

SS REC BY:

REF:

CS/MS(13007275/R14b/4

Special Instruction:

SUIVADJ

RUSLI

ASSIGNMENT (Office)

From (Person):

Vimmala

of

MSLI

Date/Time:

19042018 11:26am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 6886M

Insured:

at Workshop n/s

Volkswagen

Tel:

9236 1588

of

17 Tulas Ave 9

Policy No:

A9A026021AVW

Claim No:

555867

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

D.O.A.

16042018

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

19042018 1:31pm

Person Contacted:

Germaine

Vehicle: IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLV 6886M - x

20/4/18 @ 1:34pm Robert to Vimmala via Messenger.

20/4/18 @ 3:08pm Keny Ong informed C/A via Messenger.

23/4/18 @ 10:41am Informed Shu Shi C/A to ex: \$500 by email.

27/5/18 @ 8:13pm Paul Robert to Vimmala via Messenger. (supplementary)

27/5/18 @ 8:56pm Huey Ni informed C/A of \$6871.25 via Messenger.

Garage *Pass*

REF:

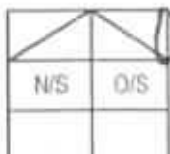
45203

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 (OD / TP / WS / TP RES / OD RES / EVA / INV / MV)
 To Inspect Vehicle No: *SLV 6886M*
 at Workshop m/s: *Volkswagen (Tunis)*
 of: *17 THMS RUE 9*
 Insured: *MSH*
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: *500*
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: *86K*
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: *6* days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / (REV) / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: *SLV 6886M* Yr Regn: *2017 / 86P*
 Type: *M. Car* / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: *Volkswagen Polo 1.2 TSI A.c* 1197
 Colour: *Black* A/C: Insured / Std / NI / NA
 Sp. Reading: *7831* T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: *WVW 2226RZH077857*
 Gen. Cond: Good / *Fair* / Poor / Burnt
 Steering: *Order* / Jammed / Leaked / Burnt or
 Brake: *Order* / Jammed / Leaked / Burnt or
 Mod: Nil / *8/Rim* / STD A/Rim or
 Tyre Size: F: *215/45R16*
 R: *215/45R16*
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU *PIR* / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: *6* mm R/Bal: *6* mm
 L/Bal: *6* mm L/Bal: *6* mm
 D.O.A: *16/04/18* D.O.I: *19/04/18*
 Survey held at: *Volkswagen Tunis*
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
0/3 FR
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: *03/5/18* Action / Instruction: *2.46m confirmed with Gamaire final fig 86891.75, 6 days. (Red 62415, 26%)*

3/5/18

RECEIVED 04 MAY 2018

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair: *6*

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + P.S. \$

) Photo

) Others

TOTAL

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

MER-00
6891.75

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Apr 2018		19 Apr 2018 11:26 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS <div style="float: right;">[Created by insurer]</div>									
Insured:	PANG KIN KEONG, ID: S1744520, Tel: +6596280055, Email: YOLANDAPANG@GMAIL.COM								
Vehicle Reg. No.:	SLV6886M	Date of Loss:	16/04/2018 14:00 - :59 [6 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 555867	Policy/Cover Note No.:	A29026021AVW (Comprehensive) Coverage: 22/09/2017 - 21/09/2018						
		Excess:	S\$500.00						
Repairer:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmaia D/O Raja Singam - 65942471]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 20/04/2018]								
Driver/Custodian:	PANG KIN KEONG (51 / Male), NRIC: S1744520, Tel: +6596280055								
Adj Ass. Remarks:	This is under Volkswagen scheme, Car in, survey and revert								
ASSOCIATED MAIL RECEIVED <div style="float: right;"> View All Compose Case Mail </div>									
There are no mail for this case.									
ALL ASSOCIATED TASKS <div style="float: right;"> View All Search Tasks Create New Task Complete </div>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 3 May 2018 11:46 AM
To: Rasul (LKKAUTO); Ong, Germaine (VWG Singapore); SUR
Cc: Cheong, Pearlyn (VWG Singapore); Tang, Shu Shi (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SLV6886M - FINALISE

Dear Germaine,

Confirm final fig \$6,871.25 before excess \$500.00 & GST and 6 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAUTO)
Sent: Monday, 30 April 2018 12:12 PM
To: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; SUR <sur@lkkauto.com>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: SLV6886M - FINALISE

Hi Germaine,

We must seek approval from insurance on supplementary damage item first

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Monday, 30 April, 2018 12:05 PM
To: Rasul (LKKAUTO); SUR
Cc: Cheong, Pearlyn (VWG Singapore); Tang, Shu Shi (VWG Singapore); Foo, John (VWG Singapore)
Subject: SLV6886M - FINALISE

Dear Rasul,

Please confirmed

COR \$6371.25 after less excess before GST

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Apr 2018 15:22	Cim Veh Model Changed	(203772) VOLKSWAGEN POLO 1.2 A05 (A).	[I] Vimmala D/O Raja Singam
2	18 Apr 2018 15:22	Cim Created	Reg No: SLV6886M, Policy No: A29026021AVW, Acct Date: 2018/04/16. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVGSI8051234	[I] Vimmala D/O Raja Singam
3	19 Apr 2018 08:05	Notification Status Changed	Ins.Status => Incoming Claim	[I] Vimmala D/O Raja Singam
4	19 Apr 2018 08:05	Cim Registration Modified	Setl.Type:3->0. Rep:1137->204205. Claim Type:SC->OD. Init.Est.->9,000 - 10,000.	[I] Vimmala D/O Raja Singam
5	19 Apr 2018 10:10	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):This is under Volkswagen scheme	[I] Eng Huey Ni
6	19 Apr 2018 10:10	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/04/20	[I] Eng Huey Ni
7	19 Apr 2018 10:10	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Eng Huey Ni
8	19 Apr 2018 10:20	Assignment 1st Accessed		[A] Pauline Soh Li Ping
9	19 Apr 2018 11:25	Adj Assignment Cancelled	Car in, IHS unable to attend today and tomorrow [Today - ET(On leave), AL(Paperwork), DC(No survey till further instruction), Tomorrow - (ET-Paperwork, AL(East side), DC(No survey till further instruction)]	[I] Pauline Soh Li Ping
10	19 Apr 2018 11:25	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Pauline Soh Li Ping
11	19 Apr 2018 11:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):This is under Volkswagen scheme. Car in, survey and revert	[I] Pauline Soh Li Ping
12	19 Apr 2018 11:26	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/04/20	[I] Pauline Soh Li Ping
13	19 Apr 2018 11:26	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Pauline Soh Li Ping
14	19 Apr 2018 13:12	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
15	19 Apr 2018 14:35	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] CATHERINE CHONG KAI LING
16	20 Apr 2018 13:23	Adj Rpt Initiated		[A] SHIAU CHAN
17	20 Apr 2018 13:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/19	[A] SHIAU CHAN
18	20 Apr 2018 13:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/19	[A] SHIAU CHAN
19	20 Apr 2018 13:34	Adj Mandate Request	Cur.Req:6735.41:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NO T AUTHORISE REPAIR.	[A] SHIAU CHAN
20	20 Apr 2018 15:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/19. Mandate Remarks: a if c	[I] Keny Ong Thiam Beng
21	20 Apr 2018 15:08	Adj Mandate Set	Approved:6735.41:a if c	[I] Keny Ong Thiam Beng
22	02 May 2018 15:12	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/19	[A] SHIAU CHAN
23	02 May 2018 15:13	Adj Mandate Request	Cur.Req:6871.25:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPR OVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
24	03 May 2018 08:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/19. Mandate Remarks: a if c	[I] Eng Huey Ni
25	03 May 2018 08:56	Adj Mandate Set	Approved:6871.25:a if c	[I] Eng Huey Ni

Date From



Date To



Audit Type None



Go

ACTIVITY

[19/04/2018 11:23] Pauline Soh Li Ping:
Car in, IHS unable to attend today and tomorrow [Today - ET(On leave), AL(Paperwork), DC(No survey till further instruction), Tomorrow - (ET-Paperwork, AL(East side), DC(No survey till further instruction)]
[19/04/2018 10:20] Pauline Soh Li Ping:
Pending for workshop to arrange and revert with survey appt.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimmala D/O Raja Singam

Date: 02 May 2018

Preliminary Advice

Vehicle No	: SLV6886M	Accident Date	: 16/04/2018
Make	: VOLKSWAGEN POLO	Policy No.	: A29026021AVW
Assignment Date	: 19/04/2018	Excess	: S\$500.00
Date of Inspection	: 19/04/2018	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,296.25	(ESTIMATE \$9,160.39 + SUPPLEMENTARY \$135.86)
Revised Amount	:S\$	6,871.25	(INCLUSIVE OF CHECK ITEMS & SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	6,871.25	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	86,000.00
COE / PARF Rebate	:S\$	45,122.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,878.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 23 April 2018 10:41 AM
To: 'Tang, Shu Shi (VWG Singapore)'; SUR; Admin A; Admin-D (LKKAuto)
Cc: Ong, Germaine (VWG Singapore); Oh, Aik Seong (VWG Singapore)
Subject: RE: SLV6886M - DOA: 16/04/2018

Dear Shu Shi,

As instructed by our client MSIG Insurance, please proceed to repair the insured vehicle **SLV 6886M (excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Friday, 20 April 2018 9:36 AM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Subject: SLV6886M - DOA: 16/04/2018

Hi,

Vehicle had been survey, please let us know if claim authorised?

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	18 Apr 2018 15:22	Cim Veh Model Changed	(203772) VOLKSWAGEN POLO 1.2 A05 (A).		[1] Vimmala D/O Raja Singam
2	18 Apr 2018 15:22	Cim Created	Reg No: SLV6886M, Policy No: A29026021AVW, Acct Date: 2018/04/16, Claim Type: SC, Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Ins.Status => Notification, Created from SAS:MVG518051234		[1] Vimmala D/O Raja Singam
3	19 Apr 2018 08:05	Notification Status Changed	Ins.Status => Incoming Claim		[1] Vimmala D/O Raja Singam
4	19 Apr 2018 08:05	Cim Registration Modified	Setl.Type:3->0, Rep:1137->204205, Claim Type:SC->OD, Init.Est.->9,000 - 10,000.		[1] Vimmala D/O Raja Singam
5	19 Apr 2018 10:10	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):This is under Volkswagen scheme		[1] Eng Huey Ni
6	19 Apr 2018 10:10	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/04/20		[1] Eng Huey Ni
7	19 Apr 2018 10:10	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[1] Eng Huey Ni
8	19 Apr 2018 10:20	Assignment 1st Accessed			[A] Pauline Soh Li Ping
9	19 Apr 2018 11:25	Adj Assignment Cancelled	Car in, IHS unable to attend today and tomorrow [Today - ET(On leave), AL(Paperwork), DC(No survey till further instruction), Tomorrow - (ET-Paperwork, AL(East side), DC(No survey till further instruction)]		[1] Pauline Soh Li Ping
10	19 Apr 2018 11:25	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment		[1] Pauline Soh Li Ping
11	19 Apr 2018 11:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):This is under Volkswagen scheme. Car in, survey and revert		[1] Pauline Soh Li Ping
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14	19 Apr 2018 13:12	Assignment 1st Accessed			[A] CATHERINE CHONG KAI LING
15	19 Apr 2018 14:35	Adj Adjuster Assigned	[None] -> MOHD RASUL		[A] CATHERINE CHONG KAI LING
16	20 Apr 2018 13:23	Adj Rpt Initiated			[A] SHIAU CHAN
17	20 Apr 2018 13:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/19		[A] SHIAU CHAN
18	20 Apr 2018 13:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/19		[A] SHIAU CHAN
19	20 Apr 2018 13:34	Adj Mandate Request	Cur.Req:6735.41:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NO T AUTHORISE REPAIR.		[A] SHIAU CHAN
20	20 Apr 2018 15:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/19. Mandate Remarks: a if c		[1] Keny Ong Thiam Beng
21	20 Apr 2018 15:08	Adj Mandate Set	Approved:6735.41:a if c		[1] Keny Ong Thiam Beng

Date From



Date To



Audit Type None



Go

ACTIVITY

[19/04/2018 11:23] Pauline Soh Li Ping:
Car in, IHS unable to attend today and tomorrow [Today - ET(On leave), AL(Paperwork), DC(No survey till further instruction), Tomorrow - (ET-Paperwork, AL(East side), DC(No survey till further instruction)]
[19/04/2018 10:20] Pauline Soh Li Ping:
Pending for workshop to arrange and revert with survey appt.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1782784	20/04/2018 13:23	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV6886M		10.70

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Vimmala D/O Raja Singam

Date: 20 Apr 2018

Preliminary Advice

Vehicle No	: SLV6886M	Accident Date	: 16/04/2018
Make	: VOLKSWAGEN POLO	Policy No.	: A29026021AVW
Assignment Date	: 19/04/2018	Excess	: S\$500.00
Date of Inspection	: 19/04/2018	Est. Duration of Repair	: 6.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,160.39
Revised Amount	:S\$	6,585.91
Check Items (Estimated)	:S\$	149.50
Total	:S\$	6,735.41

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	86,000.00
COE / PARF Rebate	:S\$	45,122.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,878.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. WE HAVE NOT AUTHORISE REPAIR.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4520J
Vehicle Details	
Vehicle No.:	SLV6886M
Vehicle to be Exported:	No
Intended De-registration Date:	20 Apr 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	POLO GP 1.2 TSI A/T 6C13EZ SR LED
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CJZG44163
Chassis No.:	WVWZZZ6RZHU077857
Maximum Power Output:	66.0 kW (88 bhp)
Open Market Value:	\$16,282.00
Original Registration Date:	22 Sep 2017
First Registration Date:	22 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$6,282.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Sep 2027
PARF Rebate Amount:	\$4,711.00
Intended COE Rebate Details	
COE Expiry Date:	21 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,902.00
COE Rebate Amount:	\$40,411.00
Total Rebate Amount:	\$45,122.00

The information contained herein is correct as at 20 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/04/2018 10:36
Date Of Accident	16/04/2018 14:00
Exact Location Of Accident	ALONG LORONG MARZUKI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV6886M
Insured/Policyholder	
Name Of Registered Owner	PANG KIN KEONG
NRIC No	S1744520J
Email Address	YOLANDAPANG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96280055
Alternative Phone No	OFFICE-96280055

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	POLO GP 1.2 BMT DSG APPC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29026021 AVW
Cover Note Number	

Driver

Name of Driver	PANG KIN KEONG
NRIC No	S1744520J
Date Of Birth	15/05/1966
Occupation	INDOOR
Date Of Driving Pass	25/09/1991
Driving Experience	26 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96280055
Fax Number	
Contact Number	OFFICE-96280055
Email Address	YOLANDAPANG@GMAIL.COM

Address	25 EASTWOOD GREEN
Postcode	486425
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BEDOK POLICE DIVISIONAL HQ (G DIVISION)
Police Station Address	ROAD: 20 BEDOK NORTH ROAD , POSTCODE: 469676 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2440000 - FAX NO: 64443009
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT I AM UNSURE IF THE CAR THAT HIT ME IS A FOREIGN VEHICLE

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	UNKNOWN
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

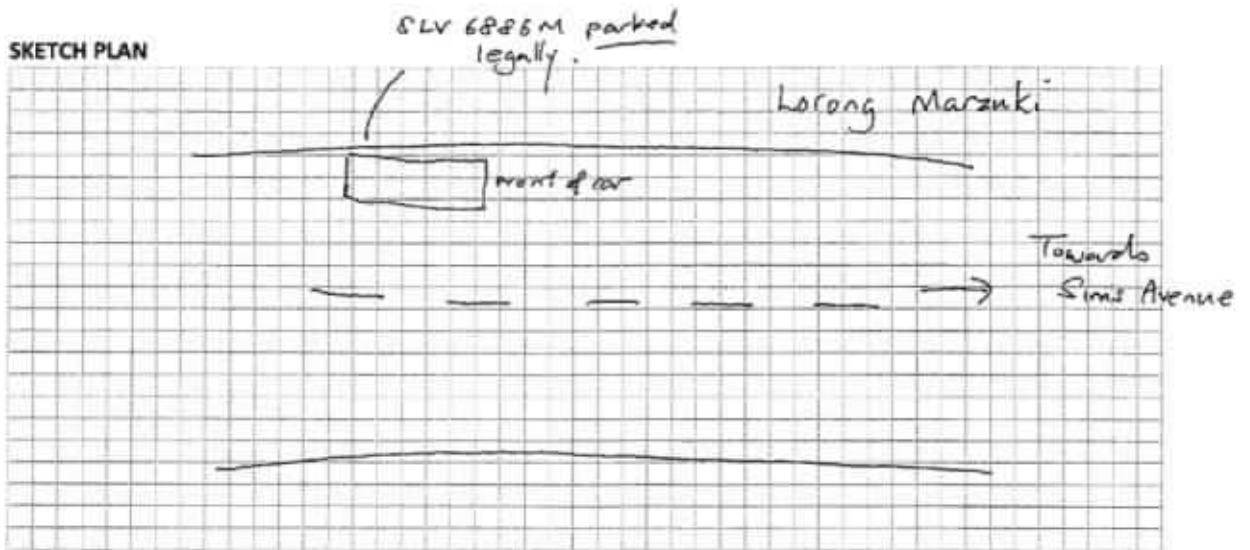
Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN



18/4/16

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The car was parked legally along Lorong Marzuki, near unit 69, Lorong Marzuki, at around 12.15pm, 16 April 2018.

When my daughter returned to the car around 2pm, she found that the car had been hit and damaged by a hit-and-run driver.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre/Personnel's Signature
Name:
NRIC/FIN No.: 81744520J



**SINGAPORE
POLICE FORCE**



G/20180417/7004

1 of 2

POLICE REPORT (NP299)

Report No. G/20180417/7004

Police Station Of Origin
Bedok Police Divisional HQ
30 Bedok North Road SINGAPORE 469676
Tel No:1800-2440000

Date/Time Report Made 17/04/2018 08:37	Vide Report No.	Station Diary No.
Name Of Informant KRISTIN PANG LI YUN	Address 25 EASTWOOD GREEN SINGAPORE 486425	
ID Type / ID No. NRIC NO / S9743472G	Contact No. Home/Office: Mobile: 91860550	
Nationality SINGAPORE CITIZEN	Email Address kristin.pang@hotmail.com	
Occupation Student	Sex Female	Age 20
Institution/School Name	Date of Birth 11/12/1997	Race Chinese
Date/Time Of Incident 16/04/2018 12:15 - 16/04/2018 14:00	Language English	
	Location Of Incident 69 LORONG MARZUKI KEMBANGAN ESTATE SINGAPORE 417157	

Brief details.

Parked the car outside 69 Lorong Marzuki at around 1215pm, 16 April. Came back at around 2pm and found that our car had been badly scraped and damaged. No note was left to indicate who had done it.

I did not sustain any injuries.

Subjects Involved	
Victim	
Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 17/04/2018 08:37
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	



**SINGAPORE
POLICE FORCE**



G/20180417/7004

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20180417/7004

Person Name	KRISTIN PANG LI YUN		
ID Type	NRIC NO	ID No	S9743472G
Gender	Female	Age	20
Race	Chinese	Language	English
Occupation	Student	Address Type	
Address	25 EASTWOOD GREEN SINGAPORE 486425	Mobile No	91860550
Is Informant A Victim?	Yes		
Person Name	KRISTIN PANG LI YUN (Informant)		

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 17/04/2018 08:37
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	

RISK NUMBER 2 VW DRIVEEASY**OCCUPATION**

Civil Servant

FINANCIAL INTERESTDBS Bank Ltd
as Hire Purchase Owners**SCOPE OF COVER** Comprehensive**INTEREST INSURED**

REGISTRATION NO.	SLV6886M (NEW VEH NO.)	SUM INSURED	MARKET VALUE
MAKE/MODEL	Volkswagen Polo GP 1.2 TSI A/T	INCL. COE/PARF	YES
ENGINE NUMBER	CJZG44163	OFF-PEAK CAR	NO
CHASSIS NUMBER	WVWZZZ6RZHU077857	NO CLAIM DISCOUNT	NIL
YEAR OF MFG	2017	NCD PROTECTOR	NOT COVERED
CAPACITY	1197 C.C.	EXCESS	SGD500
SEATING CAPACITY	5 (INCL. DRIVER)	ANNUAL PREMIUM	SGD1,764.76
WINDSCREEN	UNLIMITED		

ACCESSORIES Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.**AUTHORISED DRIVERS**Pang Kin Keong
Any other person provided he is driving on the Insured's order or with the Insured's permission.**LIMITATION AS TO USE**Use only for social domestic and pleasure purposes and for the Insured's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.**MAKE/MODEL :**VOLKSWAGEN POLO GP 1.2 TSI A/T 6C13EZ SR LED
With Sun Roof



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

VW DRIVEEASY**ENDORSEMENT**

Policy Number		Period of Insurance	Place of Issue
A 29026021 AVW		22/09/2017 to 21/09/2018	SINGAPORE
Name and Address of Insured			Date of Issue
Pang Kin Keong 25 Eastwood Green Singapore 486425			28/12/2017
			Account Number
			156346
Premium	GST	Total Due	
SGD0.00	SGD0.00	SGD0.00	

RISK NUMBER 1**VW DRIVEEASY****OCCUPATION**

Civil Servant

FINANCIAL INTERESTDBS Bank Ltd
as Hire Purchase Owners**SCOPE OF COVER** Comprehensive**INTEREST INSURED**

REGISTRATION NO.	SLS4319M	SUM INSURED	MARKET VALUE
MAKE/MODEL	Volkswagen Polo GP 1.2 TSI A/T	INCL. COE/PARF	YES
ENGINE NUMBER	CJZG44163	OFF-PEAK CAR	NO
CHASSIS NUMBER	WVWZZZ6RZHU077857	NO CLAIM DISCOUNT	NIL
YEAR OF MFG	2017	NCD PROTECTOR	NOT COVERED
CAPACITY	1197 C.C.	EXCESS	SGD500
SEATING CAPACITY	5 (INCL. DRIVER)	ANNUAL PREMIUM	SGD1,764.76
WINDSCREEN	UNLIMITED		

ACCESSORIES Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.**AUTHORISED DRIVERS**

Pang Kin Keong

REPUBLIC OF SINGAPORE DRIVING LICENCE



Service Number: S1744520J

Name:

PANG KIN KEONG

Birth Date: 15 May 1966

Issue Date: 02 Sep 2004

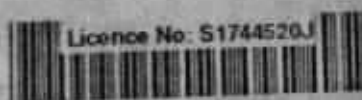


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

PASS DATE

25 Sep 1991



NP 428A



Service Order Confirmation



SERVICE ORDER NO: 18IP1030

CUSTOMER NO.: CVC038789

CUSTOMER NAME: PANG KIN KEONG

TELEPHONE NO.:

ADDRESS: 25 EASTWOOD GREEN

Singapore

VEH No.: SLV6886M

Order Date: 04/18/18

Reg Date: 09/22/17

KM: 0

VIN NO.: WVVZZZ5RZHU077857

ENGINE NO:

SA: Tang Shu Shi

MODEL: Polo GP 1.2 BMT DSG APPC

MODEL NO.: 6C13EZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200 ✓
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360 ✓
3	B&P MECH R&R RIM & BALANCE	1	TU	50		50 ✓
4	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	300		300 ✓
5	EXT00037 Low S/C - Quality Recovery Services	1	UNIT	0		0
6	B&P MACP LABOUR LABOUR	5	UNIT	475	9.50% 20%	2075 ✓
7	B&P MACP PAINT SPRAY PAINT	4	UNIT	500	1000 20%	2000 ✓
Item						
8	6C0807217B GRU FRT BUMPER	1	PCS	692.44 498.55 28	DE ✓	498.56
9	6R0805072E FRT BUMPER SIDE BRACKET RH	1	PCS	102.15 73.54 28	DE ✓	73.55
10	6R0821106H FENDER RH	1	PCS	347.23 28	DE ✓	250.01
11	6R0821142B FENDER BRACKET RH	1	PCS	52.23 28	DE ✓	37.61
12	6R0809958F RHS FENDER LINER	1	PCS	155.29 28	DE ✓	111.81
13	6C2941774B HEADLAMP RH	1	PCS	2,026.66 28	DE ✓	1,891.20
14	6C0965453H WIPER TANK	1	PCS	202.23 28	DE ✓	145.61
15	431955485A GASKET	1	PCS	5.40 28	DE ✓	3.89
16	6R0073146C AX1 ALLOY WHEELS 16" SYENIT	1	PCS	1,197.13 28	DE ✓	861.93
17	011601361 RUBBER VALVE	1	PCS	1.72 28	DE ✓	1.24

Remarks : MSIG (IN-HOUSE) OD/RECOVERY CLAIM

DOA: 16/04/2018

SURVEY BY

Service Order Confirmation



SERVICE ORDER NO: 18IP1030
 CUSTOMER NO.: CVC08789
 CUSTOMER NAME: PANG KIN KEONG
 TELEPHONE NO.:
 ADDRESS: 25 EASTWOOD GREEN
 Singapore

VEH No.: SLV6886M

Order Date: 04/18/18
 Reg Date: 09/22/17 KM: 0
 VIN NO.: WWWWZZ5RZHU077857 ENGINE NO.:
 MODEL: Polo GP 1.2 BMT DSG APPC MODEL NO.: 6C13EZ

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

Resue
Hp 90010068
6 days
19/04/18 @ 1630
EXCESS = 500
Revert
Resurvey by paid

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

TOTAL	8,160.39
GST AMOUNT	641.23
TOTAL AMOUNT	8,801.61



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO: 18IP1030

CUSTOMER NO.: CV038789

CUSTOMER NAME: PANG KIN KEONG

TELEPHONE NO.:

ADDRESS: 25 EASTWOOD GREEN

Singapore

VEH No.: SLV6886M

Order Date: 18/04/18

Reg Date: 22/09/17

KM: 7,831

VIN NO.: WYVZZZ6RZHU077857

ENGINE NO:

SA: Tang Shu Shi

MODEL: Polo GP 1.2 BMT D5G APPC

MODEL NO.: 6C13EZ

	<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
	Labor						
1	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
2	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
3	B&P MECH	R&R RIM & BALANCE	1	TU	50		50
4	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	300		300
5	B&P INSURANCE EXCESS	INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	B&P MACP LABOUR	LABOUR	2	UNIT	475		950
8	B&P MACP PAINT	SPRAY PAINT	2	UNIT	500		1,000
9	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
	Item						
10	6C0807217B GRU	FRT BUMPER	1	PCS	692.44	28	498.56
11	6R0805072E	FRT BUMPER SIDE BRACKET RH	1	PCS	102.15	28	73.55
12	6R0821106H	FENDER RH	1	PCS	347.23	28	250.01
13	6R0821142B	FENDER BRACKET RH	1	PCS	52.23	28	37.61
14	6R0808958F	RHS FENDER LINER	1	PCS	155.29	28	111.81
15	6C2941774B	HEADLAMP RH	1	PCS	2,626.66	28	1,891.20
16	6C0955453H	WIPER TANK	1	PCS	202.23	28	145.61
17	431955465A	GASKET	1	PCS	5.40	28	3.89
18	6R0073146C AX1	ALLOY WHEELS 18" SYENIT	1	PCS	1,187.13	28	861.93
19	311601361	RUBBER VALVE	1	PCS	1.72	28	1.24
20	6C0819448 989	RHS FENDER TOP TRIM	1	PCS	15.89	28	11.44
21	6R0955681	H/LAMP NOZZLE PUMP	1	PCS	150.31	28	108.22
22	G 052184A2	WINDSHIELD CLEANER 1 Liter 8tl	1	PCS	22.50	28	16.20

Remarks : MSIG (IN-HOUSE) OD/RECOVERY CLAIM

DOA: 16/04/2018

SURVEY BY: RASUL LKK

INSURANCE EXCESS AT \$500

Service Order Confirmation

SERVICE ORDER NO: 18IP1030

CUSTOMER NO.: CV038789

CUSTOMER NAME: PANG KIN KEONG

TELEPHONE NO.:

ADDRESS: 25 EASTWOOD GREEN
Singapore

VEH No.: SLV6886M

Order Date: 18/04/18

Reg Date: 22/09/17

KM: 7,831

VIN NO.: WVWZZZ8RZHJ077657

ENGINE NO:

SA: Tang Shu Shi

MODEL: Polo GP 1.2 BMT DSG APPC

MODEL NO.: 6C13EZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	8,371.25
GST AMOUNT	445.99
TOTAL AMOUNT	8,817.24

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Supplementary or Omitted List



VEHICLE NUMBER: SLV6886M

MODEL POLO GP 1.2 BMT

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1				
2				
3				
4				
	Total			\$0.00

<u>No.</u>	<u>Item No.</u>	<u>Description</u>	<u>Qty</u>	<u>Unit price</u>	<u>DISCOUNT</u>	<u>Amount</u>
1	6C0819448 9B9	RHS FENDER TOP TRIM	1	15.89	28	11.44 <i>cut</i>
2	6R0955681	H/LAMP NOZZLE PUMP	1	150.31	28	108.22 <i>cut</i>
3	G 052184A2	WINDSHIELD CLEANER 1 Litre Btl	1	22.5	28	16.20 <i>no</i>
			TOTAL:			\$135.86

Total Labour & Parts

\$135.86

Survey By

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Apr 2018		19 Apr 2018 11:26 Edit Adj Rpt	S\$6,871.25 Edit Estimates	S\$6,871.25 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: PANG KIN KEONG , ID: S17445203, Tel: +6596280055, Email: YOLANDAPANG@GMAIL.COM									
Vehicle Reg. No.: SLV6886M		Date of Loss: 16/04/2018 14:00 - :59 [6 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 555867		Policy/Cover Note No.: A29026021AVW (Comprehensive) Coverage: 22/09/2017 - 21/09/2018 Excess: S\$500.00							
Repairer: Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/05/2018]									
Driver/Custodian: PANG KIN KEONG (51 / Male) , NRIC: S17445203, Tel: +6596280055									
Adj Asp. Remarks: This is under Volkswagen scheme. Car in, survey and revert									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (03/05/2018): Alert - Adj Mandate Approved (S\$6871.25) - SLV6886M - Claim Handler: Vimmala D/O... MSIG_SG (20/04/2018): Alert - Adj Mandate Approved (S\$6735.41) - SLV6886M - Claim Handler: Vimmala D/O... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV6886M (555867)
 OD
 Apr 16 2018 2:00PM
 [PANG KIN KEONG]
 Volkswagen Centre Singapore - Tuas

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View [View in Browser](#)


Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	18/04/18 11:39	Accident Statement		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/04/18 13:33	Adjuster Immediate Advice		Load HTM	
2	02/05/18 15:12	Adjuster Immediate Advice		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	18/04/18 11:35	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
2	18/04/18 11:35	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
3	18/04/18 11:35	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
4	18/04/18 11:35	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
5	18/04/18 11:35	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
6	18/04/18 11:35	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/05/18 15:04	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	02/05/18 15:04	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
4	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
5	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
6	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
7	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
8	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
9	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
10	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
11	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
12	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
13	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
14	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
15	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
16	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
17	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
18	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
19	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
20	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
21	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
22	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
23	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>
24	02/05/18 15:04	General View		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
25	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
26	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
27	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
28	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
29	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
30	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
31	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
32	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
33	02/05/18 15:04	General View		<input checked="" type="checkbox"/>
34	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
35	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
36	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
37	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
38	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
39	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
40	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
41	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
42	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
43	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
44	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
45	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
46	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
47	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
48	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
49	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
50	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
51	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
52	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
53	02/05/18 15:05	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	19/04/18 10:17	Email from Volkswagen Centre Singapore- to arrange survey at 17 Tuas ave 9		<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	19/04/18 11:24	Email - Survey Appt		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/05/18 15:08	SUPPLEMENTARY LIST		<input checked="" type="checkbox"/>

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/04/18 11:39	Accident Statement		<input checked="" type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/04/18 11:35	Accident Photo		<input checked="" type="checkbox"/>
2	18/04/18 11:35	Accident Photo		<input checked="" type="checkbox"/>
3	18/04/18 11:35	Accident Photo		<input checked="" type="checkbox"/>
4	18/04/18 11:35	Accident Photo		<input checked="" type="checkbox"/>
5	18/04/18 11:35	Accident Photo		<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
6	18/04/18 11:35	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/04/18 10:51	Sketch Plan	 Load TIFF	
2	18/04/18 10:51	Sketch Plan #2	 Load TIFF	
3	18/04/18 10:51	Sketch Plan #3	 Load TIFF	
4	18/04/18 10:51	Sketch Plan #4	 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18007275/R1QBQ2

Date: 09/05/2018

REFERENCE

Insured/Claimant:	PANG KIN KEONG	Policy No:	A29026021AVW	
Date of Loss:	16/04/2018	Nature of Claim:	OD	Claim No: 555867

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV6886M	Engine No:	CJZG44163
Make & Model:	VOLKSWAGEN POLO, 1.2 A05 (A)	Chassis No:	WWWZZZ6RZHU077857
Reg. Date:	22/09/2017 (Man. Year: 2017)	Odometer:	7831 km
Colour:	Black		
Engine Capacity:	1197 cc		
Market Value/New Car Price:	S\$86,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45 R16	Rear Tyre Size:	215/45 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,011.27	4,011.25	0.02	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,285.00	2,860.00	2,425.00	45.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,296.27	6,871.25	2,425.02	26.09
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	8,796.27	6,371.25	2,425.02	27.57
+ GST 7.00/7.00% (S\$)	615.74	445.99	169.75	27.57
Nett Amount (S\$)	9,412.01	6,817.24	2,594.77	27.57

INSPECTION

Date of Assignment:	19/04/2018	
Date Inspected:	19/04/2018 Inspected At:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9 Singapore 639197
Estimated Period of Repair:	6.0 days	

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 May 2018)
Parts:	144	VOLKSWAGEN POLO 1.2 A05 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLV6886M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Deformed	498.56 FS	*498.55 FS
2	1		*FRT BUMPER SIDE BRACKET RH	Necessary	73.55 FS	*73.54 FS
3	1		*FENDER RH	Buckled	250.01 FS	*250.01 FS
4	1		*FENDER BRACKET RH	Necessary	37.61 FS	*37.61 FS
5	1		*RHS FENDER LINER	Deformed	111.81 FS	*111.81 FS
6	1		*HEADLAMP RH	Scratched	1,891.20 FS	*1,891.20 FS
7	1		*WIPER TANK	Deformed	145.61 FS	*145.61 FS
8	1		*GASKET	Necessary	3.89 FS	*3.89 FS
9	1		*ALLOY WHEELS 16 SYENIT	Scratched	861.93 FS	*861.93 FS
10	1		*RUBBER VALVE	Necessary	1.24 FS	*1.24 FS
11	1		*RHS FENDER TOP TRIM	Cut	11.44 FS	*11.44 FS
12	1		*H/LAMP NOZZLE PUMP	Cracked	108.22 FS	*108.22 FS
13	1		*WINDSHIELD CLEANER 1 LITRE BTL	Deformed	16.20 FS	*16.20 FS

F=Franchise part. S=SpchNett.

Total Parts (S\$)	4,011.27	4,011.25
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK WIRE HARNESS ,ECU ,SENSOR ,SOCKET	New	200.00	200.00
2	PROGRAMMIG & CALIBRATION	New	360.00	360.00
3	R&R RIM & BALANCE	New	50.00	50.00
4	B&P WHEEL ALIGNMENT	New	300.00	300.00
5	LABOUR	New	2,375.00	950.00
6	SPRAY PAINT	New	2,000.00	1,000.00
Gross Labour Cost (S\$)			5,285.00	2,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >