

INS. CASE OWNER:

CC 4/EQ1800

LKK:

IDAC:

Surveyor:

Tanfikh

DOI:

21/4/18

Date / Time:

19/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Gx 7602H

Name of Insured:

FOX LEONG LANDSCAPE PTE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

RAMASAMY TAMILARASAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

DMLPH16-000849

TOYOTA

BET TIMAH RD RETURN TO
DUNEMAN RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SLQ1338m



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

26.4.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: (NO NEED)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20-4-18 # 10-11

CALLED OUI COMPANY. CONFIRMED ACCIDENT. OUI REPAIR ENDED

TP. INFORM TP CLAIM AGREE TO SETTLE AND AWAIT ADJUT

NCD RENEW.

EMAIL NCD LIABILITY COME.

22-6-18

FILE PROB TO TPAS TO PREPARE REPORT.

RECEIVED 13 AUG 2018

PRELIMINARY ADVICE Date/Time: 24.4.18

Sent By: LSP

FINALIZATION

Date/Time: 24.5.18

Confirm with: PER

Confirm by: MTM

Repair Cost:

PP S\$12,708.63

(8 days)

Reduction:

31 %

Email

Call

FINAL SETTLEMENT

Date/Time: 1.8.18

Confirm with: MEY

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 37

If NO or B 28, Ass. Lia:

Repair Cost:

w/16/17 S\$13,598.22

OUI REPAIR ENDED TP

OICC 16/5/18

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 600.00

(S60

x 10 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 14,200.21

Global Sum S\$:

FINAL PAYMENT

Date/Time: 1.8.18

Confirm with: MEY

Email

Call

Payee 1:

S\$ 14,200.21

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Tanghin

REF: EL27

ASSIGNMENT

From: Date: 23042018

Estimated Cost:

OD TPV WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SLQ 1338M
at Workshop m/s Volkswagen
of 247 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLQ 1338M Yr Regn: 2017, June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Sportvan C.C. 1395

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 13885 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVV 222 AN 29 W563923

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R:

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP: 212,708.62 (RED: 25,795.03 31%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

☐ \$ + RS ☐ \$

☐ Photos

☐ Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 189607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ118007292/T1eb3

Date: 24.04.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLQ1338M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.04.2018 at the premises of M/s Volkswagen Group Singapore Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	16,808.00
Revised Estimate Amount	: S\$	11,048.97
"Check" Items Amount	: S\$	1,138.27
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI18007292/eb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 19-04-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GX 7602H	Veh. Inspected	SLQ 1338M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/04/2018	Inspection Date		
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

- Let the painter hence notify the painter the following:
- The survey is after spray painting
 - A display can be done during resurvey
 - Parts price are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplier (any items) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Receiver

PDI TUAS Signature:

Date:

CHUA YINGLIN
(CAI YINGLIN)
33 TAMPINES CENTRAL 7
#15-47
Singapore, 528614
Singapore

PDI TUAS

Phone No.

Fax No.

E-Mail

VAT Registration No. M20098505-2

Tax No. 199101494Z

Service Quote

Customer No. CV037804
Quote No. SER/QUO/1800659
QuoteDate 16/04/18
Salesperson Angie Tan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	11,051	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLQ1338M	WVWZZZAUZGW563923	28/06/17	Angie Tan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 086160	AM13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	R&R REAR WINDSCREEN	1	UNIT		840.00
P B&P ALEX LABOUR	LABOUR	5	UNIT		2100 4,200.00
P B&P ALEX LABOUR	TRANSFER BOOT MECHANISM P	1	UNIT		420 840.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		1600 3,200.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		aw 400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Nett				
	Sum Labor				10,240.00
P 510071360	BOOT CHROME STRIP, SPORTV	1	Pieces		de 149.22
P 3CN945087	BRAKELIGHT	1	Pieces		8 204.88
P 510805945 041	BOOTLID SPOILER TRIM LH	1	Pieces		ne 96.45
P 510805946 041	BOOTLID SPOILER TRIM RH	1	Pieces		ne 92.82
P 510807393A	BUMPER BRACKET LH	1	Pieces		3 75.84
P 510807393C	BUMPER GUIDE LH	1	Pieces		74.52
P 510807394A	BUMPER BRACKET RH	1	Pieces		75.84
P 510807394C	BUMPER GUIDE RH	1	Pieces		74.52
P 510807417M GRU	REAR BUMPER COVER	1	Pieces		de 1,387.99
	Predecessor 510807417J GRU				
P 510807863A	STRIP	1	Pieces		ne 62.25
P 510827025AA	LID	1	Pieces		is 1,960.84
	Predecessor 510827025T				
P 510827705A	BOOT SEAL/GASKET	1	Pieces		ne 360.00
P 510853675P CWB	NAME PLATE BLUEMOTION TEC	1	Pieces		ne 88.83
	Sum carried forward				14,944.00

Payments to: - BBN: - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

PDI TUAS

CHUA YINGLIN
(CAI YINGLIN)
33 TAMPINES CENTRAL 7
#15-47
Singapore, 528614
Singapore

Service Quote

Customer No. CV037804
Quote No. SER/QUO/1800659
QuoteDate 16/04/18
Salesperson Angie Tan
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI CL	11,051	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLQ1338M	WVWZZZAUZGW563923	28/06/17	Angie Tan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 086160	AM13HZ

Continued	14,944.00
P 510853675S 2ZZ	NAME PLATE 230TSI 1 Pieces 62.55
P 510853687E 2ZZ	NAME PLATE "GOLF" 1 Pieces 88.83
P 510945093L	TAILLIGHT LH INNER 1 Pieces 286.29
P 510945095R	TAILLIGHT LH OUTER 1 Pieces 261.57
P 5G6807568D 9B9	REAR DIFFUSER 1 Pieces 322.86
	Use Predecessor 5G6807568D
P 5G9807305A	BUMPER REINFORCEMENT 1 Pieces 460.17
P D 004660M2	2K GLUE 1 Pieces 183.87
P D 00920002	PRIMER 1 Pieces 32.19
P D 00940104	CLEANER 1 Pieces 113.83
	66H3 Service Campaign (GOLF)
P D 00950025	APPLICATOR 2 Pieces 22.38
P D 181802M1	ACTIVATOR 1 Pieces 29.46
	Sum Item
	6,568.00

Sum Labor	10,240.00
Sum Item	6,568.00
Total SGD	16,808.00
7% GST	1,176.56
Total SGD Incl. GST	17,984.56

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No...

8467.68

Supplementary or Omitted List



VEHICLE NUMBER: SLQ1338M
MODEL SPORTVAN 1.4

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	SPRAY PAINTING END PANEL	1	800	\$800.00 ✓
2	REPAIR END PANEL	1	840	\$840.00 ✓
3				
4				
Total				\$1,640.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	8D0853419D	RR NUMBER PLATE PACKING	1	14.61		14.61 ✓ note
2	N 90766702	NUT REAR BOOT	2	2.49	2.50	4.98 5.04 ✓ note
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
						19.65
TOTAL:						\$19.59

Total Labour & Parts

\$1,659.59

1.659.65

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP1081

CUSTOMER NO.: CV037804

CUSTOMER NAME: CHUA YINGLIN

TELEPHONE NO.:

ADDRESS: 33 TAMPINES CENTRAL 7 #15-47

Singapore

VEH No.: SLQ1338M

Order Date: 23/04/18

Reg Date: 28/05/17

KM: 14,760

VIN NO.: WVVZZZAUZGW563923

ENGINE NO:

SA: Kong Charmaine

MODEL: SPORTSVAN 1.4 TSI CL

MODEL NO.: AM13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR R&R REAR WINDSCREEN	1	UNIT	840		840
4	B&P ALEX PAINT SPRAY PAINT + END PANEL	3	UNIT	800		2,400
5	B&P ALEX LABOUR LABOUR + REPAIR END PANEL	3.5	UNIT	840		2,940
6	B&P ALEX LABOUR TRANSFER BOOT MECHANISM PARTS	0.5	UNIT	840		420
7	B&P SENSOR SUPPLY & INSTALL REVERSE SENSOR	1	PCS	400		400
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
10	510807417M GRU REAR BUMPER COVER	1	PCS	1,387.99		1,387.99
11	510807883A STRIP	1	PCS	62.25		62.25
12	510827025AA BOOTLID	1	PCS	1,960.84		1,960.84
13	510805945 D41 BOOTLID SPOILER TRIM LHM	1	PCS	96.45		96.45
14	510805946 D41 BOOTLID SPOILER TRIM RH	1	PCS	92.82		92.82
15	510071360 BOOT CHROME STRIP, SPORTVAN	1	PCS	149.22		149.22
16	510945093L TAILLIGHT LH INNER	1	PCS	286.29		286.29
17	D 004660M2 ZK GLUE	1	PCS	183.87		183.87
18	D 00920002 PRIMER	1	PCS	32.19		32.19
19	D 00950025 APPLICATOR	2	PCS	11.19		22.38
20	D 181802M1 ACTIVATOR	1	PCS	29.46		29.46
21	D 00940104 CLEANER	1	PCS	113.83		113.83
22	510853675P CWB NAME PLATE BLUEMOTION TECHNOLOGY	1	PCS	88.83		88.83
23	510853675S 222 NAME PLATE 230TSI	1	PCS	62.55		62.55
24	510827705A BOOT SEAL/GASKET	1	PCS	360.00		360.00
25	8008534190 RR NUMBER PLATE PACKING	1	PCS	14.61		14.61
26	WHT007341 NUT	2	PCS	2.52		5.04

Remarks: EQ DIRECT SETTLEMENT

DOA 14.4.2018

Service Order Confirmation

SERVICE ORDER NO.: 18P1061

CUSTOMER NO.: CV037804

CUSTOMER NAME: CHUA YINGLIN

TELEPHONE NO.:

ADDRESS: 33 TAMPINES CENTRAL 7 #15-47

Singapore

VEH No.: SLQ1338M

Order Date: 23/04/18

Reg Date: 28/06/17

KM: 14,760

VIN NO.: WVVZZZAUZGW563923

ENGINE NO:

SA: Kong Charmaine

MODEL: SPORTSVAN 1.4 TSI CL

MODEL NO.: AM13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
SURVEYOR LKK						
TP VEHICLE GX7802H						

TOTAL	12,708.62
GST AMOUNT	889.60
TOTAL AMOUNT	13,598.22

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Asher Sng (LKKAuto)

From: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 2 August 2018 3:49 PM
To: Asher Sng (LKKAuto)
Cc: Foo, John (VWG Singapore); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)
Subject: RE: SLQ1338M - FINALISE

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Offer accepted. Please forward us DV, if any, and kindly process payment.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, August 02, 2018 3:37 PM
To: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)

Cc: Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLQ1338M - FINALISE

Without Prejudice

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 13,598.22
2. Loss of Use (10 days x \$60)	\$ 600.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 14,200.22</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Sent: Saturday, 16 June 2018 9:55 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>;
Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>;
Admin A <admin-a@lkkauto.com>

Subject: RE: SLQ1338M - FINALISE

Hi Asher,

LOD attached. Will mail original to your office as well.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Thursday, 24 May, 2018 2:53 PM
To: Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Admin A
Subject: RE: SLQ1338M - FINALISE

WITHOUT PREJUDICE

Hi Pearlyn,

We refer to the above matter.

Our surveyor have finalise COR at \$12,708.62 (exclude gst) 8 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 24 May 2018 2:11 PM
To: 'Cheong, Pearlyn (VWG Singapore)' <Pearlyn.cheong@vw.com.sg>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>;

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: FW: SLQ1338M - FINALISE

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/EQI18007292/T1eb3	Taufikh / Asher

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Wednesday, 23 May 2018 4:47 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SLQ1338M - FINALISE

Dear Taufikh,

Please confirmed

COR \$12708.62 before GST

Total 8 working days repairs

Best regards,

Pearlyn Cheong

Service Advisor

Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)

247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.





DISCHARGE VOUCHER

I / We CHUA YINGLIN (Passport No. S 8111614H) the
owner of vehicle number SLQ1338M hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLQ1338M & GX7602H along U TURN FRM BT TIMAH RD TO DUNEARN RJ
on 14/04/2018.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

CHUA YINGLIN

Dated this on 21/5/2018 (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name : CHUA YINGLIN

NRIC No. : S 8111614H

Date : 21/05/2018

Volkswagen Centre Singapore

(A)



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC4 / EQI18007292 / cb3
Our Ref: SLR 1338M

To: EQ

Dear Sirs,

ACCIDENT INVOLVING SLR 1338M & 9X 7602A ON 14.4.18

We are claiming on behalf of our client CHUA YINGLIN owner of
vehicle number SLR 1338M involved in accident on 14.4.18
with vehicle 9X 7602A along/at U-TURN FROM PT. TIMAH RD TO DYNEARN RD.

Description of claims:

Cost of Repairs	\$ <u>12708.62</u> + 7% GST = \$ <u>13598.22</u>
Loss of Use/ Rental	\$ <u>80</u> X <u>10</u> Days = \$ <u>800</u>
Medical Fee	\$ _____ + 7% GST = \$ _____
Search Fee	\$ _____ + 7% GST = \$ <u>2</u>
TOTAL \$ <u>14400.22</u>	

We are claiming in full and final settlement of \$ 14400.22.

Cost of repair & search fee \$ 13608.22 to be payable to Volkswagen Centre Singapore.

~~Loss of use/Rental amount/Medical fee~~ of \$ 800 to be payable to
CHUA YINGLIN.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 15 JUN 2018

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 26 April 2018 12:38 PM
To: 'MAIN@KOKKEONGLANDSCAPE.COM.SG'
Subject: ACCIDENT INVOLVING GX 7602H AND SLQ 1338M ON 14/04/2018

Our Ref: CC4/EQI18007292/T1eb3

26 APRIL 2018

KOK KEONG LANDSCAPE PTE LTD

ATTN: MR IVAN GOH

Dear Sir/Madam,

ACCIDENT INVOLVING GX 7602H AND SLQ 1338M ON 14/04/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLQ1338M and Gx7602H on 14/04/2018
Own vehicle's number Other vehicle's number Date of accident
 along U TURN FROM BT TIMAH RD TO PUNEARN RD
Accident location

BY THE LETTER OF AUTHORITY, I/we, CHUA YIN LIN
Name of Policy Holder & IC / Passport number
 of S811644 owner of Vehicle Registration

Number SLQ1338M hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents or any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A22924378 AWW taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain Irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 21st of the month MAY Year 2018

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P22985

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1081

SERVICE CUSTOMER NO.: E1978004

SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED

TELEPHONE NO.:

ADDRESS:

Post Code: 069257

VEH NO.: SLQ1338M

DATE: 23/05/18

Pickup:

VIN NO.: WVVZZZAUZGW563923

KM: 14,760

GEARBOX CODE: RES

Engine No.:

MODEL: SPORTSVAN 1.4 TSI GL

SA: Kang Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
EQ DIRECT SETTLEMENT					
DOA 14.4.2018					
SURVEYOR LKK					
TP VEHICLE GX7602H					
Labor					
1	R&R REAR WINDSCREEN	1.00	UNIT	840.00	840.00
2	LABOUR + REPAIR END PANEL	3.50	UNIT	840.00	2,940.00
3	TRANSFER BOOT MECHANISM PARTS	0.50	UNIT	840.00	420.00
4	SPRAY PAINT + END PANEL	3.00	UNIT	800.00	2,400.00
5	SUPPLY & INSTALL REVERSE SENSOR	1.00	PCS	400.00	400.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
9	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
10	BOOT CHROME STRIP, SPORTVAN	1.00	PCS	149.22	149.22
11	BOOTLID SPOILER TRIM LHM	1.00	PCS	96.45	96.45
12	BOOTLID SPOILER TRIM RH	1.00	PCS	92.82	92.82
13	REAR BUMPER COVER	1.00	PCS	1,387.99	1,387.99
14	STRIP	1.00	PCS	62.25	62.25

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P22985

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1081

SERVICE CUSTOMER NO.: E1978004

SERVICE CUSTOMER NAME: EQ INSURANCE COMPANY LIMITED

TELEPHONE NO.:

ADDRESS:

Post Code: 069257

VEH NO.: SLQ1338M

DATE: 23/05/18

Pickup:

VIN NO.: WVVZZZAUZGW563923

KM: 14,760

GEARBOX CODE: RES

Engine No.:

MODEL: SPORTSVAN 1.4 TSI CL

SA: Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	BOOTLID	1.00	PCS	1,960.84	1,960.84
16	BOOT SEAL/GASKET	1.00	PCS	360.00	360.00
17	NAME PLATE BLUEMOTION TECHNOLOGY	1.00	PCS	88.83	88.83
18	NAME PLATE 230TSI	1.00	PCS	62.55	62.55
19	TAILLIGHT LH INNER	1.00	PCS	286.29	286.29
20	RR NUMBER PLATE PACKING	1.00	PCS	14.61	14.61
21	2K GLUE	1.00	PCS	183.87	183.87
22	PRIMER	1.00	PCS	32.19	32.19
23	CLEANER	1.00	PCS	113.83	113.83
24	APPLICATOR	2.00	PCS	11.19	22.38
25	ACTIVATOR	1.00	PCS	29.46	29.46
26	NUT	2.00	PCS	2.52	5.04

Sub Total 12,708.62
GST (7%) AMOUNT 889.60
TOTAL AMOUNT 13,598.22

for Volkswagen Group Singapore Pte Ltd



Customer

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-056613
Date of Request: 16/04/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 16/04/2018
Enquiry By Charmaine Kong Mei Kwan
TP Vehicle No GX7602H
Accident Date 14/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GX7602H	EQ Insurance Company Ltd	09/03/2018-08/03/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-056613

Date of Request: 16/04/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 16/04/2018
Enquiry By Charmaine Kong Mei Kwan
TP Vehicle No. GX7602H
Accident Date 14/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 26 July 2018 3:23 PM
To: Asher Sng (LKKAuto)
Subject: FW: Our ref: DM18HO00994/JT, Your ref: SLQ1338M-PRS ***LKK
REF:CC4/EQI18007292/T1eb3
Attachments: TP LOD.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK
Resurvey Photo.pdf

Dear Asher,

Please proceed to offer up to \$14,200.22

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, July 26, 2018 3:12 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Justin Wong
<justin.wong@eqinsurance.com.sg>
Subject: RE: Our ref: GX7602A, Your ref: SLQ1338M-PRS ***LKK REF:CC4/EQI18007292/T1eb3

Your ref : TBA
Our ref : CC4/EQI18007292/T1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **VOLKSWAGEN GROUP SINGAPORE PTE LTD**" at **\$14,200.20 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 19,760.39	\$ 13,598.22
2. Loss of Use (10days x \$60)	\$ 600.00	\$ 600.00 (10days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,362.39	\$ 14,200.20

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 24 April 2018 6:03 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Our ref: GX7602A, Your ref: SLQ1338M-PRS ***LKK REF:CC4/EQJ18007292/T1eb3

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLQ 1338M at M/s Volkswagen Group Singapore Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 18 April 2018 3:37 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our ref: GX7602A, Your ref: SLQ1338M-PRS

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 18 April, 2018 2:14 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Our ref: GX7602A, Your ref: SLQ1338M-PRS

Dear all,

Attach both parties' report and the estimate. Liability is cleared. Please proceed to direct settle.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: Wednesday, April 18, 2018 2:12 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: Our ref: GX7602A, Your ref: SLQ1338M-PRS

Hi,

Thank you for your email. Please assign to LKK.

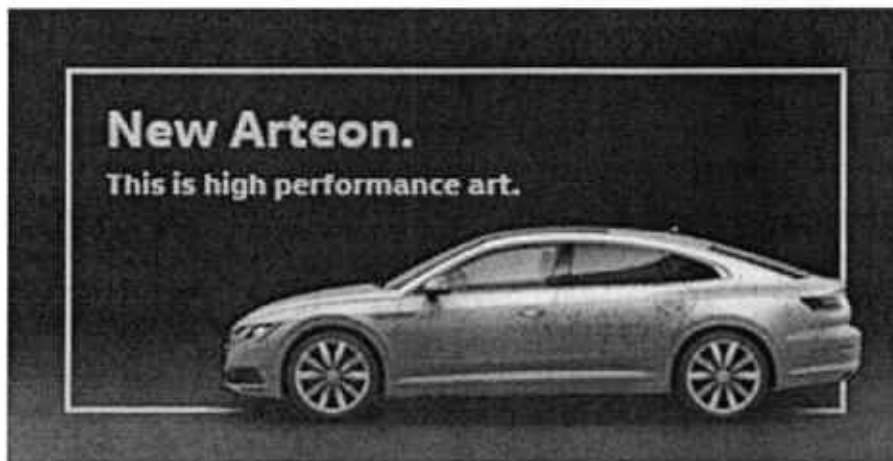
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Wednesday, 18 April, 2018 9:16 AM
To: Kong, Charmaine (VWG Singapore)
Subject: Our ref: GX7602A, Your ref: SLQ1338M-PRS

Without Prejudice
Save As To Costs

Dear Charmaine

For Pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Liability is clear. We can consider to direct settle.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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A handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 16/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GX 7602H (Insd Veh)	Your Ref. No. : DM18HO00994/JT
	SLQ 1338M (TP Veh)	Our Ref. No. : CC4/EQI18007292/T1eb3q2
Date of Accident	14/4/2018	

Liability	100%	
Final Repair Cost	: \$ 13,598.22	
Loss of Use	: \$ 600.00	10 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	14,200.22	
Final Settlement Sum	: \$ 14,200.22	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	VOLKSWAGEN CENTRE SINGAPORE	: \$ 14,200.22
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI18007292/T1eb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 16-08-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GX 7602H	Veh. Inspected	SLQ 1338M	
Policy No.	DMCPHQ18-000849	Coverage (\$)	0.00	
Claim No.	DM18HO00994/JT	Excess (\$)	0.00	
Assign From	JANET	Assign Date	19/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN SPORTSVAN	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WWWZZZAUZGW563923	Colour	SILVER	
Odometer	13888	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/45 R17	BRIDGESTONE	6 mm	
L/H Front Tyre	225/45 R17	BRIDGESTONE	6 mm	
R/H Rear Tyre	225/45 R17	BRIDGESTONE	6 mm	
L/H Rear Tyre	225/45 R17	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/04/2018	Inspection Date	23/04/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 1338M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REVERSE SE (SN)	NOT WORKING	400.00	400.00
1	BOOT CHROME STRIP ,SPORTV (SN)	DEFORMED	149.22	149.22
1	BRAKELIGHT (SN)	NOT NECESSARY	204.88	-
1	BOOTLID SPOILER TRIM LH (SN)	NECESSARY	96.45	96.45
1	BOOTLID SPOILER TRIM RH (SN)	NECESSARY	92.82	92.82
1	BUMPER BRACKET LH (SN)	NOT NECESSARY	75.84	-
1	BUMPER GUIDE LH (SN)	NOT NECESSARY	74.52	-
1	BUMPER BRACKET RH (SN)	NOT NECESSARY	75.84	-
1	BUMPER GUIDE RH (SN)	NOT NECESSARY	74.52	-
1	REAR BUMPER COVER (SN)	DEFORMED	1,387.99	1,387.99
1	STRIP (SN)	NECESSARY	62.25	62.25
1	LID (SN)	BENT	1,960.84	1,960.84
1	BOOT SEAL /GASKET (SN)	NECESSARY	360.00	360.00
1	NAME PLATE BLUEMOTION TEC (SN)	NECESSARY	88.83	88.83
1	NAME PLATE 230TSI (SN)	NECESSARY	62.55	62.55
1	NAME PLATE 'GOLF' (SN)	NOT NECESSARY	88.83	-
1	TAILLIGHT LH INNER (SN)	CRACKED	286.29	286.29
1	TAILLIGHT LH OUTER (SN)	NOT NECESSARY	261.57	-
1	REAR DIFFUSER (SN)	NOT NECESSARY	322.86	-
1	BUMPER REINFORCEMENT (SN)	NOT NECESSARY	460.17	-
1	2K GLUE (SN)	NECESSARY	183.87	183.87
1	PRIMER (SN)	NECESSARY	32.19	32.19
1	CLEANER (SN)	NECESSARY	113.83	113.83
2	APPLICATOR (SN)	NECESSARY	22.38	22.38
1	ACTIVATOR (SN)	NECESSARY	29.46	29.46
1	RR NUMBER PLATE PACKING (ADDITIONAL) (SN)	NECESSARY	14.61	14.61
2	NUT REAR BOOT (ADDITIONAL) (SN)	NECESSARY	5.04	5.04
			6,987.65	5,348.62
LABOUR				
	R&R REAR WINDSCREEN.		840.00	840.00

Report Ref No. CC4/EQI18007292/T1eb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR .		4,200.00	2,100.00
	TRANSFER BOOT MECHANISM P .		840.00	420.00
	SPRAY PAINT .		3,200.00	1,600.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC .		480.00	480.00
	CHECK WIRE HARNESS ,ECU,S.		280.00	280.00
	SPRAY PAINTING END PANEL (ADDITIONAL)		800.00	800.00
	REPAIR END PANEL (ADDITIONAL)		840.00	840.00
			11,480.00	7,360.00
GRAND TOTAL			18,467.65	12,708.62
RECOMMENDED COST OF REPAIRS				12,708.62

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MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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