

INS. CASE OWNER:

Stacy

CC3, AXA 1800

7284, 14 pas / 1

IDAC:

Se'veyor:

Amc

DOI:

ASSIGNMENT

17/4/18

Date / Time:

18/04/18

Registered in Meritum:

161418

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 5389K

Name of Insured:

TRANS-ASS SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

C.000.00

D.O.A.:

14/4/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Heng Choon Chia Adrian

Driver Tel No.:

90278424

(V/L: YES / NO)

Claim No.:

C0473057

Policy No.:

P1680520

Make / Model:

R. Latitude.

Place of Accident:

OHANGI AIRPORT TO TAXI QUELNE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SHA 6783J



INSRS:

WSP:

Tel:

Liability:

RMKS:

COWE (Yang)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

22/4

CMT

SHA 6783J, C12 (A1417022661 / K1K137) / 04/16/18
SHC 5389K, C12 (A1417022661 / K1K137) / 04/16/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

22/4/18 (By email).

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

22/4

Sent By:

Amc

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,100.00

(4 days)

Reduction 5%

%

Email

Call

FINAL SETTLEMENT

Date/Time:

11/6/2018

Confirm with:

William Tan

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

1651

SS 2,317.00

Loss of Rental (LOR):

SS 687.75

(7 days)

x \$98.25

Loss of Use (LOU):

SS

(S

x

days)

Loss of Income (LOI):

SS 350.00

(S

50

x

7 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOU + LOI

LOU + LOI

LOU + LOI

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GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS 4,354.75

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4,354.75

Name 1:

Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

22/6/18

Director

Kalin

REF:

AXA

Mehmen

ASSIGNMENT

From:

Date:

19/04/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SHA 6783J

at Workshop m/s

Comfort Delgro
59 Loyang Ave

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHA 6783J

Yr Regn:

23 Jun 2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/ / Prime Mover /

Truck / Trailer or

Make:

Hyundai Santa

C.C.

1991

Colour:

Blue

A/C.

Insured / Std / NI / NA

Sp. Reading

485923

T/Radio:

Insured / Std / NI / NA

Eng/No:

KMHET41KMB 81830

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

14/4/18

D.O.I.

19/4/18

Survey held at

COKE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/4/18

Contacted 4S \$3100 / 4 Rp.

4/

LS / \$3,100.00 (Red: 4522.44 / 59%)

Notice 2 days, Email to AXA on 16/4/2018

inspection 1 days, inspection on 19/4/2018

repair 4 days
7 days

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC3/AXA18007284/K1pa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 19-04-2018		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 5389K	Veh. Inspected	SHA 6783J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/04/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/04/2018	Inspection Date	19/04/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Team: KH ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305142045

CUSTOMER	REGN NO: SHA6783J	MILEAGE
NAME COMFORT TRANSPORTATION PTE LTD	MAKE HYUNDAI	FUEL E.....1/2.....F
CUSTOMER NO 7010045	MODEL SONATA	DATE/TIME IN 14.04.2018 23:30
ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717	YR OF MANU. 23.06.2011	TARGET DATE
L (R) (P)	CHASSIS CODE KMHET41VMB811830	COMPLETION DATE/TIME
SCOUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 14.04.2018
NATURE: 3P 14.04.2018

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Vehicle No.: SHA6783J CHIANG

Signature of Service Advisor

Signature/Date

To be returned to Service Reception upon collection

Exit Pass

Vehicle No.: SHA6783J

Name of Service Advisor

Date

To be kept by Security Guard

Date/Time: 16.04.2018 13:36

Page : 1

Team: KH ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305142045

TOMER		REGN NO: SHA6783J	MILEAGE
MS COMFORT TRANSPORTATION PTE LTD		MAKE HYUNDAI	FUEL
TOMER NO. 7010045		MODEL SONATA	DATE/TIME IN 14.04.2018 23:30
RESS 383 SIN MING DRIVE		YR OF MANU. 23.06.2011	TARGET DATE
Singapore SINGAPORE 575717		CHASSIS CODE KMHET41VMB811830	COMPLETION DATE/TIME:
(R) 65508755 (O)			
(P)			
COUNT CARD NO.			

JOB DESCRIPTION

ccident Date: 14.04.2018
ATURE: 3P 14.04.2018

/NO	LABOR CODE	DESCRIPTION
-----	------------	-------------

HECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nowledgement Slip

Exit Pass

Vehicle No.: **SHA6783J** **CHIANG**

Vehicle No.: **SHA6783J**

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 6783J

DATE 16/4/2018 11:30

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber			\$ 110.90
	Boot Lid Lock Upper			\$ 132.10
	Boot Lid Lock Lower			\$ 30.30
	Boot Lid Key Lock			\$ 78.20
	Boot Lid Sonata Plate			\$ 43.60
	Boot Lid Hyundai Plate			\$ 24.20
	Boot Lid 'H' Emblem			\$ 26.10
	Boot Lid CRDI Plate			\$ 22.70
	Boot Lid Lamp (LH/RH)		\$ 230.20	\$ 460.40
	Boot Lid Trimboard			\$ 165.40
	Boot Lid Trimboard Clips (10pcs)			\$ 10.00
	Rear Bumper			\$ 578.40
	Rear Bumper Reinforcement			\$ 483.30
	Rear Bumper Clip			\$ 22.00
	Rear Bumper Sponge			\$ 137.40
	Rear Bumper Under Cover			\$ 185.80
	Rear Bumper Protector (LH/RH)		\$ 38.00	\$ 76.00
	Tail Lamp (LH/RH)		\$ 344.00	\$ 688.00
	Rear Panel			\$ 391.80
	Rear Panel Garnish			\$ 95.80
	Spare Tyre Holder			\$ 27.60
	Spare Tyre Panel			\$ 863.00
	Spare Tyre Panel Cushion			\$ 200.30
	SUB TOTAL			\$ 6,202.80
	LESS 20%			\$ 1,240.56
	DISCOUNTED TOTAL			\$ 4,962.24
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00
	Rear No. Plate			\$ 25.00
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00
				\$ 440.70
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge-Bootlid/Bumper/Rear Panel/Spare Tyre			\$ 1,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 7,622.94

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a surveyor appointed by the insurance company.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Stacey Ng

Date: 20 Apr 2018

Preliminary Advice

Insured Vehicle No	: SHC5389K	Accident Date	: 14/04/2018
TP Vehicle No	: SHA6783J	Assignment Date	: 18/04/2018
Make	: HYUNDAI SONATA	Est. Duration of Repair	: 4 days
Date of Inspection	: 19/04/2018		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,622.94
Revised Amount	:S\$	3,843.00
Check Items (Estimated)	:S\$	1,186.72
Total	:S\$	5,029.72

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 31 May 2018 2:30 PM
To: 'williamtan@cdge.com.sg'
Cc: Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: offer; Our Ref: CC3/AXA18007284/K1pa3; Your Ref: T 0418/SHA6783J /WT(st)

Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/AXA18007284/K1pa3
Your Ref: T 0418/SHA6783J /WT(st)

Dear William,

ROAD TRAFFIC ACCIDENT INVOLVING SHC 5389K AND SHA 6783J ON 14.04.2018

We refer to the above matter and your letter of demand dated 30th April 2018.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair(w/GST)	S\$ 3,317.00
2. Loss of Rental [\$98.25 x (4+3days)]	S\$ 687.75
3. Loss of Income (\$50.00 x 7 days)	S\$ 350.00
	<u>S\$ 4,354.75</u>

Kindly confirm acceptance.

Kindly let us have your reply as soon as possible.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Friday, 1 June 2018 8:35 AM
To: Poh Kin (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: Your Ref: CC3/AXA18007284/K1pa3 . Taxi no. SHA 6783 J D.O.A. 14.04.18

Categories: clear

Without Prejudice.

Dear Poh Kin

We accept your offer. Kindly forward the D.V and payment to CDGE.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Poh Kin (LKKAUTO)" <pohkin@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>
Cc: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 31/05/2018 02:30 PM
Subject: offer, Our Ref: CC3/AXA18007284/K1pa3; Your Ref: T 0418/SHA6783J /WT(st)

WITHOUT PREJUDICE

Our Ref: CC3/AXA18007284/K1pa3
Your Ref: T 0418/SHA6783J /WT(st)

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COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305142045
Date : 20/04/18

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA6783J

Fax :
14/04/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SHC5389K
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost \$3,100.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature :
Name : Kalin
Date : 24/4/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHA 6783J

DATE 16/4/2018 11:30

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
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				\$ 440.70
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge-Bootlid/Bumper/Rear Panel/Spare Tyre			\$ 1,000.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 2,220.00
	ESTIMATE TOTAL			\$ 7,622.94

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Surveyor appointed by the insurance company.



CERTIFICATION
INTERNATIONAL
RECOGNIZED WORLDWIDE

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 27 April 2018 12:52 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHC 5389K(AXA) & SHA 6783J ALONG/AT CHANGI AIRPORT T1 TAXI QUEUE ON 14/04/2018

27 APRIL 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC3/AXA18007284/K1pa3

YOUR REF : P1680520 (SHC 5389K)

ACCIDENT INVOLVING SHC 5389K & SHA 6783J ALONG/AT CHANGI AIRPORT T1 TAXI QUEUE ON 14/04/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHA 6783J against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons

in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHA6783J , SHC5389K
TERMINAL 1 TAXI QUEUE

ON 14-Apr-18 22:55

I / We

VONG PECK SAN

(Hirer) NRIC No.: **S1261651A**

and/or

LOY CHEE KAH

(Relief) NRIC No.: **S0158845A**

Taxi Number

SHA6783J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date _____

15-Apr-2018

Name of Hirer

VONG PECK SAN

Hirer NRIC

S1261651A

Signature :

Vong

Address

290C COMPASSVALE CRESCENT #10...
543290

Contact No.

96487517

Name of Relief

LOY CHEE KAH

Relief NRIC

S0158845A

Signature :



Address

191A RIVERVALE DRIVE 11-912
541191

Contact No. _____

98357921



redefining / insurance

CLAIM REF : C0473051
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 15.04.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Vong Peck San of vehicle no. SHA 6783J.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Four Thousand Three Hundred Fifty-Four and Cents Seventy-Five only (\$S4,354.75)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SHC 5389K) arising out of an accident with (SHA 6783J) on 14.04.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHC 5389K arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHC 5389K.

Dated this 1st day of June 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp [Stamp: COMFORTDELGRO ENGINEERING PTE LTD, 59 LOYANG DRIVE, SINGAPORE 508669]

Witness : [Signature]
Name : [Signature]
I/C No : [Signature]
Address : [Signature]

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6200 Facsimile + 65 6280 9750

Workshops

59 Linyang Drive Singapore 508259 24 Serangoon Loop Singapore 758156
263 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 705791
45 Pandan Road Singapore 809268 501 Yishun Industrial Park A Singapore 758732
330 Ubi Road 3 Singapore 707000

COMPANY REG. NO.: 199506048W

Page: 1

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHA6783J

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
23.06.2011

CHASSIS CODE
KMHET41VMB811830

INV. NO/DATE
91369420 25.04.2018

JOB NO.
305142045

ODOMETER READING

JOB TYPE

Description : 3P 14.04.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,100.00
Add GST @ 7.000 %	217.00
Total Invoice amount	3,317.00

Issued by : KATHERINE TAN 25.04.2018 14:07:03
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS) FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18040385



Date: 25 April 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/04/2018 @ 22:55 hrs
ALONG TERMINAL 1 TAXI QUEUE
INVOLVING SHC5389K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA6783J** (the "Taxi"). The Taxi was hired to **VONG PECK SAN IC NO S1261651A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MI
		48	47	5		FROM	TO			
12/4	Vong Peck San	48	47	5	247	0648	1718			
12/4	Loy Chee Koh	48	50	46	271	2010	0632			
13/4	Vong Peck San	48	52	89	242	0715	1726			
13/4	Loy Chee Koh	48	56	09	320	2030	0732			
14/4	Vong Peck San	48	58	28	217	0748	1740			
14/04/18	Accident Report	95			95	1738	2320			
14/04/18					2330					
23/04/18							1130			

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Apr 2018		18 Apr 2018 21:37 Edit Adj Rpt	S\$3,100.00 Edit Estimates	S\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS			[Created by insurer]
Insured:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA6783J	Date of Loss:	14/04/2018 00:00 - :59 [81 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0473051	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHC5389K	Policy No. (Claimant):	MCOM0015
		Excess:	S\$5,000.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Stacey Ng - 6880 4351]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 27/04/2018]		
ASSOCIATED MAIL RECEIVED			
			View All Compose Case Mail
• AXA_SG (18/04/2018): New TP Assignment - C0473051/P1680520			
ALL ASSOCIATED TASKS			
		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

*SHA6783J (C0473051)
[SHC5389K]
TP
COMFORT TRANSPORTATION PTE LTD
Apr 14 2018 12:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/04/18 11:23	Adjuster Immediate Advice		Load HTML

Photos/Images

3 per page




No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/04/18 17:33	General View		Load JPG
2	19/04/18 17:33	General View		Load JPG
3	19/04/18 17:33	General View		Load JPG
4	19/04/18 17:33	General View		Load JPG
5	19/04/18 17:33	General View		Load JPG
6	19/04/18 17:33	General View		Load JPG
7	19/04/18 17:33	General View		Load JPG
8	19/04/18 17:33	General View		Load JPG
9	19/04/18 17:33	General View		Load JPG
10	19/04/18 17:33	General View		Load JPG
11	19/04/18 17:33	General View		Load JPG
12	19/04/18 17:33	General View		Load JPG
13	19/04/18 17:33	General View		Load JPG
14	19/04/18 17:33	General View		Load JPG
15	19/04/18 17:33	General View		Load JPG
16	25/04/18 08:38	Reinspection Photo		Load JPG
17	25/04/18 08:38	Reinspection Photo		Load JPG
18	25/04/18 08:38	Reinspection Photo		Load JPG

Documentation

1 per page

No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	16/04/18 13:37	EMAIL		Load PDF
2	16/04/18 13:37	ESTIMATE		Load PDF
3	18/04/18 16:20	EMAIL RECEIVED FROM WORKSHOP		Load PDF
4	18/04/18 16:20	estimate		Load PDF
5	18/04/18 21:37	SHC5389K- INSURED GIA REPORT		Load PDF

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/04/18 14:30	TP ESTIMATE - MARKED		Load PDF
2	07/06/18 11:49	LKK Survey Photo		Load PDF
3	07/06/18 11:49	LKK Resurvey Photo		Load PDF
4	11/06/18 12:09	WORKSHOP INVOICE		Load PDF
5	11/06/18 12:09	AUTHORISATION TO ACT FORM		Load PDF
6	11/06/18 12:09	DISCHARGE VOUCHER		Load PDF

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
7	11/06/18 12:09	RENTAL RECEIPT	 Load PDF	
8	11/06/18 12:09	LOD	 Load PDF	
9	11/06/18 12:09	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5389K (Insd veh)	Model:	HYUNDAI SONATA NF 2.0
	SHA6783J (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	14/04/2018		TURBO (A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		8,156.55
Final Repair Cost	:	\$		3,317.00
Loss of Token Sum	:	\$		350.00
Rental (if any)	:	\$		687.75
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		4,354.75

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 4,354.75
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

11 Jun
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No:199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AXA18007284/K1PA3Q2

Date: 11/06/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SHA6783J

Insured Vehicle No :

SHC5389K

Date of Loss: 14/04/2018

Nature of Claim:

TP

Claim No:

C0473051

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHA6783J

Make & Model:

HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD
4DR TURBO (A)

Engine No:

D4EAB967233

Reg. Date:

23/06/2011 (Man. Year: 2011)

Chassis No:

KMHET41VMB811830

Colour:

Blue

Odometer:

485923 km

Engine Capacity:

1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side:

Maxxis 7 mm

Rear Left Side:

Maxxis 7 mm

Front Right Side:

Maxxis 7 mm

Rear Right Side:

Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,402.94	2,623.00	2,779.94	51.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,220.00	1,220.00	1,000.00	45.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,622.94	3,843.00	3,779.94	49.59
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	7,622.94	3,100.00	4,522.94	59.33
+ GST 7.00/7.00% (S\$)	533.61	217.00	316.61	59.33
Nett Amount (S\$)	8,156.55	3,317.00	4,839.55	59.33
+ Loss of Use (7.0 x S\$50.00/day) (S\$)		350.00		
+ Car Rental (7.0 x S\$98.25/day) (S\$)		687.75		
Nett Liability (S\$)		4,354.75		

INSPECTION

Date of Assignment: 18/04/2018

Date Inspected: 19/04/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 11 Jun 2018)
Parts:	143	HYUNDAI SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHA6783J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID (CONSISTENT)	Dented	1,349.50 FL	*1,349.50 FL
2	1		*BOOT LID RUBBER (CONSISTENT)	Serviceable	110.90 FL	*- FL
3	1		*BOOT LID LOCK UPPER (CONSISTENT)	Jammed	132.10 FL	*132.10 FL
4	1		*BOOT LID LOCK LOWER (CONSISTENT)	Repair	30.30 FL	*- FL
5	1		*BOOT LID KEY LOCK (CONSISTENT)	Jammed	78.20 FL	*78.20 FL
6	1		*BOOT LID SONATA PLATE (CONSISTENT)	Necessary	43.60 FL	*43.60 FL
7	1		*BOOT LID HYUNDAI PLATE (CONSISTENT)	Necessary	24.20 FL	*24.20 FL
8	1		*BOOT LID H EMBLEM (CONSISTENT)	Necessary	26.10 FL	*26.10 FL
9	1		*BOOT LID CRDI PLATE (CONSISTENT)	Necessary	22.70 FL	*22.70 FL
10	2		*BOOT LID LAMP (LH/RH) (CONSISTENT)	Serviceable	460.40 FL	*- FL
11	1		*BOOT LID TRIMBOARD (CONSISTENT)	Serviceable	165.40 FL	*- FL
12	10		*BOOT LID TRIMBOARD CLIPS (CONSISTENT)	Not Necessary	10.00 FL	*- FL
13	1		*REAR BUMPER (CONSISTENT)	Deformed	578.40 FL	*578.40 FL
14	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Cracked	483.30 FL	*483.30 FL
15	1		*REAR BUMPER CLIP (CONSISTENT)	Necessary	22.00 FL	*22.00 FL
16	1		*REAR BUMPER SPONGE (CONSISTENT)	Torn	137.40 FL	*137.40 FL
17	1		*REAR BUMPER UNDER COVER (CONSISTENT)	Serviceable	185.80 FL	*- FL
18	2		*REAR BUMPER PROTECTOR (LH/RH) (CONSISTENT)	Repair	76.00 FL	*- FL
19	2		*TAIL LAMP (LH/RH) (CONSISTENT)	Serviceable	688.00 FL	*- FL
20	1		*REAR PANEL (CONSISTENT)	Repair	391.80 FL	*- FL
21	1		*REAR PANEL GARNISH (CONSISTENT)	Serviceable	95.80 FL	*- FL
22	1		*SPARE TYRE HOLDER (CONSISTENT)	Serviceable	27.60 FL	*- FL
23	1		*SPARE TYRE PANEL (CONSISTENT)	Serviceable	863.00 FL	*- FL
24	1		*SPARE TYRE PANEL CUSHION (CONSISTENT)	Serviceable	200.30 FL	*- FL
25	1		*BOT LID COMFORT LOGO & TEL NO.STICKER (CONSISTENT)	Necessary	30.00 FS	*30.00 FS
26	1		*REAR NO.PLATE (CONSISTENT)	Bent	25.00 FS	*25.00 FS
27	1		*REAR BUMPER REVERSE SENSOR (CONSISTENT)	Not Necessary	135.70 FS	*- FS
28	1		*REAR BUMPER ADVERTISEMENT LOGO (CONSISTENT)	Necessary	50.00 FS	*50.00 FS
29	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH) (CONSISTENT)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,643.50	3,202.50
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,240.56	579.50
Total Parts (\$\$)	5,402.94	2,623.00

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,000.00	600.00
2	SPRAY PAINTING CHARGE -BOOTLID /BUMPER /REAR PANEL /SPARE TYRE	New	1,000.00	600.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	20.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			2,220.00	1,220.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >