

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 7 June 2018 5:43 PM  
**To:** 'T-ZONETOWING@LIVE.COM.SG'  
**Subject:** ACCIDENT INVOLVING GU 5566H AND GBB 1617E ALONG JALAN BUKIT MERAH TO QUEENSWAY ON 17/04/2018

07 JUNE 2018

### **T ZONE TOWING PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18007299/Aeb3**  
**YOUR REF : GU 5566H**  
**ACCIDENT INVOLVING GU 5566H AND GBB 1617E ALONG JALAN BUKIT MERAH TO QUEENSWAY ON 17/04/2018**

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

We have received a claim from M/S J-MART MOTOR PTE LTD acting on behalf of the owner of GBB 1617E against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of S\$1,500.00 attached with Third Party Claims.

AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct

of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *AXA Insurance Pte Ltd (AXA)*  
*(Motor Claims Dept)*