

INS. CASE OWNER:

CC 4 / EOI 1800 7289 /

ja3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

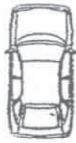
DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE

YL 1675L



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKT 7665A



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

SKT 7665A - X.

YL 1675L - C4/EOI 1800 7289 / CMB3; BKA, W/L 16/18

- C4/EOI 1800 7289 / PWB3; BKA, W/L 16/18

* under investigation

* To cancel. no survey done. TP cannot do so.

27-06-18 To cancel file. No survey done

✓

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Thursday, 19 April, 2018 2:53 PM
To: assignments
Subject: FW: Direct Settlement - Our Ref: SKT7665A ; Your Insured YL1675L DOA 12/04/2018 (DM18HO00977-JG)
Attachments: SKT7665A.pdf
Importance: High

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Thursday, 19 April 2018 2:46 PM
To: michelle.ong@wearnes.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Direct Settlement - Our Ref: SKT7665A ; Your Insured YL1675L DOA 12/04/2018 (DM18HO00977-JG)
Importance: High

Without Prejudice

Dear Michelle

Liability unclear for this accident as we are currently investigating into this accident.

Dear LKK

Kindly assist on the following PRS.

No direct settlement at the moment as we are carrying out investigation.

Best Regards,

Joel Goh

Executive | Claims

eqinsurance
You're Got a Friend

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

19042018 @ 329pm
No. 2 Jim Pesawat
before go call Richmond.
Michelle call back TP connect to OD
will inform EOL

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]
Sent: Thursday, April 19, 2018 10:17 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Direct Settlement - Our Ref: SKT7665A ; Your Insured YL1675L DOA 12/04/2018
Importance: High

Dear Sirs,

We refer to the above matter.
Attached for Direct Settlement.
Kindly revert asap.

Please assist to arrange survey asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*