

ASS. REC. BY: Adrian Ling

REF:

CC3 / ALH18007295 / Arb2**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 1700041773Claims No. 1046580626 SGSum Insured: _____ Excess: \$600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 115K 115IDAC Accident Rpt: _____ Consistent? : **Yes or No**GIA / PR Seen: _____ Consistent? : **Yes or No**Est. Repairs: 64 18/5 days Res.: **Yes or No**Lum Sum: _____ % 3 Val.: **Yes or No****CA / REV / REP. / 24 HRS**Vehicle: **IN / OUT**

Date: _____ Person Contacted: _____

Veh No: SLR6947S Yr Regn: 2017 / AugustType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan C.C. 999Colour: Gray A/C: **Insured / Std / NI / NA**Sp. Reading: 12115 T/Radio: **Insured / Std / NI / NA**

Eng/No: _____

C/No: WA42228V4J1004580Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /****TOYO / YOKO or**

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 19/04/18Survey held at PremiumDes. of Damages: **Frt / Rear / O/S / N/S / U/C / Rooftop or**Rear N/SThe **U/C / Chassis frame / Body Structure** affected due to collision.

Date / Time Action / Instruction

OD A16SLR 6947S - CC6 / ALH18007295 / Arb2DOA: 14/04/2018Document uploaded20/8/18 Confirm \$3460.24 @ 4 daysRed: \$3709.76, 52%

RECEIVED 21 SEP 2018

Date/Time, File Pass to?

☐ : Preli. Report1) typist☒ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 4Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

8 * RS \$

Photos

Others

TOTAL

Report Format: ODLump Sum / I.B.I: (\$) 3460.2420010210

Janice Lee (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, August 13, 2018 10:40 AM
To: Adrian Ling (LKKAUTO); Janice Lee (LKKAUTO); SUR; Carrine Leong; jjiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SLR6947S - OD AIG - SURVEYED 19 APR 18
Attachments: PA04582018 - SLR 6947 S - Audi A3 Sedan 1.4 TFSI S-tronic (Rear) (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3460.24 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/04/2018 12:11
Date Of Accident	14/04/2018 20:45
Exact Location Of Accident	CARPARK AT SENTOSA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR6947S
Insured/Policyholder	
Name Of Registered Owner	WONG SIEW PEK MAGDALENE
NRIC No	S7218142E
Email Address	SIEWPEK@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97971355
Alternative Phone No	OTHERS-97971355

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700041773
Cover Note Number	

Driver

Name of Driver	WONG SIEW PEK MAGDALENE
NRIC No	S7218142E
Date Of Birth	19/05/1972
Occupation	INDOOR
Date Of Driving Pass	03/09/2002
Driving Experience	15 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97971355
Fax Number	
Contact Number	OTHERS-97971355
Email Address	SIEWPEK@YAHOO.COM

Address	244 LORONG CHUAN, #23-01, CHUAN PARK
Postcode	556745
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : MARK EE JU GIM GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE 14TH OF APRIL, I WAS EXITING THE CARPARK AT SENTOSA AND WAS DRIVING OUT POSITIONING MYSELF TO INSERT COMPLIMENTARY TICKET TO EXIT, WHEN I HEARD A BANG AND GOT HIT ON THE REAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKN833J
Vehicle Make/Model/Colour	BMW
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG INN KHIAM
NRIC/Passport Number	S7513775C
Contact Number	81680226
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

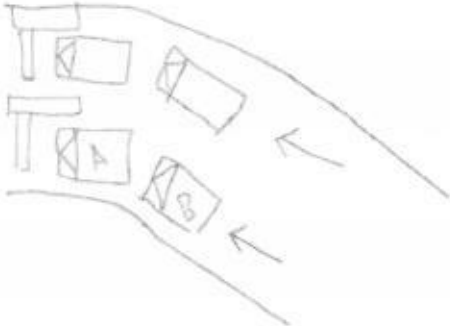

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No: 672461470

Sketch Plan #2

SKETCH PLAN



A= SLR 6947S

B= SKN 833J

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 14th of April, I was exiting the carpark at Sentosa and was driving out positioning myself to insert complimentary ticket to exit when as I heard a bang and got hit on the rear.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tan Fong
NRIC/FIN No: 626461978



Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7218142E



WONG SIEW PEK MAGDALENE
(WANG XIAOBI MAGDALENE)

Place
CHINESE
Date of Birth
19-05-1972
Country of Birth
SINGAPORE

Sex
F

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7218142E
Name:

WONG SIEW PEK MAGDALENE
(WANG XIAOBI MAGDALENE)

Birth Date: 19 May 1972
Issue Date: 22 Aug 2003



2855455

NRIC No. S7218142E



Blood Group: B+
Date of Issue: 19-07-1996

244 LORONG CHUAN #23-01
SINGAPORE 556745

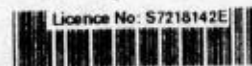
NRIC No: S7218142E

Date: 15/11/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 03 Sep 2002



NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WONG SIEW PEK MAGDALENE (WANG XIAOBI MAGDALENE) Vehicle No. : SLR 6947S
Period of Insurance : 24 Aug 2017 To 23 Aug 2018 Policy No. : 1700041773
Engine No. : CHZ 508430 Endorsement No. : 000000000141941
Chassis No. : WAUZZZ8V4J1004580 Issued Date : 28 Aug 2017

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2017
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WONG SIEW PEK MAGDALENE (WANG XIAOBI MAGDALENE) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Shirley Lim

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0458/2018/JT
Date : 17-Apr-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Wong Siew Pek Magdalene
Address : 244 Lorong Chuan
#23-01
Singapore 556745
Telephone : HP +659797 1355
Type of Claim : Own Damage Claims
Policy No. : 170041773
Vehicle No : **SLR 6947 S**
Model Code : Audi A3 Sedan 1.0 S-tronic
Model / Year : Aug-17
Engine No : CHZ 508430
Chassis No : WAUZZZ8V4J1004580
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Apr-18
Place of Accident : Carpark @ Sentosa

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLR 6947 S.

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓ /
2	To dismantle and renew rear bumper assy. Inspect LHS rear fender for damages. Re-organize rear crash management components. Reinstall all parts removed.	\$ 1,200.00 ^{500.} 800.00 ✓ /
3	To respray rear bumper and LHS rear fender.	\$ 1,500.00 ¹¹⁰⁰ ✓ /
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓ /
TOTAL LABOUR CHARGES		: \$ <u>3,172.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLR 6947 S.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Revised</i>	\$ 1,697.00	✓ 1357.60
2	REAR BUMPER LOWER SPOILER <i>ne n</i>	\$ 206.00	✓
3	REAR BUMPER GUIDE - LHS <i>ne n</i>	\$ 14.00	✓
4	REAR BUMPER LOCKING PIN <i>ne n</i>	\$ 25.00	✓
5	REAR REINFORCEMENT BEAM <i>nn</i>	\$ 501.00	? X
6	REAR BUMPER BRACKET - LHS/RHS <i>ne n</i>	2 \$ 47.00	✓
7	REAR BUMPER INNER GUIDE - LHS <i>nn</i>	\$ 57.00	?
8	REAR PARKING AID SENSOR <i>not used</i>	2 \$ 421.00	✓
9	LED OUTER TAIL LIGHT - LHS <i>ne n</i>	\$ 730.00	✓
10	SUNDRIES <i>Nee</i>	\$ 300.00	? 30.64
TOTAL SPARE PARTS CHARGES		\$ 3,998.00	
TOTAL LABOUR CHARGES		\$ 3,172.00	
GRAND TOTAL		\$ 7,170.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *19/04/18*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Authorised Repairs, 0.7 Days*

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0458/2018/JT
Date	:	17-Apr-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 13 Aug 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Wong Siew Pek Magdalene
Address	:	244 Lorong Chuan #23-01 Singapore 556745
Telephone	:	HP +659797 1355
Type of Claim	:	Own Damage Claims
Policy No.	:	170041773
Vehicle No	:	SLR 6947 S
Model Code	:	Audi A3 Sedan 1.0 S-tronic
Model / Year	:	Aug-17
Engine No	:	CHZ 508430
Chassis No	:	WAUZZZ8V4J1004580
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Apr-18
Place of Accident	:	Carpark @ Sentosa

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLR 6947 S.

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Inspect LHS rear fender for damages. Re-organize rear crash management components. Reinstall all parts removed.		\$	1,200.00	\$ 500.00
3	To respray rear bumper and LHS rear fender.		\$	1,500.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	3,172.00	\$ 2,072.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLR 6947 S.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,697.00	\$ 1,357.60
2	REAR BUMPER LOWER SPOILER	\$ 206.00	
3	REAR BUMPER GUIDE - LHS	\$ 14.00	
4	REAR BUMPER LOCKING PIN	\$ 25.00	
5	REAR REINFORCEMENT BEAM	\$ 501.00	
6	REAR BUMPER BRACKET - LHS/RHS	\$ 47.00	
7	REAR BUMPER INNER GUIDE - LHS	\$ 57.00	
8	REAR PARKING AID SENSOR	2 \$ 421.00	
9	LED OUTER TAIL LIGHT - LHS	\$ 730.00	
10	SUNDRIES	\$ 300.00	\$ 30.64
TOTAL SPARE PARTS CHARGES :		\$ 3,998.00	\$ 1,388.24
TOTAL LABOUR CHARGES		\$ 3,172.00	\$ 2,072.00
GRAND TOTAL		\$ 7,170.00	\$ 3,460.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLR 6947 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0458/2018/NK

16 Sept 2018

Dear Sir,

RE: INSURANCE CLAIM FOR SLR 6947 S, Audi A3 SEDAN 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **SLR 6947 S**, claimant, **Ms, Wong Siew Pek Magdalene** please find the related document per attached.

1. A copy of the Original invoice no. 85012903– S\$3,060.46.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLR 6947 S

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Apr 2018		19 Apr 2018 16:10 Edit Adj Rpt	S\$3,460.24 Edit Estimates	S\$3,460.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured:	WONG SIEW PEK MAGDALENE, ID: S7218142E, Tel: +6597971355, Email: SIEWPEK@YAHOO.COM								
Vehicle Reg. No.:	SLR6947S	Date of Loss:	14/04/2018 00:00 - :59 [7 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1046580626SG	Policy/Cover Note No.:	1700041773 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/04/2018]								
Driver/Custodian:	WONG SIEW PEK MAGDALENE (45 / Female), NRIC: S7218142E, Tel: +6597971355								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (20/04/2018): SLR6947S / OD / 14/04/2018 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLR6947S (1046580626SG)
OD**

**Apr 14 2018 12:00AM
[WONG SIEW PEK MAGDALENE]
Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
2	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
3	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
4	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
5	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
6	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
7	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
8	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
9	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
10	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
11	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
12	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
13	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
14	20/04/18 12:04	General View													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	20/04/18 12:02	Certificate of Insurance													Load PDF			
2	20/04/18 12:02	SLR 6947S ESTIMATE													Load PDF			
3	20/04/18 12:02	Singapore Accident Statement													Load PDF			
4	20/04/18 12:02	Driver's NRIC													Load PDF			
5	25/09/18 12:23	WORKSHOP INVOICE													Load PDF			
6	25/09/18 12:23	DISCHARGE VOUCHER													Load PDF			

Linked Accident Report Documents

			View		Use Viewer	
Assessment Reports			1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	16/04/18 14:01	Accident Statement		Load HTM		
			3 per page		<input checked="" type="checkbox"/>	
Photos/Images				Thumbnail	Print	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)				
1	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
2	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
3	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
4	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
5	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
6	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
7	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
8	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
9	16/04/18 12:35	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
			1 per page		<input checked="" type="checkbox"/>	
Documentation				Thumbnail	Print	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)				
1	16/04/18 12:26	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>	
2	16/04/18 12:26	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18007295/ARBN2

Date: 25/09/2018

REFERENCE

Insured/Claimant: WONG SIEW PEK MAGDALENE Policy No: 1700041773
Date of Loss: 14/04/2018 Nature of Claim: OD Claim No: 1046580626SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR6947S
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ508430
Reg. Date: 24/08/2017 (Man. Year: 2017) Chassis No: WAUZZZ8V4J1004580
Colour: Grey Odometer: 12115 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$115,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,998.00	1,388.24	2,609.76	65.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,172.00	2,072.00	1,100.00	34.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,170.00	3,460.24	3,709.76	51.74
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	6,570.00	2,860.24	3,709.76	56.47
+ GST 7.00/7.00% (S\$)	459.90	200.22	259.68	56.46
Nett Amount (S\$)	7,029.90	3,060.46	3,969.44	56.47

INSPECTION

Date of Assignment: 19/04/2018
Date Inspected: 19/04/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,697.00 FS	*1,357.60 FS
2	1		*REAR BUMPER LOWER SPOILER	Not Necessary	206.00 FS	*- FS
3	1		*REAR BUMPER GUIDE-LHS	Not Necessary	14.00 FS	*- FS
4	1		*REAR BUMPER LOCKING PIN	Not Necessary	25.00 FS	*- FS
5	1		*REAR REINFORCEMENT BEAM	Not Necessary	501.00 FS	*- FS
6	2		*REAR BUMPER BRACKET-LHS/RHS	Not Necessary	47.00 FS	*- FS
7	1		*REAR BUMPER INNER GUIDE-LHS	Not Necessary	57.00 FS	*- FS
8	2		*REAR PARKING AID SENSOR	Not Necessary	421.00 FS	*- FS
9	1		*LED OUTER TAIL LIGHT-LHS	Not Necessary	730.00 FS	*- FS
10	1		*SUNDRIES	Necessary	300.00 FS	*30.64 FS
Total Parts (\$\$)					3,998.00	1,388.24

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY.INSPECT LHS REAR FENDER FOR DAMAGES.RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,200.00	500.00
3	TO RESPRAY REAR BUMPER AND LHS REAR FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			3,172.00	2,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >