

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 27 September, 2018 10:19 AM
To: NG Stacey
Cc: Admin A; Vic (LKKAuto); chan pick yuen; Mei Kwan (LKKAuto)
Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3-S8M00E7X

Dear Stacey,

We refer to the below email.

Please be informed that we had just made an offer to TP as per approved mandate.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: NG Stacey [mailto:stacey.ng@axa.com.sg]
Sent: Thursday, 27 September, 2018 10:13 AM
To: chan pick yuen; Mei Kwan (LKKAuto); Vic (LKKAuto)
Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3- S8M00E7X

Hi Vic/Mei Kwan

Can you look into this case?

Thanks

Regards

Stacey Ng | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email:stacey.ng@axa.com.sg

Customer Care No. 1800 8804888



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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Thursday, September 27, 2018 10:08 AM
To: NG Stacey <stacey.ng@axa.com.sg>
Subject: Fw: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Stacey ,

FINAL REMINDER

Our case submitted 19.07.2018 .
More than 2 month but no heard from offer yet ?
Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, September 27, 2018 9:51 AM
To: Vic
Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

URGENT

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
ZEN WERKZ LIP
+6567479241
Fax : +6567417276

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, September 10, 2018 10:14 AM
To: Vic (LKKAuto)
Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

FINAL REMINDER

Our case submitted 19.07.2018 .
Amend invoice sent on 29.08.2018.
Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, August 29, 2018 5:04 PM
To: Vic (LKKAuto)
Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

Enclosed is amend invoice & LOD .
As request :

2. RC \$13511.53 (\$12627.60 + 7% gst AS AGREED)
3. LOU \$720 (\$ 80 X 9 DAYS - 7 Days recommend + 1 day waiting PRS + 1 day weekend)

Total \$ 14231.53

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
ZEN WERKZ LIP
+6567479241
Fax : +6567417276

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, August 28, 2018 10:06 AM
To: chan pick yuen
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that our surveyor had further reviewed the recommended COR. The amount should be P/P @ \$12,627.60 before gst with 9 Days.

Kindly assist to amend the LOD and Repair Invoice.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Monday, 27 August, 2018 11:23 PM

To: Vic (LKKAuto)

Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

Final Reminder

Please let us have your offer in next 7 days . Thanks

Regards,

Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, August 16, 2018 11:30 AM

To: Vic (LKKAuto)

Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

Case submitted more than 1 month .

Please let us have your offer in next 7 days . Thanks

Regards,

Chris Chan Pick Yuen

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, August 15, 2018 4:49 PM
To: chan pick yuen
Cc: cynthia.loh@axa.com.sg; vale.oh@axa.com.sg; Admin A; Vic (LKKAuto)
Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are currently in the midst of seeking mandate approval to our principal.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Wednesday, 8 August, 2018 5:59 PM
To: Vic (LKKAuto)
Cc: cynthia.loh@axa.com.sg; vale.oh@axa.com.sg
Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear All ,

Final Reminder

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Tuesday, July 31, 2018 10:39 PM

To: Vic (LKKAuto)

Cc

Dear All ,

2ND REMINDER
WITHOUT PREJUDICE

Liability is clear & confirm 100%

If your principal fail to let us have offer in next 14 days , I will pass lawyer directly .
Due to I got a lot direct settle case with china Taiping , all need wait more than 4-6 month .
Please maintain our good relationship & can do direct settlement in future . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, July 19, 2018 9:30 PM

To: Vic (LKKAuto)

Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

Enclosed is our GIA report , invoice , & LOA .
Original document will send via post by today .
As request following :

1. RC \$12629.85 (\$11803.6 + 7% gst AS AGREED)
2. LOU \$720 (\$ 80 X 9 DAYS - 7 Days recommend + 1 day waiting PRS + 1 day weekend)

Total \$ 13349.85/-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
ZEN WERKZ LIP

+6567479241
Fax : +6567417276

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, July 18, 2018 10:03 AM
To: chan pick yuen
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

WITHOUT PREJUDICE

Dear Chris,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)
Sent: Wednesday, 2 May, 2018 11:14 AM
To: chan pick yuen
Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)
Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are still pending instruction from our principal.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Consultants
Pte Ltd

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Wednesday, 2 May, 2018 10:33 AM

To: Vic (LKKAuto)

Subject: Re: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Vic ,

Please let us have your confirmation of liability ASAP . Thanks

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, May 2, 2018 10:31:34 AM

To: chan pick yuen; Vic (LKKAuto)

Cc: Admin A; Bevan Lim (LKK Auto)

Subject: RE: SDP1833A PART BY PART INVOICE. *** LKK REF : CC4/ASM18007320/Aha3

Dear Chris,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18007320/Aha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Wednesday, 2 May, 2018 9:13 AM

To: assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SDP1833A PART BY PART INVOICE.

Dear All ,

Please confirm liability & your principal agree direct settle . Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, April 26, 2018 8:43:50 AM

To: assignments@lkkauto.com

Subject: SDP1833A PART BY PART INVOICE.

Dear Catharine ,

Enclosed is our invoice bill , please forward to Mr Adrian . Thanks

Regards,

Chris Chan Pick Yuen

-----Disclaimer-----

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