007360/T1pb3 LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any updates for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

**NOTE:** Please be informed that we have changed our email from [Shafawati.rabu@premierauto.com.sg](mailto:Shafawati.rabu@premierauto.com.sg) to [Shafawati.rabu@premierauto.com.sg](mailto:Shafawati.rabu@premierauto.com.sg)

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 



**From:** Shafawati  
**Sent:** Thursday, 12 December, 2019 2:20 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** AccReport; Admin A  
**Subject:** RE: (Reminder) (AXA case) : CC4/ASM18007360/T1pb3 LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

WITHOUT PREJUDICE

Hi Hsiao Tong,

Appreciate an update for this case.

Has your insured reported the accident?

Regards

Shafawati Md Rabu  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Suwanna (LKK Auto) [<mailto:Suwanna@lkkauto.com>]  
**Sent:** Friday, 29 November, 2019 8:51 AM  
**To:** Foong Shiuh Jye; CS A Team  
**Cc:** AccReport; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: (Reminder) (AXA case) : LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

*Without Prejudice*

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref [CC4/ASM18007360/T1pb3](#)

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support  
LKK Auto Consultants Pte Ltd

Email [Suwanna@lkkauto.com](mailto:Suwanna@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye <[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)>  
**Sent:** Thursday, 28 November 2019 5:28 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** (Reminder) (AXA case) : LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018  
**Importance:** High

Without Prejudice

Dear all,

Wish to follow up the case.

Kindly let us know the officer in charge. (Previously was handled by Joy)

Thank you.

Regards,

(Mr) Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

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**From:** Foong Shiuh Jye  
**Sent:** Friday, 19 July, 2019 1:11 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: (Reminder) (AXA case) : LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

Dear Joy,

Noted.

Thank you for the reply.

Regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

---

**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]  
**Sent:** Friday, 19 July, 2019 1:09 PM

**To:** Foong Shiuh Jye <[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (Reminder) (AXA case) : LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

Dear Foong,

This is now handled by Ms. Hsiao Tong.

She will revert to you soon.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye [<mailto:shiuhjye.foong@premiertaxi.com>]

**Sent:** Friday, 19 July 2019 1:06 PM

**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>

**Subject:** (Reminder) (AXA case) : LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

Without Prejudice

Dear Joy,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

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**From:** Foong Shiuh Jye

**Sent:** Wednesday, 8 May, 2019 2:26 PM

**To:** 'Joylrene@lkkauto.com' <Joylrene@lkkauto.com>

**Subject:** (Reminder) (AXA case) : LOD / Accident Involving SHD1227R and SLC8062K on 19.04.2018

Without Prejudice

Dear Joy,

Please advise if there is any update on your insured reporting.

Thank you and regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1227R/GS

**WITHOUT PREJUDICE**

7<sup>th</sup> September 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

AXA Insurance Pte Ltd  
No.8 Shenton Way  
#27-01  
Singapore 068811

Dear Sir/Madam

### **ACCIDENT INVOLVING SHD1227R & SLC8062K ALONG CTE TOWARDS CHANGI ON 19.04.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1227R, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SLC8062K at the material time of the accident with the driver of our client's vehicle, Mr Koh Hock Kwee

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SLC8062K, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	2799.37 (Incl. GST)
(2) Loss of Rental - 6Days @\$109.94per day	\$	659.64
(3) Loss of Income - 6Days @\$100.00per day	\$	600.00
(4) GIA Search Fee	\$	2.00
	<b>\$</b>	<b><u>4061.01</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1227R
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search & Scene video

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1227R/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436589 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

DATE 7-Sep-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1227 R			\$ 2,616.23
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,616.23
GST @ 7%				\$ 183.14
GRAND TOTAL				\$ 2,799.37



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18007360/T1pa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:VALE OH

Date : 03-04-2020



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SLC 8062K	Veh. Inspected	SHD 1227R
Policy No.	GA201805	Coverage (\$)	0.00
Claim No.	S8M00EKF	Excess (\$)	0.00
Assign From		Assign Date	20/04/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I30	c.c	1582
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	TMAD281UVHJ127856	Colour	SILVER
Odometer	94941	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MAXXIS	6 mm
L/H Front Tyre	195/65 R15	MAXXIS	6 mm
R/H Rear Tyre	195/65 R15	MAXXIS	6 mm
L/H Rear Tyre	195/65 R15	MAXXIS	6 mm

**4. Description of Damages**THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.  
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	19/04/2018	Inspection Date	24/04/2018
Survey held at	253 ALEXANDRA ROAD		
Repairer	PREMIER AUTOMOTIVE SERVICES PTE LTD		

**5a. Remarks**A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1227R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	O/S HEADLAMP (CONSISTENT)	CUT	1,531.57	1,531.57
1	FRONT BUMPER TOW CAP (CONSISTENT)	CUT	60.10	60.10
1	FRONT BUMPER O/S SIDE BRACKET (CONSISTENT)	BROKEN	32.51	32.51
1	FRONT BUMPER (CONSISTENT)	DEFORMED	811.11	811.11
1	BONNET GRILLE (CONSISTENT)	TO REPAIR-SEE LABOUR	566.89	-
	LESS 20% DISCOUNT		-600.44	-487.06
			2,401.74	1,948.23
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	48.00	48.00
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	SUNDRY (SN)(CONSISTENT)	NECESSARY	50.00	20.00
			148.00	68.00
<b>LABOUR</b>				
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.TO PANEL BEAT ON THE SUPPORT PANEL ETC.INCLUSIVE OF THE REPAIR OF BONNET GRILLE.		650.00	300.00
	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER ,BONNET GRILLE.		400.00	300.00
			1,050.00	600.00
<b>GRAND TOTAL</b>			<b>3,599.74</b>	<b>2,616.23</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,616.23</b>

Report Ref No. CC4/ASM18007360/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

ClaimSBM000000F

ReferenceCC4/ASM18007360/T1pa3q2

Loss Date19 April 2016

Report Date19 Apr 2018 1:43:49 PM

Request Date30 May 2019

Due Date

Vendor NameLUK AUTO CONSULTANTS PTE LTD (TP)

Type of LossThird Party Vehicle Damage

ServicesPending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #SHD1227R

MakeTIWID HYUNDAI

ModelI30

Service Address

...

Primary Contact/InsuredYUAN MIAO LONG  
BLK 312B CLEMENTI AVE 4, #24-1B1, 122312, Singapore  
michelle.tan@alpinecredit.com.sg

Claim HandlerOH Vale  
656804897  
vale.oh@axa.com.sg

Actions

Next StepWait for Approve Invoice

Add Invoice















Additional Instructions


MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument Subtype

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Mee/linen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoices1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 Registered Mail Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2020
 Insurance Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 March 2020
 TP-MANDATE IA DO 140320.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	14 March 2020
 Rental Rate & Mileage.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 March 2020
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 March 2020
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 March 2020
 LETTER TO OI .pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SHD1227N - Scene video.mpg4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	6 January 2020
 AXA_2nd Reminder Letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	16 December 2019
 Traffic Police-AXA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	16 December 2019
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 May 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 April 2018
 WORKSHOP.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	19 April 2018
 EMAIL.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	19 April 2018
 TP SURVEY REQ.mpg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	19 April 2018