

ASS. REC. BY:

REF: C93 / LPC18005854 / (TTb22/5) Special Instruction:

Surveyor:

## ASSIGNMENT (Office)

From (Person): Ong Li Li of LPC Date/Time: 19/4/18 @ 9:24am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJP 2050P Insured: SJM 9169B

at Workshop in/s Hunt Hock Motor Tel:

of Bk 3012 Bedok Ind Park E # 01-2054

Policy No: Claim No: 18/18/18 / VP05 / 020496

Sum Insured: Excess:

Make of Veh: D.O.A. 28032018  
(Client's Record)

CA / REV / REP. / REV 24 HRS WPI

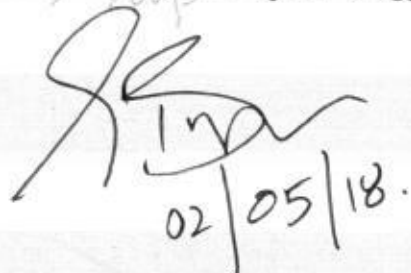
02042018

H.O.D. Endorsement:

Date/Time: 29/03/2018 1035am Person Contacted: David Vehicle: IN/OUT

Date/Time	Action/Instruction ( X ) Estimate
	SJP 2050P - X
	SJM 9169B - 03/04/2018/465/Km (XA: 3008/2
214-	Re-survey
314-	After repair
	Submit PRS Report.

\$2200, 3 Days. (Red: 1200; 35%)


  
02/05/18.

RECEIVED 02 MAY 2018

RECEIVED 07 MAY 2018

PR5

REF:

LPC

ASSIGNMENT

From:

Date:

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

QTP 2050P

at Workshop m/s

Huat Hock

of BIK 3012 Bedok Ind Pk E # 01-2054

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

PR5.

Veh No:

SIP 2050P

Yr Regn:

14 Mar 2009

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Avante C.C 1.6

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading:

124679

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMH041BR 54712803

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SiRim / STD Air Rim or

Tyre Size:

F:

195/60 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

02-04-18

Survey held at

W/S

11:30 Am

Des. of Damages (Frt) Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 17 APR 2018

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

2

Survey Fee:

450

Transportation

) S - R - S

) (Rear)

) (Front)

)

TOTAL

450

Report Format :

PR5-TP

Lump Sum / I.B.I. (\$) :

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

## Catherine Chong (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 19 April, 2018 9:24 AM  
**To:** Catherine Chong (LKK Auto); "SUR"; assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Your Ref: 18/18/18/VP05/020496 - Accident involving SJP2050P & SJM 9169B on 28/03/2018  
**Attachments:** 20496 TP SURVEY REPORT.pdf

Hi Catherine

Attached is the TP survey report.

Please let us have your surveyor's comments.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 29 March, 2018 10:38 AM  
**To:** ONG LI LI; "SUR"; assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Your Ref: 18/18/18/VP05/020496 - Accident involving SJP2050P & SJM 9169B on 28/03/2018

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,  
**Catherine Chong** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [mailto:llong@lonpac.com]  
**Sent:** Thursday, 29 March, 2018 10:22 AM  
**To:** Doreen <doreen@crlpractice.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com> <sur@lkkauto.com>; assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Your Ref: 18/18/18/VP05/020496 - Accident involving SJP2050P & SJM 9169B on 28/03/2018

Without Prejudice

Dear Doreen

We acknowledge receipt of your client's GIA report.

Dear Catherine (LKK)

Please handle.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Doreen [<mailto:doreen@crlpractice.com>]  
**Sent:** Thursday, 29 March, 2018 10:15 AM  
**To:** ONG LI LI  
**Subject:** RE: Your Ref: 18/18/18/VP05/020496 - Accident involving SJP2050P & SJM 9169B on 28/03/2018

Dear Li Li – please see our client's SAS attached

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Thursday, March 29, 2018 9:58 AM  
**To:** Doreen <[doreen@crlpractice.com](mailto:doreen@crlpractice.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Your Ref: 18/18/18/VP05/020496 - Accident involving SJP2050P & SJM 9169B on 28/03/2018

Without Prejudice

Dear Doreen

We are not agreeable to your list of proposed surveyors. We shall appoint LKK Auto Consultants Pte Ltd to conduct the pre-repair survey.

Dear Catherine

fya

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Doreen [<mailto:doreen@crlpractice.com>]  
**Sent:** Thursday, 29 March, 2018 9:47 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** Your Ref: 18/18/18/VP05/020496 - Accident involving SJP2050P & SJM 9169B on 28/03/2018

Without Prejudice

Dear Li Li

Thank you for your reply on 28.03.2018.

Our client is not agreeable to your list of surveyors and would like to propose the following surveyors listed below. Considering the fact that our client's repairer is a modest workshop, they are only able to nominate 6 surveyors.

List of surveyors:

1. T T Rajan
2. Andrew How
3. Shandy Low
4. Candy Tan
5. Kris Ang
6. Errol Tan

We look forward to your agreement to any one of the said 6 surveyors to be the mutual surveyor (single joint expert). Please let us have your reply within 2 days. Thank you.

Please be informed that our client's vehicle is available for your PRS located at:

M/S HUAT HOCK MOTOR WORKSHOP AT BLK 3012, BEDOK INDUSTRIAL PARK E, #01-2054, SINGAPORE 489978.

Please contact MR DAVID MONG AT H/P: 8161 6988 to confirm the time and date of your pre-repair survey.

We will submit our client's claim once all the relevant supporting documents are in order.

Doreen Tan

C RAMESH LAW PRACTICE  
31 SAM LEONG ROAD #01-01  
SINGAPORE 207921  
TEL: 62914086



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# ST Appraisal Services

## Insurance Loss Adjusters & Licensed Appraisers

### Insurance Claim Investigator

Business Address: 60 Arab Street Singapore 199757

Tel: 66523352 / 98586761; Fax: 62970270

Mailing Address : 161 Alexandra Post Office Singapore 911506

Date : 6<sup>th</sup> Apr 2018

Our Ref : TP / HHM SJP2050P/ 03.28/18

Your Ref :

Mr Thong Weng Chiok  
C/o Blk 3012 Bedok North Ave 4  
#01-2054  
Singapore 489978

## **DAMAGED VEHICLE (SJP 2050 P) INSPECTION REPORT (WITHOUT PREJUDICE)**

Detailed accounts of our inspection are as follows:

### **(A) Reference**

Name of Claimant	: Mr Thong Weng Chiok	Date of Request	: 2 <sup>nd</sup> Apr 2018
		Referred By	: Insured
Policy No.	: Please Advice	Date of Inspection	: 2 <sup>nd</sup> Apr 2018
Claim No.	: Please Advice	Date of Re-inspection	:
Accident Date	: 28 <sup>th</sup> Mar 2018	Sum Insured	: NA
Repairer	: HUAT HOCK MOTOR WORKSHOP	Excess Amount	: NA
	Blk 3012 Bedok North Ave 4	3 <sup>rd</sup> Party Vehicle	: Please Advice
	#01-2054 Singapore 489978	3 <sup>rd</sup> Party Insurer	: Please Advice

### **(B) Particulars of Vehicle**

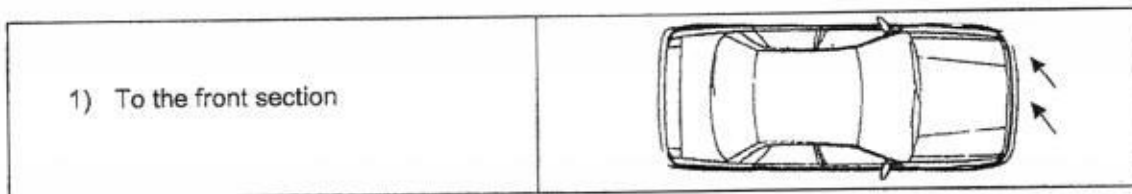
Registration No	: SJP 2050 P	Mileage	: 124679 Km
Make & Model	: HYUNDAI AVANTE (HD) 1.6	Engine No	: G4FC9U618794
Date of Registration	: 14 <sup>th</sup> Mar 2009	Chassis No.	: KMHDU41BR9U712803
Colour	: White	Engine Capacity	: 1,591 cc

### **(C) Pre-Accident Condition (Static Test Only)**

Steering	: Serviceable	Paint Work	: Good
Foot-brake	: Serviceable	Modification	: NIL
Hand-brake	: Serviceable	General Condition	: Good

**(D) Tyre Condition**

	Tread Depth	Make	Size
Front Left	60 %	MICHELIN	195/60 R15
Front Right	60 %	MICHELIN	195/60 R15
Rear Left	60 %	MICHELIN	195/60 R15
Rear Right	60 %	MICHELIN	195/60 R15

**(E) Point of Impact****(F) General Description of Damages**

The impact of the collision has damaged/affected the front bumper, front bumper reinforcement, front grille and etc.

Please refer to the Annex for a detailed account of the damages and photographs taken.

**(G) Recommendation**

We have inspected thoroughly the actual damages found on the vehicle, before we arrived at our recommendation as to whether the parts needed replacement or repairs.

Our adjusted cost of lump sum repair is \$3,400.00 and an estimated 4 days is required to repair the vehicle. Please refer to the Annex for a detailed account of the cost estimates.

**(H) Remarks**

We have not authorised the repairs. However for information, under normal circumstances, the repairs should not exceed 4 days.

This inspection was conducted on a "**without prejudice**" basis.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Appraisal Report, which includes evidence photographs.

ST Appraisal Services



T T RAJAN  
MVI, ITC (Mechanical), NTC (Motor Vehicle)  
ASIET, MSAAA, Assessor/Appraiser  
AD041-2007532D



## ASSESSMENT OF REPAIRS AND SPARE PARTS COSTS FOR VEHICLE NO : SJP 2050 P

## Adjustment of Spare Parts Costs for Repairs

Item	Qty	Vehicle parts description	Condition / Remark	Estimated by workshop	Disc. (%)	Adjusted cost
1	1	Front bumper	cut/deformed	542.30	20	433.84
2	2	Front bumper side retainer @ \$32.60	detached	65.20	20	52.16
3	1 set	Front bumper clip	necessary	18.60	20	14.88
4	1	Front bumper foam	damaged	147.20	20	117.76
5	1	Front bumper reinforcement	dented	252.40	20	201.92
6	1	Front bumper lower grille	dislodged	98.30	20	78.64
7	2	Headlamp	cracked/damaged	1112.00	20	889.60
8	1	Front support panel	to repair	526.30	100	0.00
9	1	Front fender innershield	torn	112.00	20	89.60
10	1	Engine dust cover	damaged	163.20	20	130.56
11	1	Front grille	cracked	362.30	20	289.84
12	1	Front grille logo	necessary	22.60	20	18.08
<b><u>Special nett items</u></b>						
1	1	Front licence plate with housing	damaged	60.00		50.00
<b>TOTAL</b>				<b>3482.40</b>		<b>2366.88</b>

2146.72



**Adjustment of Labour Costs for Repairs**

To remove and replaced rear damaged parts including straightening and repositioning replacement parts.	1100.00	900.00 400
Supply paint materials and expandable items. To respray replaced and affected panels.	750.00	650.00 200
To carry out anti rust treatment on the replaced/affected panels.	150.00	100.00 XNN
To remove/install wiring at the damaged section to facilitate repair. To check for proper functions. To focus headlamp height.	80.00	60.00 30
To remove / refit air con components to facilitate repair. To vaccum and charge in gas. To check for proper functions.	150.00	120.00 XNN
<b>Total labour</b>	<b>2230.00</b>	<b>1830.00 630</b>

**Adjustment Parts and Labour Costs of Repairs**

	<b>Estimated by workshop</b>	<b>Adjusted cost</b>
TOTAL PARTS COSTS	3482.40	2366.88
TOTAL LABOUR COSTS	2230.00	1830.00
TOTAL REPAIR COSTS	5712.40	4196.88
<b>ADJUSTED REPAIR COST</b>		<b>3400.00</b>

2776.72  
20%, 2200

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**Affiliated to Federation Internationale Des Experts En Automobile**

LONPAC INSURANCE BHD

Ref : CS3/LPC18005854/Gtbe2-1

300 BEACH ROAD

#17-04/07 THE CONCOURSE SINGAPORE 199555

Date : 07-05-2018



Code : LPC2

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJM 9169B	Veh. Inspected	SJP 2050P
Policy No.		Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020496	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	19/04/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI AVANTE	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KMH DU41BR9U712803	Colour	WHITE
Odometer	124679	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/60 R15	MICHELIN	6 mm
L/H Front Tyre	195/60 R15	MICHELIN	6 mm
R/H Rear Tyre	195/60 R15	MICHELIN	6 mm
L/H Rear Tyre	195/60 R15	MICHELIN	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.  
DAMAGES SEE DETAILS.

**5. General Information**

Accident Date	28/03/2018	Inspection Date	19/04/2018
Survey held at	HUAT HOCK MOTOR WORKSHOP BLK 3012 BEDOK NORTH AVE 4 BEDOK INDUSTRIAL PARK E #01-2054 SINGAPORE 489978		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJP 2050P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER	CUT / DEFORMED	542.30	542.30
2	FRONT BUMPER SIDE RETAINER @\$32.60	DETACHED	65.20	65.20
1	SET FRONT BUMPER CLIP	NECESSARY	18.60	18.60
1	FRONT BUMPER FOAM	DAMAGED	147.20	147.20
1	FRONT BUMPER REINFORCEMENT	DENTED	252.40	252.40
1	FRONT BUMPER LOWER GRILLE	DISLODGE	98.30	98.30
2	HEADLAMP	CRACKED / DAMAGED	1,112.00	1,112.00
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	526.30	-
1	FRONT FENDER INNERSHIELD	NOT NECESSARY	112.00	-
1	ENGINE DUST COVER	NOT NECESSARY	163.20	-
1	FRONT GRILLE	CRACKED	362.30	362.30
1	FRONT GRILLE LOGO	NECESSARY	22.60	22.60
	LESS 20% DISCOUNT		-	-524.18
			3,422.40	2,096.72
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT LICENCE PLATE WITH HOUSING (SN)	DAMAGED	60.00	30.00
			60.00	30.00
	<b><u>LABOUR</u></b>			
	TO REMOVE AND REPLACE REAR DAMAGED PARTS INCLUDING STRAIGHTENING AND REPOSITIONING REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF FRONT SUPPORT PANEL.		1,100.00	400.00
	SUPPLY PAINT MATERIALS AND EXPANDABLE ITEMS. TO RESPRAY REPLACED AND AFFECTED PANELS.		750.00	200.00
	TO CARRY OUT ANTI RUST TREATMENT ON THE REPLACED / AFFECTED PANELS.	NOT NECESSARY	150.00	-
	TO REMOVE/ INSTALL WIRING AT THE DAMAGED SECTION ON FACILITATE REPAIR. TO CHECK FOR PROPER FUNCTIONS. TO FOCUS HEADLAMP HEIGHT.		80.00	30.00
	TO REMOVE/ REFIT AIR CON COMPONENTS TO FACILITATE REPAIR. TO VACUUM AND CHARGE IN GAS. TO CHECK FOR PROPER FUNCTIONS.	NOT NECESSARY	150.00	-
			2,230.00	630.00
	<b>GRAND TOTAL</b>		<b>5,712.40</b>	<b>2,756.72</b>

Report Ref No. CS3/LPC18005854/Gtbe2-1



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,200.00
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Report Ref No. CS3/LPC18005854/Gtbe2-1

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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