

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Monday, 11 June, 2018 9:08 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Alfred Toh; irene.tay@sg.cntaiping.com; Admin A; Bevan Lim (LKK Auto); Vic (LKKAuto)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE736K (OI : CAI - SNM18D01988C02) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF  
**Importance:** High

Without Prejudice

Dear Irene,

We refer to our below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Friday, 1 June, 2018 9:57 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Alfred Toh; irene.tay@sg.cntaiping.com; Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE736K (OI : CAI - SNM18D01988C02) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018  
**Importance:** High

**CTI REF – SNM18D01988C02**

**LKK REF – CC6/CTI18007270/Kha3**

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBE 736K (OI) AND SJT 8834J (TP) ON 16/04/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended TP vehicle.

We had spoken to the Insured Driver Mr Wang and was informed of the TP claim and liability issues on 26/04/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **LH EXPRESS MOTOR TRADING** is as follows:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair	\$ 13,487.00	\$ 6,900.00
Loss of Rental (\$120 x 13 days)	\$ 1,560.00	\$ 1,300.00(\$100 x 13 days)
<b>TOTAL</b>	<b>\$ 15,047.00</b>	<b>\$ 8,200.00</b>

**TP VEHICLE DETAILS**

MARKET VALUE : \$24,000.00 (est)  
LTE REBATE : \$13,119.00 (est)  
NETT VALUE : \$10,881.00 (est)

**Breakdown of days is as follows:**

Recommended Days	10 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>13 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 1 June, 2018 9:41 AM  
**To:** Vic (LKKAuto)  
**Subject:** FW: Direct Settlement - Accident Involving GBE736K (OI : CAI - SNM18D01988C02) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]  
**Sent:** Friday, 20 April, 2018 3:26 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBE736K (OI : CAI - SNM18D01988C02) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Regards,

**Lucas Lee**  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3, Anson Road, #16-00  
Springleaf Tower,  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6181  
Fax: 6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 20 April, 2018 10:59 AM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Lucas Lee; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A  
**Subject:** Direct Settlement - Accident Involving GBE736K (OI : CAI - TBA) and SJT8834J (TP : LKK REF - CC6/CTI18007270/Kha3) on 16.04.2018

**WITHOUT PREJUDICE**

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJT 8834J at M/s LH Express Motor Trading - Ang Mo Kio.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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