

Vic (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 5 November, 2018 11:20 AM
To: Vic (LKKAuto)
Cc: Mei Kwan (LKKAuto); Admin A
Subject: RE: <OI UPDATED MAILING ADD>RE: Direct Settlement - Accident Involving SKE8891K (OI : EQI - DM18HO01016/JT) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

Dear Vic

Please proceed to settle at best possible terms.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, November 5, 2018 9:42 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: <OI UPDATED MAILING ADD>RE: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

Dear Janet,

We refer further to our below email.

Please be informed that Insured would like to update his mailing address (see attached email) as below:

66 Cashew Crescent S679886

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 25 April, 2018 9:52 AM

To: Janet Tan

Cc: Mei Kwan (LKKAuto); Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

Dear Janet,

Please find attached copy of TP video footage as requested.

Based on the footage, TP vehicle was already in lane when Insured vehicle swerved out.

As such, liability is nit to our Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAuto)

Sent: Monday, 23 April, 2018 6:28 PM

To: Janet Tan

Cc: Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

Dear Janet,

We will check and get back to you shortly.

Dear Vic,

Kindly assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 23 April 2018 3:03 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

Dear all,

Please assist to forward the video footage to us asap.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, April 19, 2018 6:05 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKE8891K (OI : EQI - TBA) AND SHA2796Z (TP : LKK REF - CC3/EQI18007290/K1hb3) on 18.04.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 2796Z at M/s ComfortDelGro Engineering Pte Ltd – Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)