

Fax: 62234190

Volkswagen Centre Singapore

Uix Reg. No. 53103069E
GST No. M20096505-2

MSG (WINNER) 10/10/18

Letter of Claims
Request for direct settlement.

We are submitting a claim on behalf of our customer CHUN YINGLIN 98415671
NRIC _____ insured of vehicle SLR 1338M against
your insured vehicle number 9x 7602 H (EQ)
On the accident dated on 14.4.18 (ddmmyyyy) along U-TURN FROM
_____.

Dated this 17 APR 2018 (day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

CHUA YINGLIN
(CAI YINGLIN)
33 TAMPINES CENTRAL 7
#15-47
Singapore, 528614
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV037804
Quote No. SER/QUO/1800659
QuoteDate 16/04/18
Salesperson Angie Tan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	11,051	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLQ1338M	WVWZZZAUZGW563923	28/08/17	Angie Tan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 086160	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	R&R REAR WINDSCREEN	1	UNIT		840.00
P B&P ALEX LABOUR	LABOUR	5	UNIT		4,200.00
P B&P ALEX LABOUR	TRANSFER BOOT MECHANISM P	1	UNIT		840.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				10,240.00
P 510071360	BOOT CHROME STRIP, SPORTV	1	Pieces		149.22
P 3CN945087	BRAKELIGHT	1	Pieces		204.88
P 510805945 041	BOOTLID SPOILER TRIM LH	1	Pieces		96.45
P 510805946 041	BOOTLID SPOILER TRIM RH	1	Pieces		92.82
P 510807393A	BUMPER BRACKET LH	1	Pieces		75.84
P 510807393C	BUMPER GUIDE LH	1	Pieces		74.52
P 510807394A	BUMPER BRACKET RH	1	Pieces		75.84
P 510807394C	BUMPER GUIDE RH	1	Pieces		74.52
P 510807417M GRU	REAR BUMPER COVER	1	Pieces		1,387.99
	Predecessor 510807417J GRU				
P 510807863A	STRIP	1	Pieces		62.25
P 510827025AA	LID	1	Pieces		1,960.84
	Predecessor 510827025T				
P 510827705A	BOOT SEAL/GASKET	1	Pieces		360.00
P 510853675P CWB	NAME PLATE BLUEMOTION TEC	1	Pieces		88.83
	Sum carried forward				14,944.00

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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CHUA YINGLIN
(CAI YINGLIN)
33 TAMPINES CENTRAL 7
#15-47
Singapore, 528614
Singapore

Phone No.
Fax No.
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VAT Registration No. M20098505-2
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License No.	VIN	Initial Registration	Sales Advisor
SLQ1338M	WVWZZZAUZGW563923	28/06/17	Angie Tan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 086160	AM13HZ

		Continued	14,944.00
P 510853675S 2ZZ	NAME PLATE 230TSI	1 Pieces	62.55
P 510853687E 2ZZ	NAME PLATE "GOLF"	1 Pieces	88.83
P 510945093L	TAILLIGHT LH INNER	1 Pieces	286.29
P 510945095R	TAILLIGHT LH OUTER	1 Pieces	261.57
P 5G6807568D 9B9	REAR DIFFUSER	1 Pieces	322.88
	Use Predecessor 5G6807568D		
P 5G9807305A	BUMPER REINFORCEMENT	1 Pieces	460.17
P D 004660M2	2K GLUE	1 Pieces	183.87
P D 00920002	PRIMER	1 Pieces	32.19
P D 00940104	CLEANER	1 Pieces	113.83
	66H3 Service Campaign (GOLF)		
P D 00950025	APPLICATOR	2 Pieces	22.38
P D 181802M1	ACTIVATOR	1 Pieces	29.48
	Sum Item		6,568.00

Sum Labor	10,240.00
Sum Item	6,568.00

Total SGD	16,808.00
7% GST	1,176.56
Total SGD Incl. GST	17,984.56

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

MV0318049827-01 / Volkswagen Centre Singapore - HQ
 ENTRY DATE & TIME: 16/04/2018 10:07
 SUBMITTED BY: Chermaine Kang Mai Kwan

MSIG (WINNER)
 VS
 GA -
 DIRECT.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 16/04/2018 10:07
 Date Of Accident 14/04/2018 15:05
 Exact Location Of Accident U-TURN FRM BT TIMAH RD TO DUNEARN RD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLQ1338M
Insured/Policyholder
 Name Of Registered Owner CHUA YINGLIN
 NRIC No S8111614H
 Email Address YINGLIN.CHUA@GMAIL.COM
 Mobile Phone No (LOCAL) +65-96576441
 Alternative Phone No OTHERS-98415671

Vehicle Particulars

Manufacturer VOLKSWAGEN
 Model SPORTSVAN 1.4 TSI CL

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A 28984376 AVW
 Cover Note Number

Driver

Name of Driver LIM DA CHIN
 NRIC No S8031593G
 Date Of Birth 18/10/1980
 Occupation INDOOR
 Date Of Driving Pass 10/02/2003
 Driving Experience 15 YEARS AND 2 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-98415671
 Fax Number
 Contact Number
 EMail Address DCLIMM@GMAIL.COM

Address 23 MOONBEAM TERRACE
 Postcode 277302
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured SPOUSE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 4

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

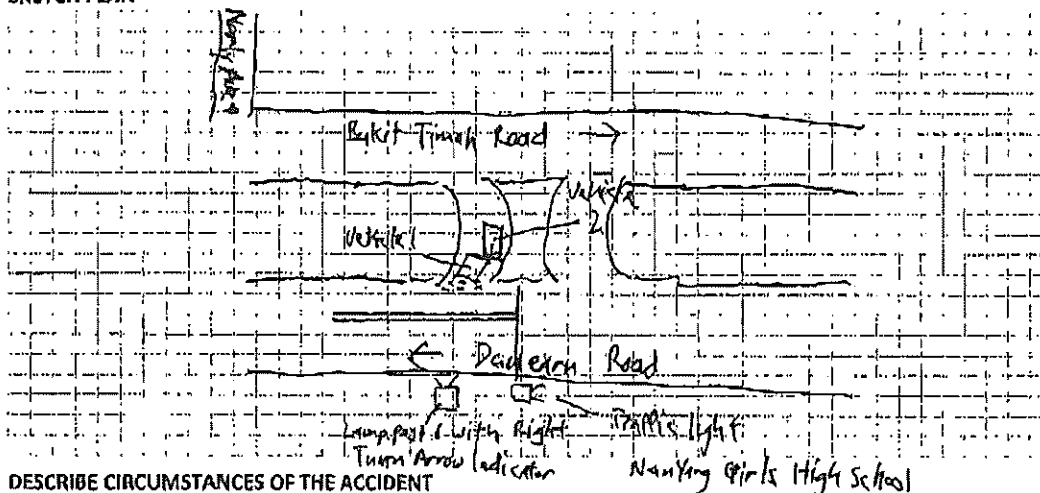
Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GX7602H
 Vehicle Make/Model/Colour LORRY
 Details Of Properties
 Vehicle Category GOODS VEHICLE
 Name of Driver RAMASAMY TAMILARASAN
 NRIC/Passport Number G2276782N
 Contact Number 86734383
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

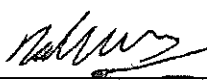
Accident Date: 14 April 2018
Time: 3:03 pm
Venue: U turn from Bukit Timah Road to Duxley Road (in front of Hua Chong / Nanyang Girls High School)
Weather Condition: Good weather Sunny, Good Visibility
Accident Vehicle No. 1 - SGZ 1358M driven by Lim Da Chin 580815936 HP: 9841 5671. Damage: Rear Left Bumper, Rear Left Tail Light / Hatch (Lorry)
Accident Vehicle No. 2 - GX 7602H, driven by Ramasamy Tamilanathan 62276782N HP: 8673 9383. Company Vehicle: Kok Keong Landscape Pte Ltd, 10 Lorong Semangka 5618936, company registration 2005 124 33R
Damage: Front Right Bumper, Lights, Body
When making a U-turn, vehicle 1 driver saw the right turn green arrow on opposite side lamp post ceased midway through the turn. Vehicle 1 driver stopped at give way marking to check if traffic is clear for him to proceed. While stopped, vehicle 2 drove around the U turn and hit the rear of vehicle 1 about 3 seconds later.

DECLARATION


I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:

16 APR 2018


Driver's Signature
(If driver is not the policyholder)
Date & Time:

16 APR 2018


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

16 APR 2018

Sketch Plan #2 Pg. 1


SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:


- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:

16 APR 2018


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

16 April 2018


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

16 APR 2018

Sketch Plan #3 Pg. 1

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1998 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28884378 AVW

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SLQ1138M

2. Name of Policyholder
Chua Yinglin

3. Effective Date of the Commencement of Insurance for the purposes of the Act
28/06/2017

4. Date of Expiry of Insurance
27/06/2018

5. Persons or Classes of Persons entitled to drive*

Chua Yinglin

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 93 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

AUTHORIZATION LETTER Pg. 1

Date : 16/4/18

Dear Sir or Madam :

To whom it may concern,

RE: Authorization to act on behalf

Vehicle No.: SLQ1338 M

I, Chua Yinglin, bearing NRIC Number S8111614H,

would like to authorize LIM DA CHUAN, bearing NRIC

Number S8031593G, to act on my behalf to exercise my

Insurance Policy to give authorization on the repair, submit and signing of
all claims related documents including signing of Insurance discharge
voucher for the above said vehicle.

Thank You.

Yours Sincerely,


.....
Signature

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 0030
 Operating Hours : Monday to Friday, 09:00 - 17:00
 UEN: S665900280 / GST Reg. No.: M400017733

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MV64 / R049827-01 Vehicle Registration No : FLQ 1388 M
 Name (as shown in NRIC) : CHUA DINGLIN NRIC/FIN/Passport No : 2911614 H
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address : _____ Singapore ()
 Contact (Tel) : _____ Mobile No. : _____
 Email Address : _____
 Date of Accident : 14-4-18 Time of Accident : 15:05
 Place of Accident : U-TURN FROM BR. TIMAH RD TO PUNJEN RD
 Insurance Company : MEL

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

TYPE ERROR : TYPE OF ACCIDENT → HEAD TO REAR



Policyholder / Driver's Signature
 Date:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:
 Date: