

INS. CASE OWNER:

Clara CC 4, FWD 1800 7342, M1 Q03 91

IDAC:

Surveyor:

MACE

DOI:

ASSIGNMENT

20/4/18

Date / Time:

19/04/18

Registered in Merimen:

20/4/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJJ 9089P

Name of Insured:

KAO Meng Leong

Insured Tel No.:

HP:

96607489

Excess Sec II :SS

D.O.A.:

16/04/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

120180004726

Policy No.:

PNPU 2017-2020/050

Make / Model:

T. WSH

Place of Accident:

Fu Wai Shon Complex B/C/P

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kun Chow



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/4/18
Akw

SJF 9451D - X ;

SJJ 9089P - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

3.3.18

EMAIL WSP LIABILITY CLEAR.

18.9.18

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 20 NOV 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with: MON / 00

Confirm by: MAF

Repair Cost:

45 S\$1,100

(4 days) Reduction:

42 %

Email

Call

FINAL SETTLEMENT

Date/Time: 09-11-2018

Confirm with: MON / 00

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

41/101 S\$1,519.00

OI REVERSED H11 TP

Loss of Rental (LOR):

S\$ 0.00

(6 days) > +100

Loss of Use (LOU):

S\$ -

(3 x days)

Loss of Income (LOI):

S\$ -

(3 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+500

Total:

S\$2,419.00

Global Sum S\$:

FINAL PAYMENT

Date/Time: 09-11-18

Confirm with: MON / 00

Email

Call

Payee 1:

S\$2,419.00

Name 1:

Kuan Chen Hui WONG

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18007342/M1ea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 20-04-2018	
			Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJJ 9089P	Veh. Inspected	SKE 9481D	
Policy No.		Coverage (\$)	0.00	
Claim No.	1201800004726	Excess (\$)	0.00	
Assign From		Assign Date	20/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/04/2018	Inspection Date	20/04/2018	
Survey held at	KUM CHEW MOTOR WORKSHOP 160 SIN MING DRIVE #05-08 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08
SIN MING AUTOCITY, SINGAPORE 575722.
Tel No. : 64536256/64563715 Fax No. : 64557754
E-Mail : kumchew1@singnet.com.sg
GST Reg.No. : M90367665T Buss. Reg. No. : 52865130K

M/S FWD SINGAPORE PTE LTD
6, TEMASEK BOULEVARD #18-01
SUNTEC TOWER FOUR, SINGAPORE 038986.

Attention : Motor Claim Department

Contact : 68208888

Estimate : ES004345

Date : 20/04/2018
Vehicle Num. : SKE 9481 D
Make/Model : TOYOTA ALTIS
Chassis/Eng# :
Accident Date : 16/04/2018
Claim No. :
Reference : KC/TP9481/1804-09
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

1.	1 PC	FRT BUMPER		
2.	1 PC	FRT BUMPER REINFORCEMENT		
3.	2 PCS	FRT BUMPER RETAINER		
4.	2 PCS	FRT BUMPER RETAINER CLIPS		
5.	1 PC	FRT FENDER - RH		
6.	1 PC	FRT FENDER DUST COVER - RH		
7.	9 PCS	FRT FENDER DUST COVER CLIPS		
8.	1 PC	FRT HEADLAMP - RH		
9.	1 PC	WIPER TANK		

LIST ITEMS : Acknowledged by Repairer

List Total S\$:
25.00% Discount S\$:

LABOUR :

TO PULL, KNOCK ON ACCIDENT PORTION & CHANGE ABOVE PART.

TO SPRAY & PAINT ON ACCIDENT PORTION.

TO CHECK WIRING FUNCTIONS.

Labour Total S\$:

det
514.93
291.25
96.14
10.00
359.55
144.45
46.00
460.22
122.95

Not Author
45 Repair
After paint
Weld Area
2,044.49
511.12
1,533.37

40V 550.00
55V 780.00
30V 60.00
1,390.00

SingDollars : Two Thousand Nine Hundred Twenty-Three & Cents Thirty-Seven Only

Total S\$: 2,923.37

KUM CHEW MOTOR WORKSHOP

45 Repair
#1700/2
4w/1day
Con

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 26 Apr 2018

Preliminary Advice

Insured Vehicle No	: SJJ9089P	Accident Date	: 16/04/2018
TP Vehicle No	: SKE9481D	Assignment Date	: 20/04/2018
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 4 days
Date of Inspection	: 20/04/2018		
Inspection At	Kum Chew Motor Workshop (160 Sin Ming) (HQ) 160 Sin Ming Drive, #05-08 Sin Ming Autocity Singapore 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesO/S front... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,923.37
Revised Amount	:S\$	1,700.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,700.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 3 May 2018 2:47 PM
To: 'kumchew1@singnet.com.sg'
Subject: RE: RE : ACCIDENT INVOLVING SKE 9481 D & SJJ 9089 P ON 16/04/2018. Our Ref: 1201800004726

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kumchew1 [<mailto:kumchew1@singnet.com.sg>]

Sent: Thursday, 19 April, 2018 3:04 PM

To: Motor Claims SG - SG Common

Subject: RE: RE : ACCIDENT INVOLVING SKE 9481 D & SJJ 9089 P ON 16/04/2018. Our Ref: PNPV2017-00007050

Dear Ms Clara,

Refer to your email below.

Kindly appoint LKK Auto Consultants Pte Ltd to pre-inspection our insured vehicle.

Thanks & Best Regards,
Mdm Lim

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: Thursday, April 19, 2018 2:33 PM

To: kumchew1@singnet.com.sg

Subject: RE: RE : ACCIDENT INVOLVING SKE 9481 D & SJJ 9089 P ON 16/04/2018. Our Ref: PNPV2017-00007050

WITHOUT PREJUDICE

Dear Mdm Lim,

We refer to your letter dated 19 April 2018 of the PRI Notice of your client's vehicle SKE9481D.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg Learn More
--	--	--	---

From: kumchew1 [mailto:kumchew1@singnet.com.sg]

Sent: Thursday, 19 April, 2018 11:08 AM

To: Clara Li Zirong - SGUser

Subject: FW: RE : ACCIDENT INVOLVING SKE 9481 D & SJJ 9089 P ON 16/04/2018. Our Ref: PNPV2017-00007050

Dear Sir,

We are action on behalf of M/s Comfortdelgro Rent-A-Car Pte Ltd, the owner of SKE 9481 D in the above matter.

Kindly arrange for pre-repair inspection with the following details.

Venue : Kum Chew Motor Workshop
160, Sin Ming Drive #05-08
Sin Ming Autocity
Singapore 575722.

Contact No. 64536256

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks & Best Regards,
Mdm Lim

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	20 Apr 2018 14:00	Cim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).		[A] HOW MEI KWAN
2	20 Apr 2018 14:00	Cim Created	Reg No: SKE9481D, Acct Date: 2018/04/16, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Kum Chew Motor Workshop (160 Sin Ming) (HQ)		[A] HOW MEI KWAN
3	20 Apr 2018 14:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment, Suggested Adj. : LKK Auto Consultants Pte Ltd.		[A] HOW MEI KWAN
4	20 Apr 2018 14:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/02		[A] HOW MEI KWAN
5	20 Apr 2018 14:00	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	20 Apr 2018 14:00	Adj Adjuster Assigned	[None] -> MA CHIN FOOK		[A] HOW MEI KWAN
7	20 Apr 2018 14:24	Cim Registration Modified	Pol No:->PNPV2017-00007050.		[I] Clara Li Zi Rong
8	26 Apr 2018 19:41	Cim Veh Model Changed	(204808) -> (203311) TOYOTA COROLLA ALTIS 1.6 (A).		[A] HOW MEI KWAN
9	26 Apr 2018 19:43	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/02		[A] HOW MEI KWAN
10	18 Sep 2018 17:09	Label Added	(20005):Direct Settlement.		[A] Asher Sng Rong Yi
11	27 Sep 2018 14:29	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
12	27 Sep 2018 14:29	Cim Dtl Modified	JPJ Reg. Date: -> 2012/04/19.		[A] JOANNE LEE KHANG MIN
13	27 Sep 2018 14:29	Cim Details Notified			[A] JOANNE LEE KHANG MIN
14	03 Oct 2018 14:22	Adj Mandate Request	Cur.Req:2519.00:LIABILITY: 100% B:NIL OI REVERSED HIT TP QUANTUM: (a) COR w/ GST: \$1,819.00 + (b) LOR: \$700.00 (7days x \$100) Total: a+b = \$2,519.00 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.		[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[03/05/2018 14:42] Asher Sng Rong Yi:
FILE REVIEW: 100% B:NIL OI REVERSED AND HIT TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1788650	26/04/2018 19:43	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKE9481D	SJJ9089P	10.70

Print Received Message

This mail is associated with :

***SKE9481D (1201800004726)**
[SJJ9089P]

TP

COMFORTDELGRO RENT-A-CAR PTE LTD

Apr 16 2018 12:00AM

[Kao Meng Leong]

Kum Chew Motor Workshop (160 Sin Ming)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 10/10/2018 18:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2419.00) - SKE9481D - Claim Handler: Josey Loh

Approved:2419.00:Hi! Please offer LOR at 6 days

KUM CHEW MOTOR WORKSHOP

160, Sin Ming Drive
Sin Ming Autocity #05-08, Singapore 575722.
TEL: 6453 6256, 6456 3715 FAX: 6455 7754
Email:kumchew1@singnet.com.sg

Date : 06/05/2018

FWD SINGAPORE PTE LTD
6, TEMASEK BOULEVARD #18-01
SUNTEC TOWER FOUR
SINGAPORE 038986.

Dear Sir/Madam

ACCIDENT INVOLVING SKE 9481 D & SJJ 9089 P ON 16/4/2018.

We act for M/S Comfortdelgro Rent-A-Car Pte Ltd, the owner of motor vehicle No. SKE 9481 D which involved in the above accident.

Our client has suffered loss and damage as a result of your agent and/or servant/your insured's negligence in the driving of motor vehicle No. SJJ 9089 P.

We quantify our client's claim as follows:-


Cost of Repair (inclusive of GST)	: \$1819.00
Rental Charge (\$100 x 11 days)	: <u>\$1100.00</u>
	<u>\$2919.00</u>

The following supporting documents are enclosed herewith:-

1. Tax invoice from Kum Chew Motor Workshop.
2. Vehicle Replacement Voucher from Comfortdelgro Rent-A-Car.

Thank you,

Yours faithfully,


.....
Mdm Lim

AUTHORISATION TO ACT

With regard to the accident involving my/our motor vehicle SKE 9481D and other(s) SJJ 9089P on 16/04/2018 at/along FU LU SHOU COMPLEX CARPARK, I/We, COMFORTDELGRO RENT-A-CAR PTE LTD, NRIC/Company Reg. No. 198105775H hereby authorize and appoint KUM CHEW MOTOR WORKSHOP ("Workshop") to act for me/us for the purpose of making a third party claim.

I/We further authorize the Workshop to settle my/our above mentioned claim in any manner that they deem fit and the Workshop is also authorized to receive any payment on my behalf for the settlement of my/our claim with the cheque or payment to be made in favor of the Workshop.

I / We also knowledge that any settlement the Workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the drivers/owners/ insurers of the other vehicles are concerned.

Dated this 25 day of Nov 2018

Interpreted and/or witnessed by



Signature _____
Name Alvin Chen
NRIC 19810577H



Signature _____
Name Shawn Tan
NRIC 19810577H

RELEASE

Claim Reference:	1201800004726
Surveyor's Reference:	CC4/FWD18007342/M1ea3
TP Reference:	SKE 9481D

We, **KUM CHEW MOTOR WORKSHOP** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKE 9481D** ("Vehicle") to accept the sum of **\$2,419.00**, being the amount claimed for **\$1,819.00** (repair costs), **\$600.00** (loss of rental/ ~~use~~), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **16/04/2018** (date of accident) at / along **FU LU SHOU COMPLEX CARPARK** (location) involving vehicle no/s. **SKE 9481D** and **SJJ 9089P**.

This is pursuant to the inspection conducted on **20/04/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJJ 9089P** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 10 day of NOV 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MCF

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08
SIN MING AUTOCITY, SINGAPORE 575722.
Tel No. : 64536256/64563715 Fax No. : 64557754
E-Mail : kumchew1@singnet.com.sg
GST Reg.No. : M90367665T Buss. Reg. No. : 52865130K

M/S FWD SINGAPORE PTE LTD
6, TEMASEK BOULEVARD #18-01
SUNTEC TOWER FOUR, SINGAPORE 038986.

Attention : Motor Claim Department
Contact : 68208888

Tax Invoice : TP001763

Date : 03/05/2018
Vehicle Num. : SKE 9481 D
Make/Model : TOYOTA ALTIS
Chassis/Eng# :
Accident Date : 16/04/2018
Claim No. :
Reference : KC/TP9481/1804-09
Policy No. :

LUMP SUM REPAIR

Amount S\$

1,700.00

SingDollars : One Thousand Eight Hundred Nineteen Only

Total S\$: 1,700.00
GST@7% S\$: 119.00
Amount Due S\$: 1,819.00
=====


KUM CHEW MOTOR WORKSHOP

COMFORTDELGRO
RENT-A-CARCOMFORTDELGRO RENT-A-CAR PTE LTD
(Rental)

Vehicle Replacement Voucher

RV87081

Customer's Name Sato Kogyo (S) Pte Ltd		Station	
Hirer's Name Mr Morishima Motohiro		Tel 9661 8531	
Ref. Contact Morishima Motohiro		Tel	
Exchange Location Jurong West Ave 2 Site Office, Along Bulim Drive		Tel	
Org. Veh. Nr. SKE9481D	IU Nr. 1124603366	Repl. Veh. Nr. SKT6030M	IU Nr. 1125832360
Org. Veh. Make TOYOTA ALTIS 1.6 A	K / R / RK	Repl. Veh. Make NISSAN SYLPHY 1.6 A	K / R / RK

Mark 'X' on damaged parts before using car



Mark 'X' on damaged parts before using car



Km In	9	2	5	7	5	Date / Time In	28/4/18	1230
Km Out	9	2	5	1	4	Date / Time Out	1704/0830	
KM Drvn				6	1			

Km In	3	1	4	6	0	Date / Time In	28/4/18	1230
Km Out	3	1	0	4	7	Date / Time Out	1704/0830	
KM Drvn			4	2	3			

Petrol Level

Indicates petrol level when vehicle was replaced.



Indicates petrol level when vehicle was returned.

Petrol Level

Petrol Amt \$



Remarks / Miscellaneous

- Cashcard (Yes S

(No)

- 1 incar cam

- Decals (Yes / Expired)

- 1 HP Hdder

Remarks

Svc

A/R - 16/4 (front bumper dropping)

Hirer's acknowledgement for the remarks :-

Hirer's Signature:

Date:

170418

Checked Out By

Dimmy

Checked In By

A. J. J. J.

Signature

Signature

By your signature, Hirer accepts the new vehicle in replacement of original vehicle according to the terms & conditions of the original rental agreement



Printed Date:

15-Apr-2018 17:09

COMFORT

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Apr 2018 Edit Reg		19 Apr 2018 00:00 Edit Adj Rpt	S\$1,700.00 Edit Estimates	S\$1,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Kao Meng Leong, ID: S1164674C								
Main Claimant:	COMFORTDELGRO RENT-A-CAR PTE LTD, Co. Reg. No.: 198105775H								
Vehicle Reg. No.:	SKE9481D	Date of Loss:	16/04/2018 00:00 - :59 [71 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800004726	Policy/Cover Note No.:	PNPV2017-00007050 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJJ9089P	Policy No. (Claimant):	M460802						
		Excess:							
Repairer:	Kum Chew Motor Workshop (160 Sin Ming) (HQ) 160 Sin Ming Drive, #05-08 Sin Ming Autocity, 575722 Sin Ming - Tel: 6456 3715								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 02/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (10/10/2018): Alert - Adj Mandate Approved (S\$2419.00) - SKE9481D - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKE9481D (1201800004726)
[SJJ9089P]
TP
COMFORTDELGRO RENT-A-CAR PTE LTD
Apr 16 2018 12:00AM
[Kao Meng Leong]
Kum Chew Motor Workshop (160 Sin Ming)

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/18 19:43	Adjuster Immediate Advice	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/09/18 17:10	General View	1 Load JPG	
2	18/09/18 17:10	General View	1 Load JPG	
3	18/09/18 17:10	General View	1 Load JPG	
4	18/09/18 17:10	Odometer Reading	1 Load JPG	
5	18/09/18 17:10	General View	1 Load JPG	
6	18/09/18 17:10	Chassis Number	1 Load JPG	
7	18/09/18 17:10	General View	1 Load JPG	
8	18/09/18 17:10	General View	1 Load JPG	
9	18/09/18 17:10	General View	1 Load JPG	
10	18/09/18 17:10	General View	1 Load JPG	
11	18/09/18 17:10	General View	1 Load JPG	
12	18/09/18 17:10	General View	1 Load JPG	
13	18/09/18 17:10	General View	1 Load JPG	
14	18/09/18 17:10	General View	1 Load JPG	
15	18/09/18 17:10	General View	1 Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/04/18 14:01	ACKNOWLEDGEMENT EMAIL TO FWD DD 19.04.2018	1 Load PDF	
2	20/04/18 14:01	EMAIL – FWD TO OI DD 20.04.2018	1 Load PDF	
3	02/05/18 20:34	TP ESTIMATE – MARKED	1 Load PDF	
4	02/05/18 20:34	TP GIA REPORT	1 Load PDF	
5	27/09/18 14:34	WORKSHOP INVOICE	1 Load PDF	
6	27/09/18 14:34	RENTAL RECEIPT	1 Load PDF	
7	27/09/18 14:34	LOD	1 Load PDF	
8	29/11/18 09:47	AUTHORISATION TO ACT FORM	1 Load PDF	
9	29/11/18 09:47	Release Voucher	1 Load PDF	

No

Finalized On

FWD Singapore Pte. Ltd. (HQ)

Thumbnail

Print

1	20/04/18 14:25	OI GIA Report	1 Load PDF	
---	----------------	---------------	------------	--

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJJ9089P (Insd veh)	Model:	TOYOTA COROLLA ALTIS
	SKE9481D (TP veh)		1.6 (A)
Date of Accident:	16/04/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	3,128.01	
Final Repair Cost	: \$	1,819.00	
Loss of Use	: \$	_____ days at \$0.00 per day	
Rental (if any)	: \$	600.00	6 days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,419.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Kum Chew Motor Workshop	: \$	2,419.00
2)		: \$	

JOANNE LEE KHANG MIN

29 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18007342/M1EA3Q2

Date: 29/11/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00007050

Claimant Vehicle No: SKE9481D Insured Vehicle No: SJJ9089P

Date of Loss: 16/04/2018 Nature of Claim: TP Claim No: 1201800004726

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKE9481D	Engine No:	1ZR185790
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Chassis No:	MR053REE104134543
Reg. Date:	19/04/2012 (Man. Year: 2012)	Odometer:	92544 km
Colour:	Grey		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Bridgestone 8 mm	Rear Left Side:	Bridgestone 8 mm
Front Right Side:	Bridgestone 8 mm	Rear Right Side:	Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,533.37	1,167.91	365.46	23.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,390.00	980.00	410.00	29.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,923.37	2,147.91	775.46	26.53
Approved Total (Overridden) (S\$)		1,700.00		
(S\$)	2,923.37	1,700.00	1,223.37	41.85
+ GST 7.00/7.00% (S\$)	204.64	119.00	85.64	41.85
Nett Amount (S\$)	3,128.01	1,819.00	1,309.01	41.85
+ Car Rental (6.0 x S\$100.00/day) (S\$)		600.00		
Nett Liability (S\$)		2,419.00		

INSPECTION

Date of Assignment: 19/04/2018

Date Inspected: 20/04/2018 Inspected At:

Kum Chew Motor Workshop (160 Sin Ming) (HQ)
160 Sin Ming Drive, #05-08 Sin Ming

Autocity
Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: MA CHIN FOOK

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Sep 2018)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKE9481D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Deformed	514.93 FL	*514.93 FL
2	1		*FRT BUMPER REINFORCEMENT	Serviceable	291.25 FL	*- FL
3	1		*FRT BUMPER RETAINER (2 PCS)	Necessary (1PCS ONLY)	96.14 FL	*48.07 FL
4	2		*FRT BUMPER RETAINER CLIPS	Necessary	10.00 FL	*5.00 FL
5	1		*FRT FENDER -RH	Dented	359.55 FL	*359.55 FL
6	1		*FRT FENDER DUST COVER -RH	Distorted	144.45 FL	*144.45 FL
7	1		*FRT FENDER DUST COVER -CLIPS (9 PCS)	Necessary	45.00 FL	*25.00 FL
8	1		*FRT HEADLAMP -RH	Cracked	460.22 FL	*460.22 FL
9	1		*WIPER TANK	Serviceable	122.95 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	2,044.49	1,557.22
- List Item Discount on L Items 25.00/25.00% (\$\$)	511.12	389.31
Total Parts (\$\$)	1,533.37	1,167.91

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PULL KNOCK ON ACCIDENT PORTION & CHARGE ABOGE PART	New	550.00	400.00
2	TO SPRAY & PAINT ON ACCIDENT PORTION	New	780.00	550.00
3	TO CHECK WIRING FUNCTIONS	New	60.00	30.00
Gross Labour Cost (S\$)			1,390.00	980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >