

INS CASE OWNER: stacy

CC 4 / ASM1800

LKK:

IDAC:

41059

Surveyor:

LAGUL

DOI:

25/4/18

Date / Time:

20/04/2018

Registered in Merimen:

Pre-assign / CCU / FTE

G4 6860E

S8M00E00



Insured Vehicle No.:

Name of Insured:

East Town Gasment plc (Boss)

Insured Tel No.:

HP:

98199185 (Mr Tan)

Claim No.:

Policy No.:

Make / Model:

P1400748

Vauxhall Astra

Excess Sec II :S5

D.O.A.:

14/04/18

Place of Accident:

646 801 Tampines Ave 4

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Chong Yoke Wun

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

84689435

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

2/5

SKD 33312 X, G4 6860E - X

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call Of:

SCM #1914

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

12/4/18

25/4/18 @ 4:16pm

Rec'd PIR from TP.  
 Called OI, Mr. Tan. He said that he did  
 receive letter from TP (claiming).  
 He has passed all the letter to his boss  
 Mr. Tan.

@ 4:23pm

7/8/18 @ 4:16pm

Called OI, Mr. Tan (98199185). Not pick up.  
 Called Mr. Tan. Inform him that AXA  
 will proceed to settle TP claim as C/O  
 had been charged. OI agent.

30/4/18

24/4/18

pvcent  
 File pass to Mr. Tan to check.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost w/loss

S\$

1391.00

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

321.00

(S x days)

Loss of Income (LOI):

S\$

-

(S x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

1713.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1713.00

Name 1:

Shu Fatt Auto Works

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

750.00

Signature

REF:

ASM (AXA)

SIC

## ASSIGNMENT

From: Date: 25-04-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKD 3331 Z

at Workshop m/s: Shu Fatt Auto

of: 81K 1009 Bukit Merah Lot 3

Insured: #0190

Policy No.

Claims No.

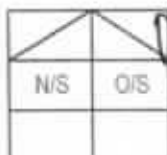
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

2pm - 4pm



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: 8K0 3331 Z Yr Regn: 2011 / 86P

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz C180KMP c.c 1597

Colour: GRAY A/C: Insured / Std / NI / NA

Sp Reading: 106552 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDD2040452A579341

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/452R/7

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 14/04/18 D.O.I: 25/04/18

Survey held at: SHU FATT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$ 12W (Reel @ 3529.94 / 73%).

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18007346/R1pa3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 20-04-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GY 6860E	Veh. Inspected	SKD 3331Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00EOD	Excess (\$)	0.00	
Assign From		Assign Date	20/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/04/2018	Inspection Date	25/04/2018	
Survey held at	SHU FATT AUTO WORKS BLK 1009, BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



# 樹發汽車修理廠 SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-00 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7085

Our Ref: WSK/jw/SF-qnc  
16<sup>th</sup> April 2018  
TP-AXA-1

SKD 3331 Z MERCEDES BENZ C180

Spare Parts	1	Rt fit headlight.
	1	Rt fit headlight holder
	1	Rt fit fender.
	1	Rt fit fender cowl.
	1	Set rt fit fender cowl clips.
	1	Rt fit fender 'Blue Efficient' emblem.
	1	Frt bumper.
	1	Set frt bumper clips.
	2	Frt bumper side retainers. @\$7.5/-
	2	Frt bumper chrome mouldings. @\$48/-

Parts: 1005.00  
-10%: (100.50)  
904.50  
Labour: 1000.00  
-20%: (200.00)  
800.00  
H/S: 1500

SS	1120.00	Nett Xnn
	92.00	Nett Xnn
	880.00	Nett Xnn
	116.00	Nett Xnn
	60.00	Nett Xnn
	65.00	Nett Xnn
	1260.00	Nett repair
	72.00	Nett Xnn
	150.00	Nett Xnn
	96.00	Nett Xnn

3911.00

Less 10% on Nett 391.10

3519.90

Labour To knock, straighten fit support panel, fit inner panel, fit lower panel, fit side panel, rt fit wheel house, renew rt fit headlight, rt fit fender, fit bumper and assembly.  
To respray damaged parts becker bumper

750.00

4869.90

Michelin 225/45Z.R17  
WDD3040452A579341  
105974

**LOK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Resue  
Hp 90010068

3 days

4/3

25/04/18 @ 1415

Resurvey after repair

1005.00  
10%  
904.50  
750.00  
1654.50  
20%  
1323.60  
431.30  
3 days

(10)



# 樹發汽車修理廠 SHU FATT AUTO WORKS



BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Our Ref: WSK/jw/SF-quo  
16<sup>th</sup> April 2018  
TP-AXA-1

SKD 3331 Z. MERCEDES BENZ C180

Spare Parts			SS	
1	Rt fit headlight		1120.00	Nett X
1	Rt fit headlight holder		92.00	Nett X
1	Rt fit fender		880.00	Nett <i>81</i>
1	Rt fit fender cowl		116.00	Nett X
1	Set rt fit fender cowl clips		60.00	Nett <i>new</i>
1	Rt fit fender 'Blue Efficient' emblem		65.00	Nett <i>new</i>
1	Frt bumper		1260.00	Nett <i>repair</i>
1	Set fit bumper clips		72.00	Nett X
2	Frt bumper side retainers @ \$7.5/-		150.00	Nett X
2	Frt bumper chrome mouldings @ \$48/-		96.00	Nett X

3911.00

Less 10% on Nett 391.10

3519.90

Labour

To knock, straighten fit support panel, fit inner panel, fit lower panel, fit side panel, rt fit wheel house, renew rt fit headlight, rt fit fender, fit bumper and assembly.  
To respray damaged parts

~~600.00~~ 300

~~750.00~~ 350

4869.90

Michelin 225/45ZR17  
WDD2040452A579341  
105974

*Rasul*  
*Hp 90010068*

*3 days*

*4/5*

*25/04/18 @ 1415*

*Resurvey after repair*

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	5121C

**Vehicle Details**

Vehicle No.:	SKD3331Z
Vehicle to be Exported:	No
Intended De-registration Date:	16 Aug 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 KOMPRESSOR
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	27191031346091
Chassis No.:	WDD2040452A579341
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$31,019.00
Original Registration Date:	01 Sep 2011
First Registration Date:	01 Sep 2011
Transfer Count:	1
Actual ARF Paid:	\$31,019.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	31 Aug 2021
PARF Rebate Amount:	\$20,162.00

**Intended COE Rebate Details**

COE Expiry Date:	31 Aug 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$56,002.00
COE Rebate Amount:	\$17,026.00
<b>Total Rebate Amount:</b>	<b>\$37,188.00</b>

The information contained herein is correct as at 16 Aug 2018

OK

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 3 May 2018 12:48 PM  
**To:** Connie - Shu Fatt Auto Works  
**Cc:** Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A; assignments  
**Subject:** RE: Re : Request for survey for SKD3331Z \*\*\* LKK REF: CC4/ASM18007346/pa3  
**Attachments:** Statement of GY 6860E.pdf

Without Prejudice

Hi Connie,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that **NO ACCIDENT**. Attached here with a copy of our insured driver's report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 20 April 2018 2:18 PM  
**To:** Connie - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Re : Request for survey for SKD3331Z \*\*\* LKK REF: CC4/ASM18007346/pa3

Dear Connie,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report and verification for direct settlement**.



## <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

Type

Question

Message

Hi Stacey, we have uploaded a copy of video footage submitted by third party in Smartclaims for your easy reference. The video shows that third party was reversing into a parking lot and collided with our insured lorry who drove pass third party vehicle. We are of the view that BOLA 24 is applicable. Third party should exercise greater caution as he was the reversing into the parking lot. In view of this, we are intending to reject third party claim. For your comments/ approval please. Hsiao Tong - 19 may 2018.

Reply





**RE: <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]**

Type

 Question

Message

Hi Stacey, we refer to the E-mail below, we appreciate if you could let us have your comments/ instruction.  
pohkin-04/06/2018

Reply



Re:RE: <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

Type

**i** Information

Message

Please reject TP claim.

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Connie - Shu Fatt Auto Works <shufatt@singnet.com.sg>  
**Sent:** Tuesday, 17 July 2018 10:22 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3  
**Attachments:** img-180717101739.pdf

Hi Hsiao Tong,

Attached police result for above vehicle for your urgent action.

Rgds  
Connie

---

**From:** Connie - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]  
**Sent:** Wednesday, July 11, 2018 5:18 PM  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

Our client has provided a clearer video footage. Our client already reversing when the lorry which was still quite a distance away. Video showed lorry did slow down a little but continued to squeeze pass.

Tried attaching the footage but unable to do so due to file size. Pls let me know how else I can forward the footage to u.

Pls advise urgently.

Rgds  
Connie

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, June 20, 2018 3:51 PM  
**To:** Connie - Shu Fatt Auto Works  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Without Prejudice

Hi Connie,

We refer to your below email.

We are still pending for instruction from AXA.

Reminder had been sent.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Connie - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]  
**Sent:** Wednesday, 20 June 2018 2:43 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

Any update on this case? Owner chasing to decide on his next course of action.

Rgds  
Connie

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, June 05, 2018 7:41 AM  
**To:** Connie - Shu Fatt Auto Works  
**Cc:** Poh Kin (LKKAuto)  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Without Prejudice

Hi Connie,

We refer to your below email.

Please be informed that we are pending for instruction from our principal, AXA.

We will get back to you once we receive instruction.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Connie - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]

**Sent:** Monday, 4 June 2018 4:11 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re : Liability issue for SKD3331Z

Hi Hsiao Tong,

We refer to above captioned subject. Pls advise accordingly.

Thank you.

Rgds

Connie



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/25743/2018  
Date : 3 July 2018

ONG GEOK BENG  
BLK 135 SIMEI STREET 1  
#08-50  
SINGAPORE 520135

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SKD3331Z AND GY6860E ALONG TAMPINES  
AVENUE 4 ON 14/04/2018 AT ABOUT 0950HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **GY6860E** had committed the following offence:  
(i) Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offence.

3. If you have any clarification, you may contact the Investigation Officer, SSI Pamela Goh at office number: 6547 6148.  
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.



**RE: Re:RE: <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]**

Type

 Information

Message

Hi Stacey. Third party claimant had submitted a copy of PIR for our consideration/ review. The PIR shows action had been taken against OID on inconsiderate driving. In view of PIR, kindly advise if we may proceed DS with third party or else advise further instruction. Thank you. Hsiao Tong - 25 July 2018

Reply



Re:RE: Re:RE: <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

Type

 Information

Message

Hi, Please inform insured that we will proceed DS as driver has been charged. Thank you.

Reply



## **Hsiao Tong (LKKAUTO)**

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 7 August 2018 4:11 PM  
**To:** 'Connie - Shu Fatt Auto Works'  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

### **Without Prejudice**

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**\*\*Kindly provide your repair estimate.**

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Connie - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>  
**Sent:** Tuesday, 7 August 2018 3:57 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

We have just conversed with AXA and informed by them LKK supposed to inform us on Direct settlement. However, we have not heard from you.

What's happening??? Owner has been calling us so frequently and getting aggressive. He just called and demanded to speak to officer in charge of his case in AXA.

Rgds  
Connie

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, July 25, 2018 3:59 PM  
**To:** Connie - Shu Fatt Auto Works  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Without Prejudice

Hi Connie,

Thank you for your email.

We are seeking further instruction from AXA and will get back to you by this week.

Kindly bear with us for time being.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Connie - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>  
**Sent:** Thursday, 19 July 2018 10:15 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

We refer to our email append below which you have not responded.

Pls advise urgently.

Rgds  
Connie

---

**From:** Connie - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]  
**Sent:** Tuesday, July 17, 2018 10:22 AM  
**To:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
**Subject:** FW: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

Attached police result for above vehicle for your urgent action.

Rgds  
Connie

---

**From:** Connie - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]  
**Sent:** Wednesday, July 11, 2018 5:18 PM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

Our client has provided a clearer video footage. Our client already reversing when the lorry which was still quite a distance away. Video showed lorry did slow down a little but continued to squeeze pass.

Tried attaching the footage but unable to do so due to file size. Pls let me know how else I can forward the footage to u.

Pls advise urgently.

Rgds  
Connie

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, June 20, 2018 3:51 PM  
**To:** Connie - Shu Fatt Auto Works  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Without Prejudice

Hi Connie,

We refer to your below email.

We are still pending for instruction from AXA.

Reminder had been sent.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Connie - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]  
**Sent:** Wednesday, 20 June 2018 2:43 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Hi Hsiao Tong,

Any update on this case? Owner chasing to decide on his next course of action.

Rgds  
Connie

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, June 05, 2018 7:41 AM  
**To:** Connie - Shu Fatt Auto Works  
**Cc:** Poh Kin (LKKAuto)  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Without Prejudice

Hi Connie,

We refer to your below email.

Please be informed that we are pending for instruction from our principal, AXA.

We will get back to you once we receive instruction.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Connie - Shu Fatt Auto Works [<mailto:shufatt@singnet.com.sg>]  
**Sent:** Monday, 4 June 2018 4:11 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re : Liability issue for SKD3331Z

Hi Hsiao Tong,

We refer to above captioned subject. Pls advise accordingly.

Thank you.

Rgds  
Connie



RE: Re:RE: Re:RE: <Seek Instruction> S8M00EOD  
[ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP)  
ON 14/04/2018]

Type

 Information

Message

Hi Stacey, we have informed OI, Mr Tan that AXA will proceed to settle third party claim. He agreed to let insurance to settle. Thank you, - Hsiao Tong - 07 Aug 2018

Reply



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

10 AUG 2018

**EAST TOWN GASMART PTE LTD**

31 DEFU LANE 9

SINGAPORE 539271

ATTN: THE MANAGEMENT

Dear Sir/ Mdm

**OUR REF : CC4/ASM18007346/R1pa3**

**YOUR REF : GY 6860E**

**ACCIDENT INVOLVING GY 6860E AND SKD 3331Z ALONG/A/T BLK 801 TAMPINES  
AVE 4 ON 14/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SKD 3331Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd  
(Motor Claims Dept)*



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)

Report No : TP/IP/25743/2018  
Date : 3 July 2018

CHONG YOKE WUN  
BLK 209 BOON LAY PLACE  
#07-289  
SINGAPORE 640209

**RECIPIENT'S COPY**

**STERN WARNING**

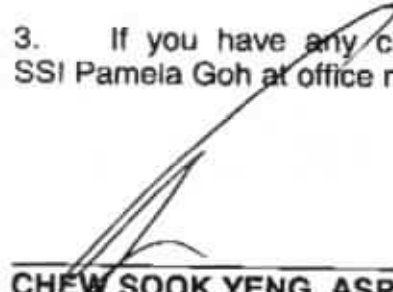
1. Investigations against you, Chong Yoke Wun, S2706633Z, into the following offence(s):

ALLEGED OFFENCE(S)				
S/No	Offence	Legislation	Date & time committed	Place
1	Inconsiderate Driving	Section 65(b) of the Road Traffic Act Chapter 276	14/04/2018 @ 0950 hrs	Tampines Avenue 4

have been completed.

2. After careful consideration of the facts of the case, and with the concurrence of the Attorney-General's Chambers, you are warned to refrain from any criminal conduct. If you commit any offence in future, the same leniency may not be shown towards you.

3. If you have any clarification, you may contact the Investigation Officer, SSI Pamela Goh at office number: 6547 6148.

  
**CHEW SOOK YENG, ASP**  
for HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE

3 July 2018  
Date





**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
[www.police.gov.sg](http://www.police.gov.sg)

**NOTE**

1. This stern warning is issued to you because while an assessment that you have committed the offence(s) listed in paragraph 1 has been made, a decision has been taken not to prosecute you in court for the offence(s).
2. This stern warning:
  - (a) does not amount to a conviction for an offence or a finding of guilt by a court of law;
  - (b) does not mean that you now have a criminal record of the offence(s) listed in paragraph 1;<sup>1</sup>
  - (c) will not be raised by the Prosecution as a criminal record against you in any future court matters for purposes of enhancing a sentence; and
  - (d) does not affect any of your legal rights, interests, or liabilities.

<sup>1</sup> As defined in the Registration of Criminals Act (Cap 268, 1985 Rev Ed.)



# SINGAPORE POLICE FORCE



T/20180509/2033

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No. 1800-5871999

1 of 3

Report No. T/20180509/2033

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 09/05/2018 11:31		Vide Report No.:		Station Diary No.: 34	
<b>Informant's Particulars</b>					
Name of Informant: CHONG YOKE WUN			Address: APT BLK 209 BOON LAY PLACE #07-289 SINGAPORE 640209		
ID Type / ID No.: NRIC NO / S2706633Z			Contact No.: Home/Office: Mobile: 84689435		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 54	Date of Birth: 25/03/1964	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: DRIVER			Driving Licence Information: Class: 2B,3,4A Date of Expiry:		

**General Information of the Accident**

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 14/04/2018 09:50	Type of Location: Car Park
Location: Along Road 1 TAMPINES AVENUE 4  BLOCK 801 TAMPINES AVENUE 4				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: No Traffic	
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GY6860E						0
SKD3331Z						0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20180509/2033

3 of 3

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Report No. T/20180509/2033

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Sgt 3 MIRASHINNI MENAGA D/O NADARAJAH

Signature Of Informant:

*Copie*

Signature Of Interpreter:  
Not applicable

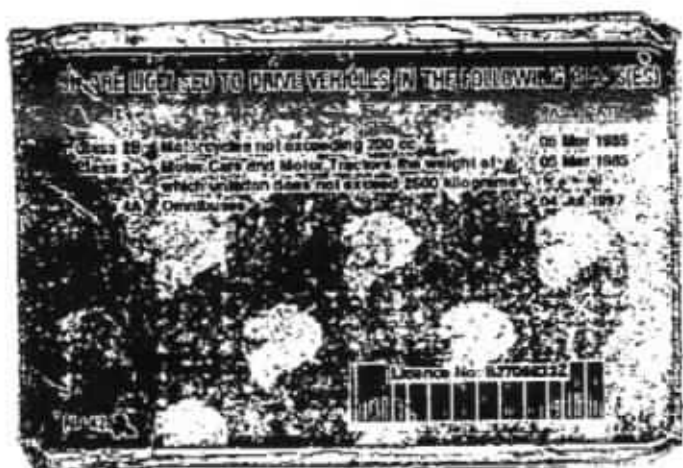
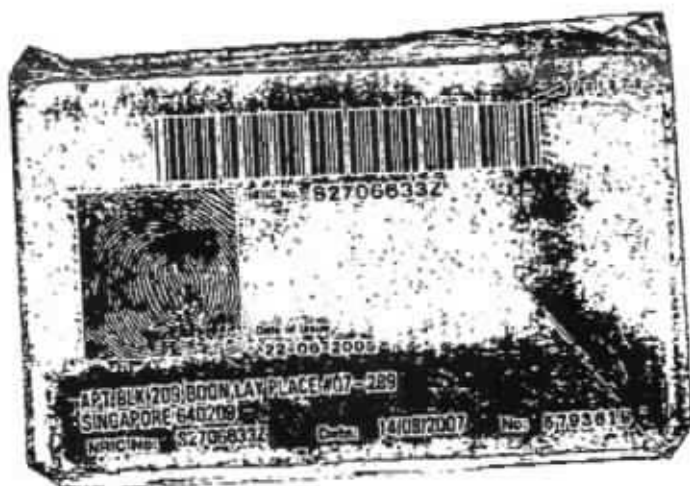
Date/Time:  
09/05/2018 11:31

Officer In Charge Of Case:

TP / HRT /  
SSI GOH GEOK LYE  
Contact No.: 65476148

Classification Of Case:

Authentication Stamp  
NP168





83115138

## << <Seek Mandate> - S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

Type

🔍 Question

Message

Liability: 100%. The PIR shows action had been taken against OID on inconsiderate driving. We seek your mandate up to \$1,910.81(all-in), IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 16 Aug 2018

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198H

51 CUBA AVE, 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE, 408933 TEL : (065) 62563561 FAX : (065) 62563315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16.08.2018

### Survey Details:

Date of loss	14.04.2018
Date of appointment	20.04.2018
Date of survey	25.04.2018
Location of survey	SHU FATT AUTO WORKS

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SKD 3331Z
Make and Model	MERCEDES BENZ (1597cc)
Date of registration	1/9/2011
Excess	NIL
Market Value	\$ 53,000.00
Parf/COE Rebate	\$ 37,188.00
Nett Loss	\$ 15,812.00

### Repair details:

Initial Estimate	\$ 4,869.90
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 904.50
Check items (estimate)	NIL
Labour	\$ 650.00
Supplementary	NIL
<b>Total</b>	<b>\$ 1,554.50</b>
<b>Lump Sum(if applicable)</b>	

Number of days for repair	<u>3</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No: 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564315

Date: 16.08.2018

**Remarks:**

*The PIR shows action had been taken against OID on  
inconsiderate driving.*

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,663.32	
Loss of use	\$ 240.00	(4days x \$60.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 7.49	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 1,910.81</b>	





## Service Request Details

Claim

S8M00EOD

Reference

CC4/ASM18007346/R1pa3 

Loss Date

14 April 2018

Request Date

20 April 2018

Due Date

20 April 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work

More ▼

### Vehicle Information

Incident Vehicle Registration #

SKD3331Z

Make

TPVD MERCEDES-BENZ

Model

C180

Service Address

Primary Contact/Insured

EAST TOWN GASMART PTE LTD  
31 DEFU LANE 9, 539271, Singapore  
96945919  
PULAN24@HOTMAIL.COM

Claim Handler

NG Stacey  
6568804351  
stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

19/9/18 2:26 PM

FROM

NG Stacey

SUBJECT

Re:RE: <Seek Mandate> - S8M00EOD [ACCIDENT INVOLVING  
GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

BODY

PLS PROCEED



TYPE



SENT

6/9/18 12:40 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

## SUBJECT

RE: <Seek Mandate> - S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

## BODY

[REMINDER] Liability: 100%. The PIR shows action h...



## TYPE



## SENT

16/8/18 10:14 AM

## FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

## SUBJECT

<Seek Mandate> - S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

## BODY

Liability: 100%. The PIR shows action had been tak...



## TYPE



## SENT

7/8/18 4:15 PM

## FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

## SUBJECT

RE: Re:RE: Re:RE: <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

## BODY

Hi Stacey, we have informed OI, Mr Tan that AXA wi...



## TYPE



## SENT

7/8/18 3:44 PM

## FROM

NG Stacey

## SUBJECT

Re:RE: Re:RE: <Seek Instruction> S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi, Please inform insured that we will proceed DS...



TYPE



SENT

2/8/18 3:44 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Re:RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, we refer to our email dated 25/07/2018....



TYPE



SENT

30/7/18 9:17 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Re:RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, we refer to our email dated 25/07/2018....



TYPE



SENT

25/7/18 4:37 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Re:RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, Third party claimant had submitted a co...



TYPE



SENT

11/7/18 2:21 PM

FROM

NG Stacey

SUBJECT

Re:RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Please reject TP claim.



TYPE



SENT

7/7/18 9:04 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, further to our email dated 19/05/2018 &amp;...



TYPE



SENT

20/6/18 3:50 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, further to our email dated 19/05/2018. ...



TYPE



SENT

4/6/18 4:15 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: &lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, we refer to the E-mail below, we apprec...



TYPE



SENT

19/5/18 11:41 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

&lt;Seek Instruction&gt; S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) &amp; SKD 3331Z(TP) ON 14/04/2018]

BODY

Hi Stacey, we have uploaded a copy of video footag...



TYPE



SENT

28/4/18 10:18 AM

FROM

NG Stacey

SUBJECT

GIA REPORT ATTACHED

BODY

Pls see GIA report. based on insured report, there...



TYPE



SENT

23/4/18 9:11 AM

FROM

NG Stacey

SUBJECT

non reporting

BODY



TYPE



SENT

20/4/18 11:40 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

VNI

BODY

Please be informed that vehicle currently not in t...



## Hsiao Tong (LKKAUTO)

---

**From:** Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>  
**Sent:** Friday, 21 September 2018 5:23 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)  
**Attachments:** img-180921165535.pdf

Miss Chew Hsiao Tong  
Without prejudice

We now forward LOD with supporting documents herewith.

Pls let us have our settlement of \$1,791.00 asap.

Thank you  
樹發汽車修理廠  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, August 07, 2018 4:11 PM  
**To:** Connie - Shu Fatt Auto Works  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

**Without Prejudice**

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**\*\*Kindly provide your repair estimate.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 1 October 2018 3:50 PM  
**To:** 'Julia - Shu Fatt Auto Works'  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Without Prejudice

Hi,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$1,630.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Julia - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>  
**Sent:** Friday, 21 September 2018 5:23 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Miss Chew Hsiao Tong  
Without prejudice

We now forward LOD with supporting documents herewith.

Pls let us have our settlement of \$1,791.00 asap.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

---

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, August 07, 2018 4:11 PM  
**To:** Connie - Shu Fatt Auto Works  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3

Without Prejudice



## RE: Re:RE: <Seek Mandate> - S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]

Type

Question

Message

Hi, For LOU, third party rejected our offer at \$60/day x 4days = \$240.00 and proposed \$80/day x 4days = \$320.00 as third party vehicle is a Mercedes Benz C180 (1597cc/ 115.0KW). The breakdown of third party propose is as follows: - 1) CORw/GST: \$1,391.00 + 2) LOU(4days x \$80.00): \$320.00 + 3) LTA/GIA search fee: \$2.00 = Total: \$1,713.00. Kindly let us have you further mandate/instruction. Thank you. Hsiao Tong - 20 Oct 2018

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>  
**Sent:** Tuesday, 16 October 2018 5:22 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Miss Chew Hsiao Tong  
Without prejudice

Our client is maintaining LOU of \$80.

Pls let us have your settlement of \$1,713.00 soonest.

Thank you  
樹發汽車修理廠  
Shu Fatt Auto Works  
Julia Wong  
Tel: 62730119

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, October 03, 2018 2:50 PM  
**To:** Julia - Shu Fatt Auto Works  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Without Prejudice

Hi Julia,

We refer to your below email.

For this case, may we wrap up this matter at a global sum of **\$1,630.00(all-in)?**

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>  
**Sent:** Monday, 1 October 2018 4:10 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Miss Chew  
Without prejudice



**Re:RE: Re:RE: <Seek Mandate> - S8M00EOD [ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP) ON 14/04/2018]**

Type

Question

Message

pls proceed

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 8 November 2018 3:43 PM  
**To:** 'Julia - Shu Fatt Auto Works'  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Without Prejudice

Hi Julia,

We refer to your below email.

We are prepared to improve our offer at \$1,673.00(all-in).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Julia - Shu Fatt Auto Works <[shufatt@singnet.com.sg](mailto:shufatt@singnet.com.sg)>  
**Sent:** Tuesday, 16 October 2018 5:22 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re : Liability issue for SKD3331Z \*LKK REF: CC4/ASM18007346/R1pa3 (our ref: SF/072/2018)

Miss Chew Hsiao Tong  
Without prejudice

Our client is maintaining LOU of \$80.

Pls let us have your settlement of \$1,713.00 soonest.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

<< RE: Re:RE: Re:RE: <Seek Mandate> - S8M00EOD  
[ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP)  
ON 14/04/2018]

Type

🔍 Question

Message

Hi, we refer to your msg on 04/11/2018. Kindly confirm is we may proceed to settle the matter at \$1,713.00(all-in). Thank you . Hsiao Tong - 09 Nov 2018

Reply



**Re:RE: Re:RE: Re:RE: <Seek Mandate> - S8M00EOD  
[ACCIDENT INVOLVING GY 6860E(OI) & SKD 3331Z(TP)  
ON 14/04/2018]**

Type

 Question

Message

Yes, please proceed

Reply

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
 Individual Ownership

**DRIVESHIELD - VALUE PLAN**  
**Comprehensive**

Certificate No. P 28691533 DMV

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
 SKD3331Z

2. Name of Policyholder  
 Ong Geok Beng

3. Effective Date of the Commencement of Insurance for the purposes of the Act  
 26/03/2018

4. Date of Expiry of Insurance  
 25/03/2019

5. Persons or Classes of Persons entitled to drive\*

Ong Geok Beng

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT ANY MSIG  
 AUTHORISED WORKSHOP LISTED IN THE ATTACHED.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.  
 Approved Insurers

for Chief Executive Officer





**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408866  
Tel +65 6547 0000  
Fax +65 6547 4888  
www.police.gov.sg

Our Ref : TP/IP/25743/2018  
Date : 3 July 2018

ONG GEOK BENG  
BLK 135 SIMEI STREET 1  
#08-50  
SINGAPORE 620135

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING SKD3331Z AND GY6860E ALONG TAMPINES  
AVENUE 4 ON 14/04/2018 AT ABOUT 0950HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **GY6860E** had committed the following offence:

(i) Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offence.

3. If you have any clarification, you may contact the Investigation Officer, SSI Pamela Goh at office number: 6547 6148.

4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

*csteaxa@com.sg*

*Ram 90010068*

This is a computer-generated letter. No signature is required.



樹發汽車修理廠  
SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065  
Email: shufatt@pacific.net.sg

Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

Our Ref. SF/072/2018

20th September 2018

without prejudice

AXA Insurance Singapore Pte. Ltd.,  
No. 8 Shenton Way, #B1-01,  
AXA Tower,  
Singapore 068811.

Dear Sirs,

ACCIDENT INVOLVING SKD 3331 Z AND GY 6860 E ON 14/4/2018

We refer to the above matter.

We act for the owner of SKD 3331 Z whose vehicle was involved in the above accident with your insured driver of GY 6860 E due to his/her gross negligence. Our client holds your insured driver responsible for all the outlay they had incurred we now forward the claim as follows:-

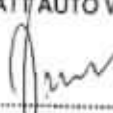
Repair costs	\$1,391.00
Loss of use (\$100 x 4 days)	\$ 400.00
Loss of use (rental)	\$
Loss of Income	\$
Survey fee	\$
Towing fee	\$
GIA search fee	\$ 2.00
LTA search fee	\$
GIA report fee for TP report	\$
Miscellaneous	\$
Off-peak e-day licence	\$
Seal for off-peak car	\$
Photocopies/postages/admin	\$
	<hr/>
	\$1,791.00
	=====

To facilitate your investigation, we forward repair bill, accident report with police report, Police result, certificate of Insurance, Letter of Authorisation and GIA search for your necessary action.

The above pertains to property damage claim only and should not prejudice injury claim, if any.

We thank you for your prompt assistance and we look forward to your early settlement.

Yours faithfully,  
SHU FATT AUTO WORKS

  
Julia Wong (Claims)

Encs.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

10 AUG 2018

**EAST TOWN GASMART PTE LTD**

31 DEFU LANE 9

SINGAPORE 539271

ATTN: THE MANAGEMENT

Dear Sir/ Mdm

**OUR REF : CC4/ASM18007346/R1pa3**

**YOUR REF : GY 6860E**

**ACCIDENT INVOLVING GY 6860E AND SKD 3331Z ALONG/AT BLK 801 TAMPINES AVE 4 ON 14/04/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SKD 3331Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

VEHICLE NO. SKD 3331 Z

Name of owner Eng Geok Beng NRIC No. S1365121 C

Address Blk 135 Simci St. 1 #08-50, SE 520135

Name of driver As Above NRIC No. \_\_\_\_\_

Address As Above

ACCIDENT INVOLVING SKD 3331 Z AND Gy 4860 E

ON 14/4/18 ALONG Blk 801 Tampines Ave 4 Car Park Lot 756

In consideration of M/S. SHU FATT AUTO WORKS repairing my/our vehicle no. SKD 3331 Z at my/our request, I/we, the abovenamed owner/driver of the said vehicle hereby Irrevocably instruct and authorize SHU FATT AUTO WORKS to demand/claim/settle/receive whatever amount settled/payable by the insurance company and/or third party insurance company and all amount claimed and/or settled shall belong to SHU FATT AUTO WORKS to give an absolute discharge on my/our behalf. The settlement cheque should be made in favour of SHU FATT AUTO WORKS directly.

Dated this 14 day of 04 20 18

Signature : 

Name : Richard Ong

Car No. : SKD 3331 Z



redefining / insurance

CLAIM REF : S8M00EOD  
INSURED : EAST TOWN GAS MART PTE LTD

DISCHARGE VOUCHER

We/I, ONG GEOK BENG, NRIC NO. S1365121C hereby agree to accept the sum of dollars ONE THOUSAND SEVEN HUNDRED THIRTEEN ONLY (S\$1,713.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. GY 6860E as a result of an accident along BLK 801 TAMPINES AVE 4 CARPARK LOT 756 on 14/04/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SKD 3331Z.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. GY 6860E in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. GY 6860E.

Dated this 24<sup>th</sup> day of December 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S1365121C

Occupation/ Business : Indoor

Address : Blk 135, Simei Str 1, #08-50  
Singapore 520135

Telephone No. : 9794 6228

Witness's Name : \_\_\_\_\_

Witness's Signature : \_\_\_\_\_

Witness's NRIC No. : \_\_\_\_\_





樹發汽車修理廠  
SHU FATT AUTO WORKS

BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065  
Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

TAX INVOICE NO: SF/072/2018  
20 September 2018

AXA Insurance Pte Ltd  
(Third Party)

SKD 3331 Z MERCEDES BENZ C180

The repair costs of the above vehicle has been agreed upon a lump sum figure of S\$1300.00.	SS
	1300.00
7% GST	91.00
	<u>1391.00</u>

S'PORE DOLLARS: ONE THOUSAND THREE HUNDRED NINETY-ONE ONLY.

樹發汽車修理廠  
SHU FATT AUTO WORKS



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-058679  
Date of Request: 18/04/2018

Your Ref No: Online Purchase

Shu Fatt Auto Works  
Block 1009 Bukit Merah Lane 3  
#01-90  
Singapore 159723

Dear Sir/Madam,

Enquiry Date: 18/04/2018  
Enquiry By: CONNIE WONG POH LENG  
TP Vehicle No: GY6860E  
Accident Date: 14/04/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GY6860E	AXA Insurance Pte Ltd	06/07/2017-05/07/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GY 6860E (Insd veh)	Model:	MERCEDES BENZ C 180
	SKD 3331Z (TP veh)		KOMP
Date of Accident:	14/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,210.79
Final Repair Cost	:	\$	1,391.00
Loss of Use	:	\$	320.00
			4days at \$80.00 per day
Rental (if any)	:	\$	
			days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum	:	\$	1,713.00

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	SHU FATT AUTO WORKS	:	\$ 1,713.00

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

28/12/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18007346/R1pa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 28-12-2018	
ATTN:STACEY NG			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GY 6860E	Veh. Inspected	SKD 3331Z	
Policy No.	P1400748	Coverage (\$)	0.00	
Claim No.	S8M00EOD	Excess (\$)	0.00	
Assign From		Assign Date	20/04/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ C 180 KOMP	c.c	1597	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	WDD2040452A579341	Colour	GREY	
Odometer	106552	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
R/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	14/04/2018	Inspection Date	25/04/2018	
Survey held at	SHU FATT AUTO WORKS BLK 1009,BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKD 3331Z**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	RT FRT HEADLIGHT (CONSISTENT) (N)	NOT NECESSARY	1,120.00	-
1	RT FRT HEADLIGHT HOLDER (CONSISTENT) (N)	NOT NECESSARY	92.00	-
1	RT FRT FENDER (CONSISTENT) (N)	BENT	880.00	880.00
1	RT FRT FENDER COWLING (CONSISTENT) (N)	NOT NECESSARY	116.00	-
1	SET RT FRT FENDER COWLING CLIPS (CONSISTENT) (N)	NECESSARY	60.00	60.00
1	RT FRT FENDER 'BLUE EFFICIENT' EMBLEM (CONSISTENT) (N)	NECESSARY	65.00	65.00
1	FRT BUMPER (CONSISTENT) (N)	TO REPAIR SEE LABOUR	1,260.00	-
1	SET FRT BUMPER CLIPS (CONSISTENT) (N)	NOT NECESSARY	72.00	-
2	FRT BUMPER SIDE RETAINERS @\$75.00 (CONSISTENT) (N)	NOT NECESSARY	150.00	-
2	FRT BUMPER CHROME MOULDINGS @\$48.00 (CONSISTENT) (N)	NOT NECESSARY	96.00	-
	LESS 10% DISCOUNT		-391.10	-100.50
			3,519.90	904.50
<b>LABOUR</b>				
	TO KNOCK, STRAIGHTEN FRT SUPPORT PANEL, FRT INNER PANEL, FRT LOWER PANEL, FRT SIDE PANEL, RT FRT WHEEL HOUSE, RENEW FT FRT HEADLIGHT, RT FRT FENDER, FRT BUMPER AND ASSEMBLY. INCLUSIVE OF THE REPAIR OF FRT BUMPER.		600.00	350.00
	TO RESPRAY DAMAGED PARTS.		750.00	400.00
			1,350.00	750.00
<b>GRAND TOTAL</b>			<b>4,869.90</b>	<b>1,654.50</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,300.00</b>

Report Ref No. CC4/ASM18007346/R1pa3q2

**MOHAMMED RASUL BIN MOHD YUNUS**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SAR000E01D
Reference	CCA/ASM18007346/R13as3s2
Loss Date	14 April 2018
Request Date	20 April 2018
Due Date	
Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Print Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKD3331Z
Make	TPVD MERCEDES-BENZ
Model	C180
Service Address	
...	
Primary Contact/Insured	
EAST TOWN GASMAST PTE LTD 31 DEFU LANE 9, S39271, Singapore 96945919 PULAN2@HOTMAIL.COM	
Claim Handler	
NG Stacy 6568804351 stacey.n@axa.com.sg	















Additional Instructions

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LNKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LNK AUTO CONSULTANTS PTE LTD (TPP)	28 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKKInjunction (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKKAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 AUTHORISATION TO ACT TOBIM.pdf	Forms / Claim Documents	PQA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 LETTER TO OL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 December 2018
 Immediate Advice (with mandate).dd 160818.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 August 2018
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 August 2018
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	16 August 2018
 PIRI_SKD33312.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PIR_SKD3331Z.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 July 2018
 SKD 3331Z vs GY 6M60E - TP VIDEO.mp4	Evidence	Videos	LKX AUTO CONSULTANTS PTE LTD (TP)	19 May 2018
 GY6M60E- INJURED GIA REPORT.pdf	Reports & Statement	Accident statement	NG Stacey	28 April 2018
 Cl.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacey	23 April 2018
 SCHEDULE.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacey	23 April 2018
 EMAIL WITH CO CLAIMANT AND GIA REPORT.mpg	Other	Other	SHAH Kishal	20 April 2018