

ASS. REC. BY: Adrian King

REF:

CL3 / ALH18007328 / Agbnz

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1700088344

Claims No. 115585885556

Sum Insured: _____ Excess: 1000 20/4/18

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 210K.

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLA132E. Yr Regn: 2017 / Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 C.C. 1984.

Colour: Grey. A/C: Insured / Std / NI / NA

Sp. Reading: 3397. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZFV1J2045418

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/45R20

R: 255/45R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 20/04/18

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

04/16.

SLA 132E - X

20/4/18 @ 3.07pm Informed Jeffrey Ex to 1000 by email.

21/6/18 @ 4.34pm Confirmed with Mr Boo final fig \$5412, 4 days by email.

(Red \$6472, 542)

RECEIVED 12 JUL 2018

Date/Time, File Pass to?

1) 12/7 2018

Date/Time, File Return to?

2)

☐ : Preli. Report☐ : Final Report

Days Of Repair: 4

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format: M2000

Lump Sum / I.B.I. (\$) 5412

200

10

210

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 21 June 2018 4:34 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION SLA132E - OD AIG - SURVEYED 20 APR 18

Dear Mr Boo,

Confirm final fig \$5,412.00 before excess \$1,000.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 2 June 2018 6:31 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION SLA132E - OD AIG - SURVEYED 20 APR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$5412.00 @ 4 Days of repairs.

Your early closure is appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 20 April 2018 3:07 PM
To: 'Claims Dept'; SUR
Subject: RE: SLA 132 E Own Damage Claims

Dear Jeffrey,

Kindly provide us the certificate of insurance and driver's driving license copy.

The excess of above vehicle is \$1,000.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 20 April 2018 10:54 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLA 132 E Own Damage Claims

Dear all,

Kindly assist in the excess confirmation for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1254Z
Vehicle Details	
Vehicle No.:	SLA132E
Vehicle to be Exported:	No
Intended De-registration Date:	20 Apr 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	DAX018807
Chassis No.:	WAUZZZFY1J2049418
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$44,885.00
Original Registration Date:	12 Dec 2017
First Registration Date:	12 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$54,839.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Dec 2027
PARF Rebate Amount:	\$41,129.00
Intended COE Rebate Details	
COE Expiry Date:	11 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,390.00
COE Rebate Amount:	\$55,327.00
Total Rebate Amount:	\$96,456.00

The information contained herein is correct as at 20 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/03/2018 17:04
Date Of Accident	28/03/2018 08:05
Exact Location Of Accident	HOUGANG AVE 7
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLA132E
Insured/Policyholder	
Name Of Registered Owner	FOO CHIH MIN
NRIC No	S7401254Z
Email Address	DARYL_FOO@SPENGRG.COM
Mobile Phone No	(LOCAL) +65-85088888
Alternative Phone No	OFFICE-85088888

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700088344
Cover Note Number	

Driver

Name of Driver	FOO CHIH MIN
NRIC No	S7401254Z
Date Of Birth	11/01/1974
Occupation	INDOOR
Date Of Driving Pass	07/05/1996
Driving Experience	21 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85088888
Fax Number	
Contact Number	OFFICE-85088888
EMail Address	DARYL_FOO@SPENGRG.COM

Address	BLK 452 HOUGANG AVE 10
	#06-565
Postcode	530452
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I STOP AT JUNCTION OF HOUGANG AVE 7, WAITING FOR THE TRAFFIC GREEN LIGHT TO MOVE TOWARDS DEFU AVE 1. ONCE TRAFFIC TURNS GREEN, I FELT AN IMPACT FROM BEHIND. SO I WENT DOWN TO CHECK AND SAW A BLUE MOTOR BIKE AND HIT MY CAR FROM REAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBD4617A
Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 28/3/18

14:45

Driver's Signature

(if driver is not the policyholder)

Date & Time



Reporting Centre Personnel's Signature

Name: Lim Bee Seng

NRIC/FIN No. 68551481M

Sketch Plan #2

SKETCH PLAN



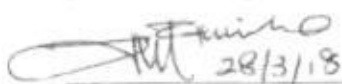
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I Stop at Junction of Hougang Ave 7 waiting for the traffic green light to move towards Defu Ave 1.

Once traffic turns green I felt an impact from behind. So I went down to check and saw a blue motor bike had hit my car from rear.

DECLARATION

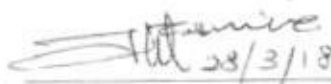
I/We declare the foregoing particulars are true in every respect.

 28/3/18

Policyholder's Signature

Date & Time:

14.45

 28/3/18

Driver's Signature

(if driver is not the policyholder)

Date & Time:

14.45



Reporting Centre Personnel's Signature

Name: Lim Wei Goh

NRIC/FIN No: 685626711

Accident Photo



IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

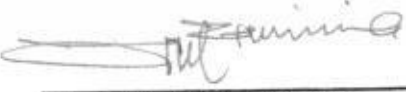
(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA118042079-01 Vehicle Registration No: SLA132E
Name (as shown in NRIC) : FOO CHIH MIN NRIC/FIN/Passport No : S74012542
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 28/03/2018 Time of Accident : 08:05
Place of Accident : HOUgang AVE 7
Insurance Company : AIG ASIA

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To convert from thirdparty claim to own damage
claim.


Policyholder / Driver's Signature
Date: 17/4/2018.

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____
Date: _____

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7401254Z**
Name: **FOO CHIH MIN (HU ZHIMING)**

Birth Date: 11 Jan 1974
Issue Date: 29 Jan 2016

002523413C



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7401254Z**

Name: **FOO CHIH MIN (HU ZHIMING)**
胡志明

Race: **CHINESE**
Date of birth: 11-01-1974
Country of birth: **SINGAPORE**

Sex: **M**

S7401254Z



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 07 May 1996

NP 428A



4893391



NRIC No. **S7401254Z**



Date of issue: 11-10-2012

Address
APT BLK 452 HOUGANG AVENUE 10
#06-565
SINGAPORE 530452



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : FOO CHIH MIN(HU ZHIMING)
Period of Insurance : 12 Dec 2017 To 11 Dec 2018
Engine No. : DAX018807
Chassis No. : WAUZZZF1J2049418

Vehicle No. : SLA132E
Policy No. : 1700088344
Endorsement No. :
Issued Date : 26 Dec 2017

ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
FOO CHIH MIN(HU ZHIMING) - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add. 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125223

PREMIUM LEASING - SH
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Stefany Lim

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0392/2018/GW
Date	:	31-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Foo Chin Min
Address	:	Blk 452 Hougang Ave 10 #06-565 Singapore 530452
Telephone	:	HP +65 85088888
Type of Claim	:	Third Party Claims 07.
Policy No.	:	1700088344
Vehicle No	:	SLA 132 E
Model Code	:	Q5 Sport 2.0 TFSI Qu
Model / Year	:	Dec-17
Engine No	:	12/12/2017
Chassis No	:	WAUZZZFV1J2049418
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Mar-18
Place of Accident	:	Hougang Ave 7

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 132 E.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 //	
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00 500 //	
3	To respray rear bumper, lower spoiler, wheel arc trims, rear lid and rhs rear fender.	\$ 3,500.00 2050 //	$3 \times 550 = 1650$ $2 \times 200 = 400$ <u>2050</u>
4	To carry out diagnostic check.	S/N \$ 192.00 //	
TOTAL LABOUR CHARGES		: \$ 5,022.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 132 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,512.00	*
2	REAR BUMPER SPOILER	\$ 718.00	*
3	REAR BUMPER GUIDE SRCTION-RH	\$ 71.00	*
4	TAILLIGHT-RH	\$ 619.00	✓ 494.50
5	REAR WHEEL COVER-LH/RH	2 \$ 938.00	✓ 749.60
6	LED TAILLIGHT-RH	\$ 1,432.00	✓ 1143.60
6	ADHESIVE PACKING	\$ 15.00	*
7	AUDI EMBLEM	\$ 108.00	*
8	INSCRIPTION " Q5 "	\$ 83.00	*
9	INSCRIPTION " TFSI "	\$ 83.00	*
10	INSCRIPTION " QUATTRO "	\$ 83.00	*
11	SUNDRIES	\$ 200.00	* x
TOTAL SPARE PARTS CHARGES		\$ 6,862.00	
TOTAL LABOUR CHARGES		\$ 5,022.00	
GRAND TOTAL		\$ 11,884.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Ly

Surveyed Date

:

20/04/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Authorised Repairs, 04 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0392/2018/GW
Date	:	31-Mar-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

hi Adrian

4 days - ok - jb - 2 Jun 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Foo Chin Min
Address	:	Blk 452 Hougang Ave 10 #06-565 Singapore 530452
Telephone	:	HP +65 85088888
Type of Claim	:	Third Party Claims
Policy No.	:	1700088344
Vehicle No	:	SLA 132 E
Model Code	:	Q5 Sport 2.0 TFSI Qu
Model / Year	:	Dec-17
Engine No	:	12/12/2017
Chassis No	:	WAUZZZFV1J2049418
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Mar-18
Place of Accident	:	Hougang Ave 7

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLA 132 E.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Re-organise rear crash management components. Reinstall all parts removed.	\$	1,050.00	\$ 500.00
3	To respray rear bumper, lower spoiler, wheel arc trims, rear lid and rhs rear fender.	\$	3,500.00	\$ 2,050.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 5,022.00	\$ 3,022.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLA 132 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,512.00	
2	REAR BUMPER SPOILER	\$ 718.00	
3	REAR BUMPER GUIDE SRCTION-RH	\$ 71.00	
4	TAILLIGHT-RH	\$ 619.00	\$ 494.80
5	REAR WHEEL COVER-LH/RH	2 \$ 938.00	\$ 749.60
6	LED TAILLIGHT-RH	\$ 1,432.00	\$ 1,145.60
6	ADHESIVE PACKING	\$ 15.00	
7	AUDI EMBLEM	\$ 108.00	
8	INSCRIPTION " Q5 "	\$ 83.00	
9	INSCRIPTION " TFSI "	\$ 83.00	
10	INSCRIPTION " QUATTRO "	\$ 83.00	
11	SUNDRIES	\$ 200.00	
	TOTAL SPARE PARTS CHARGES	\$ 6,862.00	\$ 2,390.00
	TOTAL LABOUR CHARGES	\$ 5,022.00	\$ 3,022.00
	GRAND TOTAL	\$ 11,884.00	\$ 5,412.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLA 132 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0392/2018/MAS

10 July 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLA 132 E, Audi Q5 Sport 2.0 TFSI Qu S-Tro

With reference to the above-mentioned vehicle no **SLA 132 E**, claimant, **Mr. Foo Chin Min**, please find the related document per attached.

1. A copy of the Original invoice no. 85012691 – S\$4,720.24
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLA 132 E

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Apr 2018		20 Apr 2018 11:22 Edit Adj Rpt	S\$5,412.00 Edit Estimates	S\$5,412.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured: **FOO CHIH MIN**, ID: S7401254Z, Tel: +6585088888, Email: DARYL_FOO@SPENGRG.COM

Vehicle Reg. No.: **SLA132E** Date of Loss: 28/03/2018 08:00 - :59
[3 Months and 16 Days From LTA Reg Date (Man Yr)]

Claim Type: **OD / 1155858855SG** Policy/Cover Note No.: 1700088344 (Comprehensive)
Excess: S\$1,000.00

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Mohd Zawaye, Norsazani**] Norsazani.Zawaye@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... **[Final Rpt due 02/05/2018]**

Driver/Custodian: **FOO CHIH MIN (44 / Male)**, NRIC: S7401254Z, Tel: +6585088888

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (20/04/2018): **SLA132E / OD / 28/03/2018 / Coverage & Excess update**

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)



Claim Documents

*SLA132E (1155858855SG)
OD
Mar 28 2018 8:05AM
[FOO CHIH MIN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
Photos/Images														3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
2	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
3	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
4	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
5	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
6	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
7	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
8	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
9	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
10	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
11	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
12	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
13	20/06/18 17:36	General View												Load JPG	<input checked="" type="checkbox"/>	
Documentation														1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	20/04/18 15:04	Singapore Accident Statement												Load PDF		
2	20/04/18 15:04	ADDENDUM GIA REPORT												Load PDF		
3	20/04/18 15:04	ESTIMATE												Load PDF		
4	24/04/18 11:26	CERTIFICATE OF INSURANCE & DRIVER'S DRIVING LICENSE												Load PDF		
5	16/07/18 15:38	WORKSHOP INVOICE												Load PDF		
6	16/07/18 15:38	DISCHARGE VOUCHER												Load PDF		

Linked Accident Report Documents

Assessment Reports			View Use Viewer		
			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	28/03/18 17:46	Accident Statement		Load HTM	
2	17/04/18 15:53	Addendum Sheet		Load JPG	<input checked="" type="checkbox"/>
3	17/04/18 15:54	Accident Statement Addm. #1		Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
11	28/03/18 17:24	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	28/03/18 17:19	Sketch Plan		Load JPG <input checked="" type="checkbox"/>
2	28/03/18 17:19	Sketch Plan #2		Load JPG <input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18007328/AQBN2

Date: 16/07/2018

REFERENCE

Insured/Claimant:	FOO CHIH MIN	Policy No:	1700088344	
Date of Loss:	28/03/2018	Nature of Claim:	OD	Claim No: 1155858855SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLA132E	Engine No:	DAX018807
Make & Model:	AUDI Q5, 2.0 TFSI Quattro (A)	Chassis No:	WAUZZZF1J2049418
Reg. Date:	12/12/2017 (Man. Year: 2017)	Odometer:	3397 km
Colour:	Grey		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$210,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/45R20	Rear Tyre Size:	255/45R20
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,862.00	2,390.00	4,472.00	65.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,022.00	3,022.00	2,000.00	39.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,884.00	5,412.00	6,472.00	54.46
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	10,884.00	4,412.00	6,472.00	59.46
+ GST 7.00/7.00% (S\$)	761.88	308.84	453.04	59.46
Nett Amount (S\$)	11,645.88	4,720.84	6,925.04	59.46

INSPECTION

Date of Assignment:	20/04/2018	
Date Inspected:	20/04/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	4.0 days	

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	2,512.00 FS	*- FS
2	1		*REAR BUMPER SPOILER	Repair	718.00 FS	*- FS
3	1		*REAR BUMPER GUIDE SECTION-RH	Not Necessary	71.00 FS	*- FS
4	1		*TAILLIGHT-RH	Cracked	619.00 FS	*494.80 FS
5	2		*REAR WHEEL COVER-LH/RH	Necessary	938.00 FS	*749.60 FS
6	1		*LED TAILLIGHT-RH	Cracked	1,432.00 FS	*1,145.60 FS
7	1		*ADHESIVE PACKING	Not Necessary	15.00 FS	*- FS
8	1		*AUDI EMBLEM	Not Necessary	108.00 FS	*- FS
9	1		*INSCRIPTION Q5	Not Necessary	83.00 FS	*- FS
10	1		*INSCRIPTION TFSI	Not Necessary	83.00 FS	*- FS
11	1		*INSCRIPTION QUATTRO	Not Necessary	83.00 FS	*- FS
12	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	6,862.00	2,390.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER,LOWER SPOILER,WHEEL ARC TRIMS,REAR LID AND RHS REAR FENDER	New	3,500.00	2,050.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,022.00	3,022.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >