

## Joy Irene (LKKAuto)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Thursday, 26 July 2018 3:32 PM  
**To:** Joy Irene (LKKAuto); claims-singapore@qbe.com  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SKQ7179C (OI : QBE - TBA) AND SHA4100T (TP : LKK REF - CC3/QBE18007283/K1jb3 ) on 18.04.2018 [VC011405]

Hi

Please proceed to settle as advised.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: joyce.foo@qbe.com  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, 26 July, 2018 11:00 AM  
**To:** Joyce Foo <joyce.foo@qbe.com>; claims-singapore@qbe.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SKQ7179C (OI : QBE - TBA) AND SHA4100T (TP : LKK REF - CC3/QBE18007283/K1jb3 ) on 18.04.2018 [VC011405]

Dear Joyce,

This is a front-to-rear scenario where our insured vehicle was behind. BOLA 27-100% .Liability is not in our favour.

Summary to offer to repairer "COMFORTDELGRO ENGINEERING PTE LTD " is as follows:

	Claimed Amount	Revised Amount
Cost of Repair	\$2,581.58 (per estimate)	\$ 963.00 (w/GST)
Loss of Rental	\$ 115.00 (\$115 x 1 day)	\$ 115.00 ( \$115 x 1 )

Loss of Income	\$ 80.00 (\$80 x 1)	\$ 50.00 (\$50 x 1)
GIA/LTA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 2,784.07</b>	<b>\$ 1,135.49</b>

For your approval please.

Thank you.

Best Regards,  
 Joy Irene | Case Handler  
 LKK Auto Consultants Pte Ltd  
 DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo [mailto:[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)]  
**Sent:** Thursday, 5 July 2018 4:45 PM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SKQ7179C (OI : QBE - TBA) AND SHA4100T (TP : LKK REF - CC3/QBE18007283/K1jb3 ) on 18.04.2018 [VC011405]

Hi

We refer to the above.

Please advise status of the claim. Is your report ready ?

Thank You & Best Regards

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Joyce Foo  
 Senior Assistant - Claims  
 QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
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 Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 19 April, 2018 6:23 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKQ7179C (OI : QBE - TBA) AND SHA4100T (TP : LKK REF - CC3/QBE18007283/K1jb3 ) on 18.04.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 4100T at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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