

TAXI/UBI

INS. CASE OWNER:

Janet

CC 3/EQ11800

7290, #12663

LKK:

IDAC:

Surveyor:

KALUN

DOI:

ASSIGNMENT

18/4/18

Date / Time:

18/4/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFE 8891K

Claim No.:

Name of Insured:

YEO KHAMM MIN BRADLEY

Policy No.:

0MP00018-00460

Insured Tel No.:

HP:

Make / Model:

VOLKSWAGEN

Excess Sec II :\$S

D.O.A.:

18/4/18

Place of Accident:

300N LAY WAY LAKE SIDE

Is driver the owner?

(YES / NO)

Nature of Accident:

PRT

If NO, Driver Name / Age:

SHIRLEY WEN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SHA 27962



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOVE W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE:

After call Itr to OE:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE

Authorisation To Act:

Release Voucher: (DO DO)

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25/4/18
11.15 am

Spoke to OI (13 Yr) at 9873 0665, OI confirmed the accident statement, informed OI about TP claim, OI aware the HEP issue and not sure what dispute the liability, OI want review the footage but have no time drop by or other. asking about OO Union, told OI footage have been forwarded to Janet, believe Janet can clarify to OI about OO claim, mention and liability issue.

PINKETED

ORIGINAL TP LOD IN

TP VIDEO - V DRIVE / UK / GHA 27962

PHOTO ON FOOTAGE, OI aware and claim.

SEND LETTER 4 BUNCH TO OI

OI RETURNED. NOTED 4 WATCHED VEHICLE RDP.

SEND 1ST OFFER TO TP. TP ACCEPTED.

REPAIR PRICE 18/4/18 TO CLOSE. (F)

PRELIMINARY ADVICE

Date/Time:

18/4/18

Sent By:

LM

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 3,311.96 / 3

days)

Reduction:

21

%

Email

Call

FINAL SETTLEMENT

Date/Time:

05/11/18

Confirm with:

MR SIM

Email

Call

Final Liability:

SS

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS

3,513.80

Loss of Rental (LOR):

SS

292.50

(2.5 days)

X \$ 117.00

Loss of Use (LOU):

SS

125.06

(5 x 25 days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

LOU only

SS

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 400.00

Total:

SS

3,968.79

Global Sum SS:

3,960.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3,960.00

Name 1:

COMPOROTELERO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Name: Mr. Kelvin

SHA 279 62 Yr Regn: 1st Mar 2016

Veh No: SHA 279 02 Yr Regn: Mar 23/6

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /

Truck / Trailer or

Hyacinth Zep 20 168r

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading 276270 TIRadio: Insured / Std / NI / NA

Eng/No:

C/No: KM HCB K14M 640901x5

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inordinar / Jammed / Leaked / Burnt or

Brake: In order Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Type Size: 205/60R16

N/S	O/S

RE

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO/YOKO OF (an employ

Front

R/Bal. 7 mm R/Bal. 7 mm

L/Bal.	<u>7</u>	mm	L/Bal.	<u>7</u>	mm
--------	----------	----	--------	----------	----

D.O.A. 12/4/82 D.O.I. 12/4/82

Survey held at CD4E (Lovers)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Use of Bandages: F.R. (Knee) 10/15

The U/C / Chassis frame / Body Structure affected due to collision.

FB

210

11

[illegible]

☐: Prell. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: : Site Insp (\$

Introdução / 5

Survey Fee:

Transportation:

_____ S + PS _____

1000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ18007290/K1hb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 19-04-2018		
		Code : EQ1		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 8891K	Veh. Inspected	SHA 2796Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/04/2018	Inspection Date	18/04/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ118007290/K1hb3

Date: 19.04.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA2796Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.04.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,230.84
Revised Estimate Amount	: S\$	2,920.04
"Check" Items Amount	: S\$	180.80
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

VEHICLE NO : SHA 2796Z

DATE 18/4/2018 15:37

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover — <i>164</i>			\$ 1052.10	
	Front Bumper Bracket Top (LH) <i>X</i>			\$ 22.40	
	Front Bumper Bracket (LH) <i>X</i>			\$ 24.60	
	Front Fender (LH) — <i>164</i>			\$ 619.00	
	Front Fender Shield (LH) <i>X</i>			\$ 169.80	
	Front Fender Retainer <i>X</i>			\$ 9.20	
	<i>Front Door (LH) X again</i>				
	<i>Rear Door (LH) X again</i>				
	<i>Rear Fender (LH) X again</i>				
	SUB TOTAL			\$ 1,407.30	
	LESS 20%			\$ 281.46	
	DISCOUNTED TOTAL			\$ 1,125.84	
	Front Fender Advertisement Logo (LH) — <i>mc</i>			\$ 100.00	Nett
	Front Door Comfort Logo (LH) — <i>mc</i>			\$ 75.00	Nett
	Front Door Advertisement Logo (LH) — <i>mc</i>			\$ 100.00	Nett
	Rear Door Advertisement Logo (LH) — <i>mc</i>			\$ 100.00	Nett
	Rear Fender Advertisement Logo (LH) — <i>mc</i>			\$ 100.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (LH) — <i>mc</i>			\$ 80.00	Nett
				\$ 555.00	
	Labour Charge				
	Panel Beating			\$ 1,250.00	
	Spray Painting Charge			\$ 1,250.00	1000
	Tuff Kote			\$ 50.00	20
	TOTAL LABOUR			\$ 2,550.00	
	ESTIMATE TOTAL			\$ 4,230.84	
	<i>1 Kahi (11K)</i>				
	<i>18/4/8 16-4</i>				
	<i>3 Dr</i>				
	<i>PIP</i>				
	<i>Before lost p hsh</i>				
	LKK Auto Consultants hence notify the Repairer of the following:				
	• To resurvey vehicle and provide costing				
	• To display of the repair shop and survey				
	• Parts price and repair cost				
	• That parts and labour cost will be covered				
	• To be paid				
	• To be paid				
	• To be paid				
	Ack:				
	Sign:				
	Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

REPAIR ESTIMATE*

EQ

VEHICLE NO : SHA 2796Z

DATE 18/4/2018 15:37

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Bumper Cover			\$ 562.30	
	Front Bumper Bracket Top (LH)			\$ 22.40	
	Front Bumper Bracket (LH)			\$ 24.60	
	Front Fender (LH)			\$ 619.00	
	Front Fender Shield (LH)			\$ 169.80	
	Front Fender Retainer			\$ 9.20	
	Front Door (LH) x repair				
	Rear Door (LH) x repair				
	Rear Fender (LH) x repair				
	SUB TOTAL			\$ 1,407.30	
	LESS 20%			\$ 281.46	
	DISCOUNTED TOTAL			\$ 1,125.84	
	Front Fender Advertisement Logo (LH)			\$ 100.00	Nett
	Front Door Comfort Logo (LH)			\$ 75.00	Nett
	Front Door Advertisement Logo (LH)			\$ 100.00	Nett
	Rear Door Advertisement Logo (LH)			\$ 100.00	Nett
	Rear Fender Advertisement Logo (LH)			\$ 100.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (LH)			\$ 80.00	Nett
				\$ 555.00	
	Labour Charge				
	Panel Beating			\$ 1,250.00	
	Spray Painting Charge			\$ 1,250.00	1000
	Tuff Kote			\$ 50.00	20
	TOTAL LABOUR			\$ 2,550.00	
	ESTIMATE TOTAL			\$ 4,230.84	
	1 Kahi (11K)				
	18/4/18 16-4				
	3 Bn				
	PIP				
	Before part p hsh				
	LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Our Job Ref No : 305143376

Date : 20/04/2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508959
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA2796Z

Date of Accident : 18/04/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ --- SKE8891K
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$1,491.96
 - (b) Labour Charges ### \$1,820.00
 - Total for Part-By-Part Repair Cost \$3,311.96**
 - (c) Lumpsum Repair (If applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 23/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 20.04.2018
Time: 17:08:45
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305143376
REGN NO : SHA2796Z
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 12.05.2016
DATE/TIME IN : 18.04.2018 11:45
ACCIDENT DATE : 18.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0574-G	I40VC PANEL-FENDER LH#	1 L	619.00	20.00	495.20
0002 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1 N	75.00	2.00-	75.00
0003 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1 N	80.00	0.20	80.00
0004 04-01-0103-2322-A	I40V3 BUMPER W LIP & FOG	1 L	1,052.20	20.00	841.76

SUB-TOTAL : 1,491.96

JOB NATURE

0000 L	PANEL BEATING- FRT.	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	1000.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 20-05	RENEW ADVERTISEMENT STICKER-	400.00

SUB-TOTAL : 1,820.00

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 20.04.2018
Time: 17:08:45
Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305143376
REGN NO : SHA2796Z
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 12.05.2016
DATE/TIME IN : 18.04.2018 11:45
ACCIDENT DATE : 18.04.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,311.96

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Vic (LKKAuto)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 5 November, 2018 3:33 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Your Ref: T0418/SHA2796Z/JW(st)_ACCIDENT INVOLVING VEHICLES SKE 8891K AND SHA 2796Z ON 18/04/2018

Dear Mr Vic

Please process settlement in sum \$ 3960.00 for resolving our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 5 November 2018 9:49 AM
To: Jim Wong See Pah
Cc: Admin A; Vic (LKKAuto)
Subject: RE: Your Ref: T0418/SHA2796Z/JW(st)_ACCIDENT INVOLVING VEHICLES SKE 8891K AND SHA 2796Z ON 18/04/2018

WITHOUT PREJUDICE

Dear Jim,

We refer the subject matter and we confirmed in receipt of your LOD dated 25/04/2018.

On a without prejudice basis and purely for an amicable settlement without admission of liability to our Insured's part, we propose a global sum of **\$3,960.00** (all in) to settle your client's claim.

For your acceptance, please.

Kindly note that no DV is required.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Jim Wong See Pah [mailto:jimwong@cdge.com.sg]

Sent: Wednesday, 25 April, 2018 9:36 AM

To: Vic (LKKAuto)

Subject: Re: Your Ref: TBA(SHA2796Z)_ACCIDENT INVOLVING VEHICLES SKE 8891K AND SHA 2796Z ON 18/04/2018

Dear Mr Vic

Please find the attached video footage.

Best Regards

Jim Wong

Claims Department / ComfortDelgro Engineering Pte Ltd

Off: 62148374 / Fax: 62141843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 24/04/2018 10:10 AM
Subject: Your Ref: TBA(SHA2796Z)_ACCIDENT INVOLVING VEHICLES SKE 8891K AND SHA 2796Z ON 18/04/2018

Your Ref: TBA(SHA2796Z)
Our Ref: CC3/EQ18007290/K1hb3

"WITHOUT PREJUDICE"

Dear Jim,

ACCIDENT INVOLVING VEHICLES SKE 8891K AND SHA 2796Z ON 18/04/2018

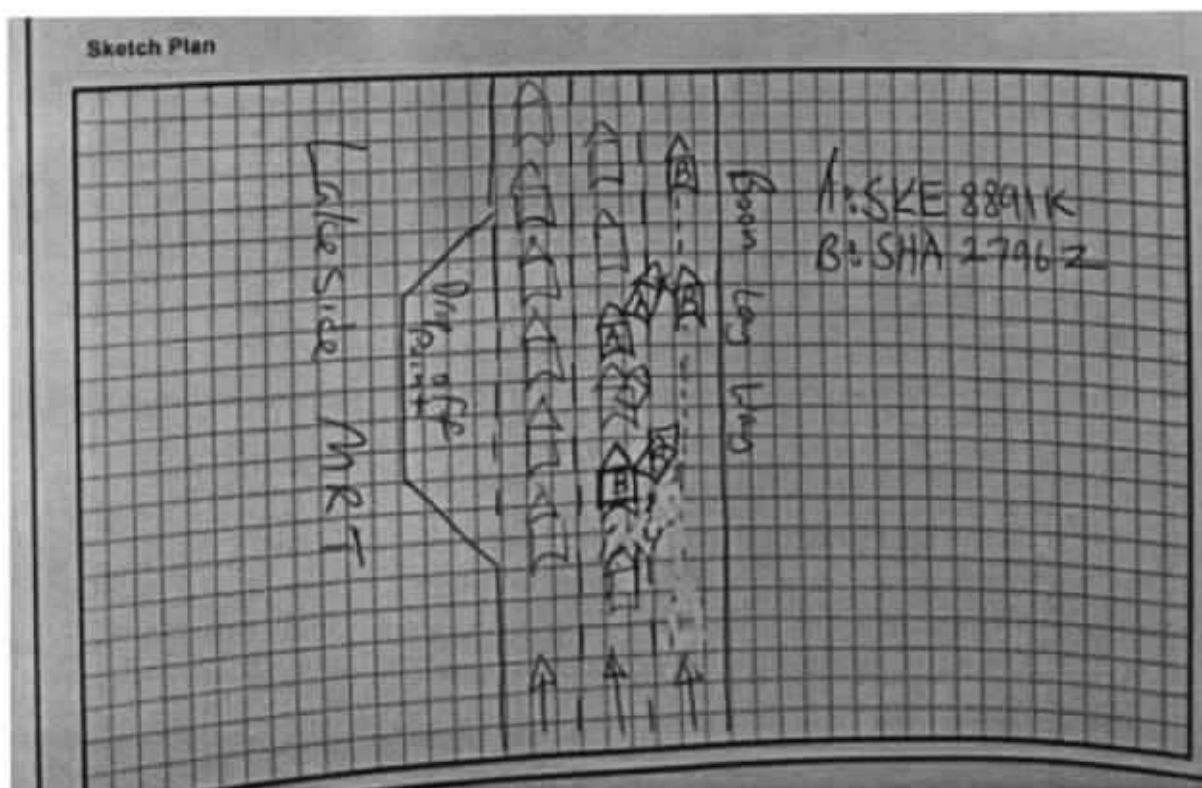
We refer to the above matter.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us. Below is the statement of our Insured.

Meanwhile, kindly forward to us with any evidence (video footage) your client have to support your claim and for our further

action.

Thank you.



ACCIDENT STATEMENT (2000 characters)

Traffic flows was heavy along BOON LAY WAY near LAKESIDE MRT and i was on the centre lane. Hence i checked my blind spot,cleared and i signal to inched to the right lane. As i was inched out,suddenly a vehicle appeared in speed and brushed onto my vehicle front right portion. After the contact, the driver didnt stop till i caught up with him and signalled him to stop to review the damage.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 23 April 2018 3:03 PM
To: Shu Pei (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018
Attachments: TP ESTIMATE- MARKED.PDF; TP GIA REPORT.PDF; Preliminary_Advice.pdf; EQIC-MARS00002308-SKE8891K-GIA.PDF

Dear all,

Please assist to forward the video footage to us asap.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, April 19, 2018 6:05 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 2796Z at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeii@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0418 / SHA2796Z / JW(st)
Your ref :
Date : 25-Apr-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198000420

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2796Z YOUR INSURED SKE8891K AND OTHER ON 18.04.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2796Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKE8891K we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,543.80
2	3 days Loss of Rental @ \$ 117.00 per day	\$ 351.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	-
Sub Total :		\$ 3,902.29

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per day	\$ 240.00
Total Claims:		\$ 4,142.29

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : SKE8891K
- c) GIA / Police report/s of : SHA2796Z
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

Deputy Manager

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ118007290/K1hb3

18 OCTOBER 2018

YEO KHUANG HIN BRADLEY
BLOCK 7 LEEDON HEIGHTS
#10-18
SINGAPORE 267953

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 8891K AND SHA 2796Z ON 18/04/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report, accident scenario and available evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh Sanghitan
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)
floppysound@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 October, 2018 1:33 PM
To: floppysound@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SKE 8891K_ACCIDENT INVOLVING SKE 8891K AND SHA 2796Z ON 18/04/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI18007290/K1hb3

18 OCTOBER 2018

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGI 40 SHA2796Z , SKE8891K
BOON LAY WAY TWDS TUAS

ON 18-Apr-18 07:00

I / We

YUSLIM YANIS BIN RA... (Hirer) NRIC No.: S1749764B

and/or

ABU BAKAR BIN MOHD ... (Relief) NRIC No.: S1103799B

Taxi Number

SHA2796Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Apr-2018

Name of Hirer

YUSLIM YANIS BIN RAMLY

Hirer NRIC

S1749764B

Signature :



Address

340 JURONG EAST AVE 1 #08-1662
600340

Contact No.

96185625

Name of Relief

ABU BAKAR BIN MOHD YUSOFF

Relief NRIC

S1103799B

Signature :



Address

321 JURONG EAST ST 31 #04-108
600321

Contact No.

87268639

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHA2796%MAKE
HYUNDAIMODEL
I-40DATE OF REG
12.05.2016CHASSIS CODE
KMHT841UMGJ090145INV. NO/DATE
91369063 23.04.2018JOB NO.
305143376

ODOMETER READING

DATE/TIME IN
18.04.2018 11:45

Description : 3P 18.04.18

S/No	Part No.		Qty	Unit Price	Wdisc	Net
PART REQUISITION						
0001	04-01-0103-0574	140VC PANKI-PENDUK LH#	1	619.00	20.00	495.20
0002	28-01-0103-0003	(140)PRT DOOR LOCK SONATA	1	75.00	0.00	75.00
0003	28-01-0103-2013	140V3 APP LOCK REAR LOCK	1	80.00	0.00	80.00
0004	04-01-0103-2322	140V3 BUMPKR W LTP & FOX	1	1,052.20	20.00	841.76
SUB-TOTAL:				:		1,491.96

JOB NATURE

0001	L	PANKI BEATING- PRT.	400.00		400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	1,000.00		1,000.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00
0004	20-05	RENEW ADVERTISEMENT STICKER-	400.00		400.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND DRIVERS ARE ADVISED TO HAVE THEIR OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY BY THE CUSTOMER AND NOT RUD ON THE DATE OF PAYMENT P.E. AFTER 20 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFECT.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A 10% TO 20% BASIS IN RESPECT OF ANY AMOUNT DUE AND CHARGED TO THE COMPANY BY THE CUSTOMER AND NOT RUD ON THE DATE OF PAYMENT P.E. AFTER 20 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFECT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR INADEQUACY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91369063	3,543.80	

Workshops

58 Loyang Drive Singapore 508868 24 Serangoon Road Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sengkang Valley Singapore 758791
48 Pandan Road Singapore 606266 901 Yishun Industrial Park A Singapore 760703
300 Lta Road 3 Singapore 409649

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHA2796XMAKE
HYUNDAIMODEL
I-40DATE OF REG
12.05.2016CHASSIS CODE
KMH1B41UMG1J090145INV. NO/DATE
91369063 23.04.2018JOB NO.
305143376

ODOMETER READING

DATE/TIME IN
18.04.2018 11:45

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL		:			1,820.00

Items total	3,311.96
Add GST @ 7.000 %	231.84
Invoice amount	3,543.80

Issued by : KATHERINETAN 23.04.2018 13:45:00
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR NON-IDENTICAL DAMAGE, THE LIABILITY ACCEPTED IS RESPONSIBILITY FOR CARD OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS ARE ADVISED TO CARRY A OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND WHILE WITHIN 7 DAYS FROM DELIVERY, THEY MAY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY BALANCE DUE AND CHARGED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGROHead Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91369063	3,543.80	

Our Ref: CT18040487

Date: 23 April 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/04/2018 @ 07:00 hrs
ALONG	BOON LAY WAY TWDS TUAS
INVOLVING	SKE8891K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2796Z** (the "Taxi"). The Taxi was hired to **YUSLIM YANIS BIN RAMLY IC NO S1749764B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SYA 2796 Z

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (H)		DATE	NAME OF DRIVER	MILE
					FROM	TO			
12.4	Yus	2760	28	26	1831	0315			
13.4.2018	Bawa	2763	21	192	0600	1715			
13.4	Yus	2766	17	296	1809	0441			
14.4.2018	Bawa	2768	4	267 km	0805	1715			
14.4	Yus	2772	39	354	1823	0529			
15.4	Yus	2774	94	255	1830	0342			
16.4.2018	Bawa	2777	31	236 km	0605	1718			
16.4	Yus	2779	33	202	1838	0312			
17.4.2018	Bawa	2781	58	225 km	0705	1718			
18.4.2018	Accident	Ayah		145					
20.4.2018	Repair	Ayah		1100					

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKE8891K	18 Apr 2018 / 07:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)

SHA 27962



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 09/11/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKE 8891K (Insd Veh)	Your Ref. No. : DMPPHQ18-001440
	SHA 2796Z (TP Veh)	Our Ref. No. : CC3/EQ18007290/K1hb3q2
Date of Accident	18/4/2018	

Liability	100%	
Final Repair Cost	: \$ 3,543.80	
Loss of Income	: \$ 125.00	2.5 days
Rental (If any)	: \$ 292.50	2.5 days
Others:	: \$ 7.49	
	: \$	
	3,968.79	
Final Settlement Sum	: \$ 3,960.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,960.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ18007290/K1hb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 09-11-2018 Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 8891K	Veh. Inspected	SHA 2796Z	
Policy No.	DMPPHQ18-001440	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/04/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU090145	Colour	BLUE	
Odometer	278270	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CAMPEON	7 mm	
L/H Front Tyre	205/60 R16	CAMPEON	7 mm	
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	18/04/2018	Inspection Date	18/04/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 2796Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER	CUT	1,052.20	1,052.20
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (LH)	SERVICEABLE	24.60	-
1	FRONT FENDER (LH)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
1	FRONT DOOR (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR DOOR (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR FENDER (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-379.44	-334.24
			1,517.76	1,336.96
SPECIAL NETT ITEMS				
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	FRONT DOOR COMFORT LOGO (LH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
			555.00	555.00
LABOUR				
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT DOOR (LH),REAR DOOR (LH) AND REAR FENDER (LH).		1,250.00	400.00
	SPRAY PAINTING CHARGE.		1,250.00	1,000.00
	TUFF KOTE.		50.00	20.00
			2,550.00	1,420.00
GRAND TOTAL			4,622.76	3,311.96
RECOMMENDED COST OF REPAIRS				3,311.96

Report Ref No. CC3/EQ18007290/K1hb3q2



Report Ref No. CC3/EQI18007290/K1hb3q2

A handwritten signature in black ink, appearing to be 'KALVIN'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'HO LEONG CHUAN'.

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
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